

# Laima (Taika) Augustaitis

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## Education

**Master of Science in Information** | University of Michigan School of Information | Ann Arbor, Michigan  
Agile User-Centered Development and Human Computer Interaction GPA: 4.0/4.0 *Expected, May 2020*

**Bachelor of Science in Movement Science** | University of Michigan | Ann Arbor, Michigan  
Intraoperative Neuromonitoring GPA: 3.7/4.0 *April, 2017*

## Work Experience

**Graduate Student Instructor** | University of Michigan *Ann Arbor, MI | 09/19-present*

- Teach Python programming (SI 106) to 45 university students in a highly interactive manner
- Continuously provide individualized technical and conceptual support for students

**IT Development Intern** | Inventis Ltd. *Seoul, South Korea | 06/19-08/19*

- Supported leadership team with strategic direction, operational execution, and product development of new prototype concept in the Internet of Things and mixed reality categories
- Documented software and hardware designs using circuit layout tools and presentations
- Completed Quality Assurance/Testing for an IT service solution application and submitted bugs

**Research Assistant** | University of Michigan School of Public Health *Ann Arbor, MI | 10/17-05/19*

- Created training materials around mental health, substance usage, and social determinants of health to educate 70 clinics providing services for LGBTQ+ youth
- Completed data analysis in SPSS and manuscript publication to raise attention to violence against LGBTQ+ communities
- Created low-maintenance websites for community partners based on requirements gathering

## Projects

- **Master's Thesis** – Transgender Health Information Seeking Using Social Media
  - Conducted a social media recruitment campaign collecting 300 responses
  - Organized and facilitated three diverse online focus groups and completed data analysis
- **Design Thinking** – TSWAP: Mobile App to Access Gender Affirming Clothing
  - Completed user research and conceptualized a prototype to increase access to gender-affirming clothing for trans/non-binary people
- **Technical Consulting** – Citizen Interaction Design with Michigan's State Capitol
  - Improve the City of Lansing's property assessment process by delivering tools to citizens
- **Technical Consulting** – Defining Innovations for Two Nonprofit Museums
  - Help two organizations, one of which acquired the other, consolidate their communication systems into a unified protocol that preserves each group's individuality

## Relevant Skills

- Python (REST APIs, test-driven development, relational databases, web applications)
- SQL (MySQL and SQLite)
- HTML/CSS and Drupal CMS (Web Development)
- Admin Basics (Salesforce)

## Leadership

**Vice President for Operations** | Inter-Cooperative Council 501(c)(3) *Ann Arbor, MI | 05/16-09/18*

**Student Mentor** | University of Michigan Spectrum Center (LGBTQ+) *09/18-present*