

- ➔ Installment plans for each of our products are explained on our website. To check the installment plan for your desired product, Please visit our website at : <https://priceoye.pk/bnpl>
- ➔ The installment service is only for MCB, Alfalah, Faysal, Silk, JS, Askari, and UBL Credit card users. Other banks will be added in the near future.
- ➔ PriceOye offers the following payment options to all our customers : Cash on Delivery, Bank Transfer / SafePay, Credit Card / Debit Card, Installment ( MCB, UBL, Alfala, Silk, Faysal, JS & Askari Bank ) Credit Card only
- ➔ Price , how much , is available , function , work with For price, specifications, availability, and other details regarding your desired product, please visit our website at : <https://priceoye.pk> or visit its official website.
- ➔ Your desired product will be available soon in near future please keep visiting our website for more updates : <https://priceoye.pk>
- ➔ Unfortunately, the model that you are looking for has been discontinued globally by the company. Please check our website for more mobile phones with similar features on amazing price deals : <https://priceoye.pk>
- ➔ We are not dealing with **laptops** at the moment. You can buy your desired mobile phones, tablets, earbuds, smart watches, bluetooth speakers and wireless chargers at lowest prices from PriceOye.pk.
- ➔ While the product is out of stock, you can click the "Request Now" button. We will receive your request and try to arrange it just for you. You will receive a notification when the product is available. (Used for Out of Stock)
- ➔ The products with the availability mentioned as "In Stock" are delivered within 24-48 hours of order confirmation for Islamabad and Rawalpindi. For Lahore, it usually takes 2-4 Working Days. In other cities, delivery is made within 7 working days once the order is confirmed. Please be informed that our delivery timings are between 10 AM to 6 PM.

- ➔ We provide all the same accessories that the brand offers with the handset. However, be informed that Mobile Phones no longer come with headphones or power adapters as per the Company's new policies to help address sustainable consumption issues
- ➔ We purchase products directly from the market, and the prices are determined by the market itself. Therefore, we have no control over setting or controlling the price. Product prices have risen as a result of the present situation and currency fluctuations.
- ➔ We provide genuine and sealed-packed products with an official brand warranty if it is mentioned by the brand itself. We also provide a 3-day check warranty, for further information please visit our website at : <https://priceoye.pk/return-policy>
- ➔ We provide genuine and sealed-packed mobile phones with official brand warranties and our all mobile phones are officially PTA-approved.
- ➔ We also provide a 3-day check warranty; if your product is damaged or faulty, you may file a claim and we will replace it. Please find the link of our Return Policy for details : <https://priceoye.pk/return-policy>
- ➔ We provide free delivery service in all cities of Pakistan. If the area you want does not appear, you can select any adjacent place. However, while placing an order, your complete address must be entered.
- ➔ If you select Open Parcel as your Delivery Method when placing an order on our website, you will only be charged PKR 300 additionally with your order amount. It is currently available in Karachi, Lahore, Islamabad, and Rawalpindi. To read more about our Open Parcel Policy please visit : [https://priceoye.pk/parcel\\_policy](https://priceoye.pk/parcel_policy)
- ➔ If you have further questions or need additional clarifications, please do not hesitate to contact our friendly team via our helpline 051-111-693-693
- ➔ You can cancel your order by using our website or by calling us directly on our helpline at 051-111 693 693. If your order has already been dispatched, you can refuse to accept the order at the time of delivery and

return it to our Rider. Our team will identify your order as canceled, and the advance payment will be reimbursed.

- ➔ To ensure that we can provide you with the most effective and efficient assistance, we kindly request that you lodge a complaint on our website