## SA1

## **ABLIAN**

## 2025-03-14

####Univariate Data Analysis Load the dataset and summarize its structure.

```
library(ggplot2)
library(dplyr)
## Attaching package: 'dplyr'
  The following objects are masked from 'package:stats':
##
##
       filter, lag
## The following objects are masked from 'package:base':
##
       intersect, setdiff, setequal, union
##
data <- read.csv("D:/FEU/3RD YR 2ND SEM/EDA/EDA_Ecommerce_Assessment.csv")
head(data)
##
     Customer_ID Gender Age Browsing_Time Purchase_Amount Number_of_Items
## 1
               1
                   Male
                                     46.55
                                                     231.81
## 2
               2 Female
                                     98.80
                                                     472.78
                                                                           8
                          19
## 3
               3
                    Male
                          23
                                     79.48
                                                     338.44
                                                                           1
                   Male
                          45
                                                      37.13
                                                                           7
## 4
                                     95.75
## 5
                   Male
                          46
                                     33.36
                                                     235.53
                                                                           3
               6 Female 43
                                                     123.92
## 6
                                     83.39
##
     Discount_Applied Total_Transactions
                                                 Category Satisfaction_Score
## 1
                    17
                                       16
                                                 Clothing
## 2
                    15
                                       43
                                                    Books
                                                                            4
## 3
                    28
                                                                            1
                                       31
                                              Electronics
                                                                            5
## 4
                    43
                                       27 Home & Kitchen
```

Create histograms and boxplots to visualize the distribution of Purchase\_Amount, Number\_of\_Items, and Satisfaction\_Score.

