

# 1. Introduction / Purpose of Report

This document provides a detailed QA report of the **Cybersecurity platform**, highlighting functional, UI, and role-based issues.

Each issue includes:

- **Clear Summary**
- **Steps to Reproduce**
- **Environment Details**
- **Severity & Impact Assessment**
- **Actual vs Expected Results**
- **Supporting Evidence (Screenshots / Videos)**

This ensures developers can reproduce and resolve issues efficiently.

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## 2. Test Environment Details

Parameter	Value
Operating System	Windows 11
Browser	Google Chrome 102.0.5005.63 (64-bit)
Device	HP Laptop – Gen 10, Core i9
Screen Size / Resolution	16"
Network	Stable, 50 Mbps
User Roles Tested	Super Admin, Partner Admin, Partner Member

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## 3. Credentials Used (Obfuscated)

Role	Email	Password
Super Admin	example***@gmail.com	example***123
Partner Admin	example***@gmail.com	example***123
Partner Member	example***@gmail.com	example***123

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## 4. Summary of Reported Issues

Issue ID	Module	Severity	Impact	Reproducibility
C247-104	CyberCheck24/7	High	Cannot cancel scheduled test	100%
CYB-188	CyberXray	Medium	Warning persists after resume	Only Berlin org
CYB-221	User Management	High	Role permissions not updated immediately	100%
CYB-302	Reporting UI	Low	Labels overlapping	100%
CYB-390	Incident Simulator	High	Save button missing for admins	100%
CYB-400	Simulator UI	Medium	Play icon not static	100%
CYB-506	Org Settings	Medium	Cannot change Time Zone	100%
CYB-607	Role Assignment	Critical	Assume Role fails with error	100%
CYB-708	User Invites	High	Invite not sent	100%
CYB-716	Org Assignment	High	Blank error on saving orgs	100%
CYB-856	CyberCheck24/7 Review	Critical	Blank error on Continue	100%

# Issue:C247-104

## Summary:

**CyberCheck24/7** | The User is unable to cancel the “**Next Scheduled test**” on the “**Tests**” module.

**Severity:** High

**Impact:** User cannot manage scheduled tests.

**Reproducibility:** 100%

**Environment:** (Windows 11, Chrome Version 102+)

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the “organization” page select “**Berlin**” organization.
- In the “**Berlin**” organization click on the “**Assume Role**” button.
- Inside the “Berlin” organization dashboard click on the “**CyberCheck24/7** ” button.
- Move to the “**CyberCheck24/7** ” sub menu.
- Click on the “**Tests**”
- In the “**Next Scheduled Test**” section click on the “**Meatballs**” menu.
- Inside the “**Meatballs**” menu, select “**Chance!**”
- In the “**Please Confirm**” pop up window, click on the “**Yes**” button.
- Observe that the user is unable to cancel the “**Next Scheduled test**”.

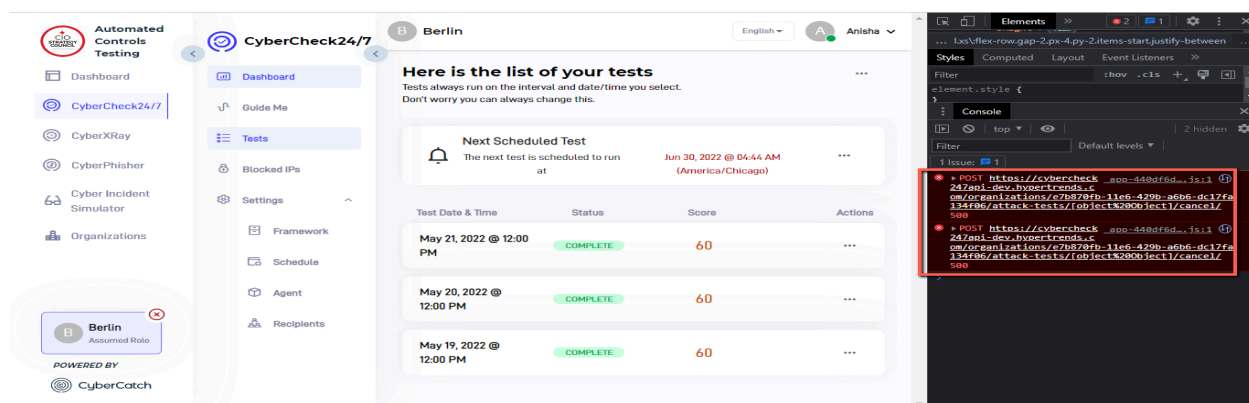
## Actual Result:

