


Summary

Talkable has been integrated successfully and is working on the following sample store:
<https://talkable01-tech-prtnr-na02-dw.demandware.net/s/SiteGenesis/home>


Each Test Case represents a different Talkable campaign.

You can control which campaigns to show on your store in Business Manager → Merchant Tools → Site Preferences → Custom Preferences → Talkable.

Merchant Tools / Site Preferences / Custom Site Preference Groups /

Talkable 

Instance Type
Sandbox

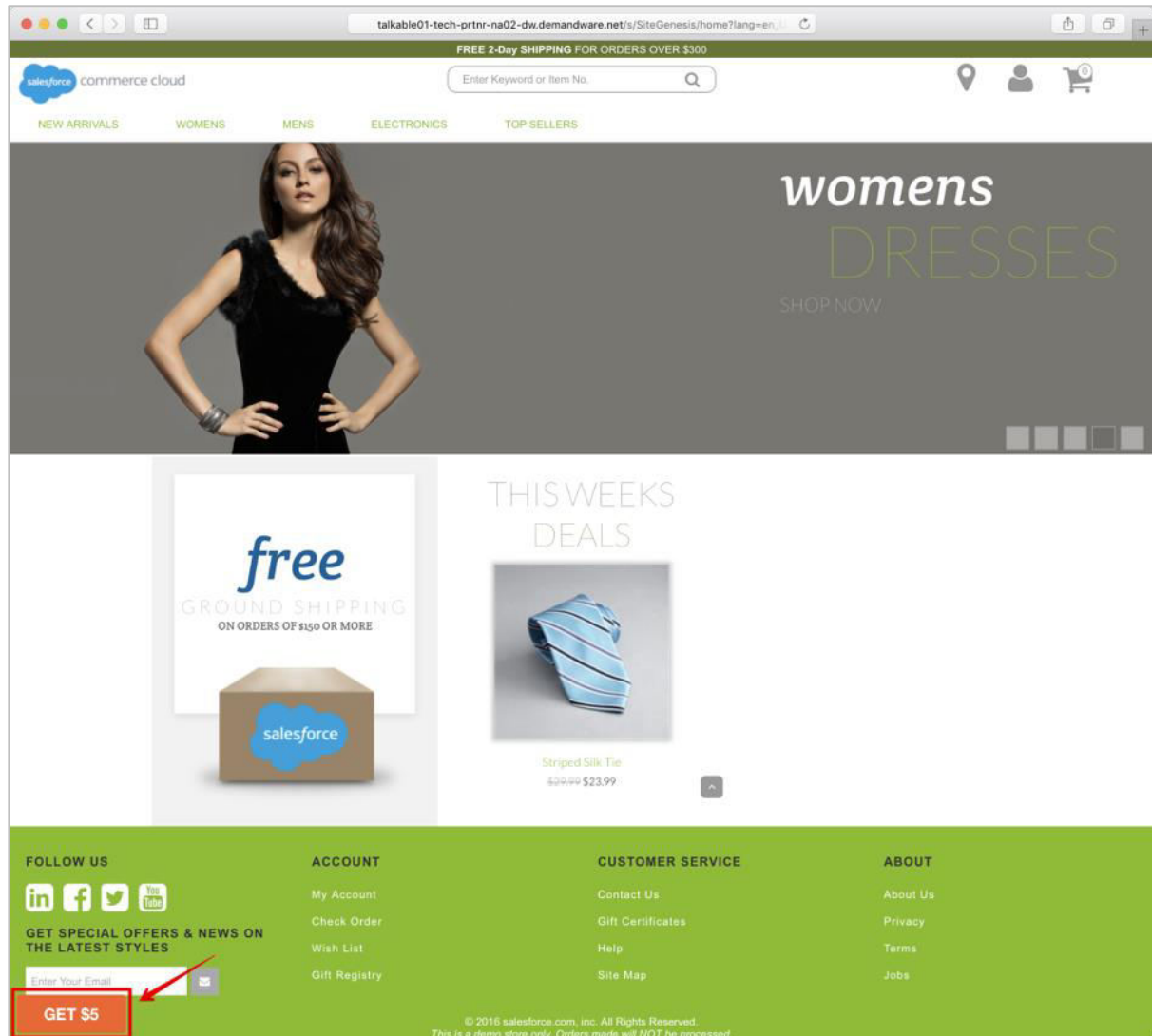
Search by IDs... 