Books

Clothing

33

29

## 5

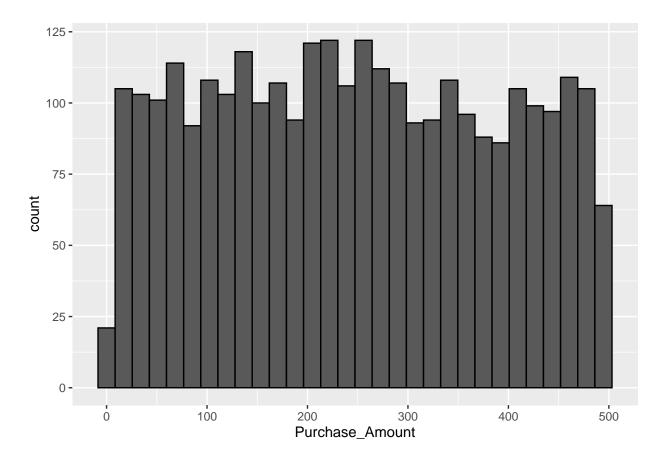
## 6

10

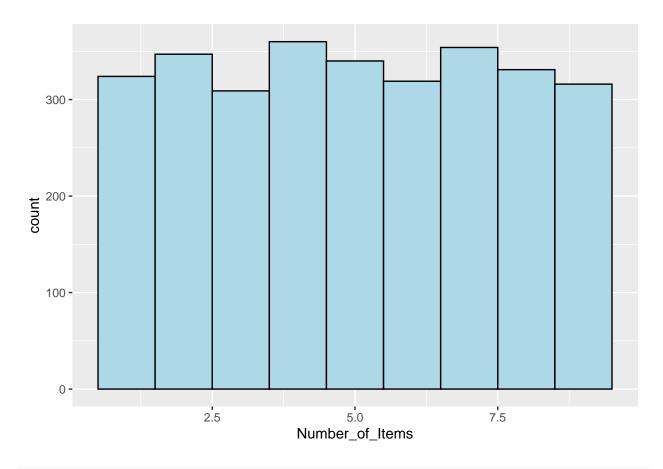
5

3

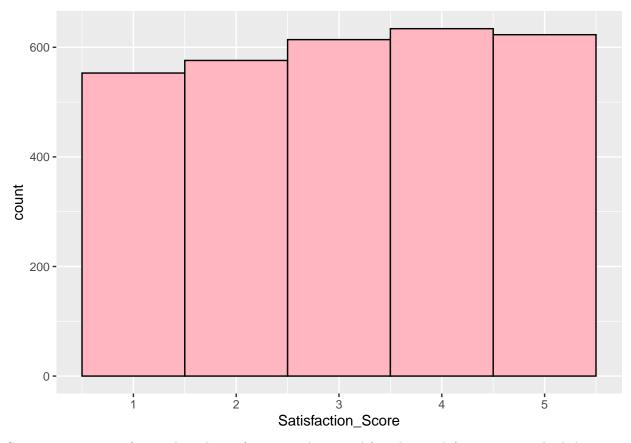
## 'stat\_bin()' using 'bins = 30'. Pick better value with 'binwidth'.



print(plot2)



print(plot3)



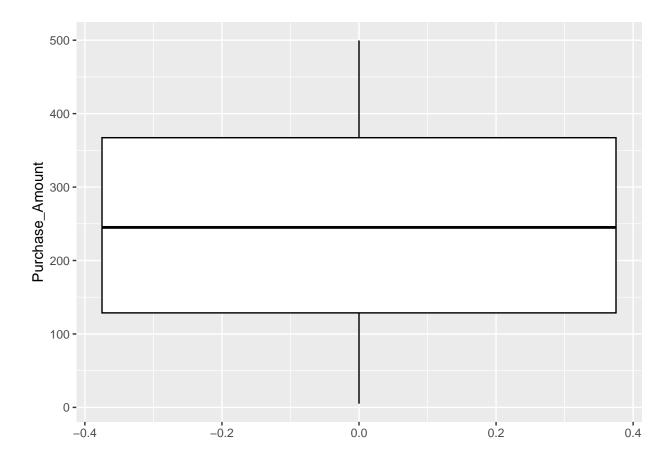
Compute measures of central tendency (mean, median, mode) and spread (variance, standard deviation, IQR) for Purchase\_Amount.

```
plot1 <- ggplot() +
    geom_boxplot(aes(y = Purchase_Amount), data = data, color = "black")

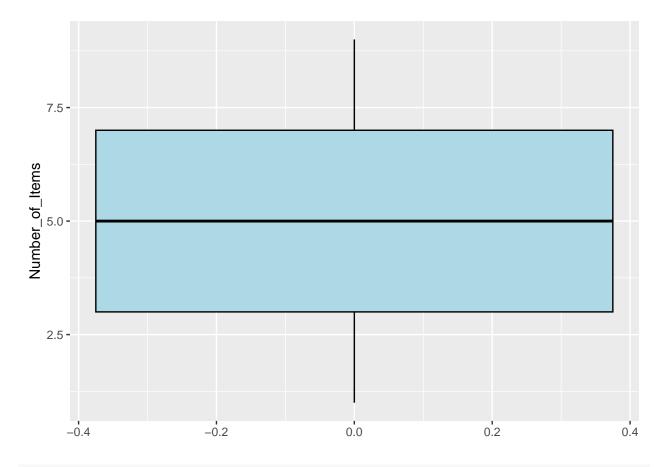
plot2 <- ggplot() +
    geom_boxplot(aes(y = Number_of_Items), data = data, color = "black", fill = "lightblue")

plot3 <- ggplot() +
    geom_boxplot(aes(y = Satisfaction_Score), data = data, color = "black", fill = "lightpink")

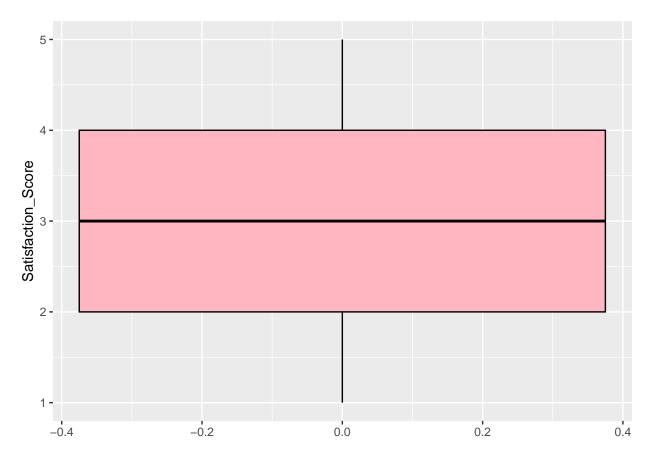
print(plot1)</pre>
```



