User Guide - Connect to AVD Desktop

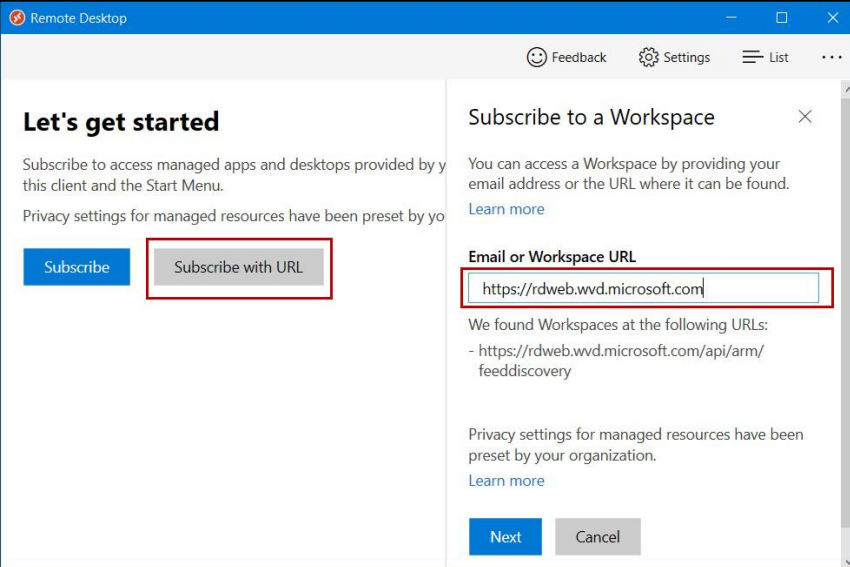|	

Before you can access your resources, you'll need to meet the prerequisites:
 	
• Internet access.
 	
• A device running one of the following supported versions of Windows:
  ○ Windows 11
  ○ Windows 11 IoT Enterprise
  ○ Windows 10
  ○ Windows 10 IoT Enterprise
  ○ Windows 7
  ○ Windows Server 2019
  ○ Windows Server 2016
  ○ Windows Server 2012 R2
 	
• Download the Remote Desktop client installer, choosing the correct version for your device:
  ○ Windows 64-bit ⧉ (most common)
  ○ Windows 32-bit ⧉
  ○ Windows on Arm ⧉
	Download and Install **AVD Remote Desktop Client** from below link.
	
	https://learn.microsoft.com/en-us/azure/virtual-desktop/users/connect-windows?tabs=subscribe-with-url

