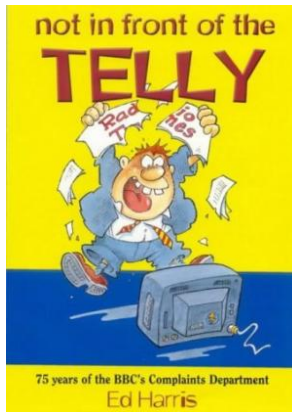


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NOT IN FRONT OF THE TELLY: 75 YEARS OF THE BBC'S COMPLAINTS DEPARTMENT



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