print(plot2)



print(plot3)



```
mean_purchase <- mean(data$Purchase_Amount)
median_purchase <- median(data$Purchase_Amount)
mode_purchase <- names(sort(-table(data$Purchase_Amount)))[1]

var_purchase <- var(data$Purchase_Amount)
sd_purchase <- sd(data$Purchase_Amount)
IQR_purchase <- IQR(data$Purchase_Amount)

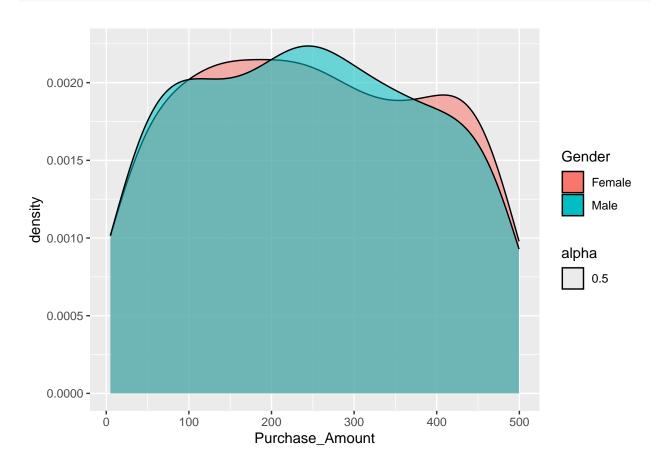
summary_df <- data.frame(
    Statistic = c("Mean", "Median", "Mode", "Variance", "Standard Deviation", "Interquartile Range"),
    Value = c(mean_purchase, median_purchase, mode_purchase, var_purchase, sd_purchase, IQR_purchase)

print(summary_df)</pre>
```

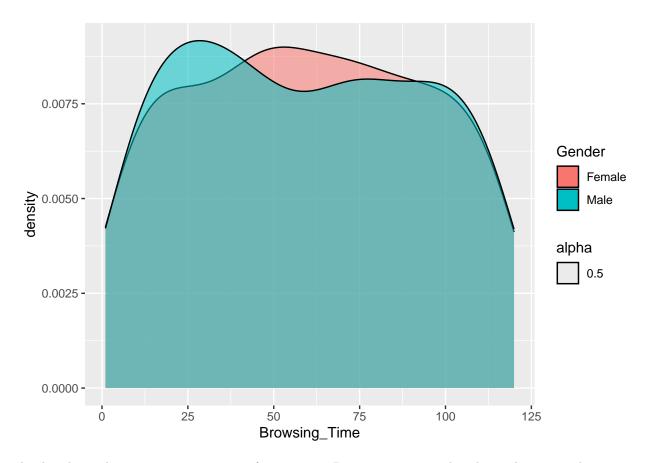
```
##
               Statistic
                                     Value
## 1
                    Mean
                                 247.96254
## 2
                  Median
                                    245.09
## 3
                    Mode
                                     29.33
## 4
                Variance 19845.9862093515
## 5 Standard Deviation 140.875782905904
## 6 Interquartile Range
                                   238.505
```

Compare the distribution of Browsing\_Time and Purchase\_Amount across different Gender groups using density plots.

```
ggplot(data=data, aes(x=Purchase_Amount, group=Gender, fill=Gender, alpha=0.5)) +
  geom_density(adjust=1.5)
```



ggplot(data=data, aes(x=Browsing\_Time, group=Gender, fill=Gender, alpha=0.5)) +
 geom\_density(adjust=1.5)



Apply a logarithmic or square root transformation on Browsing\_Time and evaluate changes in skewness.

```
library(moments)

data <- data%>%
   mutate(Log_Browsing_Time = log(Browsing_Time + 1)) # +1 to avoid log(0)

skewness_value <- skewness(data$Log_Browsing_Time, na.rm = TRUE)
print(paste("Skewness of Log_Browsing_Time:", skewness_value))</pre>
```

```
## [1] "Skewness of Log_Browsing_Time: -1.21898281542323"
```

This is skewed to the left.

