

# 1. Introduction / Purpose of Report

This document provides a detailed QA report of the **Cybersecurity platform**, highlighting functional, UI, and role-based issues.

Each issue includes:

- **Clear Summary**
- **Steps to Reproduce**
- **Environment Details**
- **Severity & Impact Assessment**
- **Actual vs Expected Results**
- **Supporting Evidence (Screenshots / Videos)**

This ensures developers can reproduce and resolve issues efficiently.

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## 2. Test Environment Details

Parameter	Value
Operating System	Windows 11
Browser	Google Chrome 102.0.5005.63 (64-bit)
Device	HP Laptop – Gen 10, Core i9
Screen Size / Resolution	16"
Network	Stable, 50 Mbps
User Roles Tested	Super Admin, Partner Admin, Partner Member

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## 3. Credentials Used (Obfuscated)

Role	Email	Password
Super Admin	example***@gmail.com	example***123
Partner Admin	example***@gmail.com	example***123
Partner Member	example***@gmail.com	example***123

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## 4. Summary of Reported Issues

Issue ID	Module	Severity	Impact	Reproducibility
C247-104	CyberCheck24/7	High	Cannot cancel scheduled test	100%
CYB-188	CyberXray	Medium	Warning persists after resume	Only Berlin org
CYB-221	User Management	High	Role permissions not updated immediately	100%
CYB-302	Reporting UI	Low	Labels overlapping	100%
CYB-390	Incident Simulator	High	Save button missing for admins	100%
CYB-400	Simulator UI	Medium	Play icon not static	100%
CYB-506	Org Settings	Medium	Cannot change Time Zone	100%
CYB-607	Role Assignment	Critical	Assume Role fails with error	100%
CYB-708	User Invites	High	Invite not sent	100%
CYB-716	Org Assignment	High	Blank error on saving orgs	100%
CYB-856	CyberCheck24/7 Review	Critical	Blank error on Continue	100%

# Issue:C247-104

## Summary:

**CyberCheck24/7** | The User is unable to cancel the “**Next Scheduled test**” on the “**Tests**” module.

**Severity:** High

**Impact:** User cannot manage scheduled tests.

**Reproducibility:** 100%

**Environment:** (Windows 11, Chrome Version 102+)

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** [REDACTED], **Password:** [REDACTED]
- In the “organization” page select “**Berlin**” organization.
- In the “**Berlin**” organization click on the “**Assume Role**” button.
- Inside the “**Berlin**” organization dashboard click on the “**CyberCheck24/7**” button.
- Move to the “**CyberCheck24/7**” sub menu.
- Click on the “**Tests**”
- In the “**Next Scheduled Test**” section click on the “**Meatballs**” menu.
- Inside the “**Meatballs**” menu, select “**Chancel**”
- In the “**Please Confirm**” pop up window, click on the “**Yes**” button.
- Observe that the user is unable to cancel the “**Next Scheduled test**”.

## Actual Result:

The user is unable to cancel the “**Next Scheduled test**” on the “**Tests**”

## Expected Result:

The user should be able to cancel the “**Next Scheduled test**” on the “**Tests**”

## Screenshot:

The screenshot shows the CyberCheck24/7 interface with the 'Tests' module selected. The 'Next Scheduled Test' section shows a test scheduled for Jun 30, 2022 @ 04:44 AM (America/Chicago). Below it, three completed tests are listed: May 21, 2022 @ 12:00 PM, May 20, 2022 @ 12:00 PM, and May 19, 2022 @ 12:00 PM. A developer tools console window is open on the right, showing two POST requests to cancel scheduled tests. The first request is successful with status 200 OK, and the second is pending with status 500 Internal Server Error.

## Video:

<https://www.screencast.com>

# Issue: CYB-188

## Summary:

CyberXray | Upon clicking on the “Resume Testing Activity” warning message still appearing

**Severity:** Medium

**Impact:** Confusing UX – system shows inconsistent state.

**Reproducibility:** Only in Berlin org.

## Steps to Reproduce:

- Login to Cyber Catch.
- Login credential: Email: \_\_\_\_\_, Password: \_\_\_\_\_
- In the “organization” page select “Berlin” organization.
- In the “Berlin” organization click on the “Assume Role” button.
- Inside the “Berlin” organization dashboard click on the “CyberXray” button.
- Move to the “CyberXray” sub menu.
- Click on “Tests”
- In the “Here is the list of your tests” section click on the “Resume Testing Activity” button.
- Success message appears “Suspended tests are resumed”
- Reload the page.
- “Resume Testing Activity” warning still appears in the “Here is the list of your tests” section.
- This bug only appears in the “Berlin” organization.

