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Taha DEROUICHE
FI Front Office Application Manager

SUMMARY

- 3.5 years of experience in:
  Commerzbank Singapore - Front Office and Client Services – Application Manager
  Commerzbank Singapore - Back Office Support team

SKILLS

BUSINESS

- **Financial Products**:

  - FX products, eFX, Options, Interest Rate.

- **Front Office knowledge**: Pricing, trading, PnL, FIX Protocol

- Middle Office: / Risk knowledge: VaR computing, stress Testing

- Back Office knowledge: Reconciliation, settlement, clearing, reporting systems, Payments

TECHNICAL

- Programming: Java, Shell Scripts, Batch Scripts, PL/SQL, T-SQL, C, Python, ADA, C# .Net
- RDBMS   Oracle, MS SQL, Sybase
- Microsoft Tools MS Project, Sharepoint, Excel, VBA Macro programming, Infopath, Visio, Access
- OS   Windows Server 2003, 2008. Unix-like: Solaris, SUSE, RedHat, Linux. AWS.
- Other Tools   GIT, SVN, UC4, BuildMaster, Geneos, Atlassian Jira,HP ServiceManager, TCP/IP networks , HTML, CSS, JSON, XML, Team City,

METHODOLOGY AND CERTIFICATIONS

- ITIL: Certified in ITIL Foundation V3, Foundation Certificate in IT Service Management
- Agile - Scrum Master Certified

FINANCIAL SOFTWARE

- Kristall: Proprietary Pricing and Structuring software in Commerzbank for FX Options
- Viper: Proprietary Trading and Volatility Surface software in Commerzbank for FX Options
- FX Risk Engine: Risk Reporting tool for Commerzbank, used by Finance and Risk Departments

LANGUAGES

- English: Fluent

- French: Bilingual

- Arabic: Native

PROFESSIONAL EXPERIENCE

0514 - NOW   **COMMERZBANK SINGAPORE BRANCH**

DEPARTMENT   **Front Office ManApplication agement and Support**
ROLE   **Manager for pricing, Structuring, trading, Risk Management for FX Options apps**

- Application and Service Management
  - Gather Business Users requirement for change requests and enhancements
  - Assess and ensure compliance of managed applications to all internal and external quality and security processes, and action take action on all gaps to close them.
  - Collaborate with Development Team on a daily basis to prioritize and follow up on requested tasks and identify planned business solutions on .Net applications
  - Set up new mechanisms for real-time processes and infrastructure monitoring on ITRS Geneos.
  - Implement fixes and patches on Production environment following the ITIL framework.
  - Develop Unix scripts to fix and help investigations and root cause analysis.
- Direct support to the FX Options and eFX Desks: Including 14 traders, 15 sales and 10 Quants on the trading floor based in London, Frankfurt, Singapore and New York

- o Manage Incidents and requests from internal customers to ensure an availability and high performance of in-house pricing, trading and risk management applications.
    - o Ensure an efficient collaboration and smooth handover of issues and investigation steps with the Operations team in London, Frankfurt and New York to provide a follow-the-sun global service.
    - o Involved in ensuring an active communication with users and effective escalation of high impact incidents with the IT and Business Management.
- Windows Server Clusters Migration Project (130 users)
    - o Pre study and business impact analysis.
    - o Planned and scheduled the project faces, communicated and reported status to project stakeholders.
    - o Defined the general and detailed functional specifications
    - o Collaborated with developers and business users to ensure a coordination of the project tasks.
    - o Prepared the test plan and the go-live run book.
    - o Performed the functional and technical testing of the migrated applications and services: and Regression and integration testing. Prepared and coordinated the UAT.
    - o Implemented the changes during go-live and performed post go-live smoke testing.

0612 - 0514	COMMERZBANK SINGAPORE BRANCH

DEPARTMENT	**Back Office Application Manaement**
ROLE	**Support for reconciliation, settlement, clearing, reporting systems apps**

- First and second Level Support Duties for Payment and compliance Systems
    - o Second level support for DWH, payment systems as well as Compliance AML application.
    - o Developed fixes and Improvements to reconciliation and reporting applications.
    - o Set up Unix and Oracle test environment and plan for user acceptance and functional tests.
    - o Maintained PowerBuilder 12.5 based applications with patches and updates.
    - o Escalated and collaborated with development teams for SharePoint based applications.

- Applications Infrastructure Migration Project from SUSE to Solaris and Oracle 10g to 11g.
    - o Elaborated and designed Project Migration plan.
    - o Participated in the project specifications definition.
    - o Developed software patches and upgrades to ensure post migration compatibility.
    - o Performed technical and functional testing.
    - o Prepared changelog document to record changes identified during testing and based on DBAs and Unix system engineers' feedback.
    - o Coordinated post go-live operational meeting with stakeholders to prepare the contingency plan application

EDUCATION & CERTIFICATIONS

13	**ACI-SMU - FICS Professional Certificate in Financial Markets Operations**

Studied financial market industry, structures and treasury operations.
Acquired product knowledge (FX, MM Securities, FI Securities, Equity, derivatives), to handle trade settlements. Perform accounting and operational controls.

12	**National University of Singapore - School of Computing - Exchange Semester**

Options: Information Systems, information security, e-business

09 12	**Master of Engineering - Ensimag - Grenoble Institute of Technology - France**

Major: Computer science, Telecommunications, Networks