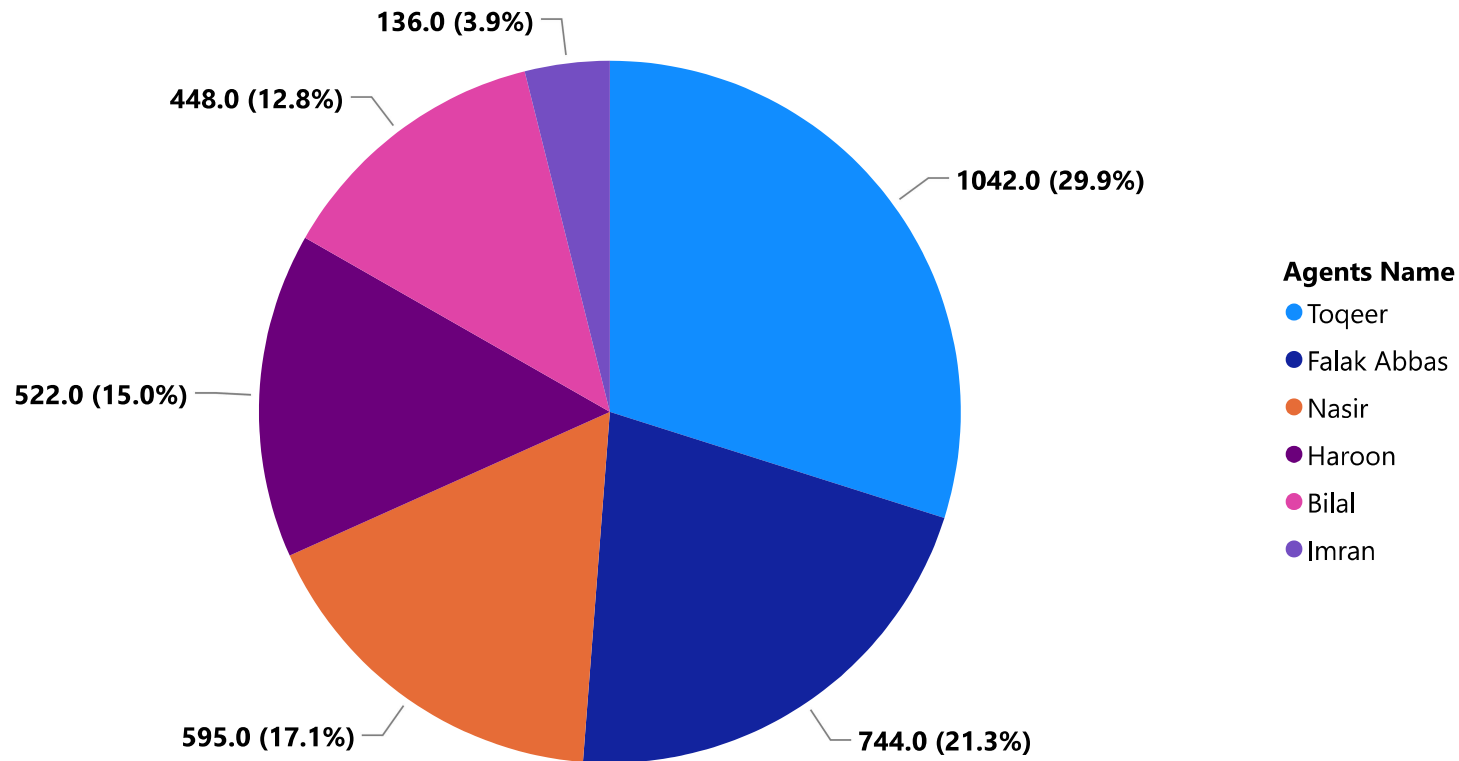


Ticket Center 2

New to Active Count Per Agent



Date

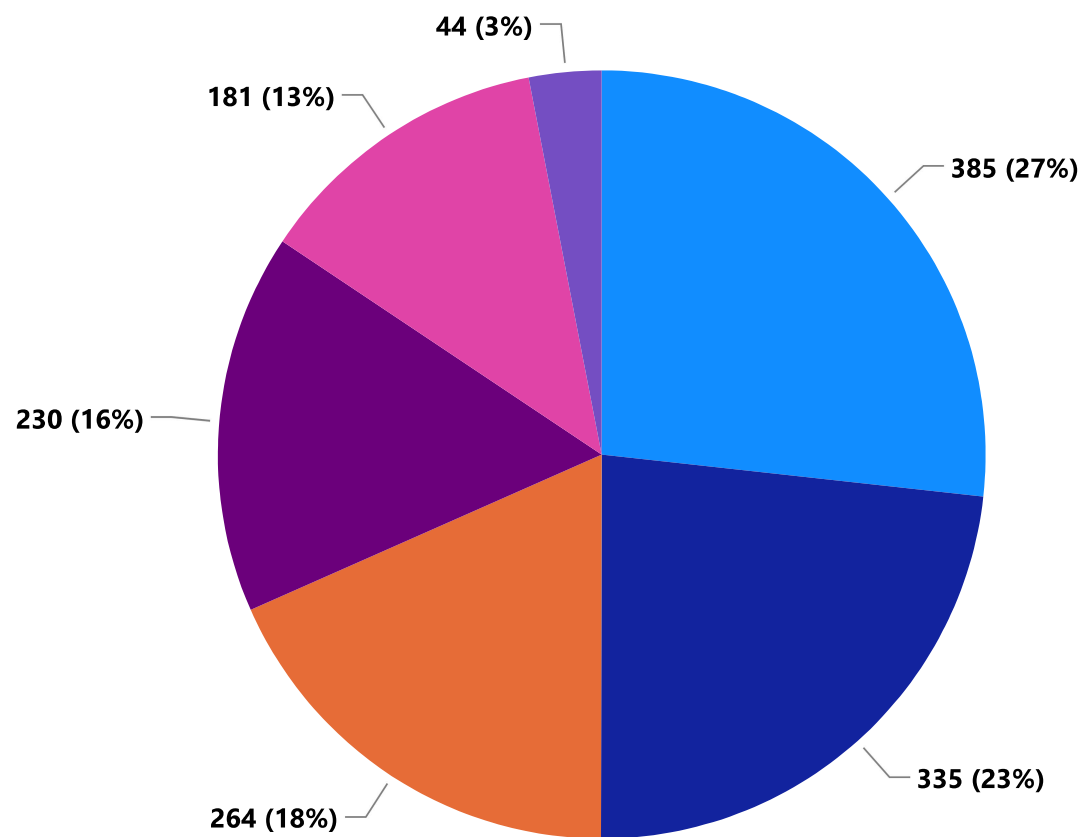
9/1/2024



9/13/2024



Active To Resolve Count Per Agent