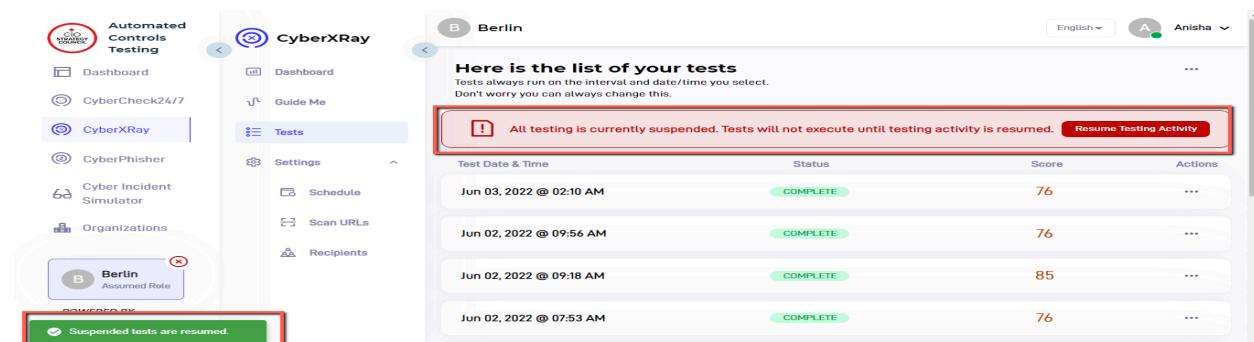
## Actual Result:

A validation “All testing is currently..resumed.” message is visible upon clicking on the “Resume Testing Activity”

## Expected Result:

Upon clicking on the “Resume Testing Activity” resume should be active and the warning message should disappear.

## Screenshot:



## Video:

<https://www.screencast.com>

# Issue: CYB-221

## Summary:

After changing “**Partner Admin**” role to “**Partner Member**”, the partner member is still able to change other user details.

**Severity:** High

**Impact:** Security/Authorization issue

**Reproducibility:** 100%

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** [REDACTED], **Password:** [REDACTED]
- Click on the “**My Organization**” button.
- In the Dashboard, click on the “**Users**”
- Move to the partner admin “**Actions**” and click on the meatballs menu
- In the “Action” menu, click on the “**Change Member Details**”
- Inside the “**Change Member Details**” window, change User Role “**Partner Admin**” to “**Partner Member**” and click on the “**Save Changes**” button.
- Observe that after changing “**Partner Admin**” role to “**Partner Member**”, partner member is still able to change other user details.

**Note:** After reloading the page, the action option is not available for members.

## Actual Result:

After changing “**Partner Admin**” role to “**Partner Member**”, partner member is still able to change other user details.

## Expected Result:

After changing “**Partner Admin**” role to “**Partner Member**”, partner members should not be able to change any user details.

## Screenshot:

Name	Email	Role	Status	Date Added	Actions
P member 25	danish.shaukat101+partnermember25@gmail.com	👤	Active	09/21/22	<a href="#">Change Member Details</a> <a href="#">Deactivate Member</a>
P admin 25	danish.shaukat101+partneradmin25@gmail.com	👤	Active	09/21/22	<a href="#">Change Member Details</a> <a href="#">Deactivate Member</a>
P member 25	danish.shaukat101+partnermember20@gmail.com	👤	Active	09/19/22	<a href="#">Change Member Details</a> <a href="#">Deactivate Member</a>

## Video:

<https://app.birdeatsbug.com/sessions/IKkndSQMuFB29JtEiWYLp2sqNa9o8jqVw-JImFY8-YBc>

# Issue: CYB-302

## Summary:

"Test" report bar "labels" are overlapping on the "OWASP Top 10" section.

