

**Northern Arizona Rehabilitation & Fitness, PC**

Name: \_\_\_\_\_ Date: \_\_\_\_\_ DOB: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Phone #: \_\_\_\_\_ E-mail: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Phone #: \_\_\_\_\_

Employer/Occupation: \_\_\_\_\_ Currently Working: Y / N

Are you currently receiving Home Health Services? Y / N If yes, explain: \_\_\_\_\_

Is this a work-related injury? Y / N Do you have: pacemaker? Y / N internal stimulator (brain/spine) Y / N

Chief Complaint: \_\_\_\_\_ Symptoms Started: \_\_\_\_\_ Cause: \_\_\_\_\_

What medical help have you sought? ☐ Doctor ☐ Chiropractor ☐ Physical Therapy ☐ Occupational Therapy

Have you had any X-rays or MRI to diagnose current problem? Y / N If yes, when & results? \_\_\_\_\_

Have you had other tests performed for current problem? \_\_\_\_\_

Have you had any loss of sensation with current problem? \_\_\_\_\_

Can you get comfortable at night? \_\_\_\_\_

Have you had a similar problem before? Y / N If yes, how long ago? \_\_\_\_\_

Have you had physical therapy or occupational therapy for similar problem? Y / N

If yes, what type of treatment did you receive? \_\_\_\_\_

Tobacco user: ☐ Yes ☐ No ☐ Former Do you have pain related to your current problem? ☐ Yes ☐ No

Where is the pain? (Mark diagram to the right using the key)

Has the pain spread? Y / N If yes, where? \_\_\_\_\_

Describe your pain/symptoms:

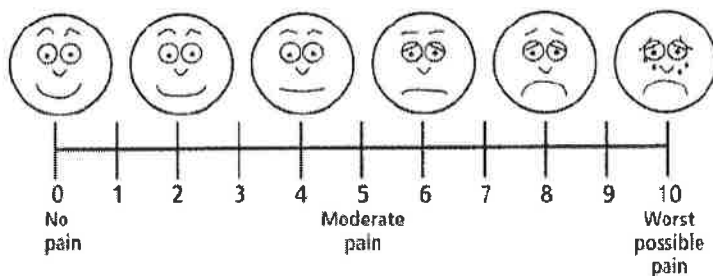
- |   |   |                                   |                                  |
|---|---|-----------------------------------|----------------------------------|
| <input type="checkbox"/> throbbing          | <input type="checkbox"/> dull           | <input type="checkbox"/> numbness | <input type="checkbox"/> sharp   |
| <input type="checkbox"/> pressure           | <input type="checkbox"/> aching         | <input type="checkbox"/> heavy    | <input type="checkbox"/> burning |
| <input type="checkbox"/> shooting           | <input type="checkbox"/> tingling       | <input type="checkbox"/> pricking | <input type="checkbox"/> gnawing |
| <input type="checkbox"/> stays all the time | <input type="checkbox"/> comes and goes |                                   |                                  |

What activities/positions increase your pain?

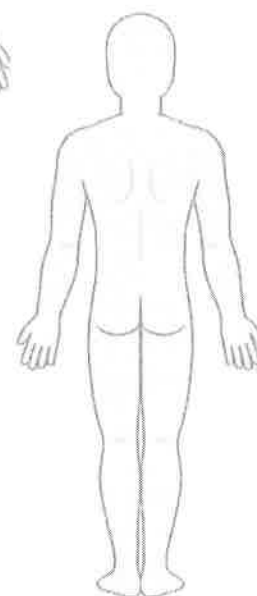
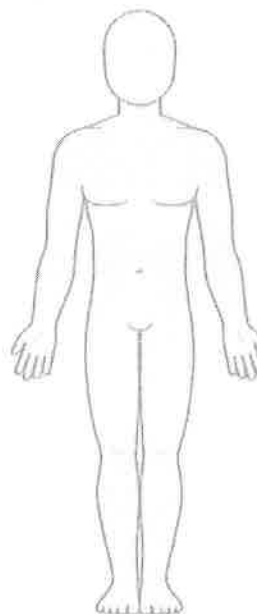
What activities/positions decrease your pain?

What activities does pain interfere with/prevent you from doing?