Agents Name

- Toqeer
- Falak Abbas
- Nasir
- Haroon
- Bilal
- Imran

Date

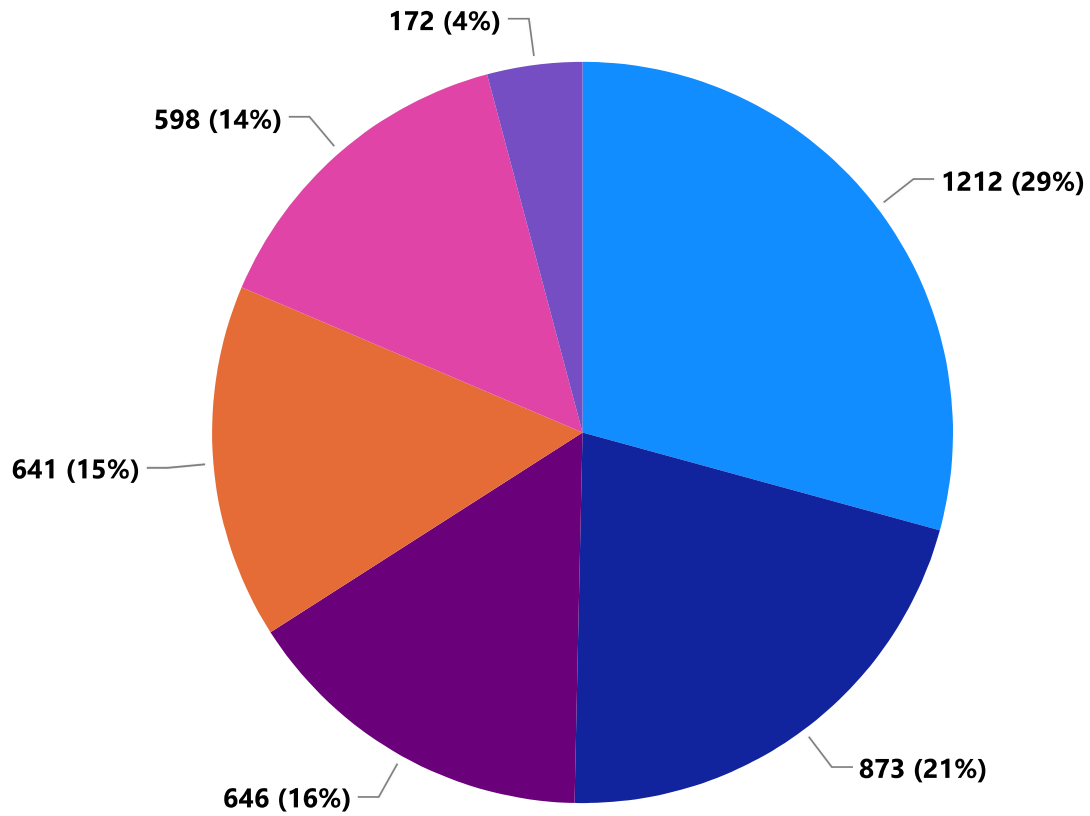
9/1/2024



9/13/2024



Count of ticket_id by Ticket_Center_AgentName