The user is unable to cancel the “**Next Scheduled test**” on the “**Tests**”

## Expected Result:

The user should be able to cancel the “**Next Scheduled test**” on the “**Tests**”

## Screenshot:



## Video:

<https://www.screencast.com>

# Issue: CYB-188

## Summary:

**CyberXray** | Upon clicking on the “**Resume Testing Activity**” warning message still appearing

**Severity:** Medium

**Impact:** Confusing UX – system shows inconsistent state.

**Reproducibility:** Only in **Berlin** org.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the “organization” page select “**Berlin**” organization.
- In the “**Berlin**” organization click on the “**Assume Role**” button.
- Inside the “Berlin” organization dashboard click on the “**CyberXray**” button.
- Move to the “**CyberXray**” sub menu.
- Click on “**Tests**”
- In the “**Here is the list of your tests**” section click on the “**Resume Testing Activity**” button.
- Success message appears “**Suspended tests are resumed**”
- Reload the page.
- “**Resume Testing Activity**” warning still appears in the “**Here is the list of your tests**” section.
- This bug only appears in the “**Berlin**” organization.

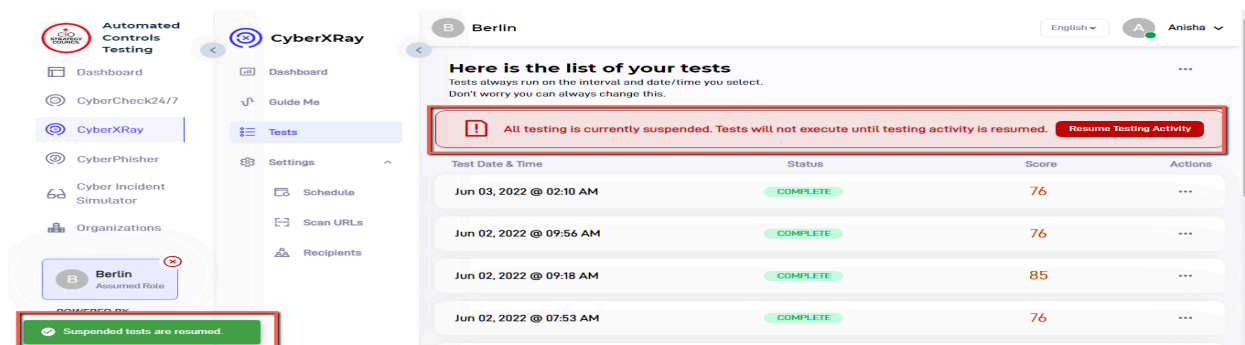
## Actual Result:

A validation “All testing is currently..resumed.” message is visible upon clicking on the “**Resume Testing Activity**”

## Expected Result:

Upon clicking on the “**Resume Testing Activity**” resume should be active and the warning message should disappear.

## Screenshot:



## Video:

<https://www.screencast.com>

# Issue: CYB-221

## Summary:

After changing “**Partner Admin**” role to “**Partner Member**”, the partner member is still able to change other user details.

**Severity:** High

**Impact:** Security/Authorization issue

**Reproducibility:** 100%

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- Click on the “**My Organization**” button.
- In the Dashboard, click on the “**Users**”
- Move to the partner admin “**Actions**” and click on the meatballs menu
- In the “Action” menu, click on the “**Change Member Details**”
- Inside the “**Change Member Details**” window, change User Role “**Partner Admin**” to “**Partner Member**” and click on the “**Save Changes**” button.
- Observe that after changing “**Partner Admin**” role to “**Partner Member**”, partner member is still able to change other user details.

