

TAHIR SYED

Burke Virginia, tahirsyyed@gmail.com, 571-428-7000

<https://www.linkedin.com/in/tahirs/>



Professional Summary:

Strategic QA engineer with extensive experience in software quality assurance across healthcare, media, and e-commerce domains. Expert in functional, API, and mobile testing, with a proven track record of leading cross-functional teams, optimizing test frameworks, and driving continuous process improvement. Adept at troubleshooting complex systems, mentoring talent, and aligning QA strategy with business goals.



Technical Skills & Tools

Software Testing Tools	Test Rail, Quality Center, Jira, VMware, Fiddler, Jenkins, Zephyr
Automation Tools	Selenium WebDriver, Cypress, Appium, Katalon Studio
Web & API	XML, HTML, CSS, JavaScript, JMeter, Postman, AWS, Azure
Mobile Testing	Android Studio, Device Anywhere, Perfecto Mobile, XCode
Databases	RDBMS, SQL Server, Microsoft Access
Documentation:	Test Cases, Test Plan, BRD, SOP, Design Documents, Traceability Matrix
OS Platforms	Windows, UNIX, Mac OS, Android, iOS



Professional Experiences

Senior Test Engineer III

DMI INC/Serco Inc, Herndon VA, Jan 2020 – Aug 2025

Project Environment: CMS Healthcare Applications (Web, API, AWS)

- Functional and API testing for CMS web applications, validating biweekly releases and new features.
- Created test plans, scenarios, and SQL scripts to ensure data integrity and backend validation.
- Collaborated with cross-functional teams to resolve product and requirement issues.
- Used Postman and AWS Workspace to validate RPA functionality and web services.
- Analyzed test metrics and authored detailed QA reports for stakeholders.

QA Engineer/QA Lead/QA Manager

ComScore Inc, Reston VA, Aug 2009 – Sep 2019

Project Environment: Web, Mobile, API Testing (Agile/Waterfall)

- Directed QA operations across multiple projects and platforms (Android, iOS, Win/Mac)
- Managed and mentored QA teams, performance evaluations, and led hiring initiatives.
- Implemented automation frameworks using Selenium and Katalon Studio.
- Coordinated with external vendors and internal teams to ensure data quality and compliance.
- Delivered QA reports and traceability matrices to senior leadership.

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Senior Quality Assurance Analyst

Aegis Mobile, Columbia MD, Aug 2008 – July 2009

Project Environment: Mobile Content Validation (Verizon Wireless)

- Validated mobile content against MMA rules and monitored Verizon short code services.
- Automated device testing using XML templates and Perfecto Mobile platform

Technical Integration Manager

Amazon.com Seattle WA, March 2007 – July 2008

Project Environment: Kindle Content Integration

- Managed integration of XML, RSS, and ATOM feeds from global publishers into Kindle devices.
- Delivered daily and weekly periodicals to Kindle, coordinating with dev and test teams.

Software Test Engineer

Motorola INC. Seattle, WA, March 2006 – Feb 2007

Project Environment: Screen3 Mobile Application Testing

- Executed functional and regression testing for Motorola's Screen3 content delivery.
- Expanded regression suite with 300+ test cases and improved test coverage.

Education

Master of Science in Management Information Systems

Strayer University, Alexandria VA

Bachelor of Science Mathematics

University of the Punjab, Lahore

Certification

- SAFe Agile Certified Practitioner
- AWS Cloud Practitioner
- Azure DevOps and cloud computing
- Six Sigma Green Belt
- Certified Test Engineer