Sum of Satisfaction rating by Agent, Day and Answered (Y/N)

Answered (Y/N) ● Y

Sum of Satisfaction rating

10					
5					
0					

31 Becky | 31 Dan | 31 Diane | 31 Jim | 31 Joe | 31 Stewart

Day
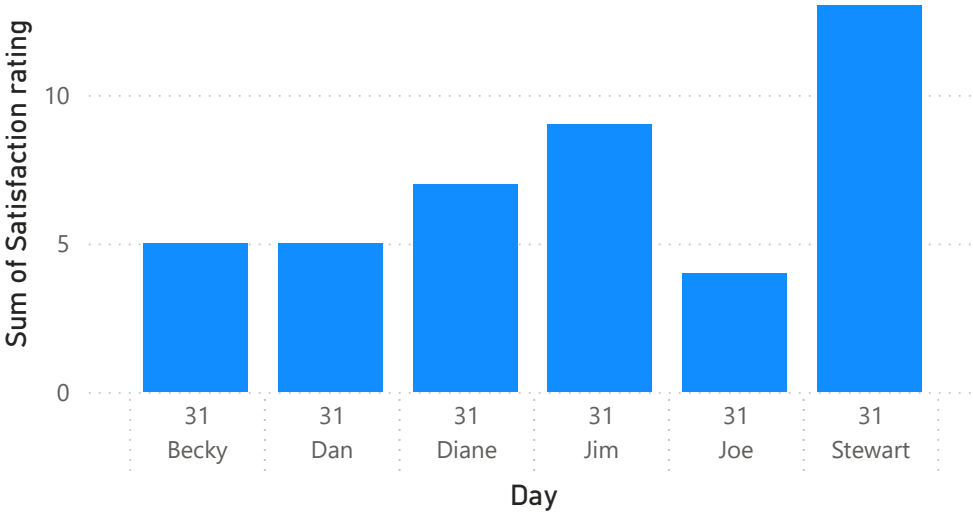
Sum of Speed of answer in seconds by Call Id and Resolved

Call Id
● ID0446
● ID1574
● ID3388
● ID0445
● ID0717
● ID0862
● ID3387
● ID1573
● ID0861

19 (2.68%)
34 (4.79%)
42 (5.92%)
54 (7.61%)
56 (7.89%)
63 (8.87%)
71 (10%)
78 (10.99%)
79 (11.13%)
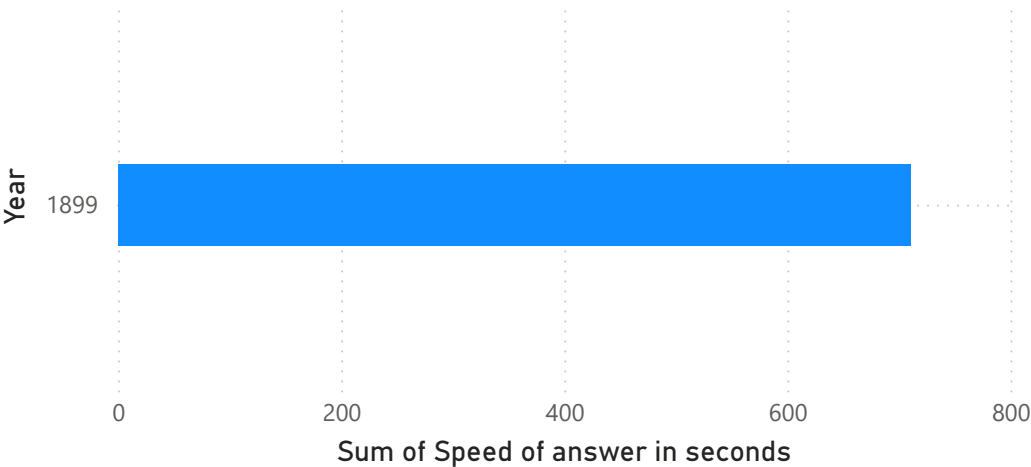82 (11.55%)
111 (15.63%)
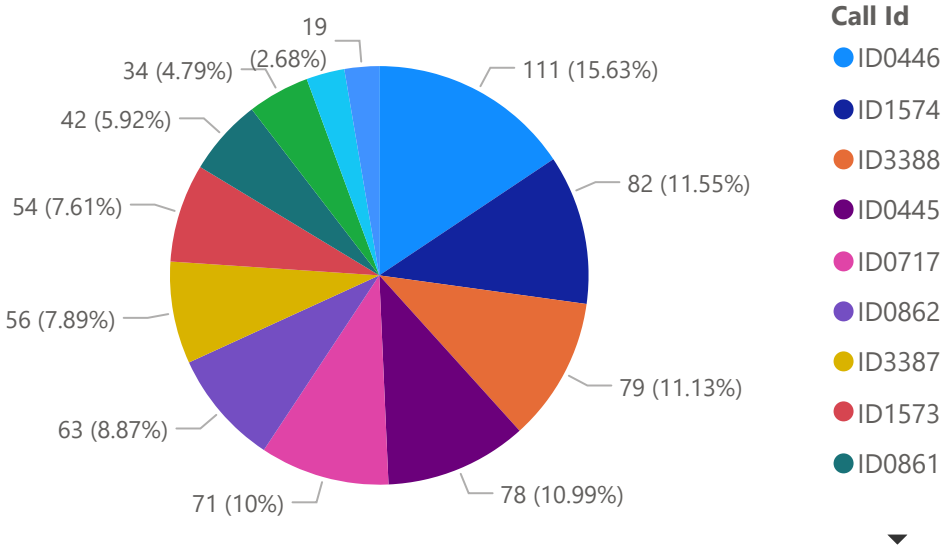
Count of Day by Time

