**ARTICLE OVERVIEW (2-3 SENTENCES):**

Having trouble setting up wireless printing on your new smartphone, tablet, or notebook? Here’s everything you need to get printing quickly and tackle the most common wireless printing challenges.

**NEWSLETTER CONTENT:**

**E-NEWSLETTER TITLE: Keep it simple: Print from your smartphone**

**E-NEWSLETTER TEASER:** Here’s everything you need to get set up and printing, fast.

**ARTICLE COPY (400-600 WORDS):**

Wireless printing is the single most requested feature in new mobile devices [1]. But while many of today’s smartphones are capable of wireless printing, the initial setup isn’t always intuitive. That’s why this month, we’ve put together an at-a-glance guide to printing from the most common smartphones. Even if you’re working out of the office and IT support is nowhere in sight, it can be surprisingly simple and fast to start printing from your smartphone. Here’s how.

*Note: These instructions are specifically for enabling wireless printing on your smartphone. Wireless printing may also need to be enabled on the printer itself, depending on the model. See the printer’s manual for additional information.*

**What type of smartphone do you have?***Scroll down to your smartphone type below to get the printing setup steps for your specific device.*

Android phones

*Version 4.4 (KitKat) or higher*

Printing from Android v4.4+ is now built into most devices. If there isn’t a print menu selection found in compatible apps (such as Google Drive, Dropbox, and Chrome), you will need to do a one-time install of the [HP Print Service Plugin](https://play.google.com/store/apps/details?id=com.hp.android.printservice&hl=en) to enable built-in printing by following the steps below.

1. First, make sure wireless printing is enabled on your Android device. Navigate to the S*ettings* menu, tap *Printing* and then turn on *HP Print Service*.
2. If the HP Print Service Plugin is not visible, click *Add Service*, then search for and install the plugin.
3. Compatible apps (such as Google Drive, Dropbox, and Chrome) will now let you print directly to any HP wireless printer

For additional information, visit [HP Customer Support](http://support.hp.com/us-en/document/c04024231). To enable printing to non-HP wireless printers, you will need to use either that brand’s printer plugin, or use [Google Cloud Print](https://www.google.com/cloudprint/#printers)

*Older versions*

Wireless printing is not enabled by default on older Android devices. To enable it, download the [HP ePrint App](https://play.google.com/store/apps/details?id=com.hp.android.print&hl=en) from the Google Play store.

After being installed, this app allows you to print from your phone over Wi-Fi (on the local network), remotely via the internet to an HP ePrint printer, or directly to HP wireless direct supported printers.

Learn more about HP ePrint [here](https://www.hpconnected.com/cms/HPC/ePrint/)

*Not sure which version you have?*

1. From *Settings*, Slide your finger up your Android phone's screen to scroll all the way to the bottom of the *Settings* menu.
2. Tap *About Phone* at the bottom of the menu, then tap *Software Information*.
3. The first entry on the page that loads will be your current Android software version.

iPhone

*When printing to AirPrint compatible printers*

Apple's AirPrint service is simple, but only works with select printers that directly support it. Here’s how:

1. If the printer is compatible, make sure your iPhone and printer are connected to the same Wi-Fi network, and then open a document on your iOS device.
2. To print, open the app you want to print from. Find the print option by tapping the app’s *Share* icon or *Settings* icon. Not all apps support AirPrint. For additional information, visit the [Apple support page](https://support.apple.com/en-us/HT201387).

*When printing to other wireless-enabled printers (not AirPrint compatible)*

1. If the printer is not AirPrint compatible, download the [HP ePrint App](https://itunes.apple.com/us/app/hp-eprint/id299531647). This app allows you to print from your phone over Wi-Fi, via the internet to an HP ePrint printer, or directly to [HP Wireless Direct](http://www8.hp.com/us/en/ads/mobility/wireless-direct-printing.html) supported printers

For additional information, visit [HP Customer Support](http://support.hp.com/us-en/document/c01923321)

*Not sure if your printer is AirPrint compatible?*

A full list of supported printers can be viewed [here](https://support.apple.com/en-us/HT201311)

Windows Phone

*Windows 10 Mobile*

Microsoft’s Windows 10 Mobile now has built-in (native) printing, but does not work with every printer. A full list of supported printers can be viewed [here](https://support.microsoft.com/en-us/kb/3083720). Here’s how to put it to use:

1. Make sure the printer is connected to the same wireless network with an active internet connection as your Windows 10 Mobile device

To print, select the print icon or click *Print* from compatible apps, such as Excel and Word

*Version 8.1 and earlier*

Windows Phone 8.1 and earlier versions do not support built-in printing. However, there are a few app solutions available.

1. Download the [HP All-in-One Printer Remote](https://www.microsoft.com/en-us/store/apps/hp-all-in-one-printer-remote/9wzdncrfhwlh) to print to compatible HP wireless printers
2. Alternatively, the paid app [Print Now](https://www.microsoft.com/en-us/store/apps/print-now/9wzdncrdm5qc) allows wireless printing to printers compatible with [Google Cloud Print](https://www.google.com/cloudprint/#printers)

*Not sure which version you have?*

In the [App list](http://www.windowsphone.com/en-us/how-to/wp8/settings-and-personalization/wheres-the-app-list), tap *Settings*, then About, then More info. The Software section indicates the version installed on the phone (for example, "Windows Phone 8.1" or "Windows Phone 8")

BlackBerry phones

Built-in (native) printing support is not available for Blackberry phones. However, there are a few app solutions available. One solution for BlackBerry 10 is to download the paid app, [Print My Files](https://appworld.blackberry.com/webstore/content/19312139/?lang=en). The app works in conjunction with a Windows PC application, but Macs are not supported.

1. To use the app, install Print My Files on both your PC and BlackBerry 10 device, and make sure both devices are connected to the same Wi-Fi network

To print, Share any file with the app from anywhere in Phone, and then select *Print* within the app.

**Need additional assistance?**

Visit [HP Customer Support](http://support.hp.com/us-en/) for answers to specific troubleshooting issues, or [HP Mobile Printing](http://www8.hp.com/us/en/ads/mobility/overview.html) for step-by-step instructions on enabling wireless printing for smartphones and tablets.

[Learn more about printing from your smartphone or tablet](http://www8.hp.com/us/en/ads/mobility/overview.html)

[1] TechNavio, [Global Document Outsourcing Market 2012-2016](http://www.technavio.com/pressrelease/technavio-announces-publication-its-research-report-global-document-outsourcing-market)

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