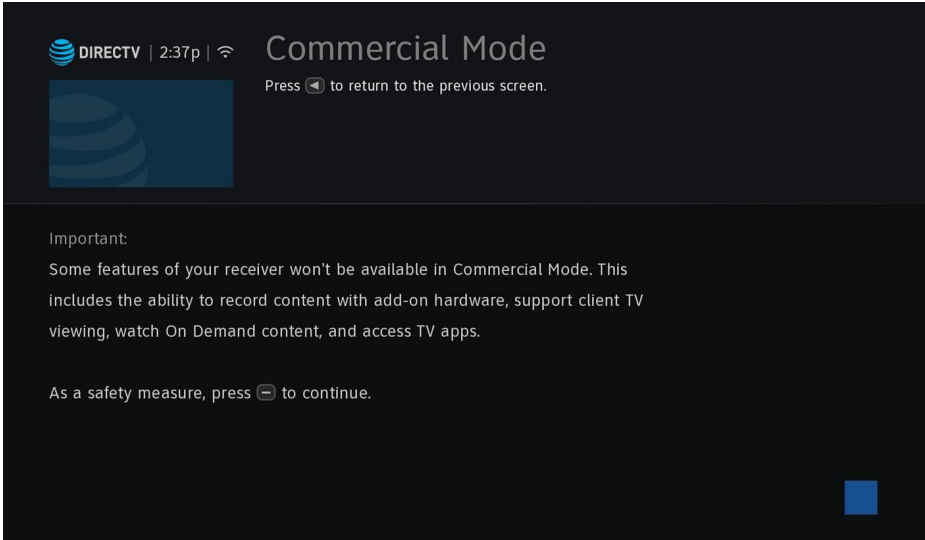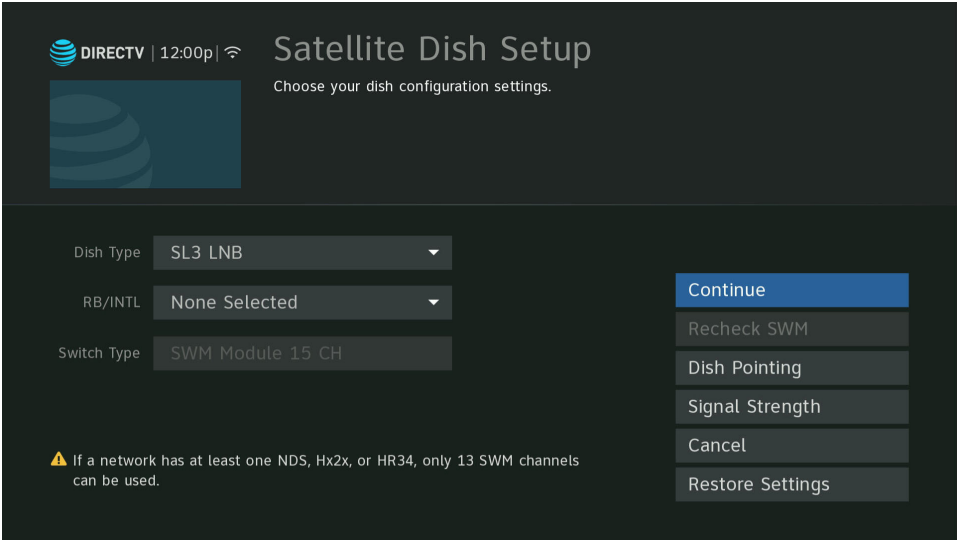# SWITCHING THE H44 TO COMMERCIAL MODE – STEP BY STEP

Technician/Installer must utilize the following on-screen steps:

