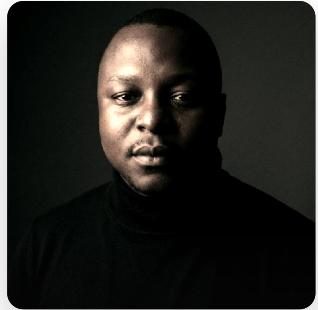


Takunda Christopher Maswi

SENIOR IT MANAGER | SPECIALIST SPECIALIST CONSULTANT



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Strategic Professional Overview

Visionary **Senior IT Manager** and Systems Consultant with 4+ years of specialized experience in the Chartered Accounting sector. A versatile professional with a broad skillset that bridges the gap between technical infrastructure, financial compliance, digital marketing, and data analysis. Dedicated to delivering secure, compliant, and ROI-driven business operations while leading teams and spearheading digital growth initiatives. Focused on practical, high-impact results that benefit people and business alike.

Professional Experience

Fairvalue Chartered Accountants

Senior IT Manager & Specialist Consultant

June 2021 – Present

Harare, Zimbabwe

IT OPERATIONS & MANAGEMENT

- **Infrastructure Leadership:** Directed the firm's digital operations and led the migration of manual audit workflows to efficient cloud platforms, improving client data accessibility and security.
- **Modern IT Support:** Managed firm-wide technical support using token-based ticketing systems to ensure timely resolution of complex IT issues for internal teams and clients.
- **Technical Mentorship:** Developed and led professional development programs for staff, improving digital competency across the firm.

DATA ANALYSIS & AML COMPLIANCE

- **Data Analysis Specialist:** Performed comprehensive data analysis for firm audits and internal operations, utilizing financial modeling and trend analysis to drive data-informed decisions.
- **AML Compliance Officer (2022 – Present):** Appointed to oversee Anti-Money Laundering compliance; developed internal protocols and delivered key compliance trainings for the entire team.
- **Internal Controls:** Evaluated and enhanced IT audit controls, identifying critical system risks and implementing remediation strategies.

DIGITAL MARKETING & STRATEGIC GROWTH

- **Brand Positioning:** Led the firm's digital marketing strategy, coordinating brand positioning across technical channels to increase lead generation and client engagement.
- **Process Optimization:** Developed localized payroll systems (Taku-Payroll) and automation tools saving 6+ hours of manual processing per client monthly.

Skills Matrix

MANAGEMENT & OPERATIONS

IT Management, AML Compliance, Data Analysis, Staff Training, Token-based IT Ticketing, Internal Controls, Risk Management.

BUSINESS SOFTWARE

Advanced MS Office Suite, QuickBooks, Slack, Digital Marketing Strategy, SEO, Stakeholder Relations.

TECHNICAL IMPLEMENTATION

TypeScript, React, Node.js, Python, SQL (PostgreSQL), REST API Design, Process Automation, Cybersecurity Essentials.

PERSONAL SKILLS

Strategic Leadership, Mentorship, Versatility, Problem Solving, Professional Communication, Technical Documentation.

Selected Technical Projects

- Taku-Payroll:** Built and maintained a localized payroll engine for the ZW market, including tax (ZIMRA) and statutory (NSSA) compliance reporting.
- Internal Workflow Tracker:** Developed real-time internal management tools to coordinate team tasks and engagement timelines.
- Data Analysis Hub:** Created custom SQL validation tools for large-scale audit testing and financial transaction analysis.

Education & Credentials

Bachelor of Science in Computer Information Systems (Honours)

2020

Near East University, Cyprus

GPA: 3.25/4.0

Professional Credentials

- ISACA Professional Member** (Harare Chapter) – Since 2024
- CISA Candidate** (Targeting 2026)
- TEFL Certified** (May 2024)
- ICDL Certification** (International Computer Driving License)

General Information

Languages: English (Native), Shona (Native)

Interests: Squash, Chess, Technology Trends, Podcasts.

Service Projects: Passionate about volunteering and helping the needy in our community.