



FME EXTENSIONS



EXTENSION FOR MAGENTO 2

USER GUIDE



INTENDED AUDIENCE

The content of this document is designed to facilitate the users - managers, supervisors, and others of the **Ultimate GDPR Compliance** Extension for Magento 2. A step by step instruction has been added to this document to help users to install the extension on Magento 2.

This extension will only work on Magento 2. As a safe practice always backup your files and database before installing any extension on Magento. If you are looking for someone to install the extension, we can do it for you as well. Just go to the following link and let support know the order id to expedite the installation process.

Once you have installed please see the User Guide to help you understand how to use the extension to its full capacity. If you still have questions, feel free to contact us on our website.



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USER GUIDE

After installation of the extension, make sure the setup is upgraded and static-contents are deployed. Login to the admin panel and flush your Magento cache storage.

HOW TO CONFIGURE THE EXTENSION

At the back end, go to **FME Extensions > Configurations**. Here you will find the following settings:

GENERAL

- **Enabled:** Choose 'Yes' or 'No' to Enable or Disable the Extension
- **My Account Tab Title:** Enter a title for GDPR related tab 'My Account' section e.g. GDPR Information
- **Message on Submitting a Request:** Enter a success message to display to the customers when they submit a GDPR request
- **Heading on Registration Page:** Enter a heading for the registration page e.g. Confirmation

General

Enabled [store view]	Yes
My Account Tab Title [store view]	GDPR Information
Message on submitting a request [store view]	Thanks for your Request. Our team will take care of your request asap.
Heading on Registration page [store view]	Confirmation



EXPORT DATA

- **Allow:** Choose 'Yes' or 'No' to Allow or Disallow the customers to export their data from the site
- **Content:** Enter a message to display while exporting data

Export Data

Allow
[store view] Yes

Content
[store view] You can export all your data - saved orders, account details, etc.

EMAIL CONFIGURATION

- **Enable Admin Emails:** If you select 'Yes', then the admin will receive emails on every request from the customers
- **Email of Admin:** Enter an email address of the admin on which customer request emails will be sent
- **Requests Email Template:** Option to choose the template for customer requests email
- **Send Email to Customer After Request Completed:** If you select 'Yes', an email will be sent to the customers upon request completion
- **Customer Response Email Template:** Option to choose an email template for the customer's reply
- **Enable DPO Contact Form:** Choose 'Yes' or 'No' to Enable or Disable the DPO contact form



- **Email of DPO:** Enter the email address of the DPO
- **Link Label:** Enter a custom heading for the link label
- **Page Title:** Enter a custom heading for the page title
- **DPO Form content:** Enter a content to add in the DPO form
- **DPO Email Template:** Option to choose an email template for the DPO

Email Configuration

Enable Admin Emails <small>[store view]</small>	Yes	▼
Email of Admin <small>[store view]</small>		
Requests Email Template <small>[store view]</small>	GDPR REQUEST Email Template (Default)	▼
Send email to customer after request completed <small>[store view]</small>	Yes	▼
Customer Response Email Template <small>[store view]</small>	GDPR REQUEST RESPONSE Email Template (D	▼
Enable DPO Contact Form <small>[store view]</small>	No	▼
Email of DPO <small>[store view]</small>		
Link Label <small>[store view]</small>	GDPR	
Page Title <small>[store view]</small>	GDPR	
DPO Form content <small>[store view]</small>	GDPR	
DPO Email Template <small>[store view]</small>	GDPR REQUEST DPO Email Template (Default)	▼