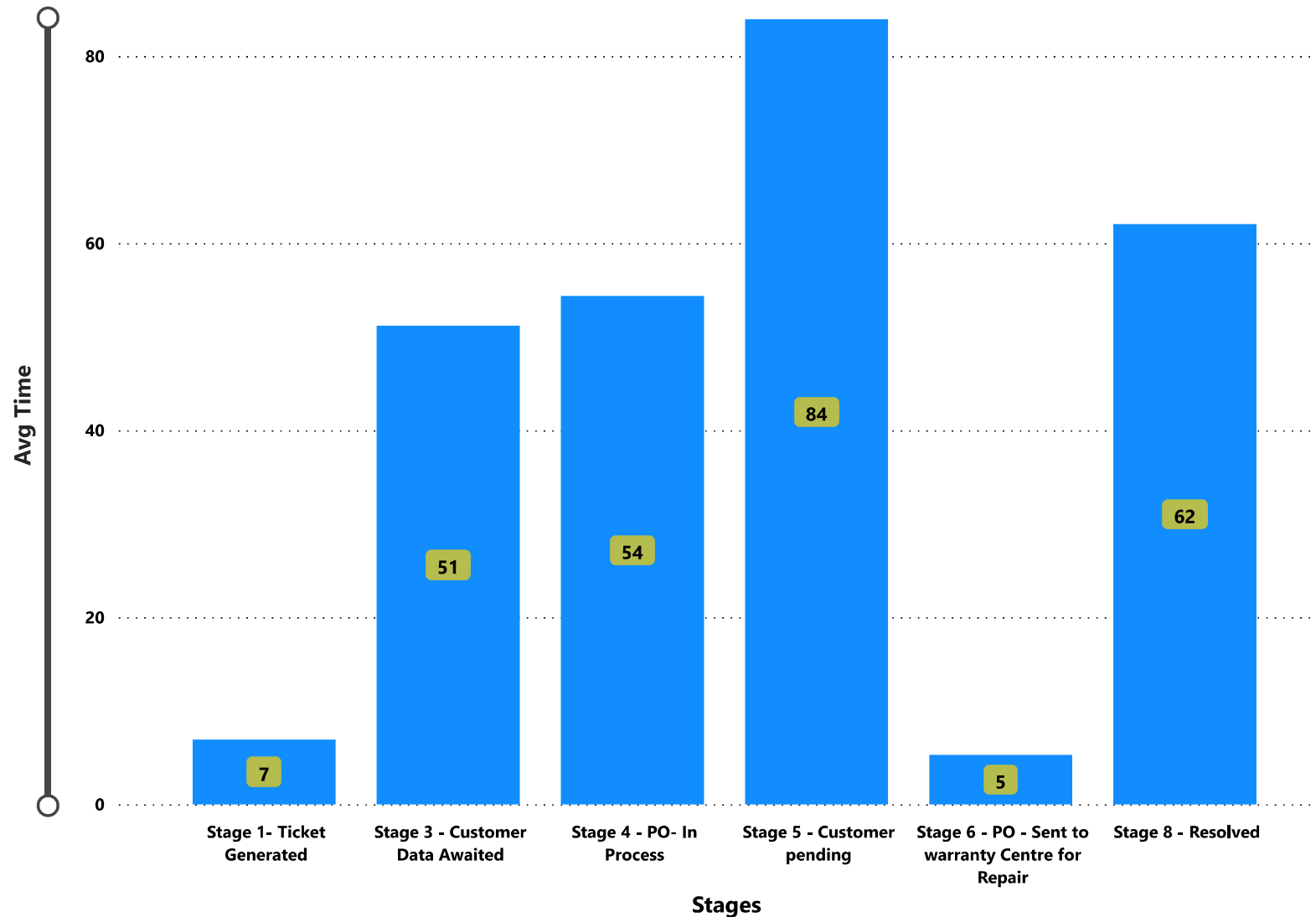
Ticket_Center_AgentName

- Toqeer
- Falak Abbas
- Haroon
- Nasir
- Bilal
- Imran

Date

9/1/2024 9/13/2024

Avg Time of Tickets in Each Stage



Date

9/1/2024

