How do I into ARPS?

What should I do if the SM card gets locked or the modem stops responding (all the reply codes are ERROR)?

1. Type AT into the terminal until it starts replying OK.
2. If it won’t reply OK, use the surge-protector switch to turn the modem on and off again.
3. If it still doesn’t work, type AT+CPIN=”0000” into the terminal. This will enter the PIN code to unlock the modem.
4. Repeat Step 1 until you have success.

What should I do if someone received a fragmented message from ARPS?

1. If you can, find the message in the right-hand window of the ARPS message pane. Select the message, click Unprocess at the bottom of the window, select it in the left-hand box, and click Process.
2. If you can’t find the message from within ARPS, close ARPS, open data/messages/handled.txt and use CTRL+F to find the relevant message. Then, cut the message contents (from the backslash before the sender name to, **and including**, the backslash at the end of the message data) and paste it into data/messages/unhandled.txt. Re-run ARPS and process the message.

What should I do if I need to manually change a zone/stake/ward/district/companionship’s key indicators in ARPS?

1. Go to data/[report | english]/[scope\_of\_unit].txt
2. Find the relevant data entry. Data entries are classified by date (YEAR:MONTH:WEEK:WEEKDAY) and unit name. English reports and baptism records have an extra number after the date, which is the report sub-id. It differentiates different class level reports (for English) or different converts (for baptism records). The numbers are arranged according to the keys on the top of the page. Change the requisite key indicators and save.

NOTE: the changes you made won’t show up in the zone, English unit, district, stake, etc. reports until you sum them up again using the ARPS total function. If the report is more than a week old, you will also have to delete the zone/unit/stake report from its file so that ARPS knows to re-calculate it.

What do I do if all the old data was deleted/disappeared?

1. Oy gevalt! Go to the last Excel report sheet. It has a page at the front called REPORT\_DATA\_BY\_COMP. Copy and paste all of the data from that file into the relevant text file (data/report/[scope\_of\_unit].txt). You may have to create this file if it was deleted; just use notepad to make a blank file and paste the 東西 in.
2. Repeat step 1 for all missing data. The baptism records can’t be recovered this way, so it’s wise to regularly copy the data to a backup folder.

What should I do when transfers happen and companionships change?