COOKIE CONFIGURATIONS

- **Enabled:** Choose 'Yes' or 'No' to Enable or Disable the cookies
- **Content:** Enter a custom content for cookies usage policy
- **Header:** Enter a header/title for the cookies policy
- **Cookie Lifetime:** Enter cookies lifetime value. The default value is 3600
- **Cookie Path:** Specify a path for the cookies e.g.
</home/fmeextensions.net/subdomains/magento2/catalog/gdpr/var>
- **Cookie Domain:** Specify cookies domain e.g. <https://mag2-catalog.fmeplugins.net/>
- **Cookie Message Position:** Specify where the cookie message will appear on the frontend
 - **Top**
 - **Bottom**
- **Accept Button Title:** Enter a title for the 'Accept' button. Let the users of your eCommerce website know about the use of cookies and ask for their consent with the 'Accept' button.
- **More Button Title:** Enter a title for the 'More' button. Let the users of your eCommerce website know about the use of cookies and ask for their consent with the 'More' button.
- **More Button Link:** Provide a link for the 'More' button e.g.
<https://mag2-catalog.fmeplugins.net/gdpr/privacy-policy-cookie-restriction-mode>
- **Background Color:** Choose a background color
- **Text Color:** Choose a text color
- **Button Background Color:** Choose a background color for the button
- **Button Text Color:** Choose a color for the button text



Cookie Configurations

Enabled [store view]	<input type="text" value="Yes"/>
Content [store view]	<div>We Use Cookies to personalize content and ads. By agreeing you accept the use of cookies in accordance with our cookie policy.</div>
Header [store view]	<input type="text" value="Cookie Policy"/>
Cookie Lifetime [store view]	<input type="text" value="3600"/>
Cookie Path [store view]	<input type="text" value="/home/fmeextensions.net/subdomains/magento2/"/>
Cookie Domain [store view]	<input type="text" value="https://mag2-catalog.fmeplugins.net/"/>
Cookie Message Position [store view]	<input type="text" value="Top"/>
Accept Button Title [store view]	<input type="text" value="Accept"/>
More Button Title [store view]	<input type="text" value="More"/>
More Button Link [store view]	<input type="text" value="https://mag2-catalog.fmeplugins.net/gdpr/privacy-"/>
Background Color [store view]	<input type="text" value="#000000"/>
Text Color [store view]	<input type="text" value="#ffffff"/>
Button Background Color [store view]	<input type="text" value="#f2210e"/>
Button Text Color [store view]	<input type="text" value="#f7f7f7"/>



NEWSLETTER CONFIGURATIONS

- **Allow Unsubscription:** Choose 'Yes' or 'No' to Allow or Disallow the customers to Unsubscribe the Newsletter. This will stop sending any email newsletter to the customers.
- **Unsubscription Checkbox Label:** Enter a custom label for the Unsubscription checkbox

Newsletter Configurations

Allow Unsubscription [store view]	<input type="text" value="Yes"/>
Unsubscription Checkbox Label [store view]	<input type="text" value="Do you want to Unsubscribe?"/>



PRIVACY CONFIGURATIONS

- **Enable Privacy Check Along with Subscription:** Choose 'Yes' or 'No' to Enable or Disable the privacy check along with the subscription
- **Privacy Checkbox Label:** Enter a custom label for the privacy checkbox
- **Set Checkbox Mandatory on Registration:** If you select 'Yes', privacy checkbox will display on the registration form. You can create a **mandatory** or **optional** checkbox for the privacy policy on the user registration page so that a customer reads it thoroughly before signing-up for an account.

Privacy Configurations

Enable Privacy Check along with Subscription <small>[store view]</small>	Yes
Privacy Checkbox Label <small>[store view]</small>	BY checking the option you accept our privacy policy
Set Checkbox Mandatory on Registration <small>[store view]</small>	Yes



AGREEMENT CONFIGURATIONS

- **Enable Agreement Check:** Choose 'Yes' or 'No' to Enable or Disable the agreement check
- **Agreement Checkbox Label:** Enter a custom label for the agreement checkbox
- **Set Checkbox Mandatory on Registration:** If you select 'Yes', agreement checkbox will display on the registration form. You can create a **mandatory** or **optional** checkbox for the agreement on the user registration page so that a customer reads it thoroughly before signing-up for an account.

