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QA Plan—

Bikroy.com is a classified e-commerce platform that facilitates buying and selling of used goods as( Cars and Vehicles, property,electronics, sports and hobby Items,home appliances and personal items). The website's main features is given below-

**User Registration and Authentication:**

Allows users to create accounts, log in, and manage their profiles.

**Listing and Browsing Items:**

Users can post listings for items they wish to sell and browse listings based on categories and location.

**Search Functionality:**

Provides a search feature enabling users to find specific items based on keywords, category, location, etc.

**Messaging System:**

Enables communication between buyers and sellers for inquiries and negotiations.

**Purchasing:**

Here a customer can buy the product as per his choice on Bkash, Nagad or cash on delivery.

**Payment Gateway Integration:**

Allows users to make secure payments for purchased items.

**User Account Management:**

Users can edit profiles, manage listings, view transaction history, etc.

**Feedback and ratings:**

Users can provide feedback and reviews,ratings as desired.

## **2. Test Cases and Scenarios**

☐ **User Registration and Authentication**

Test Case 1:Verify that users can successfully register new accounts.

Test Case 2: Verify user registration fails with invalid or duplicate information.

Test Case 3:Verify user registration with valid information.

Test Case 4: Verify user login with correct credentials.

Test Case 5: Verify user login fails with incorrect credentials.

Test Case 6:Check for password reset functionality.

☐ **Search and Browsing**

Test Case 7: Verify users can search for items by category.

Test Case 8: Verify users can search for items by keywords.

Test Case 9: Verify users can apply filters to search results(price, date, location,Products)

Test Case 10:Verify sorting options (price, date, location,Products etc).

Test Case 11:Test adding new listings and editing existing ones.

☐ **Listing Items**

Test Case 12: Verify sellers can create listings with accurate information.

Test Case 13: Verify listings display correctly with relevant details and images.

Test Case 14:Test adding new listings and editing existing ones.

☐ **Messaging**

Test Case 15: Test sending and receiving messages between users.

Test Case 16:Ensure notifications for new messages are working.

Test Case 17: Verify messages are delivered successfully.

☐ **Search Functionality:**

Test Case 18:Test search with various keywords and categories.

Test Case 19:Verify advanced search options (location, price range).

Purchasing Items

Test Case 20: Verify users can add items to cart and proceed to checkout.

Test Case 21: Verify users can select payment methods and complete transactions.

Test Case 22: Verify users receive confirmation emails for purchases.

User Account Management

Test Case 23: Verify users can manage listings, edit profiles, and update settings.

Test Case 24: Verify users can view purchase history and manage transactions.

☐ **Payment Gateway Integration:**

Test Case 25:Conduct test transactions using test payment methods.

Test Case 26:Verify payment success and failure scenarios

### **3. Testing Methodologies**

**Manual Testing**

**Automated Testing**

**Performance/Load Testing**

**Security Testing**

### **4. Testing Schedule and Resources**

**Test Planning**(Requirement Analysis & collection/planning): Week 1

**Test Execution**(Fesibility

Study(Economic,Legal,Operation,Technical,Schedule)—Design—Coding/Implementation—Int  
egration & Testing —Installation/Development): Weeks 2-3

**Retesting and Regression Testing**-Bug Fixing(Upgrade,Enhance,Maintenance): Week 4

**Bug Reporting:** Bugs reported immediately via Jira with severity and priority levels.

Here is my bug reports Demo in jira—

The screenshot shows a Jira issue page for a bug report. The issue title is "[Laptop-Chrome] [Insurance] [Master-Health Plan] Edit Health plan Reimbursment Rate not updated". The issue is in the "To Do" state and is assigned to Nathaniel Kaboré. The description includes the test environment (Browser name with version:Version 120.0.6099.71 (Official Build) (64-bit)), the test link (https://mean.staging.sdei.com:9157/insurance/login), the precondition (Must have login Insurance Portal), and the steps to reproduction (1.Go to Insurance Portal URL, 2.Use the above username and password to login, 3.then click Mater and select Health plan, 4.thn fill up the input field, 5.Then observe the outcome). The issue is categorized as a "Bug" and has a "Medium" priority. The severity is "Blocking". The issue is labeled with "MM" and "MM".

