Taj E. Stone

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Profile

Highly motivated Business Data Analytics student at Arizona State University with a profound interest and passion for the game of basketball and its analytics infrastructure. Strong technical background in data programming; gathering, cleaning, managing, and storing data from multiple sources. Excellent understanding of platforms for effective data analyses on large data sets. Deeply adept at conveying complex technical information in a clear and understandable manner providing actionable insights.

Experience

Sept. 2022 - Jan. 2023 Indiana Pacers Indianapolis, IN Basketball Analytics Intern

- Developed internal software tools for use by the front office and coaching staff
- Gathered, cleaned, stored, managed, and integrated data from a variety of sources
- Created both standardized reports and ad-hoc statistical analyses and visualizations
- Assisted with compiling statistics/data and reporting for the Indiana Pacers and Fort Wayne Mad Ants

Sept. 2017 - Jan. 2020 Yahoo Inc. Sunnyvale, CA Back-End Software Engineer

- Collaborated with analytical team to provide data tracking for real time management reporting dashboards
- Developed innovative customer centric internal software tools to our HQ IT Helpdesk
- Supported the integration of 18k employees during Verizon Media integration
- Collaborated with co-workers on key initiatives establishing backend conventions and principles

Dec. 2014- Aug. 2017 Yahoo Inc. Sunnyvale, CA Customer Support Analyst

- Created content communication materials, manage emails and knowledge sharing templates for customers
- Performed data analytics on customer content ensuring it meets quality standards, provided feedback on new innovative approaches while addressing customer-specific issues, priorities and goals
- Maintained key CRM and project management systems: CTAs, update oversight, assign CTAs, update GS
- Streamlined IT New Hire Process for set-up, deployment, and presentation during Orientation.

Nov. 2012- Nov. 2014 Telus Las Vegas, NV Information Technology Support

- Provide 24x7 desktop support for troubleshooting problems and service requests related to company-supported hardware, network connectivity and application support and on a global scale.
- Track progress and resolution of customers technical issues providing outstanding customer service

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Education

Arizona State University (Online)**,** Tempe, AZ - *B. S Business Data Analytics March 2022 - Present*
Expected Graduation: Spring 2024
Relevant Coursework: Business Data Visualization, Business Intelligence, Computer Applications and Information Technology

Butte Community College, Chico, CA *Associate of Business Administration*

Projects

- Python for Data Science and Machine Learning Bootcamp - *Present*
- Google Data Analytics Professional Certificate - *Jan 2021 - May 2021* / Certificate / Case Studies
- 2021 Complete Python Bootcamp - *May 2021 - July 2021* / Certificate / Projects
- The Ultimate MySQL Bootcamp - *July 2021 - Sept 2021* / Certificate / Projects

Skills

- Python, R, SQL and Tableau
- Data Warehousing and cloud platforms