

TAHA ZULFIQAR

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EDUCATION

University of Toronto

September 2014 - December 2019

Honours Bachelor of Science

Specialist in Computer Science, Minor in Statistics

Coursework: Data Structures & Analysis, Intro to AI, Intro to Databases, Data Analysis, Operating Systems, Software Engineering, Software Testing and Verification, Systems Programming, Communication for CS

SKILLS

Languages: Python, Java, C, HTML, CSS, JavaScript, TypeScript, R

Web Development: Node.js, Express, React, MongoDB, Django-REST, jQuery, Bootstrap, Selenium, Heroku

SDLC Methodologies: Agile, Scrum, Kanban, Waterfall, Pair Programming

DevOps Tools: Linux, Windows, Git, Jenkins, AWS [Cloud Practitioner Certified - May 2020], Jira, KACE

Database: PostgreSQL, Microsoft SQL Server, MySQL, AWS RDS, FlySpeed SQL Query

WORK EXPERIENCE

AMD

August 2020 - Present

Software System Designer

Milacron

April 2018 - July 2019

IT HelpDesk Intern

- Provided Tier 1/2 IT Help desk and System Administrative Support for upwards of 200 open tickets per day, for users located in Canada, USA, Europe, India, and China.
- Designed and deployed Windows batch scripts to automate program installation that reduced total preparation time by \approx 30 hours for 105 imaged computers
- Migrated over 200 user from Windows 7 OS + Microsoft Exchange to Windows 10 OS + O365 + Skype for Business as part of company user-upgrade initiative project within a 4-month period
- Developed a 70-page technical document that provided step-by-step troubleshooting strategies, list of ranked Help-Desk priorities and ticket updating process guide to help mentor new IT Interns

PROJECTS

UofT Graduate Admission Ticketing System

January 2018 - April 2018

- Joined a team of 5 to implement a full stack web application to be used by the university's graduate student department members
- Used Django REST to implement route endpoints, provided specific user views with authentication, performed CRUD operations for data through SQLite and deployed website on Heroku

REST API Social Media Application

September 2018 - January 2019

- Worked with a team of 5 to create a social media web application utilizing the MERN stack as part of final web development project
- Site provided login/logout, news feed view, post creation, user search, user rating system and administrative features