Remote Desktop App	Open **Remote Desktop** Application from Start menu
	Click on **Subscribe with URL** Enter URL **https://rdweb.wvd.microsoft.com** Click Next
Microsoft Sign in — username@etisalat.ae	Enter username in username@etisalat.ae format and click **Next**
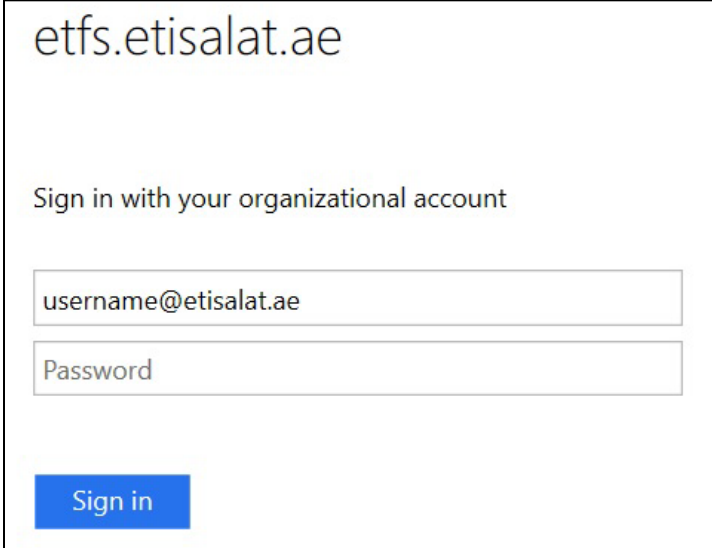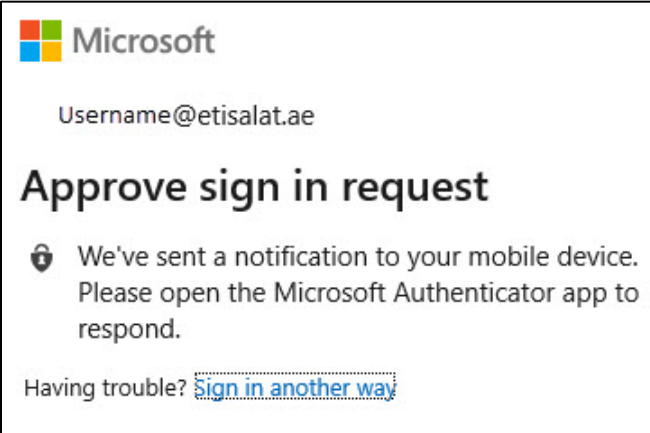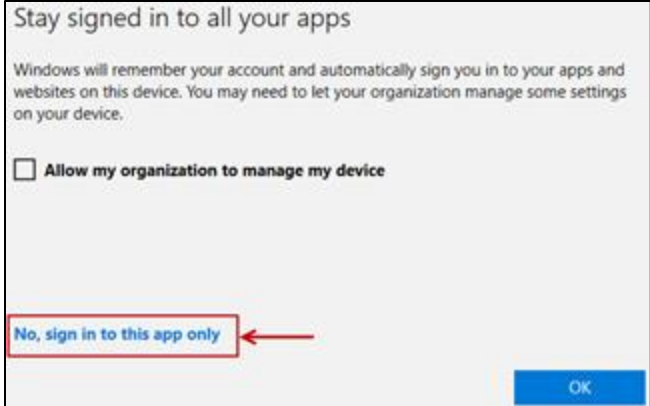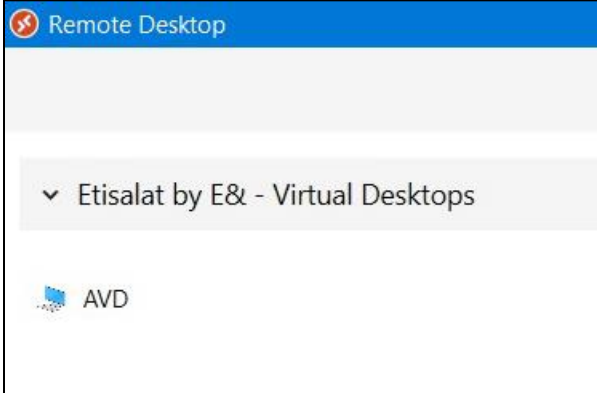
etfs.etisalat.ae Sign in with your organizational account username@etisalat.ae Password Sign in	Enter **Password** and click on **Sign in** If you are getting any error message, ensure that the password entered is correct and user account is Active. In case of any further support needed, contact E& by Etisalat SPOC / IT-Helpdesk.
▦ Microsoft Username@etisalat.ae Approve sign in request 🔒 We've sent a notification to your mobile device. Please open the Microsoft Authenticator app to respond. Having trouble? Sign in another way	Accept **MFA Authenticator prompt** on your mobile device**.** If Microsoft Authenticator MFA has not been registered yet, Kindly follow instructions on screen to download and add account to **Microsoft Authenticator App** on Mobile device.
Stay signed in to all your apps Windows will remember your account and automatically sign you in to your apps and websites on this device. You may need to let your organization manage some settings on your device. ☐ Allow my organization to manage my device No, sign in to this app only ← OK	Select **No, sign into this app only**
⊗ Remote Desktop ˅ Etisalat by E& - Virtual Desktops ▨ AVD	Click on assigned **AVD Desktop to connect.**

!! IMPORTANT !!	<u>Important Instructions:</u> • Since this is a **Pooled VDI** environment, you are not allowed to create new folders or copy any data to C: Drive, outside of your profile. • You should keep data in personal Home Drive H: or Shared Folder or One Drive. • New Folders can be created in your profile folder, in Documents, Desktop Etc.