

## Interview

1. What is your age?

*I am 21 years old and working part time right now.*

2. Who do you live with?

*I'm living with my parents, a younger sister who is in university and an older brother who is nearly finished college. I used to live with my roommate off-campus when I was at college, but that was over a year ago. I also have two parrots and a pet turtle.*

3. What voice assistant device do you own and what led you to acquiring it?

*My dad purchased it right after his promotion at work, which really surprised all of us. He is not the most tech-savvy person out there, so it came as a huge surprise for our family.*

Taha: What do you think made him choose Google home out of all things? Why not a new smart TV or something?

*I think he's trying to be as innovative as he can and we're already comfortable with our TV set-up. Though, I recall speaking to him about my interest in Google Home and home automation in general. That probably was the deal-breaker for him and the purchase has been good for us I think.*

4. When did you acquire the device?

*As I said, it was after my dad's promotion which was around mid October. He's been at the same workplace for over 8 years now!*

5. How often do you use your device?

*It depends entirely on the day. If it's a slow Monday, I use it maybe 2-3 times in the morning mainly to see how my week is planned out. If I come back exhausted from work, I try to unwind by constantly keeping up with sports, and I'd ask my device to read score lines for example. If it's the weekend and I have people over, I use it more often for Spotify, or searching up recipe clarifications for example. It really depends on the context of the day.*

6. Would you say you use your device's functionality to its fullest? What is your favourite feature?

*Absolutely not. I do feel like I did good by hooking it up with Spotify and my TV, but I still feel I can do a lot more with regards home automation. I feel that'll come with more experience and I expect to be more reliant on it soon.*

*My favorite feature is the easiness in playing the playlists I want from Spotify.*

7. Tell me about any inconveniences in using the device. Is there a feature you find the most irritating?

*I don't think it's difficult to use the device at all. Irritating at times, yes. Difficult, no. I don't think I've used the device to its fullest functionality as I mentioned before though.*

*The most irritating feature is voice recognition personally. It doesn't recognize basic web searching at times, which I think ties down to the voice recognition. For example, I asked "Hey Google, what teams did Mahmoud Dahoud play for" and variations of "I can't understand" were returned in response.*

8. When you interact with your voice assistant, does it feel like you're interacting with a human?

*I never really put that much thought into it, but not really. As much as I tried to humanize it, I still feel it's akin to a GPS google maps giving off directions. To say it's like interacting with a human is a huge stretch in my opinion.*

9. Do you have any semblance of connectedness with the device?

*No, it's gotten progressively worse than since I first started using the device.*

10. Do you feel safe when using the device?

*No feelings of that at all, in fact, I sort of feel a bit of uneasiness in using it in excess due to privacy concerns.*

11. Has privacy ever been a concern since acquiring the device?

*It's my biggest concern with the device bar-none. I understand with the need of Google needing to collect data to provide me with the service I need, but I can't help but shake off the feeling of being listened on. I've always been this type of person though, I put black tape on my laptop monitor as well. It's just my nature I suppose!*

12. Do any of your privacy concerns affect what information you share with your device?

*Absolutely. I don't really ask for any taboo searches or anything along the lines of that. I try not to share private information when I'm using the device as well.*

13. Since the acquirement of the device, has there been a significant change in your prior hobbies or social life?

*It's the same as before I got the device. I do find myself using the Spotify feature more than I usually did before though.*

14. Are you satisfied with the device?

*Overall, yes. I'm glad I got to experience the modern innovative technology for the most part. Home automation is the future and it's good to get some experience with the device under my belt I believe. I still feel there can be significant improvements in the near future and I'll always keep my ears open on it.*