**Severity:** Low (UI/UX issue)

**Impact:** Reduces readability

## Environment:

**Operating System:** Window 11

**Chrome Version:** Version 102.0.5005.63 (Official Build) (64-bit)

**Laptop:** Hp generation 10 i9

**Laptop Screen Size:** 16"

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the “organization” page select “**Berlin**” organization.
- In the “**Berlin**” organization click on the “**Assume Role**” button.
- Inside the “**Berlin**” organization dashboard click on the “**CyberXray**” button.
- Move to the “**CyberXray**” sub menu.
- Click on “**Tests**”
- In the “**Here is the list of your tests**” section click on the “**Jun 03, 2022 @ 02:10 AM**” test.
- In “**Test**” move to the site section and click on the first site “View Details”.
- Inside “**View Details**” move to the “**OWASP Top 10**” section.
- Observe that “**Test**” report text overlapping on the “**OWASP Top 10**” section.

## Actual Result:

"Test" report bar "labels" overlapping on the "OWASP Top 10" section.

## Expected Result:

"Test" report bar "labels" should not overlap on the "OWASP Top 10" section.

## Screenshot:



# Issue: CYB-390

## Summary:

The “Save” button is not appearing on the “Cyber Incident simulation” in the organization members with admin rights

**Severity:** High

**Impact:** Unable to save critical simulation settings.

**Reproducibility:** 100%

## Environment:

**Operating System:** Window 11

**Chrome Version:** Version 102.0.5005.63 (Official Build) (64-bit)

**Laptop:** Hp generation 10 i9

**Laptop Screen Size:** 16”

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** [REDACTED], **Password:** [REDACTED]
- In the “organization” page select “**Berlin**” organization.
- In the “**Berlin**” organization click on the “**Assume Role**” button.
- Inside the “**Berlin**” organization dashboard click on the “**Cyber Incident Simulator**” button.
- Move to the “**Cyber Incident Simulator**” sub menu.
- Click on “**Simulations**”
- In the “**Simulations**” section click on “**Ransomware**”.
- Inside the “**Simulations: Ransomware**” section click on the “**Settings**” button.
- Inside the “**Assign a Simulation Lead**” section “**Save**” button is not available for organization members with admin rights.

## Actual Result:

The “Save” button is not appearing on the “Cyber Incident simulation”, in the organization members with admin rights.

## Expected Result:

The “Save” button should be appearing on the “Cyber Incident simulation”, in the organization members with admin rights

## Screenshot:



**Video:** <https://www.screencast.com>

# Issue: CYB-400

## Summary:

Play icon is not static in the scenario question window ( i.e **How would you Respond?** )

## Severity: Medium

**Impact:** UI inconsistency, breaks simulation flow.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the “organization” page select “**Berlin**” organization.
- In the “**Berlin**” organization click on the “**Assume Role**” button.
- Inside the “**Berlin**” organization dashboard click on the “**Cyber Incident Simulator**” button.
- Move to the “**Cyber Incident Simulator**” sub menu.
- Click on “**Simulations**”
- In the “**Simulations**” section click on “**Ransomware**”.
- Inside the “**Simulations: Ransomware**” section click on the “**Start Ransomware Simulation**” button.
- After a complete 3D video introduction.
- In “**Ready To Begin**” pop-up window click on “**Ready**” button
- Inside the “Cyber Incident Simulation” enter “**Organization name**” and “**Simulation led by**”, then click on the “**Begin**” button.
- Then click on “**Play icon**”
- In “**Cyber Simulation**”, “**Scenario: Ransomware**” window click on the “**Play Button icon**”
- Inside the “**You will be playing .....**” window click on the “**Play Button icon**”
- In the first screen with “**select the phone...**” click on the phone
- Complete the **Scenario**
- After completing the scenario question window appears (i.e **How would you Respond?**)
- Select the “**C**” option, and move the window.
- “**Play icon**” is not fixed with the question window.

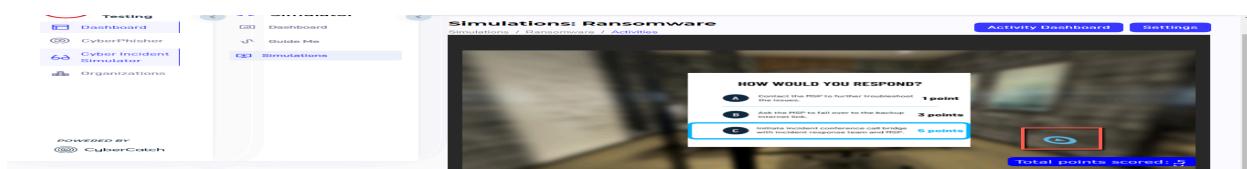
## Actual Result:

Play icon is not static in the scenario question window

## Expected Result:

Play icon should be static in the scenario question window.

