

Takumi Yonemura

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Professional Summary

Highly motivated and collaborative problem-solver with 3+ years of experience as a full-stack web developer and IT support specialist. Expertise in .NET development enables effective design, development, and maintenance of critical applications. Proven ability to deliver exceptional user support, resolving technical issues efficiently.

Work Experiences

Internal IT Support Technician

February 2025 - Present

EAJ Assistance Services Canada, Inc., Vancouver, BC

- Provided comprehensive help desk support to internal users for a wide range of IT systems and equipment, resolving technical issues efficiently and effectively.
- Demonstrated strong communication and collaboration skills by working closely with users to understand their needs and coordinating with the Tokyo headquarters information systems team to escalate and resolve complex technical issues.
- Proactively identified and addressed systems-related problems, minimizing disruptions to business operations and ensuring smooth workflows for internal users.

Web Application Developer

April 2019 - March 2022

SolidSeed Co., Ltd., Tokyo, Japan

- Developed and maintained a critical back-office application using C#, ASP.NET Web Forms, and Microsoft SQL Server, significantly improving operational efficiency by streamlining core business processes.
 - Significantly improved product catalog management by implementing subcategories, ensuring seamless data flow across diverse systems and enhancing operator productivity.
 - Contributed to the redesign of the corporate website using JavaScript, HTML5, and CSS3, creating a more modern, visually appealing online presence that improved user engagement.
 - Ensured high-quality software delivery by creating and executing comprehensive test cases based on user scenarios, proactively identifying and resolving potential issues before release, resulting in a more stable and reliable application.
 - Served as the primary point of contact for help desk support for the back-office application, leveraging strong problem-solving skills to diagnose and resolve user issues, ensuring smooth and uninterrupted workflows.
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Skills

Languages: C#, Kotlin, Java, Python, JavaScript, HTML5, CSS3

Frameworks/Libraries: ASP.NET Core, ASP.NET, ML.NET, Spring Boot MVC, React, Flask

Databases: Microsoft SQL Server, MySQL, MongoDB Atlas

Cloud Platforms: Azure, Google Cloud Platform, Firebase

Development Tools: Rider, Visual Studio, Visual Studio Code, IntelliJ IDEA, Eclipse, Android Studio, GitHub, Jira

Education

Post-Baccalaureate Diploma - Computer and Information Systems

Douglas College, New Westminster, BC

January 2023 - December 2024