Fit a simple linear regression model predicting Purchase\_Amount based on Browsing\_Time. Interpret the results.

```
model<-lm(Purchase_Amount~Browsing_Time, data=data)
summary(model)</pre>
```

```
##
## Call:
## lm(formula = Purchase_Amount ~ Browsing_Time, data = data)
##
## Residuals:
```

```
##
                 10
                      Median
## -244.867 -120.473
                      -2.946 118.246 254.069
##
## Coefficients:
##
                 Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                252.65596
                             5.17524 48.820
                                               <2e-16 ***
## Browsing_Time -0.07839
                             0.07501 - 1.045
                                                0.296
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 140.9 on 2998 degrees of freedom
## Multiple R-squared: 0.0003642, Adjusted R-squared:
## F-statistic: 1.092 on 1 and 2998 DF, p-value: 0.2961
```

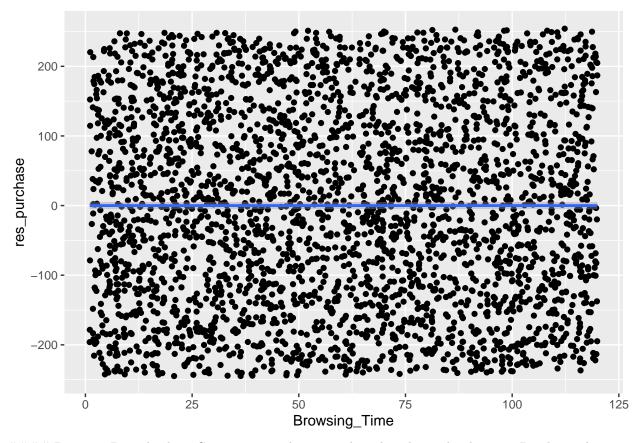
There is no strong evidence that browsing time significantly affects purchase amounts (p > 0.05). The model suggests that when browsing time is zero, customers spend about P253 on average. While browsing time shows some relationship with spending, the connection isn't statistically strong enough in this data to be certain it's not just random variation.

Use ggplot2 (or equivalent) to create scatter plots and regression lines.

```
res_purchase <- resid(model)
data$res_purch <- res_purchase

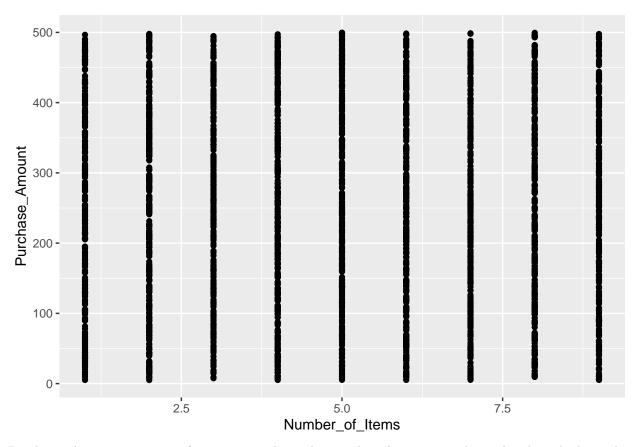
ggplot(data=data, aes(x=Browsing_Time, y=res_purchase)) +
   geom_point()+
   geom_smooth()</pre>
```

```
## 'geom_smooth()' using method = 'gam' and formula = 'y ~ s(x, bs = "cs")'
```



### Bivariate Data Analysis Create scatter plots to explore the relationship between Purchase\_Amount and Number\_of\_Items.