## Screenshot:



Video: <https://www.screencast.com/>

# Issue: CYB-506

## Summary:

The partner admin is not able to change the “Time Zone” of the “Partner Organization”

**Severity:** Medium

**Impact:** Organization settings cannot be updated.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the “**My Organization**” page, click on the “**Change Details**” button.
- Inside the “**Edit Organization**” window, move to the “**Time Zone**”
- Click on the “**Time Zone**” down navigation arrow menu.
- Select any time zone and click on the “**Save Changes**” button.
- An error message appears (**Slugs cannot include special characters..**)
- Observe that the partner admin is not able to change “**Time Zone**” of the “**Partner Organization**”

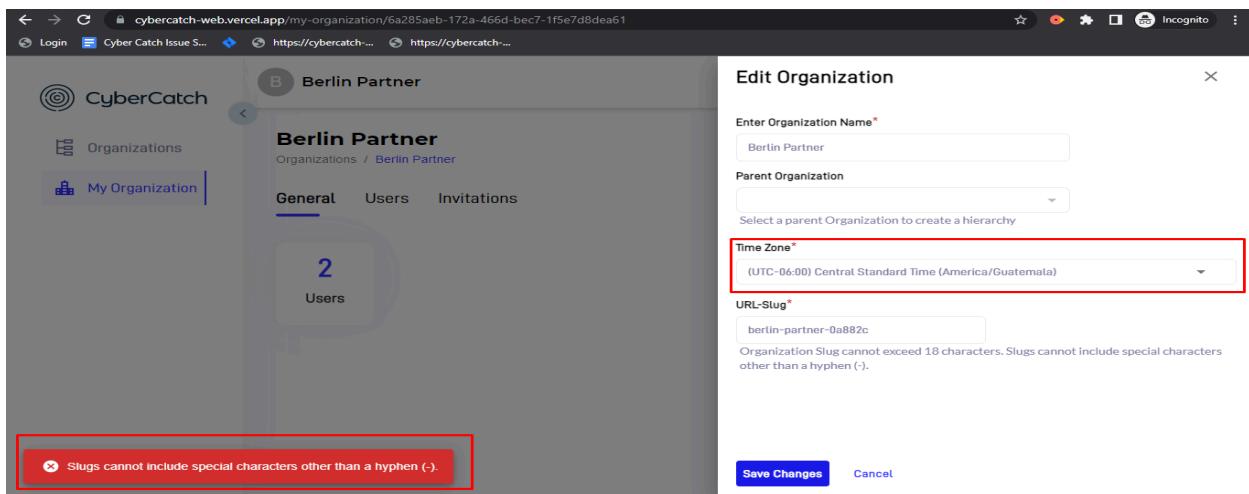
## Actual Result:

The partner admin is not able to change, the “Time Zone” of the “Partner Organization”

## Expected Result:

The partner admin is should be able to change, the “Time Zone” of the “Partner Organization”

## Screenshot:



## Video:

<https://app.birdeatsbug.com/sessions/PTRBZVmS9TGtZRiiwHc63m5J57UoNywm93NwLcWtqy>

# Issue: CYB-607

## Summary:

Upon clicking on the “**Assume Role**”, partner admin gets error messages in the organization.

**Severity:** High

**Impact:** Blocks access to child organizations.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the Dashboard, click on the “Organizations” button
- Inside the “**Organizations You Manage**” page, move to the action.
- Click on the “**Action**” meatball menu, and select “**Assume Role**”
- An error message appears (“**Login failed: No user found for the given access token.**”)
- Observe that upon clicking on the “Assume Role”, partner admin gets error messages in the organization.

