# Osman Salah

Network and Security Engineer | IT Support

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Seeking a position of IT Support or Network and Security to put 6+ years of learnings into use to help the business meet strategic and operational goals by identifying opportunities to deploy new technology. Possess expertise in networking and hardware, superior technical aptitude, and proven ability to manage complex tasks.

## 💼 Work History

**2020-Current**

**Network and Security Engineer**
MEEZA Managed IT services for SJC Project (Novel overseas), Qatar.

- Responsible for reviewing, testing, & implementing all security controls for organizations with a total of 1,500 users and over 4,000 end devices.
- Responsible for driving vision and laying out roadmap for security technologies Responsible for developing overall strategy and implementing different security technologies including VPN audit security gap analysis and working with vendors to implementing desired security controls.
- Assist in the administration of user access and privileges to applications/systems, ensuring that access requests are properly authorized, appropriately documented, and accurately fulfilled.
- Troubleshoot user access issues, including determining cause and implementing resolution.
- Assist in the implementation of logical user access policies, standards, and guidelines that balance business requirements, risk tolerance, and the client's policies.
- Assist users and managers in their efforts to establish and maintain adequate audit trails so that sufficient evidence of computerized business activities exists to reconcile accounts, to detect frauds, to quickly resolve problems, and to otherwise maintain secure and reliable information systems.
- Responsible for preforming firewall vulnerability testing and reporting.
- Perform special projects and participates as a technical advisor for a variety of information security and logical user access projects that will be dictated by current business and technological developments.

## Network and Security Engineer

*HIKMA pharmaceutical, Sudan, Khartoum (Hosting Comp.)*

- Troubleshoot network security and related issues.
- Configured AAA Server (RADIUS and TACACS+) for authentication and authorization of all remote VPN users Received help tickets from users on campus and delegated tasks to appropriate departmental personnel.
- Create and update documents related to infrastructure and security.
- Monitoring security access.
- Administer infrastructure of local and remote sites.
- Implementing and configuring PAGP and LACP with Layer 2 and Layer3.
- Configured Firewall-security context modes, interfaces, objects and access list, NAT, AAA for network access and advanced network protection on Cisco Firewalls.
- Migrated from Cisco ASA to Palo Alto firewalls.
- Developed and maintained company-wide endpoint security solutions.
- Support the installation and commissioning of new network systems and coordinate with contractors/vendors to acquire the required services and equipment. Collaborate with vendors and help manage vendor relationships as they relate to network and all data center technologies.
- Install and configure virtual desktop infrastructure. Replacing faulty network hardware components when required.
- Enable file forwarding to Wildfire cloud through Content-ID implementation to identify new threats.

### IT Support Engineer

*HIKMA pharmaceutical, Sudan, Khartoum (Hosting Comp)*

- Kept abreast of all new technologies to keep current.
- Provided technical expertise to Help Desk team.
- Ensured team-members stayed up to date by providing frequent training.
- Monitored calls for skill level and customer service delivery.
- Fired staff that did not meet technical or customer service expectations.
- Reported progress goals suggestions and all issues to management.

## Skills

Network Security Management    ●●●●●

- ITSM Tools (HPSM, ManageEngine)  ●●●●●
- F5 (LTM, ASM)  ●●●●○
- Firewall functionality  ●●●●●
- Microsoft SCCM  ●●●●●
- Good Organization Skills
- Palo Alto Firewall  ●●●●●
- Cisco ASA  ●●●●○
- Windows 10  ●●●●●
- VLAN aggregation  ●●●●●
- Cisco WSA  ●●●●●
- Cisco Any connect  ●●●●○
- Symantec EDR  ●●●●●
- Cisco ISE  ●●●●●
- FTD NGFW  ●●●●●

## Education

**2011-01 - 2015-12**

### Bachelor of Science

*Wad Medani Ahila University - Information Technology*

## Certifications

**2016-09** CCNA routing Switching  (Certified)     training  institute  Aptech (Bangalore )

**2017-01** CCNA Security Certified (Certified)     training  institute  Aptech (Bangalore )

**2018-08** CCNA cyber ops Certified (Certified)    training online  (Cisco )

**2020-09** CCNP Security (Certified)               training  institute  NH (Bangalore )

**2020-01** PALO ALTO PCNSE (Certified)             training  institute  NH (Bangalore )

**2020-06** CCIE Security | Lab in progress         training  at NH (Bangalore )

**2023-03** SISE Cisco Identity service Engine Security Specialist (Certified)

## Languages

- Arabic  ●●●●●
  Excellent

- English  ●●●●●
  Excellent

## Visa status

- Resident -Visa