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Name	Value	Default Value	
Talkable Site ID*	<input type="text" value="your-talkable-site-id"/>		Edit Across Sites
Post Purchase Campaign	<input type="text" value="Yes"/> Shown on the Checkout Success page	No	Edit Across Sites
Invite Campaign	<input type="text" value="Yes"/> Shown on a specific page, e.g. /share	No	Edit Across Sites
Advocate Dashboard Campaign	<input type="text" value="Yes"/> Added to the My Account section	No	Edit Across Sites
Floating Widget Popup Campaign	<input type="text" value="Yes"/> Shown on every page	No	Edit Across Sites

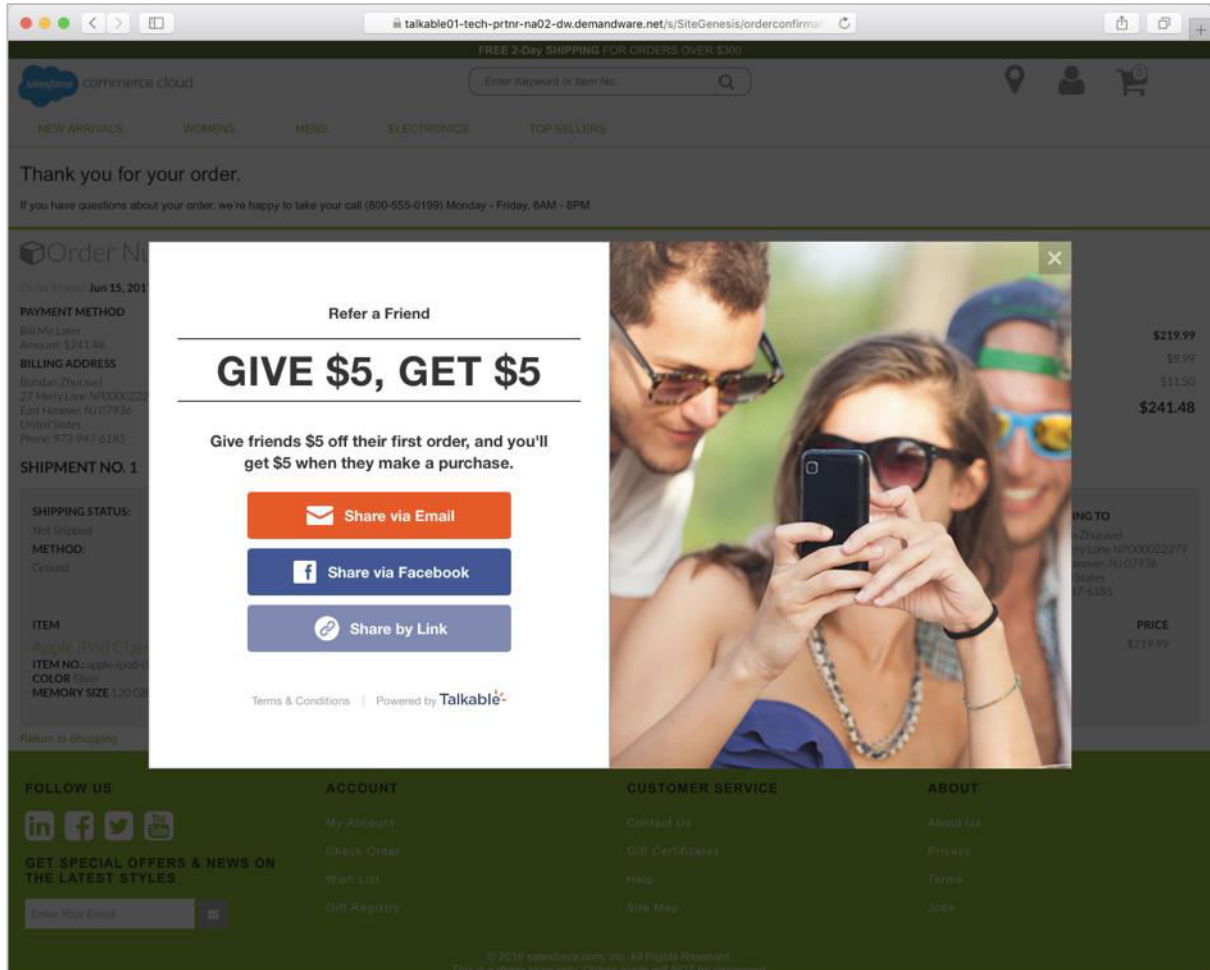
Test Case 1: Floating Widget Popup Campaign

The Floating Widget is displayed in the bottom left corner on all pages as per the screenshot below (except for the pages where other Talkable campaigns are shown, see the following test cases). Clicking on the widget opens Talkable pop-up.