Agreement Configurations

Enable Agreement Check <small>[store view]</small>	Yes
Agreement Checkbox Label <small>[store view]</small>	BY checking this option you agree to our Terms & Conditions
Set Checkbox Mandatory on Registration <small>[store view]</small>	No



ACCOUNT CONFIGURATIONS

- **Allow Delete Account Feature:** Choose 'Yes' or 'No' to Enable or Disable the 'Delete Account' feature. You can allow users to delete their profiles from your eCommerce website if they no longer wish your business to keep the information.
- **Checkbox Label:** Enter a custom label for the checkbox

Account Configurations

Allow Delete Account Feature
[store view]

Yes

Checkbox Label
[store view]

Do You want to delete your account?

ORDERS CONFIGURATIONS

- **Allow Customers to Delete Orders Details:** Choose 'Yes' or 'No' to Allow or Disallow the customers to delete orders details. You can show a checkbox to the customers if they want to delete the order data along with the "Forget me" request.
- **Enable Cron to Replace the Order Details for the Applicants:** Choose 'Yes' or 'No' to Enable or Disable the Cron to replace the order details for the applicants
- **Allowed Statuses:** Choose from which orders the details will be removed
- **Checkbox Label:** Enter a custom label for the checkbox
- **Prefix:** Specify prefix of the customer name
- **First Name:** Enter the first name of the customer
- **Last Name:** Enter the last name of the customer
- **Middle Name:** Enter the middle name of the customer
- **Suffix:** Specify suffix of the customer name



Orders Configurations

Allow Customers to Delete Orders Details
[store view]

Yes

**Enable Cron to replace the order details
for the applicants**
[store view]

Yes

Allowed Statuses
[store view]

Pending
Processing
Suspected Fraud
Complete
Closed
Canceled
On Hold

Checkbox Label
[store view]

Do you want to delete your orders?

Prefix
[store view]

GDPR

First Name
[store view]

GDPR

Last Name
[store view]

GDPR

Middle Name
[store view]

GDPR

Suffix
[store view]

GDPR



- **Email:** Enter the email address of the customer
- **VAT:** Provide VAT details of the customer
- **Company:** Enter the name of the company
- **Street:** Enter the address of the company
- **City:** Enter the name of the city
- **Country:** Choose a country from the list of countries
- **Region/State:** Specify the region/state of the company
- **Postcode:** Enter a postcode
- **Telephone:** Enter a phone number of the customer

Orders Configurations

Email [store view]	<input type="text"/>
VAT [store view]	<input type="text" value="GDPR"/>
Company [store view]	<input type="text" value="GDPR"/>
Street [store view]	<input type="text" value="GDPR"/>
City [store view]	<input type="text"/>
Country [store view]	<input type="text" value="--Please Select--"/> ▼
Region / State [store view]	<input type="text"/>
Postcode [store view]	<input type="text"/>
Telephone [store view]	<input type="text" value="GDPR"/>



HOW TO MANAGE GDPR REQUESTS OF THE CUSTOMERS

At the back end, go to **FME Extensions > GDPR Requests**. Here you will find all the customers “**Forget me**” requests in a grid. You can use the following **actions** against each request:

- **Delete**
- **Mark On-hold**
- **Process**
- **Process Unsubscribe Only**
- **Process Remove Order Details Only**
- **Process Delete Accounts Only**
- **Process All Requests**