NOTE: H44 receiver requires a software download. Using the remote <u>enter 02468</u> at the Welcome screen; process takes < 5 min
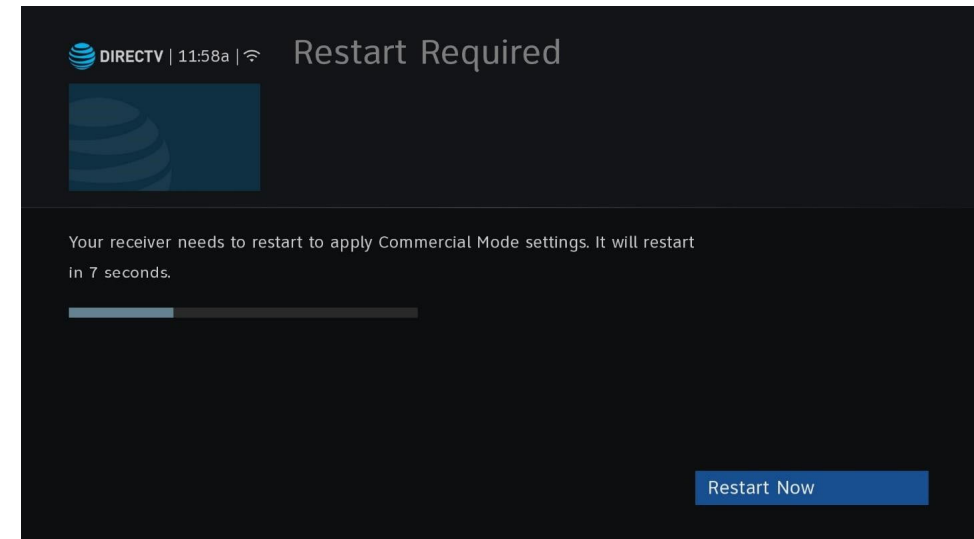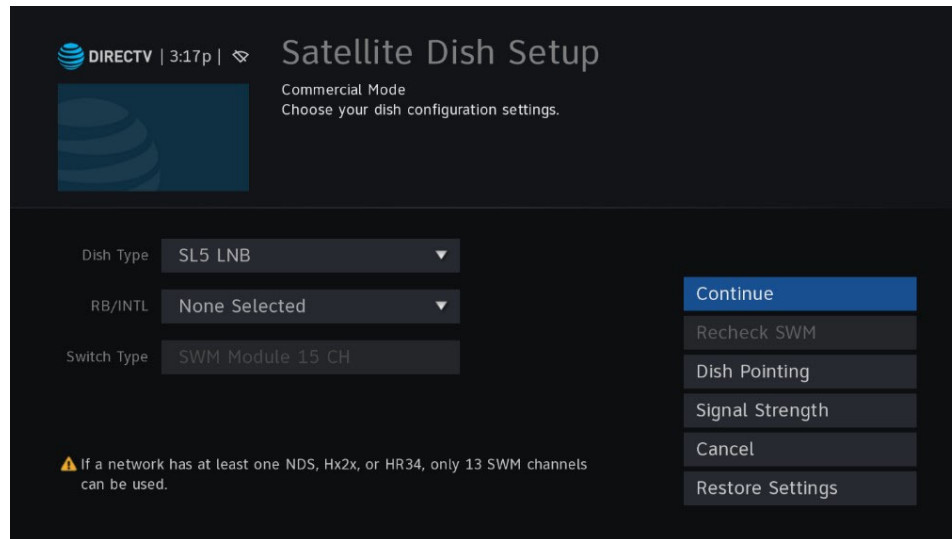
1) Press Menu on remote, scroll down to Settings, scroll over to Satellite and press Select on remote
   NOTE: certain install scenarios skip the Satellite Setup screen, if this occurs <u>back space on remote to Sat Setup screen to enter 5-digit code</u>
2) Before selecting LNB, click on the Right Arrow to highlight any of the options on right (Continue, etc). <u>DO NOT press Select on remote</u>
3) To place in Commercial Mode, <u>using the remote enter the 5-digit Code 49757.</u>
   NOTE: If you are unable to Right Arrow to highlight an option on the right and warning states **x SWM channel available**, please disconnect coax from the H44 and reattempt steps above

4) Once 5-digit code is entered, Commercial Mode message appears on-screen. Dash "-" must be clicked on remote to proceed.
   NOTE: the reboot will happen automatically; once the H44 finishes the reboot, those devices will no longer work.
5) Proceed with selecting correct dish type

6) Select Continue

NOTE: Commercial Mode appears in the header under Satellite Dish Setup

Important details:

2 additional ways to verify H44 is in Commercial Mode:

1. Menu/Settings/System Info   <u>or</u>   2. Press Double Dash "-" on remote

Switching a H44 to Commercial Mode methods:

1. When site installation configuration allows for enough SWM tuners, receivers can be installed normally, and will automatically switch to Commercial mode upon receiver activation
2. Some installation configurations will not have enough SWM tuners available to support five (5) tuners per H44. The technician can use the setup instructions and enter the 5-digit Code 49757 to manually place the H44 into Commercial mode which consumes 1 tuner vs 5

Support for mixed installs with H25/H24/HR24 and H44

- On a SWM30, do not exceed 13 receivers per port. Example, (7) H44s & (6) H25s on SWM-1 and (4) H44s & (9) H25s on SWM-2

DIRECTV FOR BUSINESS REMOTE App compatibility with H44s in Commercial Mode:

- H44 only install or mixed Hx2x/H44 install requires a DECA

DIRECTV

COMMERCIAL H44/H2X TUNER CAPACITY CHART

Commercial H44/H2x Tuner Capacity Chart					
SWiM Type	Description	Maximum Total Tuner Count That Can be Used			
		H2x/HR2x	H44	Mixed Install H2x/HR2x/H44	
SL3S LNB	Analog 8 Channel SWiM LNB	8	8	8	
SL3DS LNB	Digital 13 Channel SWiM LNB	13	13	13	
SL3D2 LNB	Digital 22 Channel SWiM LNB	13	22	13	
SL3DR LNB	Digital 22 Channel SWiM RB LNB	13	22	13	
DSWiM30 Module	Digital 15 Channels per SWiM port	13	15	13	

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