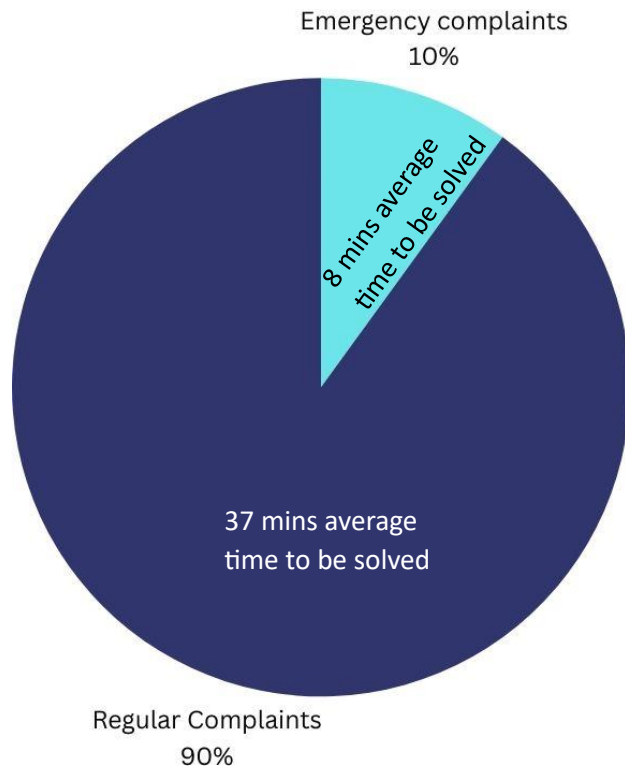
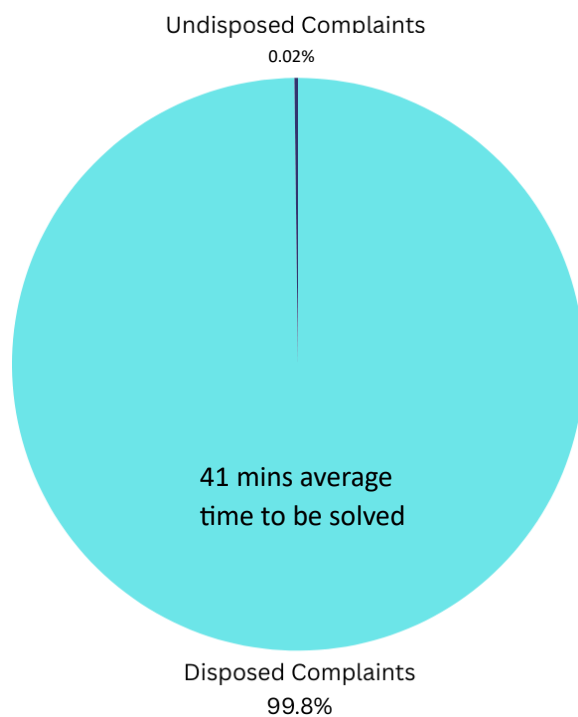


Info-Graphic Representation of Quantitative Analysis

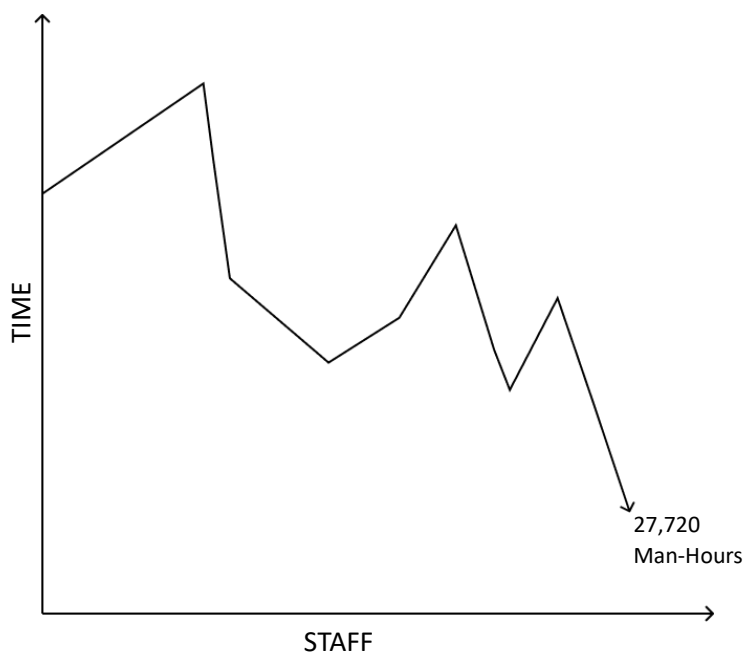
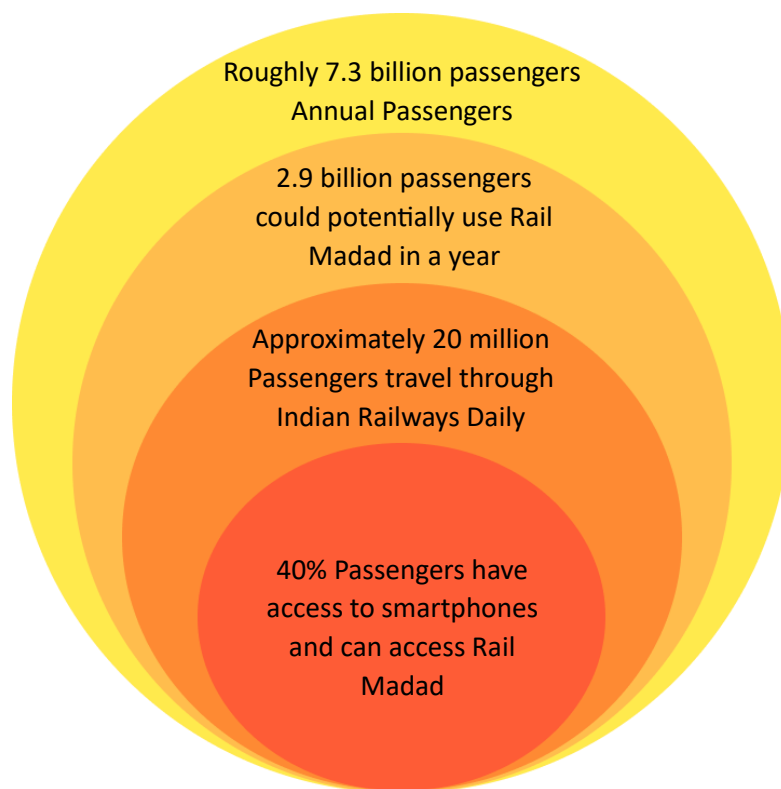


Complaints solved by Southern Railway in the time period between year 2022 to 2023.



Complaints solved by Eastern Railway in the time period between April to December in year 2023.

Venn diagram for Passenger Base:



Railways have been able to save about 27,720 man-hours per month as a result of direct complaint assignment.