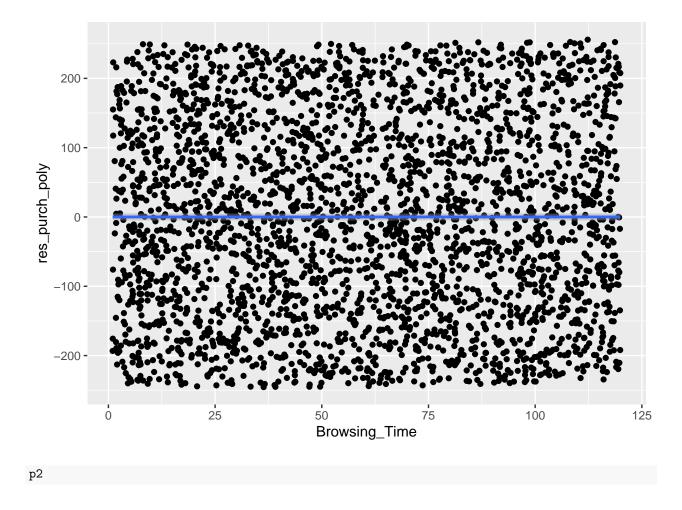
```
ggplot(data=data, aes(x=Number_of_Items, y=Purchase_Amount)) +
geom_point()
```



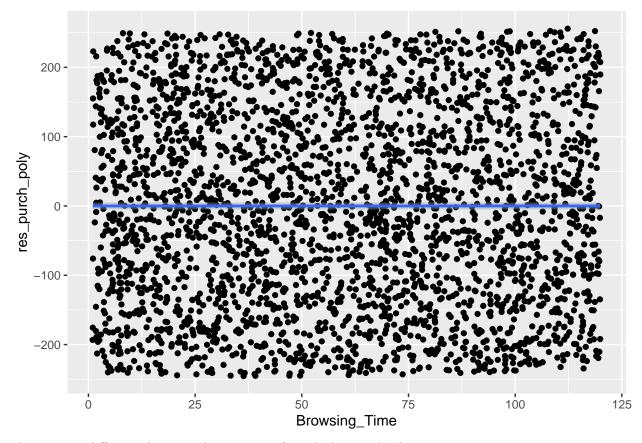
Purchase\_Amount is varying from 0-500. This indicates that there are products that have higher value than others and since Purchase\_Amount vary across all points, there are no clear relationship between Number\_of\_Items and Purchase\_Amount.

Fit a polynomial regression model for Purchase\_Amount and Browsing\_Time and compare it with a simple linear model.

## 'geom\_smooth()' using method = 'gam' and formula = 'y ~ s(x, bs = "cs")'



## 'geom\_smooth()' using method = 'gam' and formula = 'y ~ s(x, bs = "cs")'

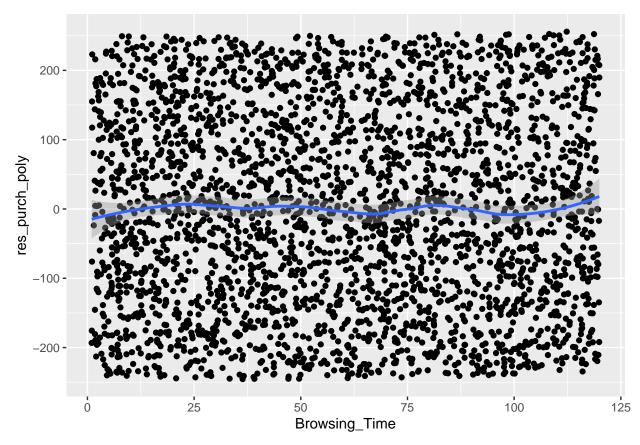


There are no difference between the two even if you look very closely.