**Issue Title:** [Laptop-Chrome] [Insurance] [Master-Health Plan] Edit Health plan Reimbursment Rate not updated

**Description:**

**Test Environment:**

Browser name with version:Version 120.0.6099.71 (Official Build) (64-bit)

**Test link:**

**Insurance portal:**

<https://mean.staging.sdei.com:9157/insurance/login>

[tahminaa442+insurance1@gmail.com/Admin@123](mailto:tahminaa442+insurance1@gmail.com/Admin@123)

**[Precondition]**

Must have login Insurance Portal

**[Steps to Reproduction]**

- 1.Go to Insurance Portal URL
- 2.Use the above username and password to login
- 3.then click Mater and select Health plan
- 4.thn fill up the input field
- 5.Then observe the outcome

**MM** Add a comment...

Pro tip: press **M** to comment

**Details:**

- Portal Name: Insurance
- Development Milestone: Milestone 10
- QA Milestone: Milestone 2
- Assignee: Nathaniel Kaboré
- Multiple Assignee: vikas
- Assigned Developer Group: Assigned Developer
- Testing Type: Functional Testing
- Priority: Medium
- Severity: Blocking
- Labels:

Jira Software interface showing a bug report titled "[Laptop-Chrome][Individual Dental][Waiting Room]Waiting Room UI doesn't have Vitals, Pre-Existing Medication Tab view details". The bug is assigned to Nathaniel Kaboré and is marked as Medium priority. The description includes test environment details (Browser name with version:Version 120.0.6099.71 (Official Build) (64-bit)), test link, patient portal URL (https://mean.staging.sdei.com/9157/patient/login), and steps to reproduce the issue. The steps are: 1.Go to Patient Portal URL, 2.Use the above username and password to login, 3.Then click on waiting room menu, 4.Then check displaying all upcoming appointments, 5.Then click on details view, 6.observe no Vitals, Pre-Existing Medication Tab found.

Jira Software interface showing the same bug report with a screenshot of the patient portal. The screenshot shows the "Waiting Room" section with a table of appointments. The table has columns for "Appointment ID", "Appointment Name", "Appointment Date", "Appointment Time", and "Appointment Status". The "Appointment Status" column shows "Not Found" for the appointment with ID "123456789". The "Expected result" is: "User will found Vitals, Pre-Existing Medication Tab found".

For iOS Bug report in jira—

Add parent / LOK-11231

## [iOS] [Patient] [Dependent & Family Member] Number input fields are not triggering mobile numpad

Attach Add a child issue Link issue Create ...

### Description

#### Description

Test Environment:

iOS version: iOS 17.1.2

Test link:

Patient portal:

[Join the Loktore Patient beta](#)

1786287789/Admin@123

#### Preconditions:

1. App data must be cleaned up before starting the testing  
Settings > App Management > Storage Usage > Clear Data

#### Login Data

Phone number: 1786287789

Password: Admin@123

#### Steps to Reproduction:

Add a comment...

Pro tip: press **M** to comment

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To Do Actions

Details

Portal Name  
Patient

Development Milestone  
None

QA Milestone  
iOS Apk Milestone

Assignee  
Nathaniel Kaboré  
[Assign to me](#)

Multiple Assignee  
None

Assigned Developer Group

Assigned Developer

Testing Type  
iOS Apk Testing

Priority  
Medium

Severity  
Major

Jira Software Your work Projects Filters Dashboards Teams Plans Apps Create

Search

Add parent / LOK-11231

#### Login Data

Phone number: 1786287789

Password: Admin@123

#### Steps to Reproduction:

1. Open the Application
2. Skip the Instruction slide
3. Login using valid credentials
4. Click on the profile icon on the bottom right corner
5. Go to Dependent and Family Members
6. Click on the + icon to add data
7. Click on the SSN Number and Mobile number field
8. Observe the result

**Expected Result:** Clicking the number input field should trigger the mobile numpad instead of regular keyboard



Add a comment...

