Taika (Laima) Augustaitis

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Education

Master of Science in Information University of Michigan School of Information Ann Arbor, Michigan
Information Systems and Human Computer Interaction GPA: 4.0/4.0   *May 2020*
Bachelor of Science in Movement Science University of Michigan Ann Arbor, Michigan
Intraoperative Neuromonitoring (IONM) GPA: 3.7/4.0   *April 2017*

Recent Work Experience

Solution Engineer | University of Michigan   *Remote* | 05/20-present
- Respond to user issue tickets and generate reports of FAQs for a new health web application

Graduate Student Instructor | University of Michigan   *Ann Arbor, MI* | 09/19-04/20
- Taught Python programming (SI 106) to 45 undergraduate university students
- Continuously provided individualized technical and conceptual support for students
- Fall semester taught Animal Physiology lab to 32 undergraduate students

IT Development Intern | Inventis Ltd.   *Seoul, South Korea* | 06/19-08/19
- Supported leadership team with strategic direction, operational execution, and product development of new prototype concept in the Internet of Things and mixed reality categories

Research Assistant | University of Michigan School of Public Health   *Ann Arbor, MI* | 10/17-05/19
- Created training materials to educate 70 clinics providing services for LGBTQ+ youth

Projects

- **Qualitative Research** – Online Transgender Health Information Seeking
  - Recruited 275 potential participants via a social media campaign and hosted three focus groups
  - Completed qualitative data analysis and drafted results into a thesis and presentation
- **Technical Consulting** - Citizen Interaction Design with Michigan's State Capitol
  - Improved the City of Lansing's property assessment process by delivering tools to citizens
- **Strategy Consulting** - Defining Innovations for Two Museums that Merged
  - Helped two organizations consolidate their communication systems into a unified protocol that preserves each group's individuality

Relevant Skills

- Python (for REST APIs, IT scripting, relational databases, basic web applications)
- SQL (MySQL and SQLite)
- Google Cloud Platform (working towards Cloud Engineering certificate)
- Communication and passion for learning

Leadership and Affiliations

Program Assistant | The Community College Summer Institute (CCSI)   *Ann Arbor, MI* | 06/19 and 06/20
- Plan and facilitate activities such as introductory programming lessons for prospective students

Mentee | Out in Tech (LGBTQ+)   *Ann Arbor, MI* | 10/18-present
- Participate in remote mentorship and volunteer experiences such as creating LGBTQ+ sites

Vice President for Operations | Inter-Cooperative Council 501(c)(3)   *Ann Arbor, MI* | 05/16-09/18
- Advised the Board of Directors for a 500+ member housing organization
- Chaired the Operations Committee weekly and monitored 17 KPIs monthly