**Note:** After reloading the page, the action option is not available for members.

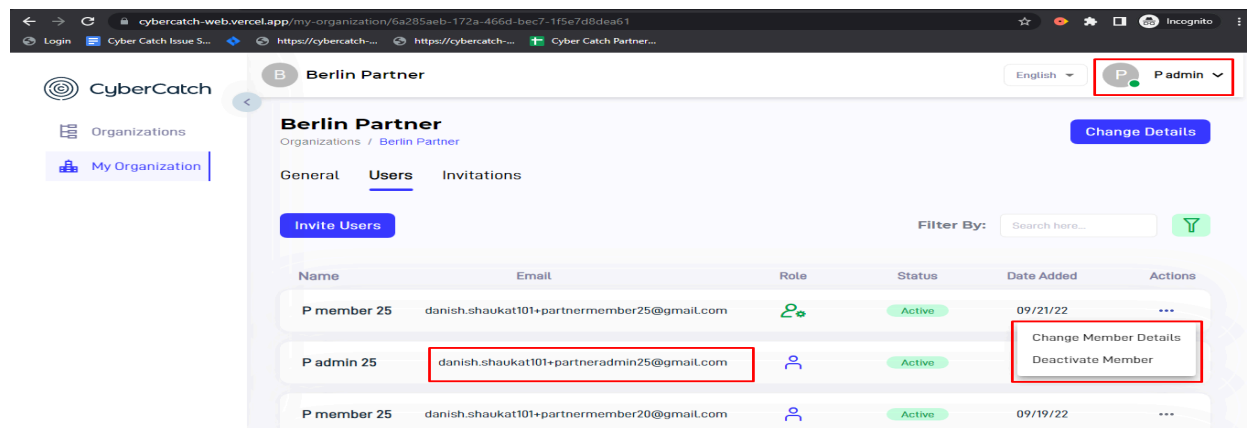
## Actual Result:

After changing “**Partner Admin**” role to “**Partner Member**”, partner member is still able to change other user details.

## Expected Result:

After changing “**Partner Admin**” role to “**Partner Member**”, partner members should not be able to change any user details.

## Screenshot:



## Video:

<https://app.birdeatsbug.com/sessions/IKkndSQMuFB29JtEiWYLP2sqNa9o8jqVw-JImFY8-YBc>

# Issue: CYB-302

## Summary:

"Test" report bar "labels" are overlapping on the "OWASP Top 10" section.

**Severity:** Low (UI/UX issue)

**Impact:** Reduces readability

## Environment:

**Operating System:** Window 11

**Chrome Version:** Version 102.0.5005.63 (Official Build) (64-bit)

**Laptop:** Hp generation 10 i9

**Laptop Screen Size:** 16"

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the "organization" page select "**Berlin**" organization.
- In the "**Berlin**" organization click on the "**Assume Role**" button.
- Inside the "Berlin" organization dashboard click on the "**CyberXray**" button.
- Move to the "**CyberXray**" sub menu.
- Click on "**Tests**"
- In the "**Here is the list of your tests**" section click on the "**Jun 03, 2022 @ 02:10 AM**" test.
- In "**Test**" move to the site section and click on the first site "View Details".
- Inside "**View Details**" move to the "**OWASP Top 10**" section.
- Observe that "Test" report text overlapping on the "OWASP Top 10" section.

## Actual Result:

"Test" report bar "labels" overlapping on the "OWASP Top 10" section.

## Expected Result:

"Test" report bar "labels" should not overlap on the "OWASP Top 10" section.

## Screenshot:



# Issue: CYB-390

## Summary:

The “**Save**” button is not appearing on the “**Cyber Incident simulation**” in the organization members with admin rights

**Severity:** High

**Impact:** Unable to save critical simulation settings.

**Reproducibility:** 100%

## Environment:

**Operating System:** Window 11

**Chrome Version:** Version 102.0.5005.63 (Official Build) (64-bit)

**Laptop:** Hp generation 10 i9

**Laptop Screen Size:** 16”

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the “organization” page select “**Berlin**” organization.
- In the “**Berlin**” organization click on the “**Assume Role**” button.
- Inside the “Berlin” organization dashboard click on the “**Cyber Incident Simulator**” button.
- Move to the “**Cyber Incident Simulator**” sub menu.
- Click on “**Simulations**”
- In the “**Simulations**” section click on “**Ransomware**”.
- Inside the “**Simulations: Ransomware**” section click on the “**Settings**” button.
- Inside the “**Assign a Simulation Lead**” section “**Save**” button is not available for organization members with admin rights.