Apply LOESS (Locally Estimated Scatterplot Smoothing) to Purchase\_Amount vs. Browsing\_Time and visualize the results.

```
ggplot(data=data, aes(x=Browsing_Time, y=res_purch_poly)) +
  geom_point()+
  geom_smooth(method="loess", span=0.4, se=TRUE)
```

## 'geom\_smooth()' using formula = 'y ~ x'



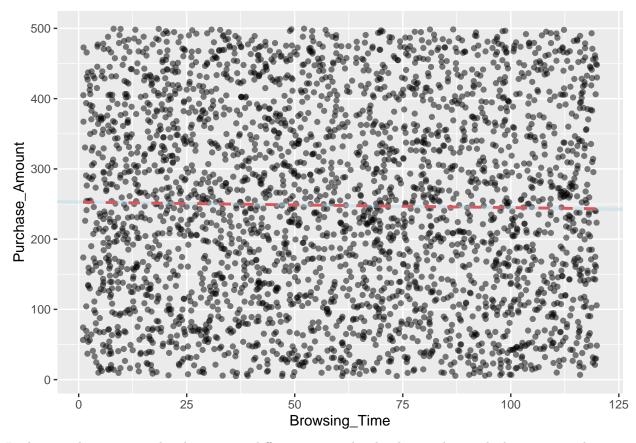
LOESS (blue squiggly line) has a few fluctuations throughout the map, but there is still no strong relationship between the two.

Compare robust regression methods (Huber or Tukey regression) with ordinary least squares (OLS).

```
library(MASS)
```

```
##
## Attaching package: 'MASS'
## The following object is masked from 'package:dplyr':
##
##
       select
huber_model <- rlm(Purchase_Amount ~ Browsing_Time, data = data, psi = psi.huber)</pre>
summary(huber_model)
##
## Call: rlm(formula = Purchase_Amount ~ Browsing_Time, data = data, psi = psi.huber)
## Residuals:
        Min
                        Median
                                             Max
##
  -244.818 -120.331
                        -2.848 118.291
                                         254.289
##
## Coefficients:
                           Std. Error t value
                 Value
                                       47.3448
## (Intercept)
                 252.6462
                             5.3363
```

```
## Browsing_Time -0.0803 0.0773
##
## Residual standard error: 176.9 on 2998 degrees of freedom
ols_model <- lm(Purchase_Amount ~ Browsing_Time, data =data)</pre>
summary(ols_model)
##
## Call:
## lm(formula = Purchase_Amount ~ Browsing_Time, data = data)
## Residuals:
##
       Min
                 1Q Median
                                   3Q
                                            Max
## -244.867 -120.473 -2.946 118.246 254.069
##
## Coefficients:
##
                 Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                252.65596
                             5.17524 48.820
                                                <2e-16 ***
## Browsing_Time -0.07839
                              0.07501 -1.045
                                                 0.296
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
##
## Residual standard error: 140.9 on 2998 degrees of freedom
## Multiple R-squared: 0.0003642, Adjusted R-squared: 3.075e-05
## F-statistic: 1.092 on 1 and 2998 DF, p-value: 0.2961
ggplot(data, aes(x = Browsing_Time, y = Purchase_Amount)) +
 geom point(alpha = 0.5, color = "black") +
 geom_smooth(method = "lm", color = "red", se = FALSE, linetype = "dashed") +
 geom_abline(slope = coef(huber_model)[2], intercept = coef(huber_model)[1], color = "lightblue", size
## Warning: Using 'size' aesthetic for lines was deprecated in ggplot2 3.4.0.
## i Please use 'linewidth' instead.
## This warning is displayed once every 8 hours.
## Call 'lifecycle::last_lifecycle_warnings()' to see where this warning was
## generated.
## 'geom_smooth()' using formula = 'y ~ x'
```

