

Robert T. Hartley

Fullstack Developer

Email: robert.taku.hartley@gmail.com **Mobile:** +81 07083021645 **LinkedIn:** www.linkedin.com/in/robin-hartley **GitHub:** <https://github.com/takuhartley> **Languages:** English/Japanese

Experience

Business Solution Architect CI&T (Tokyo, Japan) *June 2023 – Present*

- Built a deep understanding of CI&T's offerings, focusing on Drupal website creation.
- Managed and built strong client relationships tailored to the Japanese market.
- Collaborated with teams for market strategies and product enhancements.
- Conducted product market research specific to the Japanese IT landscape.
- Played key roles in company initiatives, expanding CI&T's market reach.

Business Analyst/Product Manager Rakuten Group Inc. (Tokyo, Japan) *June 2021 – March 2023*

- Lead daily business analysis activities for one of Japan's premier ecommerce companies.
- Partner with IT teams and stakeholders to develop process flow diagrams, architecture diagrams, and decision trees for critical meetings.
- Identify potential issues and risks, implementing proactive measures to mitigate them.
- Conduct comprehensive market analysis and gather requirements for organization-wide projects.

Business Analyst Netcracker Technology Corp (Tokyo, Japan) *September 2019 - April 2021*

Projects

Rakuten Service Incentive Project SaaS/BaaS *(March 2022 – March 2023)*

Rakuten Data Governance Project Internet Security *(June 2021 - March 2022)*

Rakuten Mobile Network Telecommunication *(September 2019 - April 2021)*

Certifications

Entry Certificate in Business Analysis™ International Institute of Business Analysis™ *(November 2020)*

Google Data Analytics Professional Certificate Coursera *(January 2023)*

Technical Skills

Programming Languages: JavaScript, Python, SQL

Backend: Express.js

Other: GitHub/Git, Visual Studio Code

Education

Washington State University Pullman, WA *(August 2015 - May 2018)*

- Bachelor of Arts in Digital Technology and Culture
- Relevant courses: DTC 356 Information Structure, DTC 354 Digital Story Telling, DTC 478 Usability and Interface Design

Skagit Valley College Mt Vernon, WA *(August 2013 - June 2015)*

- Associates of Arts General Transfer

Coding Dojo Seattle, WA *(November 2018 - March 2019)*

- Relevant Courses: Python Stack, C# ASP.Net, MEAN Stack, Web Fundamentals, Algorithms/Methodologies