



Talon Jones

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SKILLS

Languages: Python, HTML, JavaScript

Frameworks/Tools: React, PostgreSQL, Selenium, Cypress, Cucumber

Misc.: OCPP, RESTful APIs, TCP/IP, JIRA, TestLink, TestRail, Xray, Project Management

EXPERIENCE

Senior Quality Engineer — *EverCharge*

Oct 2022 – Present

- Successfully led and coordinated testing efforts for the launch of the 100kW DCFC charger, ensuring product quality, and identifying and resolving 9 bugs
- Played a critical role in QA testing the website refresh, collaborating with stakeholders to enhance UI and user experience, creating test cases, resolving 51 bugs, and ensuring a smooth launch across multiple browsers
- Led the development and improvement of the EverCharge mobile app, collaborating with the UI team and developers to enhance UI/UX, increase app responsiveness, and resolve 60 bugs across iOS and Android platforms
- Assumed TPM responsibilities for the 240kW DCFC charger, creating a comprehensive test plan, coordinating with vendors, and training other team members to ensure a high-quality product and meet project deadlines
- Implemented effective test case management using the Xray Jira plugin, trained the team on Cucumber usage, and reviewed and updated test cases to improve efficiency, standardization, and facilitate future automation efforts

Senior Quality Engineer — *Volta*

Feb 2022 – Oct 2022

- Plan and coordinate test efforts for EV charging station improvements, Media and Ad features, and AWS backend changes
- Coordinate with software engineers, PMs, and data analysts to plan, develop, test, and launch Ad targeting functionality to the Volta Platform
 - Developed and deployed a script to multiple stations to monitor and report CPU usage to ensure optimal station behavior
- Created and executed test plans for onboarding new EV chargers to ensure they meet quality standards
- Reviewed code changes to identify impacted areas for targeted testing

Senior Quality Assurance Engineer, Lead — *Infinity Consulting Solutions (Remote)*

Oct 2020 – Feb 2022

- Contracted with The Walt Disney Company's DMED Organization
- QA Team Lead for multiple projects, overseeing manual and automation test efforts
 - One is a major component of Disney's new Ad Decisioning Platform that won a 2022 AdExchanger Award
- Communicate with customers, project managers, and other leads to help design a course of action for upcoming projects and identify and resolve issues early
- Planned and facilitated the move from JIRA Xray to utilizing Behave and Selenium (Python libraries) for Behavior Driven Development (BDD), accelerating in-sprint test automation and improving coverage

Software Quality Engineer, Specialist — *AT&T (Los Angeles, CA)*

July 2016 – Oct 2020

- Lead QA/DevOps Engineers to coordinate the development of comprehensive test plans; manage test priorities; identify, evaluate, and communicate risks and issues; ensure timely sprint deliveries. Results: Less overlap between different test groups, quicker bug identification and resolution, and speedier deliveries
- Work closely with software engineers to determine and fix the root cause of issues
- Created multiple test tools that have been adopted across multiple feature teams. Ex:
 - A bash-based iPerf test suite to automate network testing for new network products
 - A suite of Bash and Python scripts to automatically update and configure set-top boxes, and other devices, with desired states. Daily software loading and configuration times cut by over 60%
- Projects: BGW Modem/Router, Electronic Sell-Through, ModernUI, Dolby Atmos, DirectTV Now, AT&T Osprey, AT&T TV

System Test Engineer, Team Lead — *AT&T (Los Angeles, CA)*

March 2016 - July 2016

- Coordinated with project managers and 3rd party vendors to schedule, test, and resolve issues for 7 new products prior to production
- Managed the resolution of 103 test incidents, at both a project and test level, for 4 products over the 5-month period
- Coordinated the development of lab infrastructure by planning the purchase and installation of 8 additional test racks. These were equipped with Apantac storage servers and screens, RedRat IR controllers, and STBs to facilitate mass automated testing. This setup has been adopted by most test groups

EDUCATION

Network and Digital Technology (B.A.) — *University of California, Santa Cruz*

September 2010 - June 2014