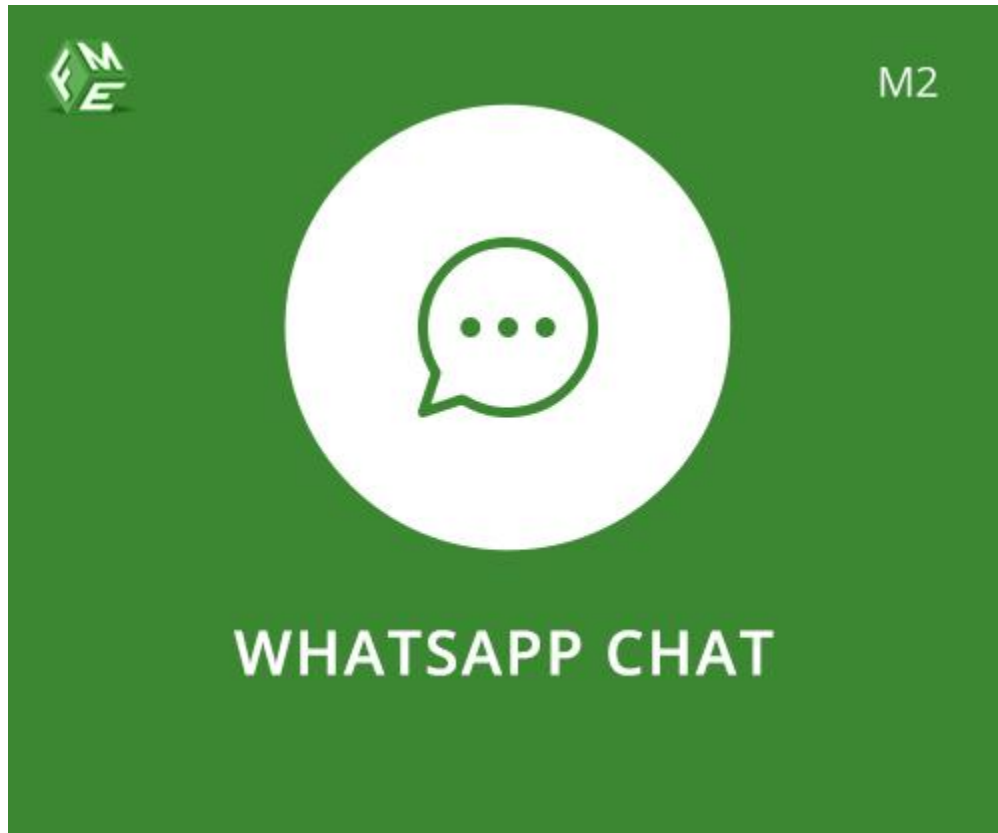




FME Extensions



Extension for Magento 2

Installation Instructions



Intended Audience

The content of this document is designed to facilitate the users, managers, supervisors, and others of **WhatsApp Chat Extension** for Magento 2. Step by step instructions have been added to this document to help users to install the extension on Magento 2.

This extension will only work on Magento 2. As a safe practice, always backup your files and database before installing any extension on Magento. If you are looking for someone to install the extension, we can do it for you as well. Just go to the following [link](#) and let support know the order id to expedite the installation process.

Once you have installed please see the User Guide to help you understand how to use the extension to its full capacity. If you still have questions, feel free to [contact us](#) on our website.



Table of Contents

Intended Audience	2
Table of Contents	3
Website Installation Instructions	4
Method I	4
Method II	5
Marketplace Installation Instructions	6
Disclaimer	7



Website Installation Instructions

If you have purchased the extension from our website i.e. <https://fmeextensions.com>, you can install the extension using any of the following two methods.

Method I

1. Unzip *whatsapplivechat-x.x.x.zip* to a local folder.
2. Make folder **FME** into *your_magento_directory/app/code/* (if you don't find a code folder within the app folder, please create it first).
3. Create following folders (as mentioned in step 2):
 - a. *app/code/FME*
 - b. *app/code/FME/WhatsappLiveChat*
4. Copy all the contents from *whatsapplivechat-x.x.x* to the newly created *WhatsappLiveChat* folder.
5. Now open the console or shell.
6. Go to your Magento directory and run the below commands:
 - a. *php bin/magento module:enable whatsapplivechat*
 - b. *php bin/magento setup:upgrade*
 - c. *php bin/magento setup:static-content:deploy -f* (-f may not work in Magento versions less than 2.2.x.)
 - d. *chmod* command for *var/ pub/static* and *generated/* folders
7. Reload the Magento admin and you will see **FME Extensions** in the Left side Menu of your admin panel.



Method II

1. Unzip *whatsapplivechat-x.x.x.zip* to a local folder.
2. Make folder **FME** into *your_magento_directory/app/code/* (if you don't find a code folder within the app folder, please create it first).
3. Create following folders (as mentioned in step 2):
 - *app/code/FME*
 - *app/code/FME/WhatsappLiveChat*
4. Copy all the contents from *whatsapplivechat-x.x.x* to the newly created *WhatsappLiveChat* folder.
5. Go to *your_magento_directory/app/etc/*
6. Open *config.php* file in *etc* folder
7. Add below line in *\$modules* array at the end

```
'FME_WhatsappLiveChat'=>1,
```
8. Now open the console or shell.
9. Go to your Magento directory and run the below commands
 - a. *php bin/magento setup:upgrade*
 - b. *php bin/magento setup:static-content:deploy -f* (-f may not work in Magento versions less than 2.2.x.)
 - c. *chmod* command for *var/ pub/static* and *generated/* folders
10. Reload the Magento admin and you will see **FME Extensions** in the Left side Menu of your admin panel.



Marketplace Installation Instructions

If you have purchased the extension from Marketplace i.e. <https://marketplace.magento.com>, you need to install it via Composer as direct package download from the My Purchases page has been disabled. Please follow the following instructions to install the extension via Composer.

Step 1: Login to your account.

Step 2: Go to My Purchases via this link

(<https://marketplace.magento.com/downloadable/customer/products>)

Look for 'Your Purchased Product' there.

Get the **Component name** and **Version** as shown in the example below.



FME Extensions



Magento 2

Open Source (CE)

Store Pickup

Component name:

fme/store-pickup

1

Versions available

v1.0.4

2

Step 3: Please enter Access Keys in your project directory.

Step 3.1

Get Access Key Via link

<https://marketplace.magento.com/customer/accessKeys/>

You'll see the following tokens

Public key = Username

Private Key = Password

Step 4: Open Your Magento Project Directory

Like **Magento24**

You will see the **Auth.json** file

Put these credentials there



FME Extensions

```
{  
  "http-basic": {  
    "repo.magento.com": {  
      "username": "0b10fXXXXXXXXXXXXXXXXXXXXd8",  
      "password": "XXXXXXXXXXXXXXXXXXXXXXX|"  
    }  
  }  
}
```

Step 5: On the terminal, go to your directory and call the composer Command.

composer <component name >:<Version>

In the above case it would be like this

composer require fme/store-pickup:1.0.4

Disclaimer

It is highly recommended to back up your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation. It is recommended you install on a test server initially to carry out your own testing.