FME GDPR

Actions

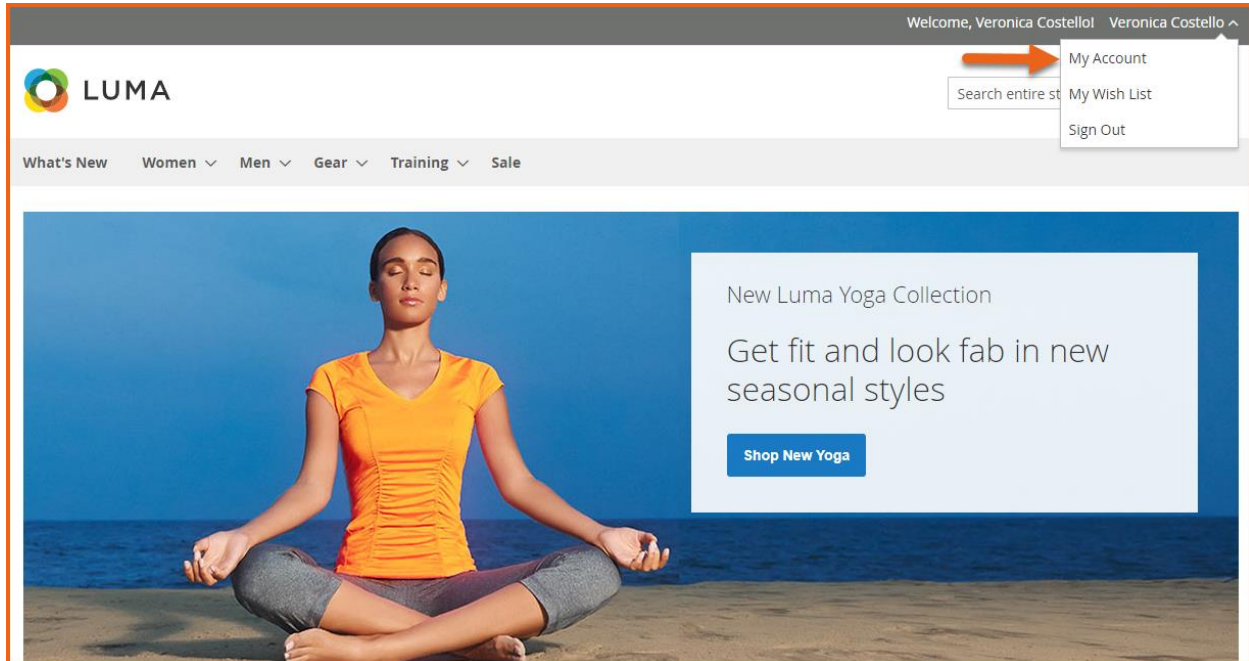
Actions
Delete
Mark On Hold
Process
Process UnSubscribe Only
Process Remove Order Details Only
Process Delete Accounts Only
Process All Requests

	Request Id	Status	Customer Id	Email	UnSubscribe	Orders	Account
Any							
<input type="checkbox"/>	1	New	1	roni_cost@example.com	No	Yes	No