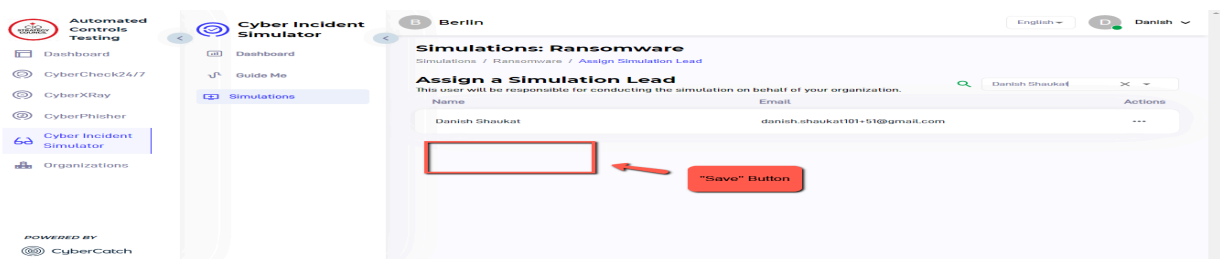
## Actual Result:

The “**Save**” button is not appearing on the “**Cyber Incident simulation**”, in the organization members with admin rights.

## Expected Result:

The “**Save**” button should be appearing on the “**Cyber Incident simulation**”, in the organization members with admin rights

## Screenshot:



**Video:** <https://www.screencast.com>

# Issue: CYB-400

## Summary:

Play icon is not static in the scenario question window ( i.e **How would you Respond?** )

**Severity:** Medium

**Impact:** UI inconsistency, breaks simulation flow.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the “organization” page select “**Berlin**” organization.
- In the “**Berlin**” organization click on the “**Assume Role**” button.
- Inside the “Berlin” organization dashboard click on the “**Cyber Incident Simulator**” button.
- Move to the “**Cyber Incident Simulator**” sub menu.
- Click on “**Simulations**”
- In the “**Simulations**” section click on “**Ransomware**”.
- Inside the “**Simulations: Ransomware**” section click on the “**Start Ransomware Simulation**” button.
- After a complete 3D video introduction.
- In “**Ready To Begin**” pop-up window click on “**Ready**” button
- Inside the “Cyber Incident Simulation” enter “**Organization name**” and “**Simulation led by**”, then click on the “**Begin**” button.
- Then click on “**Play icon**”
- In “**Cyber Simulation**”, “**Scenario: Ransomware**” window click on the “**Play Button icon**”
- Inside the “**You will be playing .....**” window click on the “**Play Button icon**”
- In the first screen with “**select the phone...**” click on the phone
- Complete the **Scenario**
- After completing the scenario question window appears (i.e **How would you Respond?**)
- Select the “**C**” option, and move the window.
- “**Play icon**” is not fixed with the question window.

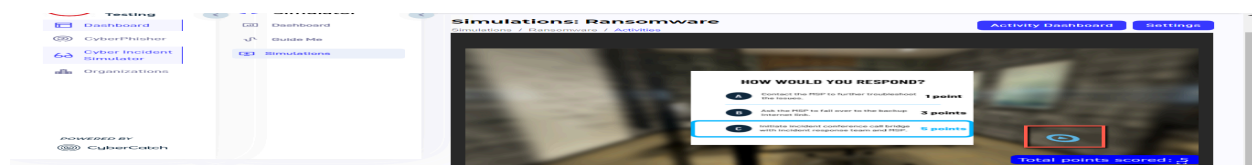
## Actual Result:

Play icon is not static in the scenario question window

## Expected Result:

Play icon should be static in the scenario question window.