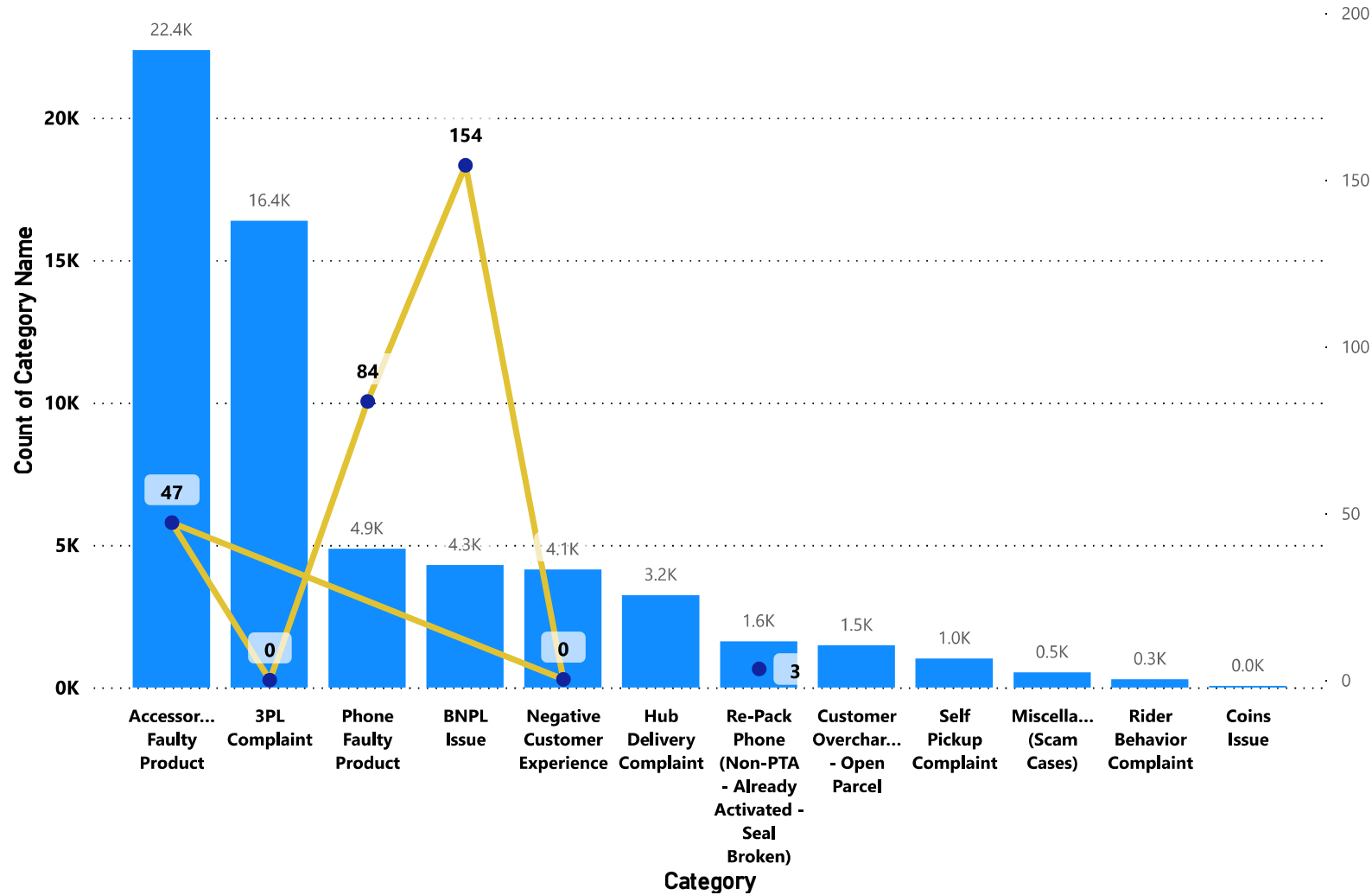


9/13/2024



Tickets Resolved Category Wise

● Count of CategoryName ● Average of NEW 4 TimeToNextStatus(Hours_Resolved)



Date

9/1/2024



9/13/2024

