

Tai Dinh

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EDUCATION

University at Buffalo, The State University of New York | Buffalo, NY
Bachelor of Science in Business Administration, MIS & Finance

May 2025
GPA: 3.75

EXPERIENCE

Uplify AI | Remote

Nov 2025 – Jan 2026

Product Management Intern

- Collaborated cross-functionally with engineering, design, and marketing in agile sprints to define product requirements, user stories, and sprint priorities, driving feature delivery from discovery to app store releases.
- Performed QA and regression testing using structured test cases across development, testing, staging, and production environments, tracked bugs, and managed fixes in Jira to ensure App Store compliance.
- Led team meetings, including mob programming sessions, presented app demos to external stakeholders, and facilitated all-hands meetings to showcase weekly sprint progress and align cross-functional teams.

Amazon DSP | New Windsor, NY

Jun 2023 – Aug 2024

Process Assistant

- Assisted area managers in operational processes by coordinating dispatch, addressing workflow disruptions, and reallocating labor as needed.
- Assisted onboarding process for new hires, providing training, resources, and mentorship to ensure smooth integration and faster time-to-productivity
- Monitored workflow metrics such as associate stow rates, scan accuracy, and labor utilization, identifying deviations, and escalating insights to area managers to support operational performance.

JOB SHADOWING / SIMULATION

Marketplace Business Simulation | Buffalo, NY

Feb 2025 - Apr 2025

- Led a virtual company to 1st place among 5 competitors by achieving highest score, evaluated on performance across various business functions such as marketing, HR, operations, and Finance.
- Maintained a customer-focused business model, adapted to market changes, and reinforced team collaboration quarterly to sustain a leading position in competitive market.

Creative Financial Planning, Inc. Job Shadow | Nyack, NY

Apr 2021

- Shadowed a certified financial planner in evaluating client financial situations, analyzing investment options, and building retirement plan strategies.

PROJECTS

Quantum Retail Data Analytics | Forage

Jun 2025

- Applied R Programming to perform data cleaning, exploration, and visualization of retail grocery store transaction datasets.
- Performed data wrangling and customer segmentation, to extract insights and deliver data-driven recommendations to the chips category manager.
- Evaluated trial store performance by identifying benchmark control stores and analyzing the impact of new trial layouts, providing data-driven recommendations on whether to roll out changes across all locations.

Profitability & Credit Risk Analysis | Buffalo, NY

Jul 2025

- Performed in depth financial analysis of Nike and Under Armour, by extracting and evaluating SEC EDGAR Form 10-K data, applying DuPont Model to assess profitability drivers.
- Evaluated credit risk using liquidity, solvency, and coverage ratios along with the Altman Z-Score, delivering data-driven investment recommendations.

SKILLS

Programming Languages: SQL, Python (Pandas, NumPy, Matplotlib)

Analytical Tools: Microsoft Excel (Pivot tables, Power Query, Lookups), Microsoft Power BI, Tableau, Google BigQuery

Other: GitHub, Agile, Jira, Figma, MS Office, Google Workspace, Database Management

Relevant Coursework: Database Mgmt Systems, Financial Reporting & Analysis, Statistical Decisions in Mgmt, Mgmt of IT Projects, Applied Business Programming, Network Technology & Cloud Infrastructure Mgmt, Systems Analysis & Design