FME Extensions

USER GUIDE

Version 1.0.0

FME Extensions

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1. About the Extension

The Magento 2 Delete Customer Account extension by **FMEextensions** allows your customers to submit account deletion requests to the store administrator from their account section. The administrator can either disable the account or completely remove it from the database.

2. Feature List

- Enables customers to submit account deletion requests
- Admins can encrypt or delete accounts
- Admins can view the deleted accounts
- Admins can view the deletion requests
- Admins can select email sender and template

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3. **Extension Configurations**

Login to your Magento 2 admin panel and navigate to **FME EXTENSIONS > Delete Customer Account Configurations**. Here you can find the extension configurations.

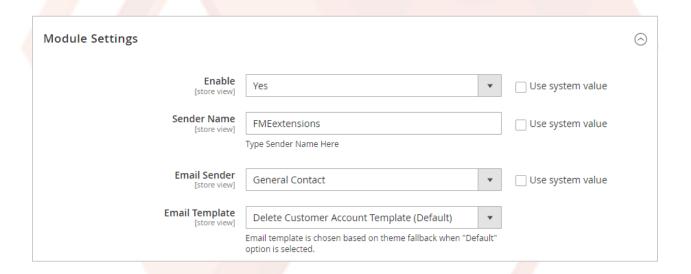## 3.1 General Configuration

- **Enable:** Select 'Yes' to enable the extension
- **Sender Name:** Write your email sender name
- **Email Sender:** Select an email sender
- **Email Template:** Select an email template

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3.2 Account Deletion Requests

This section allows you to view and manage all the account deletion requests. To encrypt or delete an account, click on the arrow next to 'Select' in the 'Action' column.

- **Encrypt:** Encrypting an account prevents the customer from using it. Even though the account remains in the database, the customer can't login with the email address he/she used while registering. This is because the extension appends a string of characters at the end of the email address.
- **Delete:** Deleting an account completely removes the account with the associated data from the database.

3

Account Deletion Requests

1 records found

| | | | Filters | Default View ▾ | Columns ▾ |
| | | | | | |

20 ▾ per page   <   1   of 1   >

ID	Customer Id	First Name	Last Name	Email	Request Date	Action	Telephone	Address
3	13	tahir1	test	tahir.iqbal@unitedsol.net	Jul 4, 2023 12:00:00 AM	Select ▲ Encrypt Delete		

3.3 Deleted Accounts Record

This section allows you to view all the accounts you have deleted or encrypted. The 'Status' column tells you whether the account has been deleted or encrypted. The 'Action' column enables you to decrypt an encrypted account, restoring the email address to its original state and allowing the customer to use it.

Deleted Account Records

🔍   🔔1   👤 admin ▾

Filters   Default View ▾   Columns ▾

2 records found

20 ▾ per page   <   1   of 1   >

ID	Customer Id	First Name	Last Name	Email	Telephone	Address	Request Date	Deletion Date	Status	Action
1	11	tahir	test	tahir.iqbal@unitedsol.net			Jul 4, 2023 12:00:00 AM	Jul 4, 2023 12:00:00 AM	deleted	Decrypt
2	12	tahir	test	tahir.iqbal@unitedsol.net			Jul 4, 2023 12:00:00 AM	Jul 4, 2023 12:00:00 AM	encrypted	Decrypt

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3.6 Refresh the Cache

- **Refresh** the **Cache**: **System** > **Cache Management** > Select **All** from **Mass Actions** > Click **Refresh the Cache.**