

DIGITEE AI VOICE AGENT SERVICE CATALOGUE

OVERVIEW

DIGITEE's AI Voice Agent is an intelligent, multilingual, and customizable voice-based assistant designed to transform business interactions and environments into seamless, smart experiences. The solution combines state-of-the-art speech synthesis, contextual understanding, and real-time response systems. It can be deployed on kiosks, tablets, 3D displays, smart screens, or embedded within mobile apps.

TARGET CLIENTS

- Real Estate Developers
 - Retail Chains & Malls
 - Hospitals & Clinics
 - Airports & Train Stations
 - Government Service Halls
 - Hotels & Resorts
 - Schools & Universities
 - Museums & Exhibitions
 - Automotive Showrooms
 - Factories & Smart Buildings
-

SERVICE CATALOGUE BY INDUSTRY USE CASES

1. Real Estate Developers

Use Case: Smart Showrooms, Sales Galleries, Property Expos **Features:**

- Interactive voice-based property tours
- Project explanation with audio, video, and 3D model integration

- Lead capture with CRM sync
 - Availability and price range announcements
 - Multilingual support for foreign buyers
 - Voice-guided financing options or mortgage calculator explanation
-

2. Retail Stores & Malls

Use Case: Navigation Kiosks, Smart Customer Service Booths **Features:**

- Store locator and directions
 - Voice-activated promotion updates
 - Loyalty program guidance
 - Feedback and satisfaction capture
 - Queue ticket issuance via voice
 - Multilingual support
-

3. Hospitals & Clinics

Use Case: AI Receptionist, Self-Service Terminals **Features:**

- Department and doctor directory
 - Appointment instructions
 - Insurance and billing FAQ
 - Voice translation for non-native patients
 - Emergency guidance in multiple languages
 - Voice-to-text symptom capture for triage
-

4. Airports & Transport Hubs

Use Case: Passenger Assistance Kiosks, Info Pods **Features:**

- Real-time gate and schedule announcements

- Flight or train number recognition
 - Wayfinding and lounge info
 - Language switching based on passenger
 - Local tourism information delivery
-



5. Hotels & Resorts

Use Case: Concierge Stations, Smart Room Screens **Features:**

- Check-in/check-out assistance
 - Room service voice ordering
 - Facility guide (spa, pool, events)
 - Local restaurant or activity suggestions
 - Guest feedback collection
-



6. Banks & Financial Institutions

Use Case: Smart Branch Navigation, FAQ Agents **Features:**

- Product explainer (loans, savings, cards)
 - Onboarding assistant for new customers
 - Queue guidance & service routing
 - Digital KYC & ID verification guide
 - Multilingual product summaries
-



7. Universities & Schools

Use Case: Info Desks, Student Hubs **Features:**

- Course and department guide
- Admissions and scholarship info
- Campus map & navigation

- Event or exam calendar updates
 - Voice feedback from students
-

8. Museums, Fairs & Exhibitions

Use Case: Audio Exhibit Guides, Visitor Info Points **Features:**

- Interactive exhibit narration
 - Voice-activated content in user's language
 - Ticketing assistance
 - Survey and engagement tracking
 - Integrated with AR/3D experiences
-

9. Car Dealerships & Auto Service Centers

Use Case: Showroom Assistants, Service Booths **Features:**

- Vehicle feature narration
 - Comparison across models
 - Booking a test drive by voice
 - Service ticket generation
 - Financing options walkthrough
-

10. Factories & Smart Buildings

Use Case: Industrial Safety Terminals, Smart Reception **Features:**

- Safety protocol guidance
- Shift and role instructions by voice
- Equipment and process tutorials
- HR and admin assistance
- Multilingual emergency support

COMMON PLATFORM FEATURES

- Real-time voice synthesis (customizable tone, accent)
 - Speech recognition & intent detection
 - API integrations (CRM, ERP, Ticketing, Booking)
 - Multilingual voice switching
 - Analytics dashboard with usage logs
 - Privacy & compliance (GDPR-ready)
 - Hardware compatibility (tablet, screen, kiosk, 3D)
 - Offline mode support (for critical systems)
-

ADD-ONS & CUSTOMIZATION

- Brand persona development (custom AI voice)
 - 3D avatar or Holobox integration
 - Custom workflow scripting & voice flow
 - Integration with WhatsApp, mobile apps
 - Emotion detection & voice sentiment analysis
-

DEPLOYMENT OPTIONS

- **API Integration:** Plug-and-play RESTful APIs for fast backend integration
 - **SDK Packages:** Developer SDKs for iOS, Android, and web platforms
 - **No-Code Platform:** Drag-and-drop configuration portal for fast deployment without coding
-

Contact DIGITEE to tailor a plan that fits your industry vision and client engagement goals.