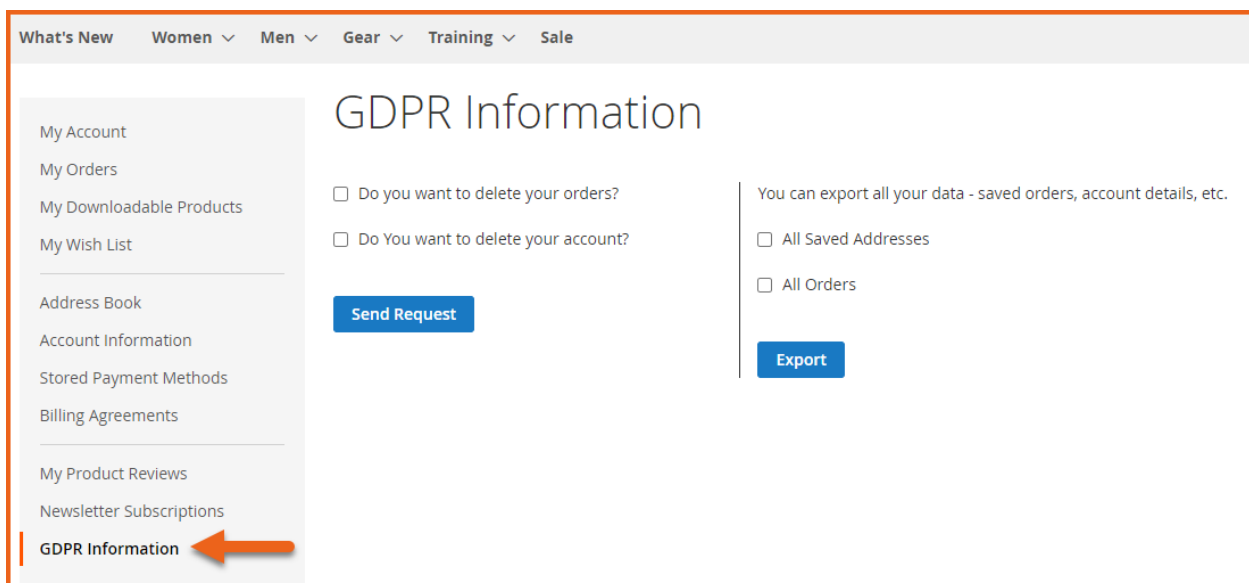


MY ACCOUNT SECTION DETAILS

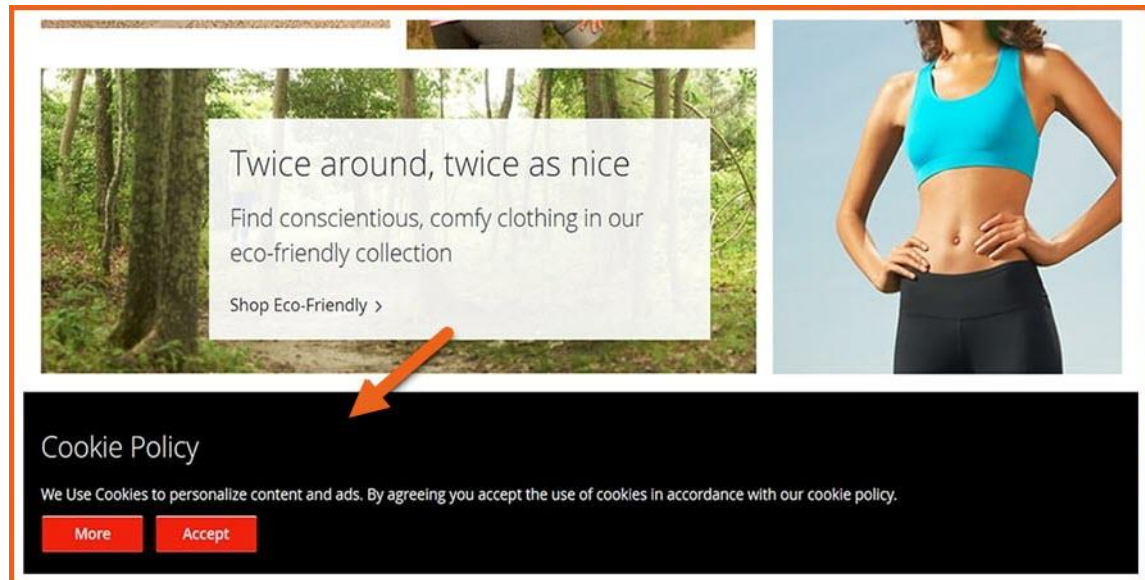
Go to the frontend demo and click on the '**My Account**' tab as shown below in the image.



Now click on the **GDPR Information** tab. Here customers can submit "**Forget me**" requests and can also "**Export Data**" in the PDF format.



FRONTEND VIEW – ACQUIRE COOKIE CONSENT FROM VISITORS



FRONTEND VIEW – USER CONSENT ON PRIVACY POLICY, TERMS & CONDITIONS

Confirm Password *

.....

Confirmation

☐ BY checking the option you accept our [privacy policy](#)

☐ BY checking this option you agree to our [Terms & Conditions](#)

Create an Account



DISCLAIMER

It is highly recommended to back up your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation.

It is recommended you install on a test server initially to carry out your own testing.