## Screenshot:



Video: <https://www.screencast.com/>



# Issue: CYB-506

## Summary:

The partner admin is not able to change the “Time Zone” of the “Partner Organization”

**Severity:** Medium

**Impact:** Organization settings cannot be updated.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the “**My Organization**” page, click on the “**Change Details**” button.
- Inside the “**Edit Organization**” window, move to the “**Time Zone**”
- Click on the “**Time Zone**” down navigation arrow menu.
- Select any time zone and click on the “**Save Changes**” button.
- An error message appears (**Slugs cannot include special characters..** )
- Observe that the partner admin is not able to change “**Time Zone**” of the “**Partner Organization**”

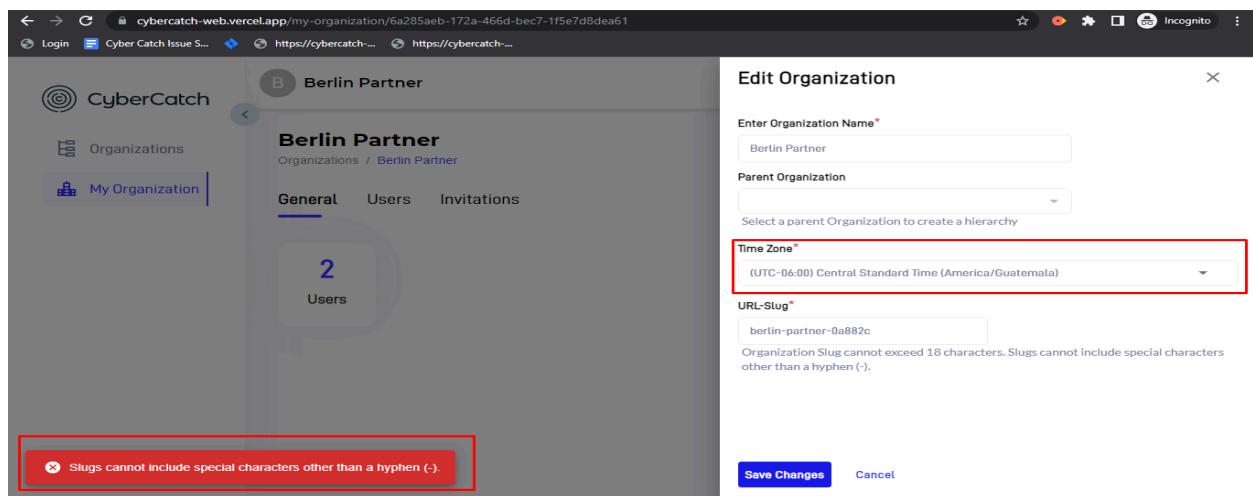
## Actual Result:

The partner admin is not able to change, the “Time Zone” of the “Partner Organization”

## Expected Result:

The partner admin is should be able to change, the “Time Zone” of the “Partner Organization”

## Screenshot:



## Video:

<https://app.birdeatsbug.com/sessions/PTRBZVmS9TGtZRiiwHc63m5J57UoNywm93NwLcWtqy>

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# Issue: CYB-607

## Summary:

Upon clicking on the **“Assume Role”**, partner admin gets error messages in the organization.

**Severity:** High

**Impact:** Blocks access to child organizations.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the Dashboard, click on the “Organizations” button
- Inside the **“Organizations You Manage”** page, move to the action.
- Click on the **“Action”** meatball menu, and select **“Assume Role”**
- An error message appears (**“Login failed: No user found for the given access token.”**)
- Observe that upon clicking on the “Assume Role”, partner admin gets error messages in the organization.

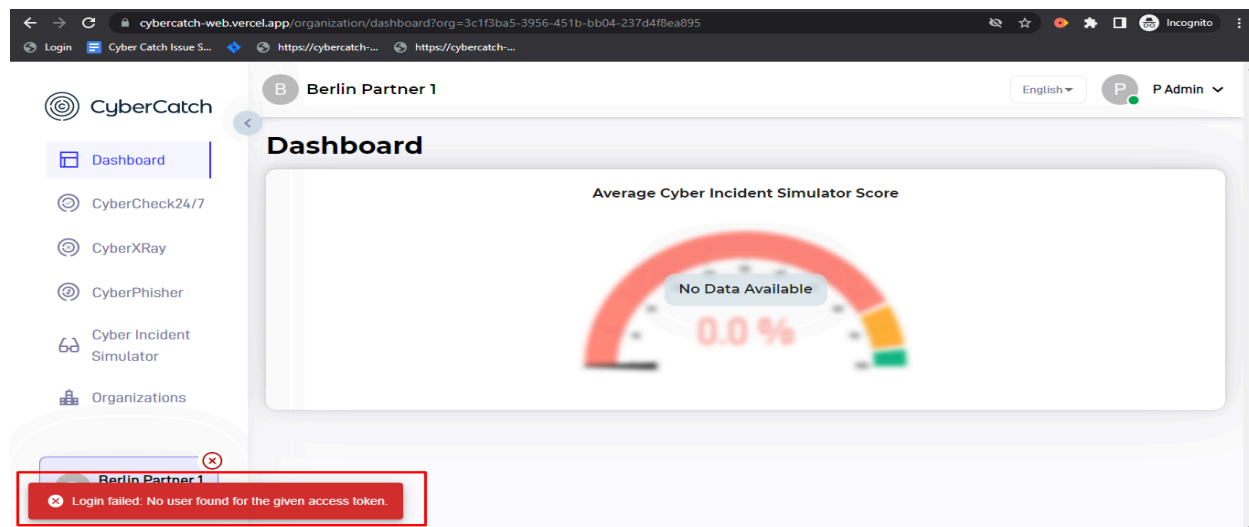
## Actual Result:

Upon clicking on the **“Assume Role”**, the partner admin gets error messages in the organization.

## Expected Result:

Upon clicking on the **“Assume Role”**, the partner admin should not get error messages in the organization.

## Screenshot:



## Video:

<https://app.birdeatsbug.com/sessions/5PnKFEpKskolQWXdAAY1JIOFvPWNxtyOYucbUSzjVwU>

# Issue: CYB-708

## Summary:

Upon clicking on the “**Save & Close**” invite is not sent to the user.

**Severity:** High

**Impact:** Blocks user onboarding.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the Dashboard, click on the “Organizations” button
- Inside the “**Organizations You Manage**” page, move to the action.
- Click on the “**Action**” meatball menu, and select “**Assume Role**”
- Inside the customer organization (**Berlin Partner 1**), click on the “**Organization**”
- In the organization, click on the “**Users**”
- Inside the “Users”, click on the “**Invite Users**” button
- In the “Invite User” window, Fill out the fields “**Email Address**” and “**User Role**”
- Click on the “**Save & Close**” button.
- Observe that upon clicking on the “**Save & Close**” invite is not sent to the user.

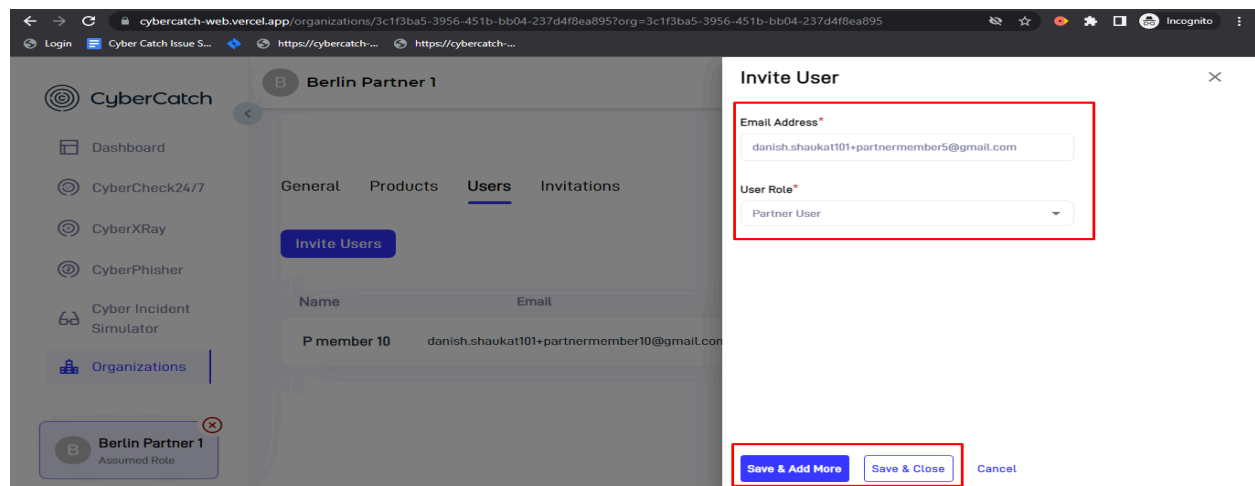
## Actual Result:

Upon clicking on the “**Save & Close**” invite is not sent to the user.

## Expected Result:

Upon clicking on the “**Save & Close**” invite should be sent to the user.