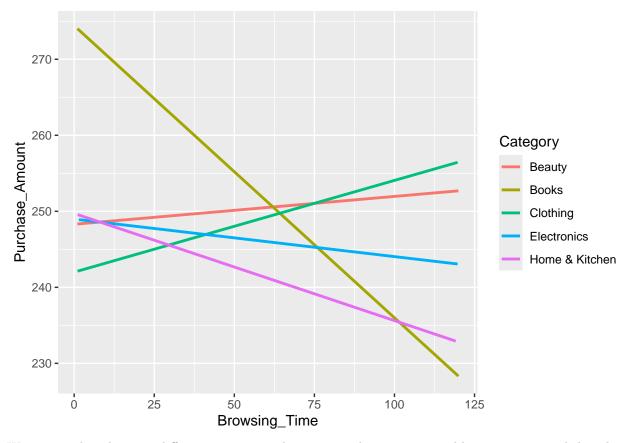


Looking at the summary they have minor differences to each other but in the graph they traverse the same line and are almost the same, with minimal differences.

**Trivariate/Hypervariate Data Analysis** Explore interaction effects between Browsing\_Time and Category on Purchase\_Amount using interaction plots.

```
ggplot(data, aes(x = Browsing_Time, y = Purchase_Amount, color = Category)) +
geom_smooth(method = "lm", se = FALSE)
```

```
## 'geom_smooth()' using formula = 'y ~ x'
```

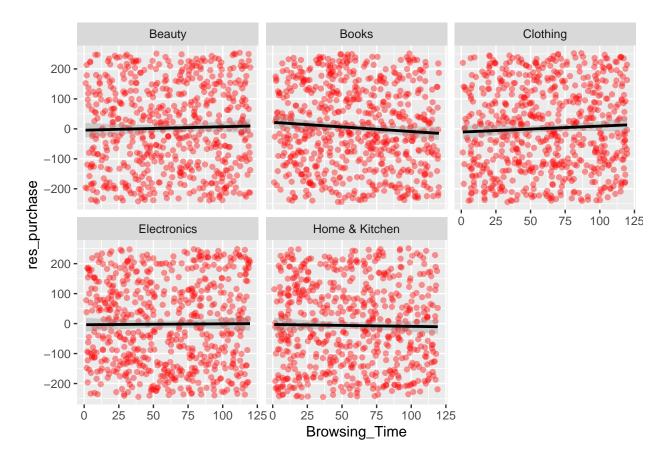


We can see that there are different interactions between purchase amount and browsing time and that there are categories like books and home & kitchen that have a negative relationship (intersecting point below) and positive relationships with clothing and beauty (intersecting point above).

 ${\bf Create\ coplots\ of\ Purchase\_Amount\ against\ Browsing\_Time\ for\ different\ levels\ of\ Category.}$ 

```
ggplot(data, aes(x = Browsing_Time, y = res_purchase)) +
geom_point(alpha = 0.4, color = "red") +
geom_smooth(method = "lm", se = TRUE, color = "black") +
facet_wrap(~ Category)
```

## 'geom\_smooth()' using formula = 'y ~ x'

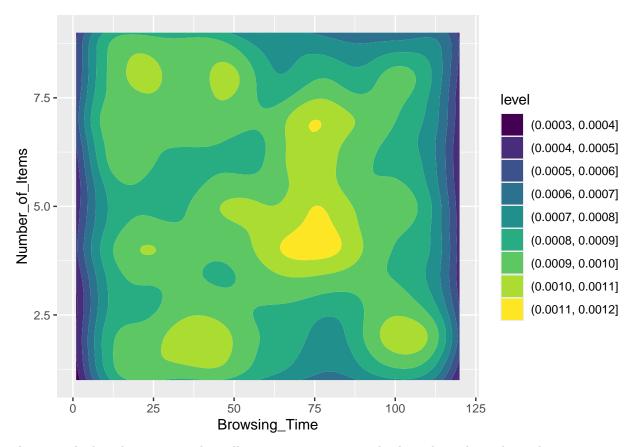


```
ggplot(data, aes(x = Browsing_Time, y = Number_of_Items, z = Purchase_Amount)) +
  geom_density_2d_filled()
```

```
## Warning: The following aesthetics were dropped during statistical transformation: z.
## i This can happen when ggplot fails to infer the correct grouping structure in
```

 $<sup>\</sup>hbox{\tt \#\# i Did you forget to specify a `group' aesthetic or to convert a numerical}$ 

<sup>##</sup> variable into a factor?