Pro tip: press **M** to comment

Return to search 9 of 86

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To Do Actions

Details

Portal Name  
Patient

Development Milestone  
None

QA Milestone  
iOS Apk Milestone

Assignee  
Nathaniel Kaboré  
[Assign to me](#)

Multiple Assignee  
None

Assigned Developer Group

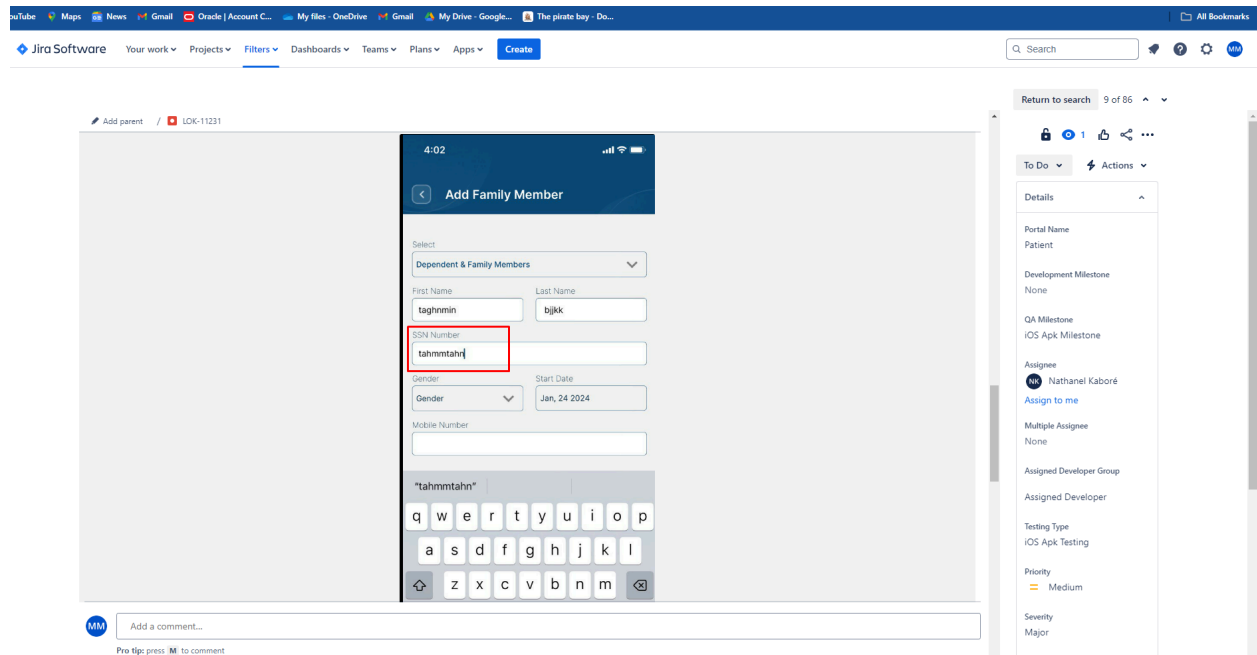
Assigned Developer

Testing Type  
iOS Apk Testing

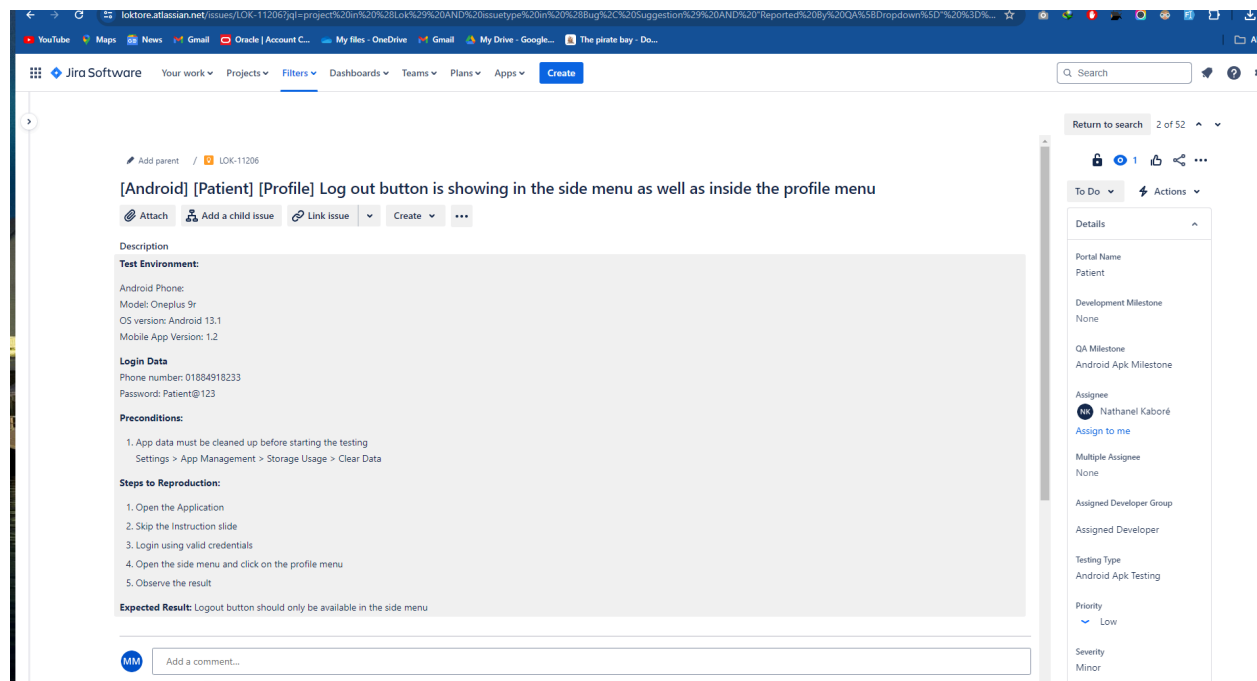
Priority  
Medium

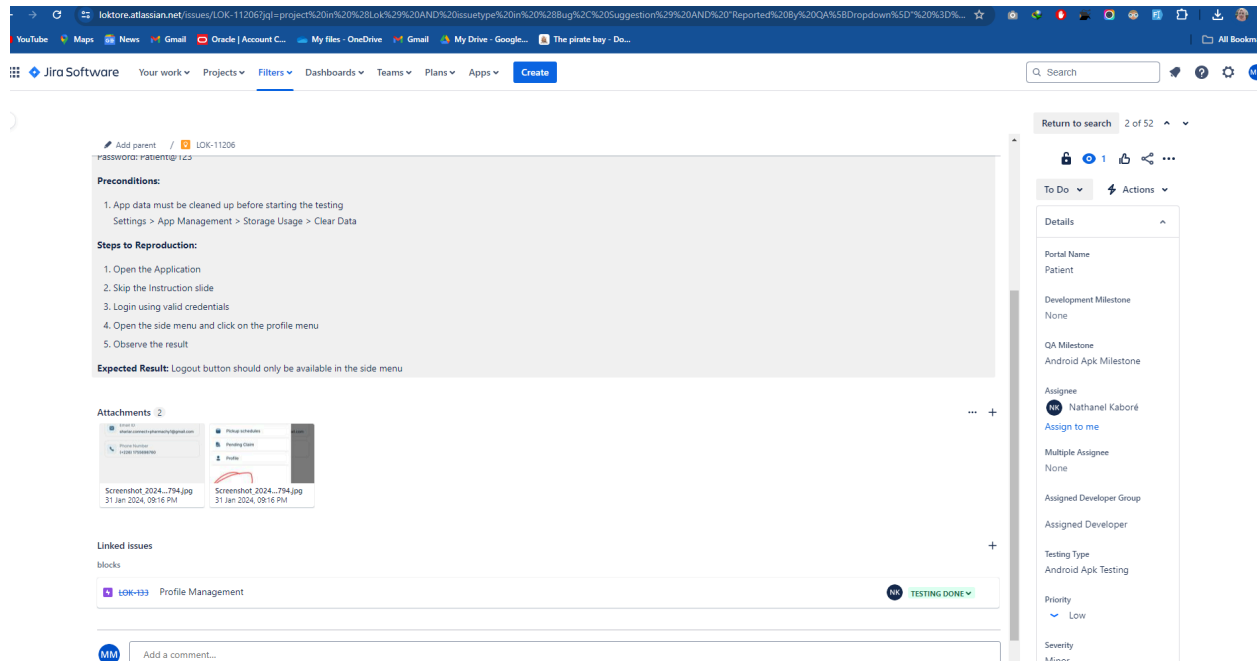
Severity  
Major

Labels



## For Android Bug Report in Jira—





## Bug Life Cycle-

New-assigned-open-fixed-pending retest-retest-reopened-verified-closed

## Resources:

**Test Environments:** Development, Staging, and Production environments

**Test Data:** Sample user accounts, listings, payment accounts (for test transactions)

**Test Scripts:** Detailed test cases and automation scripts

## 5. Reporting and Issue Resolution

### Expected Results:

- All critical functionalities should work successfully
- Minor issues should be identified and documented for resolution.

### Bug Reporting:

- Use bug tracking tools like - Jira, Bugzilla) to report issues.
- Categorize bugs based on severity(Normal, Major, Minor).