## Screenshot:



## Video:

<https://app.birdeatsbug.com/sessions/BOt099eiWOPaNINZrcg055PAjsZeq7BMGEsiVfkdvtvOy>

# Issue: CYB-716

## Summary:

Upon changing the partner member's assigned organizations, the partner admin gets a blank error message

**Severity:** Medium

**Impact:** Changes not saved.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Login credential: **Email:** , **Password:**
- In the **"My Organization"** page, click on the **"Users"** button.
- In the **"Users"** page, move to the partner member **"Actions"** meatball menu.
- Click on the **"Action"** meatball menu, and select **"Assign organizations"**
- In the **"Assign Organizations"** window, uncheck some organizations and click on the **"Save"** button.
- Blank error message appears
- Observe that upon changing the partner member's assigned organizations, the partner admin gets a blank error message

**Note:** Changes are not saved

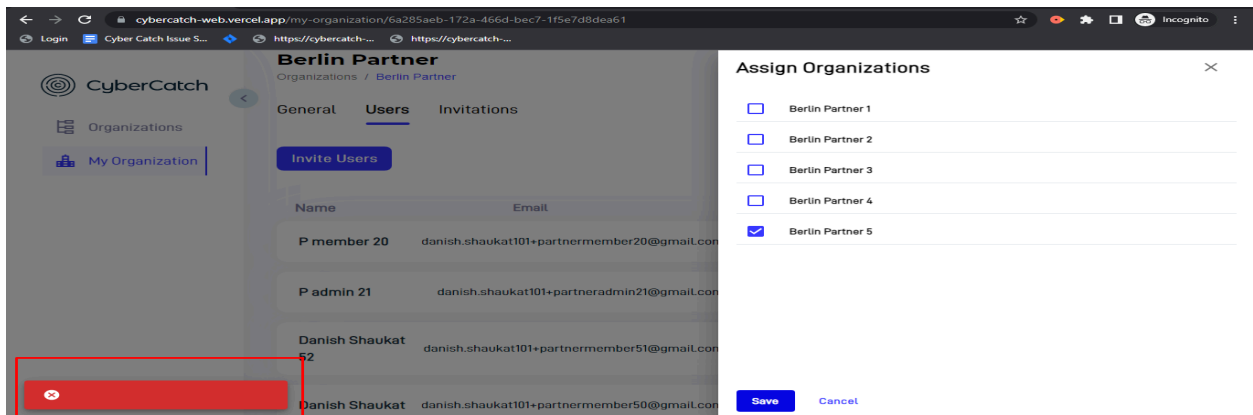
## Actual Result:

Upon changing the partner member's assigned organizations, the partner admin gets a blank error message

## Expected Result:

Upon changing the partner member's assigned organizations, the partner admin should not get an error message.

## Screenshot:



## Video:

<https://app.birdeatsbug.com/sessions/8XlwiANNrMStH-md9f2l1wjtNa3SY1m4zDizY5vbfPDm>

# Issue: CYB-856

**Super Admin/ Partner member |Child Customer Organization | CyberCheck24/7 |** Upon clicking on the “Continue” in the “review” super admin gets blank error message

**Severity:** High

**Impact:** Users cannot proceed with Terms & Conditions flow.

## Steps to Reproduce:

- Login to **Cyber Catch**.
- Super Admin Login credential: **Email:** , **Password:**
- Partner Admin Login credential: **Email:** , **Password:**
- Select “**Berlin Partner 888**” and click on “**Assume Role**”
- In the dashboard “**Organizations You Manage**” click on meatball menu of “**Child Customer Org 1**”
- In meatball menu click on “**Assume Role**”
- Click on “**CyberCheck24/7**”
- In sub-menu of “**CyberCheck24/7**” click on “**Review**”
- In “**Review Terms & Conditions**” tick all checkbox
- Click on “**Continue**” button
- Observe that upon clicking on the “**Continue**” in the “**review**” super admin gets blank error message