Test Case 2: Post Purchase Campaign

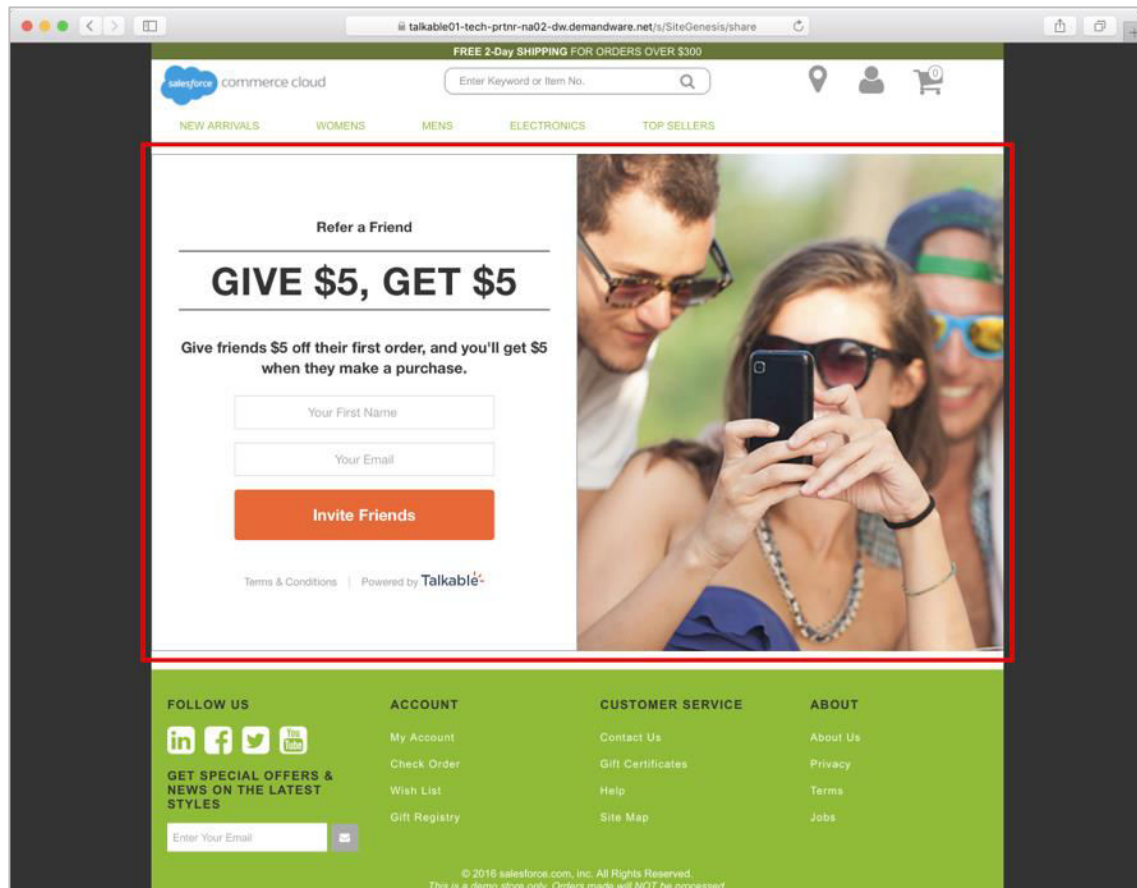
Once the order confirmation page loads, a Talkable pop-up displays.



Test Case 3: Invite Campaign

Open **/share** page of your store, e.g.:

<https://talkable01-tech-prtnr-na02-dw.demandware.net/s/SiteGenesis/share>



/share can be changed to anything else from Business Manager →

Merchant Tools → Site URLs → URL Rules → Pipeline URLs by editing the alias which resolves to *Talkable-Standalone*:

Merchant Tools > Site URLs > URL Rules > Pipeline URLs

General Settings Catalog URLs Content URLs **Pipeline URLs** URL Search Refinements

Pipeline URLs

Use the table below to define one or multiple aliases for any pipeline used in your storefront.

Pipeline URL Settings

Append Trailing Slash to Pipeline URLs: ☐ Append Trailing Slash to Pipeline URLs

Perform Automatic Redirect: ☐ Enable this to automatically redirect requests to the desired trailing slash configuration.

Pipeline Aliases

Alias or Pipeline: Locale:

Select All	Alias	Pipeline
<input type="checkbox"/>	referral-dashboard	resolves To <input type="text" value="Talkable-Dashboard"/>
<input type="checkbox"/>	share	resolves To <input type="text" value="Talkable-Standalone"/>

New Alias: resolves To

Test Case 4: Advocate Dashboard Campaign

Referral Dashboard is added to the My Account section for logged-in customers.

