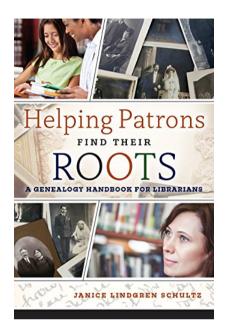
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Public libraries have many valuable resources for diving into a patron's lineage and family history, yet librarians themselves are sometimes not fully acquainted with all the tools available. The good news is that you don't have to be a genealogist to help patrons find the research information they need to get in touch with their roots. In this book Schultz, an experienced genealogy librarian, guides librarians through the process, providingan overview of heritage research, with an explanation of the differences between genealogy and family history;step-bystep instructions for finding genealogy records;a discussion of useful databases such as Ancestry Library Edition and Heritage Quest as well as print sources of information;key websites to help patrons continue their search; andadvice on collection development and training.Not just for reference librarians, this book will help all library staff connect patrons searching for information about their forebears.

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