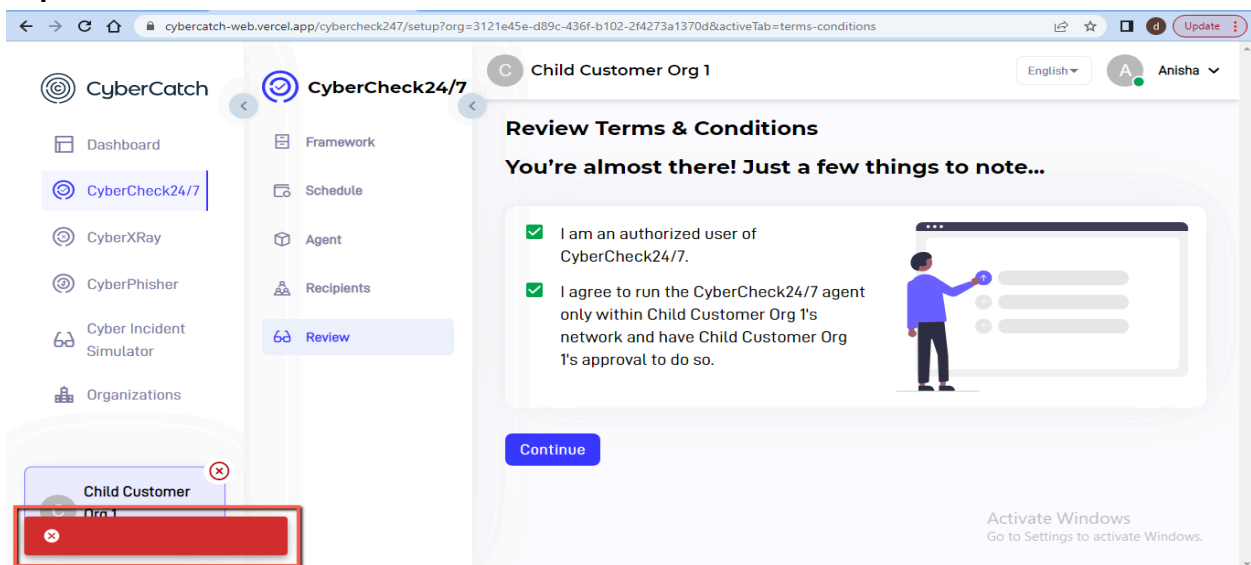
## Actual Result:

Upon clicking on the “Continue” in the “review” super admin gets blank error message

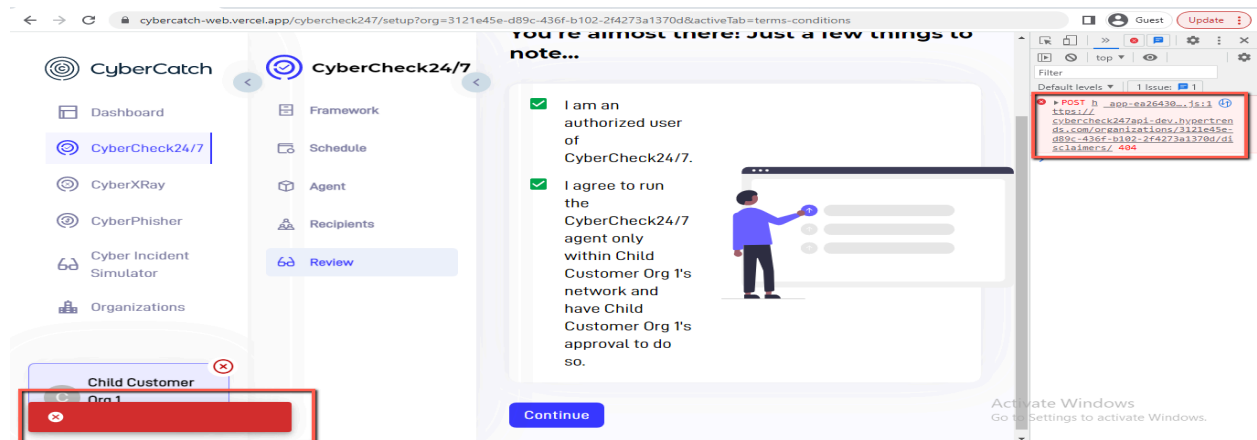
## Expected Result:

Upon clicking on the “Continue” in the “review” super admin should not get blank error message

## Super Admin Screenshot:



## Partner Member Screenshot:



Video Link: <https://www.screencast.com/t/nDlz7edr>