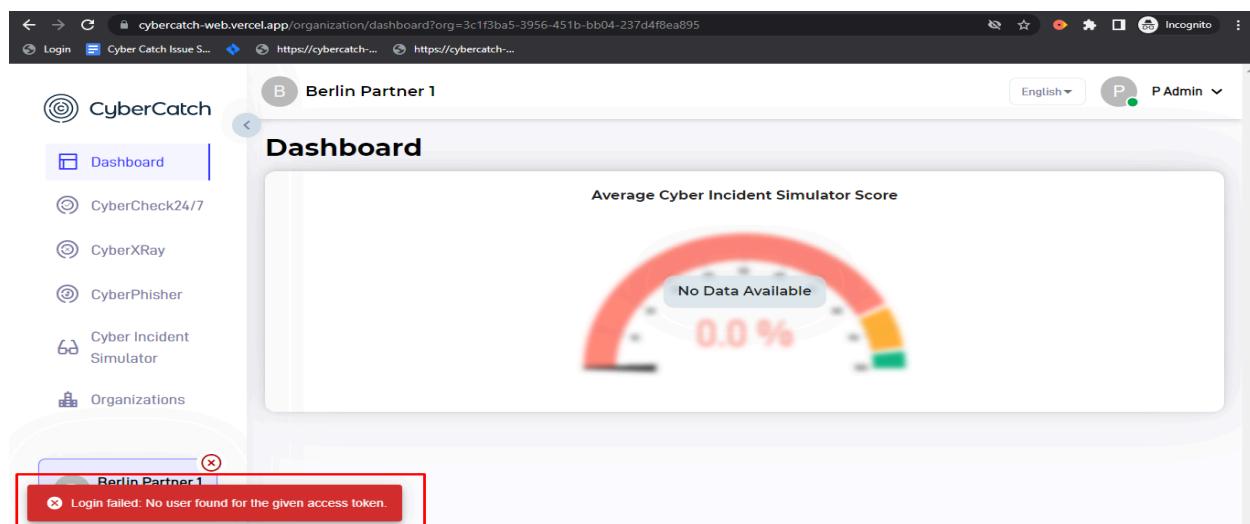
## Actual Result:

Upon clicking on the “**Assume Role**”, the partner admin gets error messages in the organization.

## Expected Result:

Upon clicking on the “**Assume Role**”, the partner admin should not get error messages in the organization.

## Screenshot:



## Video:

<https://app.birdeatsbug.com/sessions/5PnKFEpKskoIQWXdAAY1JIOFvPWNxtyOYuacbUSzjVwU>

# Issue: CYB-708

## Summary:

Upon clicking on the “Save & Close” invite is not sent to the user.

**Severity:** High

**Impact:** Blocks user onboarding.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** [REDACTED], **Password:** [REDACTED]
- In the Dashboard, click on the “Organizations” button
- Inside the “Organizations You Manage” page, move to the action.
- Click on the “Action” meatball menu, and select “Assume Role”
- Inside the customer organization (**Berlin Partner 1**), click on the “Organization”
- In the organization, click on the “Users”
- Inside the “Users”, click on the “Invite Users” button
- In the “Invite User” window, Fill out the fields “Email Address” and “User Role”
- Click on the “Save & Close” button.
- Observe that upon clicking on the “Save & Close” invite is not sent to the user.

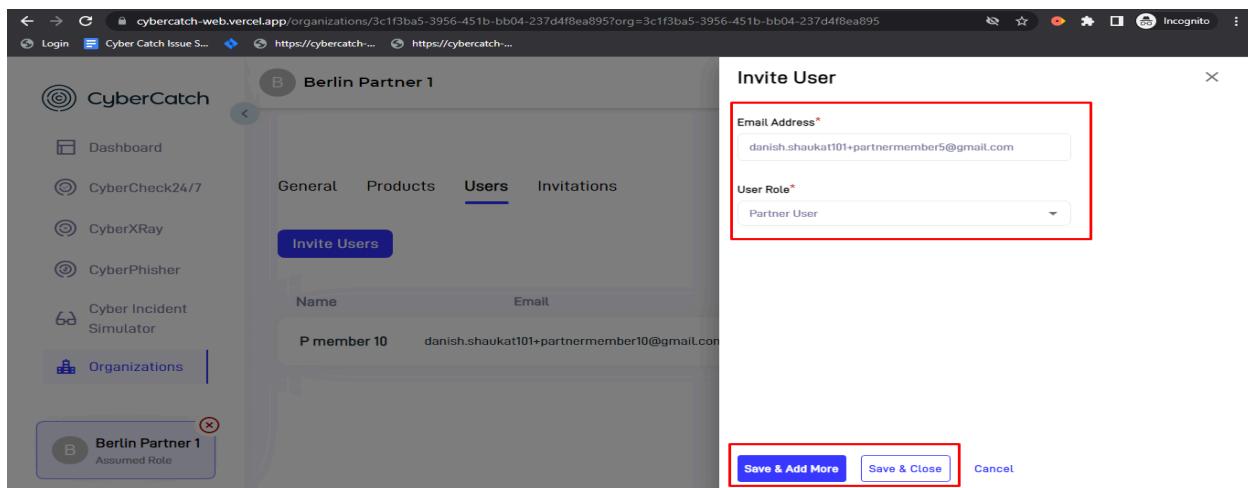
## Actual Result:

Upon clicking on the “Save & Close” invite is not sent to the user.

