

# Takunda Christopher Maswi

SENIOR IT MANAGER | SPECIALIST SPECIALIST  
CONSULTANT

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## Strategic Professional Overview

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Visionary **Senior IT Manager** and Systems Consultant with 4+ years of specialized experience in the Chartered Accounting sector. A versatile professional with a broad skillset that bridges the gap between technical infrastructure, financial compliance, digital marketing, and data analysis. Dedicated to delivering secure, compliant, and ROI-driven business operations while leading teams and spearheading digital growth initiatives. Focused on practical, high-impact results that benefit people and business alike.

# Professional Experience

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## Fairvalue Chartered Accountants

June 2021 – Present

*Senior IT Manager & Specialist Consultant*

*Harare, Zimbabwe*

### IT OPERATIONS & MANAGEMENT

- **Infrastructure Leadership:** Directed the firm's digital operations and led the migration of manual audit workflows to efficient cloud platforms, improving client data accessibility and security.
- **Modern IT Support:** Managed firm-wide technical support using token-based ticketing systems to ensure timely resolution of complex IT issues for internal teams and clients.
- **Technical Mentorship:** Developed and led professional development programs for staff, improving digital competency across the firm.

### DATA ANALYSIS & AML COMPLIANCE

- **Data Analysis Specialist:** Performed comprehensive data analysis for firm audits and internal operations, utilizing financial modeling and trend analysis to drive data-informed decisions.
- **AML Compliance Officer (2022 – Present):** Appointed to oversee Anti-Money Laundering compliance; developed internal protocols and delivered key compliance trainings for the entire team.
- **Internal Controls:** Evaluated and enhanced IT audit controls, identifying critical system risks and implementing remediation strategies.

### DIGITAL MARKETING & STRATEGIC GROWTH

- **Brand Positioning:** Led the firm's digital marketing strategy, coordinating brand positioning across technical channels to increase lead generation and client engagement.
- **Process Optimization:** Developed localized payroll systems (Taku-Payroll) and automation tools saving 6+ hours of manual processing per client monthly.

## Skills Matrix

### MANAGEMENT & OPERATIONS

IT Management, AML Compliance, Data Analysis, Staff Training, Token-based IT Ticketing, Internal Controls, Risk Management.

### BUSINESS SOFTWARE

Advanced MS Office Suite, QuickBooks, Slack, Digital Marketing Strategy, SEO, Stakeholder Relations.

### TECHNICAL IMPLEMENTATION

TypeScript, React, Node.js, Python, SQL (PostgreSQL), REST API Design, Process Automation, Cybersecurity Essentials.

### PERSONAL SKILLS

Strategic Leadership, Mentorship, Versatility, Problem Solving, Professional Communication, Technical Documentation.

## Selected Technical Projects

- **Taku-Payroll:** Built and maintained a Localized payroll engine for the ZW market, including tax (ZIMRA) and statutory (NSSA) compliance reporting.
- **Internal Workflow Tracker:** Developed real-time internal management tools to coordinate team tasks and engagement timelines.
- **Data Analysis Hub:** Created custom SQL validation tools for large-scale audit testing and financial transaction analysis.

## Education & Credentials

### Bachelor of Science in Computer Information Systems (Honours)

Near East University, Cyprus

2020

GPA: 3.25/4.0

### Professional Credentials

- **ISACA Professional Member** (Harare Chapter) – Since 2024
- **CISA Candidate** (Targeting 2026)
- **TEFL Certified** (May 2024)
- **ICDL Certification** (International Computer Driving License)

## General Information

**Languages:** English (Native), Shona (Native)

**Interests:** Squash, Chess, Technology Trends, Podcasts.

**Service Projects:** Passionate about volunteering and helping the needy in our community.