(a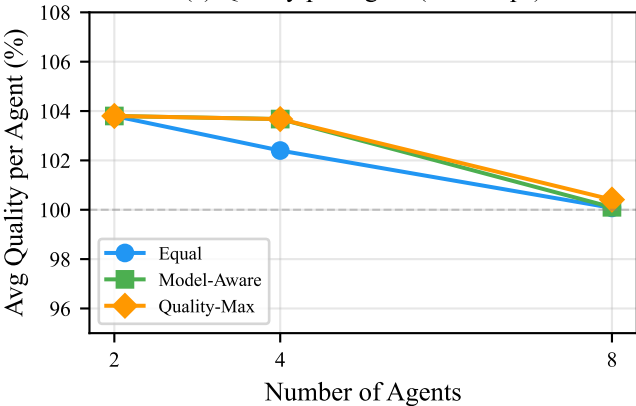) Quality per Agent (100 Mbps) — (b) Deadline Compliance (4 Agents)