## Expected Result:

Upon clicking on the “Save & Close” invite should be sent to the user.

## Screenshot:



## Video:

<https://app.birdeatsbug.com/sessions/B0t099eiWOpaNINZrcg055PAjsZeq7BMGEsiVfkdtvOy>

# Issue: CYB-716

## Summary:

Upon changing the partner member's assigned organizations, the partner admin gets a blank error message

**Severity:** Medium

**Impact:** Changes not saved.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** [REDACTED], **Password:** [REDACTED]
- In the “**My Organization**” page, click on the “**Users**” button.
- In the “**Users**” page, move to the partner member “**Actions**” meatball menu.
- Click on the “**Action**” meatball menu, and select “**Assign organizations**”
- In the “**Assign Organizations**” window, uncheck some organizations and click on the “**Save**” button.
- Blank error message appears
- Observe that upon changing the partner member's assigned organizations, the partner admin gets a blank error message

**Note:** Changes are not saved

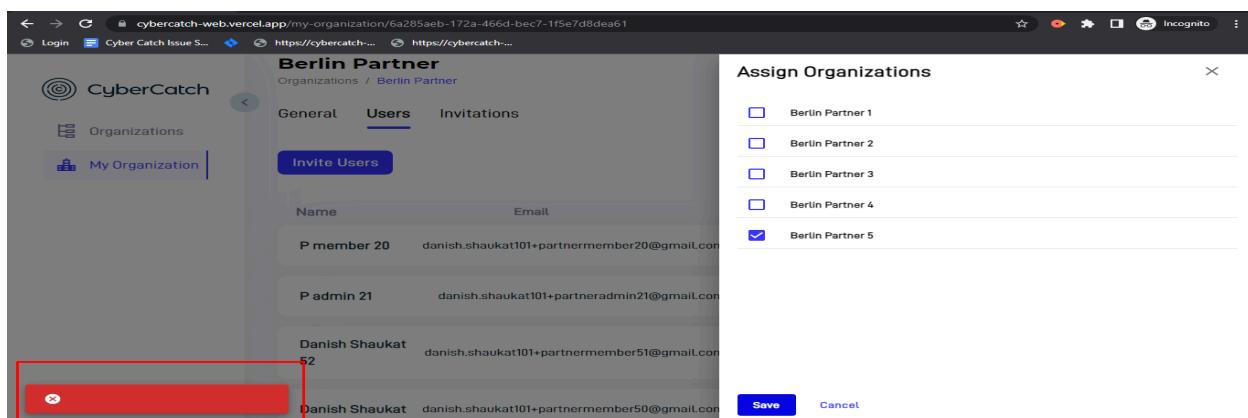
## Actual Result:

Upon changing the partner member's assigned organizations, the partner admin gets a blank error message

## Expected Result:

Upon changing the partner member's assigned organizations, the partner admin should not get an error message.

## Screenshot:



## Video:

<https://app.birdeatsbug.com/sessions/8XlwiANNrMSt-hd9f2IwjtNa3SY1m4zDizY5vbPDm>

# Issue: CYB-856

**Super Admin/ Partner member | Child Customer Organization | CyberCheck24/7 | Upon clicking on the “Continue” in the “review” super admin gets blank error message**

**Severity:** High

**Impact:** Users cannot proceed with Terms & Conditions flow.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Super Admin Login credential: **Email:** , **Password:**
- Partner Admin Login credential: **Email:** , **Password:**
- Select “**Berlin Partner 888**” and click on “**Assume Role**”
- In the dashboard “**Organizations You Manage**” click on meatball menu of “**Child Customer Org 1**”
- In meatball menu click on “**Assume Role**”
- Click on “**CyberCheck24/7**”
- In sub-menu of “**CyberCheck24/7**” click on “**Review**”
- In “**Review Terms & Conditions**” tick all checkbox
- Click on “**Continue**” button
- Observe that upon clicking on the “**Continue**” in the “**review**” super admin gets blank error message