31-12-1899...	31-12-1899...	31-12-1899...
31-12-1899...	31-12-1899...	31-12-1899...
31-12-1899...	31-12-1899...	31-12-1899...

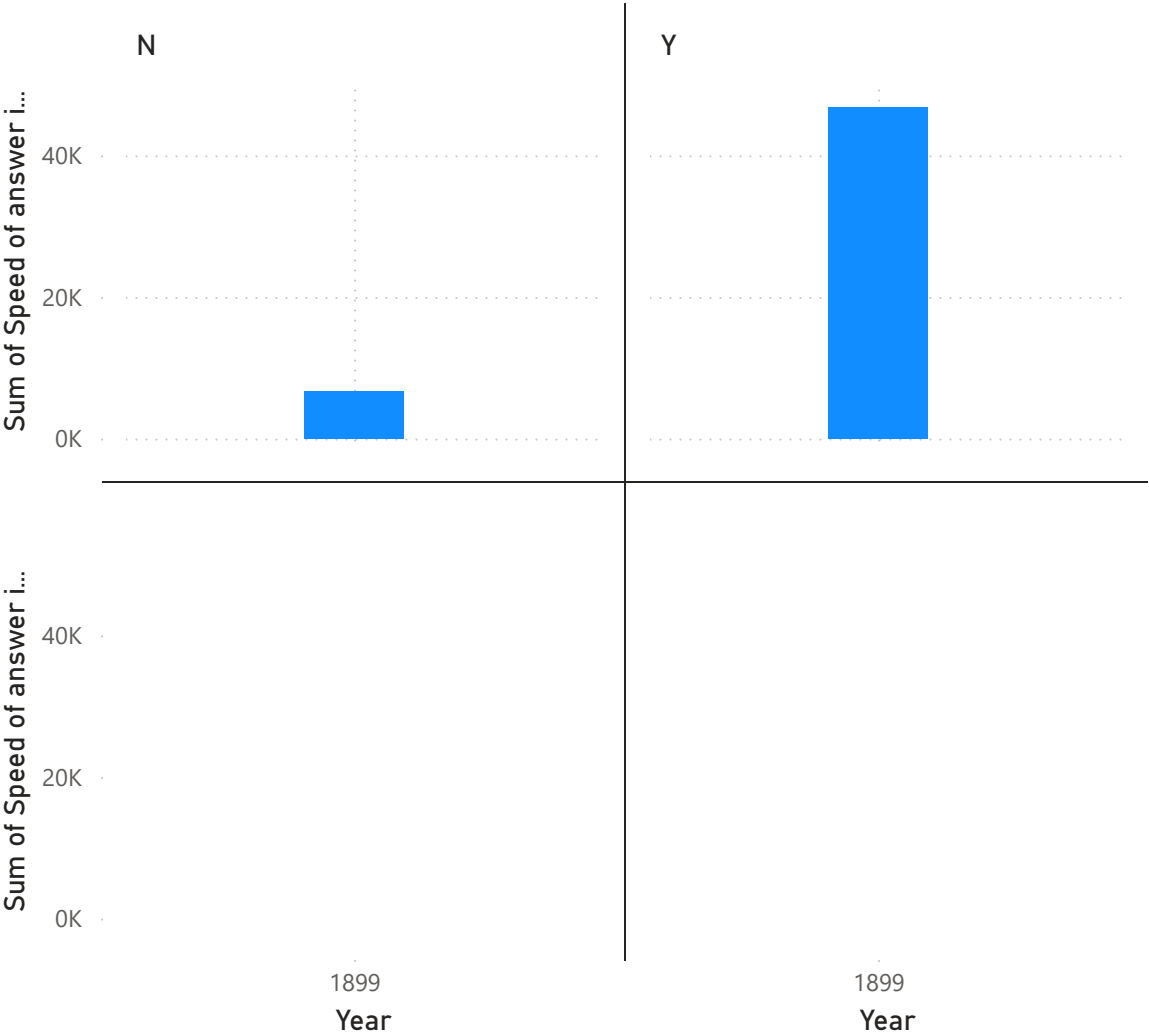## Sum of Speed of answer in seconds by Year and Answered (Y/N)

