Takumi Yonemura

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Professional Summary

Highly motivated and collaborative problem-solver with 3+ years of experience as a full-stack web developer and IT support specialist. Expertise in .NET development enables design, development, and maintenance of critical applications. Proven ability to deliver exceptional user support, resolving technical issues efficiently.

Work Experiences

Internal IT Support Technician   February 2025 - Present

EAJ Assistance Services Canada, Inc., Vancouver, BC

- Provided comprehensive help desk support to internal users for a wide range of IT systems and equipment, resolving technical issues efficiently and effectively.
- Proactively identified and addressed systems-related problems, minimizing disruptions to business operations and ensuring smooth workflows for internal users.

Web Application Developer   April 2019 - March 2022

SolidSeed Co., Ltd., Tokyo, Japan

- Developed a critical back-office application using C# and ASP.NET Web Forms, streamlining data organization and accelerating processing times, resulting in enhanced customer satisfaction.
- Implemented subcategories in the product catalog, facilitating seamless data flow across systems and boosting operator productivity.
- Delivered high-quality applications through rigorous testing based on user scenarios, proactively identifying and resolving issues to ensure a stable and reliable application.

Personal Projects

NLP Help Desk with *C#, ASP.NET Core MVC, Entity Framework Core, ML.NET, Azure Functions*
Developed "NLP Help Desk", a web application that intelligently categorizes and prioritizes help desk tickets using NLP and TF-IDF, reducing technician workload and enabling faster response times.

Skills

Languages: C#, Kotlin, Java, Python, JavaScript, HTML5, CSS3
Frameworks/Libraries: ASP.NET Core, ASP.NET, ML.NET, Spring Boot MVC, React, Flask
Databases: Microsoft SQL Server, MySQL, MongoDB Atlas
Cloud Platforms: Azure, Google Cloud Platform, Firebase
Development Tools: Rider, Visual Studio, Visual Studio Code, IntelliJ IDEA, Eclipse, Android Studio

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Education

Post-Baccalaureate Diploma - Computer and Information Systems
Douglas College, New Westminster, BC   January 2023 - December 2024