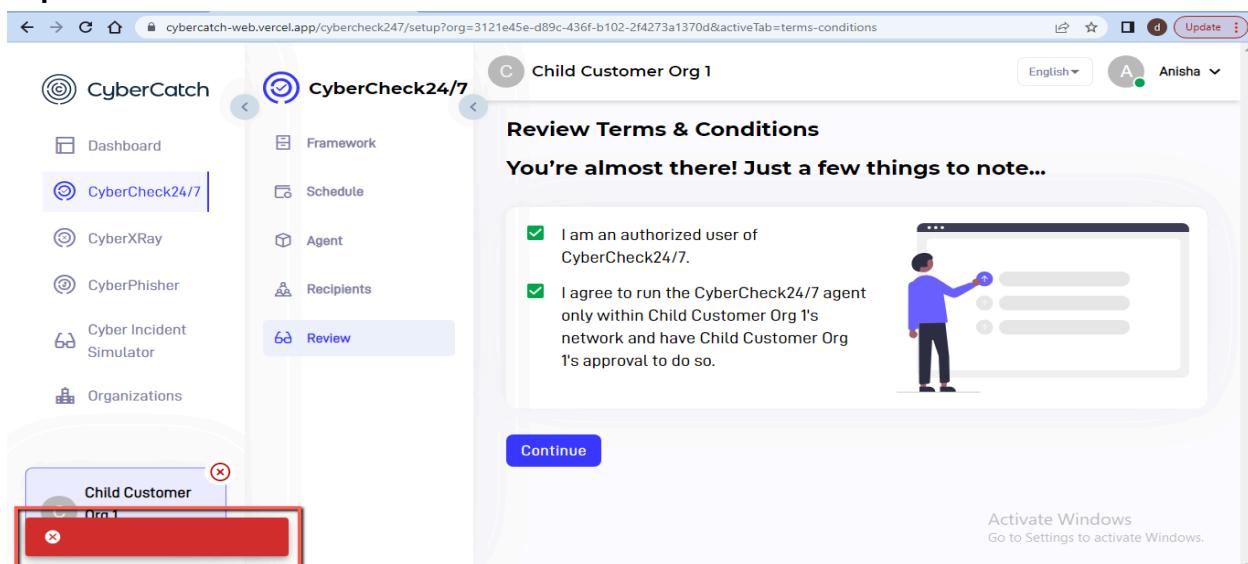
## Actual Result:

Upon clicking on the “**Continue**” in the “**review**” super admin gets blank error message

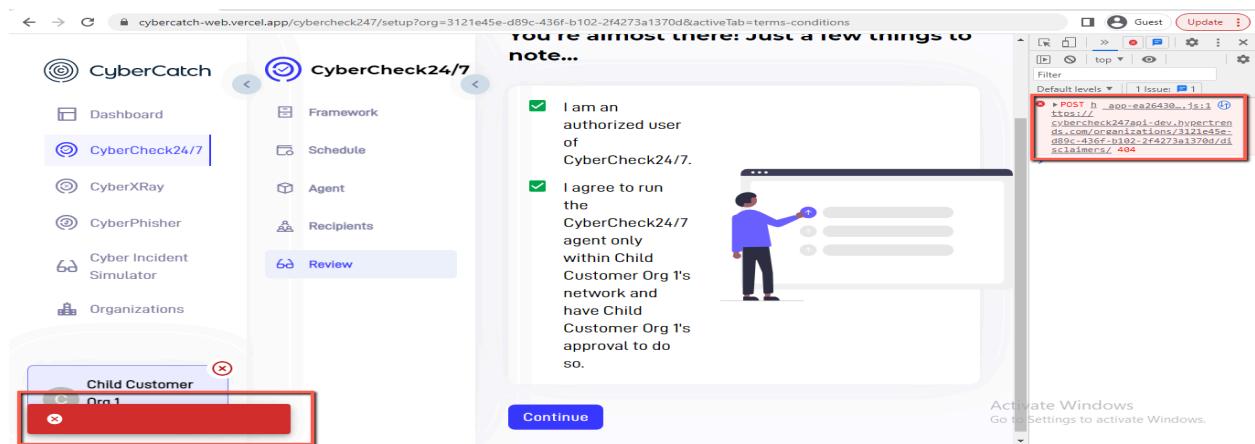
## Expected Result:

Upon clicking on the “**Continue**” in the “**review**” super admin should not get blank error message

## Super Admin Screenshot:



## Partner Member Screenshot:



Video Link: <https://www.screencast.com/t/nDlz7edr>