Answered (Y/N) ● Y

Year

1899

0   200   400   600   800

Sum of Speed of answer in seconds

CUSTOMER RETENTION

Sum of Speed of answer in seconds by Year, Answered (Y/N) and Resolved

Answered (Y/N) ● Y

Date

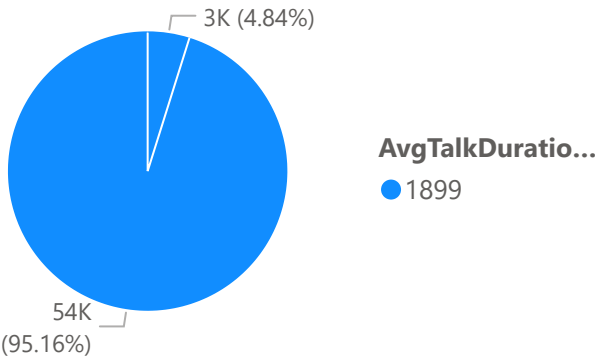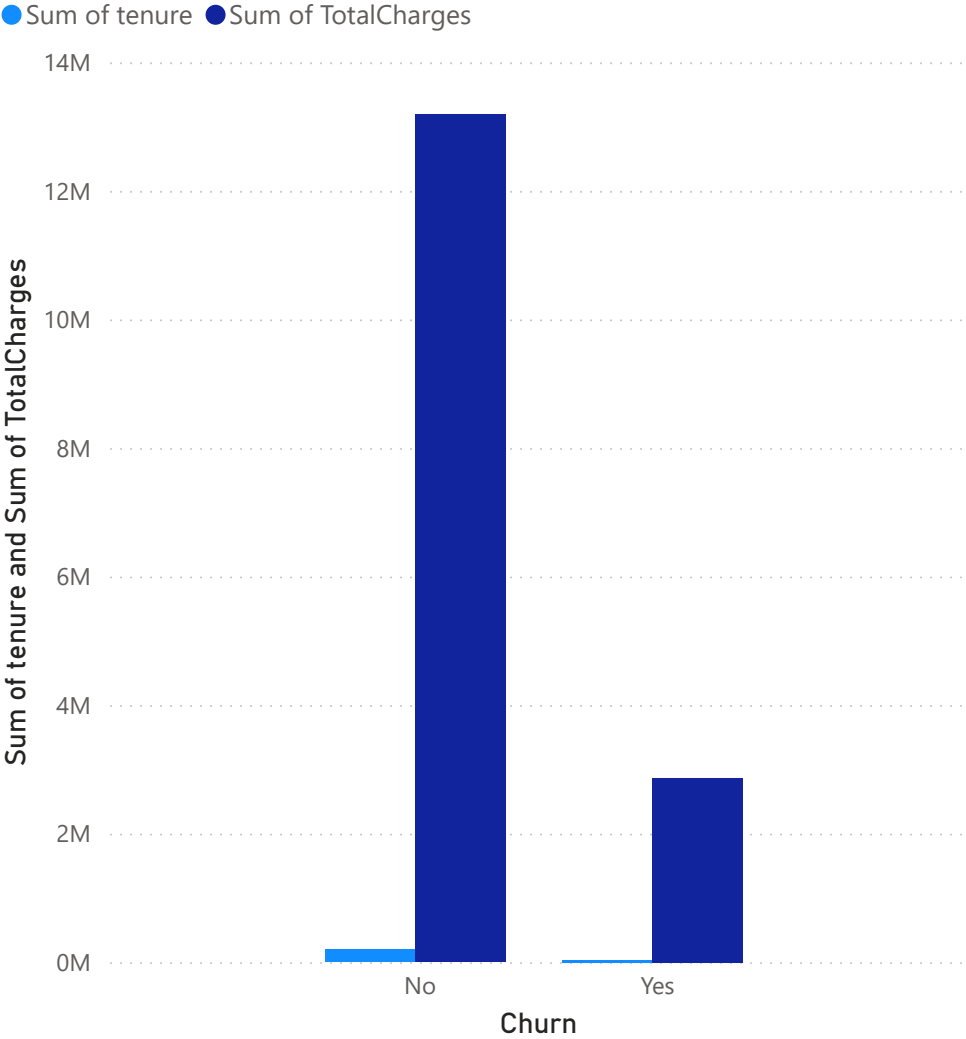| 01-01-2021 📅 | 23-03-2021 📅 |

⊗

You are using fields that don't have a supported set of relationships. See details

Sum of Satisfaction rating and Sum of Speed of answer in seconds by Year

3K (4.84%)

AvgTalkDuratio...
● 1899

54K (95.16%)

Sum of tenure and Sum of TotalCharges by Churn

● Sum of tenure ● Sum of TotalCharges

Sum of tenure and Sum of TotalCharges

14M

12M

10M

8M

6M

4M

2M

0M

No   Yes

Churn

gender

All ⌄

PaymentMethod ⌄

All ⌄

customerID ⌄

All ⌄

Sum of SeniorCitizen by PhoneService and Dependents

9

82 (0.79%)
(7.18%)

956
(83.71%)

PhoneService

● Yes

● No