

Exploring Diseases Dataset for Chatbot Dialogue Management

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Task-Oriented Dialogue Systems

- Help users achieve their specific goals.
- User forgets some information.
- Focus on understanding users, tracking states, and generating next actions.
- Minimize the number of turns: fewer turns the better.

Diseases Dataset

A dataset to provide the students a source to create a healthcare related system.

	Disease	Symptom_1	Symptom_2	Symptom_3	Symptom_4	Symptom_5
0	Fungal infection	itching	skin_rash	nodal_skin_eruptions	dischromic _patches	NaN
1	Fungal infection	skin_rash	nodal_skin_eruptions	dischromic _patches	NaN	NaN
2	Fungal infection	itching	nodal_skin_eruptions	dischromic _patches	NaN	NaN
3	Fungal infection	itching	skin_rash	dischromic _patches	NaN	NaN
4	Fungal infection	itching	skin_rash	nodal_skin_eruptions	NaN	NaN

Figure 1: Diseases Dataset

Insight

- Dataset has 4920 rows, but it has 41 distinct diseases.
- Synthesizing from multiple sources, symptoms are overlap.
- $\rightarrow \text{Re-architecting dataset}$

Database

Figure 2: Disease database

Heuristic

Heuristic Search Method

Agent's action

- 1. Inform & Request: Amount of records greater than one.
- 2. Match found: Only one record satisfy user's constraints.
- 3. Done: End conversation if cannot found disease.

Demo

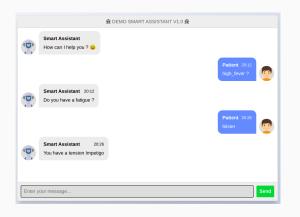


Figure 3: Demo conversation

7

Conclusion

Q&A