Tahmina Akter
COMPUTER SCIENCE AND ENGINEERING GRADUATE

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Education

BRAC University   *Dhaka, Bangladesh*
BACHELOR OF SCIENCE IN COMPUTER SCIENCE   *2016 - 2020*
- GPA: 3.62/4.0
- Graduated with Distinction

Shaheed Bir Uttam Lt. Anwar Girl's College   *Dhaka, Bangladesh*
HSC   *2013 - 2015*
- GPA: 4.92/5.0

Civil Aviation High School   *Dhaka, Bangladesh*
SSC   *2011 - 2013*
- GPA: 5.0/5.0

Experiences

IO Solutions Inc   *Montreal, QC*
CUSTOMER SERVICE REPRESENTATIVE   *Sept 2023 - Jan 2024*
- Responded to customer inquiries and concerns promptly and professionally.
- Provided technical support to customers troubleshooting account issues.
- Assist customers with after-sales service questions including invoicing, account changes, general information, issue resolution, and appropriate department referrals.
- Cultivate customer loyalty by providing personalized services and targeted offers.

Tecognize Solutions Limited   *Dhaka, Bangladesh*
SOFTWARE ENGINEER   *Feb 2022 - July 2023*
- Led development efforts for front-end components in diverse mid-level and small-scale projects, ensuring high-quality user experiences.
- Utilized a modern tech stack including JavaScript, ReactJs, Redux, HTML, CSS, Bootstrap, and Tailwind CSS to implement responsive and visually appealing interfaces.
- Successfully integrated and optimized various APIs to enhance functionality and performance across web applications.
- Collaborated closely with cross-functional teams to analyze requirements, brainstorm solutions, and execute projects effectively, fostering a culture of innovation and teamwork.

Inflexionpoint Technologies (BD) Ltd   *Dhaka, Bangladesh*
FRONT-END WEB DEVELOPER | INTERN   *Nov 2021 - Jan 2022*
- Worked on the front end of various government and private projects.
- Used HTML, CSS, JavaScript, ReactJs, Node.js, and Express during development.
- Created different APIs for websites.
- Took part in different projects with different teams.

Skills and Interests

Languages	Java, HTML5, CSS3, Bootstrap, JavaScript, ReactJs, TypeScript, NodeJs (Express)
Development Tools	Git, MySQL, Figma, Firebase, Mongodb
Others	Linux, MacOS, Shell

Language Proficiency

Spoken and Written Languages   English (Fluent), French (Beginner)