There are higher densities on the yellow region as seen in the legend to the right and most common behaviours in terms of browsing time and number of items.

Perform multiple regression with Purchase\_Amount as the dependent variable and Browsing\_Time, Number\_of\_Items, and Satisfaction\_Score as predictors. Perform model selection and assess variable importance.

model\_multi<-lm(Purchase\_Amount~Browsing\_Time+Number\_of\_Items+Satisfaction\_Score ,data=data)
summary(model\_multi)</pre>

```
##
## Call:
## lm(formula = Purchase_Amount ~ Browsing_Time + Number_of_Items +
##
       Satisfaction_Score, data = data)
##
## Residuals:
##
        Min
                  1Q
                       Median
                                     3Q
                                             Max
  -250.668 -120.856
                       -2.846
                                         255.664
                               118.899
##
##
  Coefficients:
##
                       Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                      261.34993
                                    9.24929
                                             28.256
                                                       <2e-16 ***
                                                       0.289
## Browsing_Time
                       -0.07954
                                    0.07504
                                             -1.060
## Number_of_Items
                       -0.78321
                                    1.00497
                                             -0.779
                                                       0.436
                                                       0.402
## Satisfaction_Score
                       -1.53871
                                    1.83444
                                             -0.839
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
```

```
##
## Residual standard error: 140.9 on 2996 degrees of freedom
## Multiple R-squared: 0.0007932, Adjusted R-squared: -0.0002073
## F-statistic: 0.7928 on 3 and 2996 DF, p-value: 0.4978
stepwise<-step(model multi, direction="both")</pre>
## Start: AIC=29691.89
## Purchase_Amount ~ Browsing_Time + Number_of_Items + Satisfaction_Score
##
##
                        Df Sum of Sq
                                          RSS
                                                AIC
## - Number_of_Items
                         1
                              12056 59482958 29691
## - Satisfaction_Score 1
                               13966 59484867 29691
## - Browsing_Time
                         1
                               22299 59493201 29691
## <none>
                                     59470902 29692
##
## Step: AIC=29690.5
## Purchase_Amount ~ Browsing_Time + Satisfaction_Score
##
                        Df Sum of Sq
                                          RSS
                               13479 59496437 29689
## - Satisfaction Score 1
## - Browsing Time
                               21541 59504498 29690
                         1
                                     59482958 29691
## <none>
## + Number_of_Items
                        1
                               12056 59470902 29692
##
## Step: AIC=29689.18
## Purchase_Amount ~ Browsing_Time
##
                        Df Sum of Sq
                                          RSS
## - Browsing_Time
                               21676 59518113 29688
                         1
## <none>
                                     59496437 29689
                              13479 59482958 29691
## + Satisfaction_Score 1
## + Number_of_Items
                         1
                               11569 59484867 29691
##
## Step: AIC=29688.27
## Purchase_Amount ~ 1
##
                                          RSS
                                                AIC
                        Df Sum of Sq
## <none>
                                     59518113 29688
## + Browsing_Time
                         1
                               21676 59496437 29689
## + Satisfaction_Score 1
                               13614 59504498 29690
## + Number_of_Items
                         1
                               10822 59507290 29690
summary(stepwise)
##
## Call:
## lm(formula = Purchase_Amount ~ 1, data = data)
##
## Residuals:
       Min
                  1Q
                     Median
                                    3Q
                                            Max
## -242.933 -119.268 -2.873 119.237 251.647
##
```

```
## Coefficients:
## Estimate Std. Error t value Pr(>|t|)
## (Intercept) 247.963     2.572     96.41     <2e-16 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 140.9 on 2999 degrees of freedom</pre>
```

We can say that it removed all the predictors leaving behind Purchase\_Amount alone using the stepwise model,indicating that the 3 predictors did not have significance value in explaining Purchase\_Amount.