Please rate your pain/comfort level using the scale below:



What is your goal for pain relief using the scale above? \_\_\_\_\_



**Key**

||| Numbness

XX Tingling

OO Pain

## MEDICAL HISTORY FORM

LIST SURGERIES, FRACTURES & INJURIES	LIST MEDICATIONS

**\*\*\*\*\*CHECK ALL THAT APPLY BELOW IN THE BOX PROVIDED TO THE RIGHT OF THE CONDITION\*\*\*\*\***

### MUSCULOSKELETAL:

Osteoarthritis	
Osteopenia/Osteoporosis	
Rheumatoid Arthritis	
Spinal Compression Fracture	
Meniscus Tear/Knee(s)	
Disc Herniation Neck/back	
Whiplash	
Spinal DDD/DJD/Stenosis	
Shoulder Dislocation	
Prosthesis/Joint Replacement	
Lupus	
Gout	
Other:	

### CARDIOPULMONARY:

MI/Heart Attack	
Angina	
Congestive Heart Failure	
High Blood Pressure	
High Cholesterol	
Arrhythmia	
Blood Clot	
Aneurysm	
Shortness of Breath	
Asthma	
Emphysema/COPD	
Peripheral Vascular Disease	
Tobacco User:	

### NEUROMUSCULAR/NEUROLOGICAL:

Frequent Falls	
Stroke/CVA	
Epilepsy/Seizures	
Peripheral Neuropathy	
Carpal Tunnel Syndrome	
Brain Injury/Head Injury	
Parkinson's	
Neurological Disorder (MS or other)	
Other:	

### INTEGUMENTARY/OTHER:

Cancer	
Internal Organ Dysfunction	
Hepatitis	
Clinical Depression	
Anxiety/Panic Disorder	
Visual Impairment	
Hearing Impairment	
Urinary Incontinence	
Gastrointestinal Problems	
Allergies	

Are you or might you be pregnant? ☐ Yes ☐ No  
 What are we treating you for? \_\_\_\_\_

Marital Status: ☐ M ☐ S ☐ D ☐ W

What are your physical therapy goals? \_\_\_\_\_

Current Stress Level: ☐ None ☐ Low ☐ Moderate ☐ High

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Cancellation and No-Show Appointment Policy

The following are our policies regarding cancellations and no-shows. We take this subject seriously at the clinic, because it can make the difference between whether you succeed in your treatment or not. Usually your referring doctor and/or your therapist have prescribed a set frequency of treatment. Showing up as scheduled for these visits is your most important job. Other than that, all you need to do is follow your therapist's instructions and we will be able to help you achieve your goals in treatment.

- We require **24 hours'** notice in the event of a cancellation. It is your responsibility, when you call in, to have an alternative time in mind that will ensure you get in the full prescribed number of treatments that week whenever possible. (In some cases, this may not work since some forms of treatment do not work well if given two sequential days.)
- There will be a **\$25.00** charge for appointment cancellation without 24-hour notice. This charge will not be covered by insurance, but will have to be paid by you personally.
- For **Worker's Compensation** and **AHCCCS** patients, documentation of any missed appointments must be forwarded to your Case Manager and Primary Physician which could jeopardize your claim.
- You may need to see a therapist other than the one who normally treats you if you re-arrange your appointment. All of our therapists are experienced professionals, and they study your patient chart, so you will be in good hands.
- Please understand that your pain may increase and decrease as your course of treatment progresses and before it is finally erased. Either condition can seem to be a reason not to come in: **a) you're feeling worse and think the treatment is not working or, b) you're feeling better and it's a great day for hiking. Neither of these conditions is legitimate as a reason not to come. If you're in pain, come in and get it fixed.** If you're out of pain, now is the time that we can begin doing some real correction of the underlying causes of your problem, educate you so you won't re-injure yourself, etc.

**When you do not show as scheduled, three people are affected: you because you don't get the treatment you need as prescribed by the doctor and /or PT; the therapist who now has a space in their schedule since the time was reserved for you personally; and another patient who could have been scheduled for treatment if there had been proper notice.**

**If you do not show for 2 consecutive appointments or three appointments during the course of your therapy or if you fail to return repeated telephone calls from our staff; your referring physician and case manager will be notified. All remaining appointments will subsequently be removed from your schedule.**

**Please co-operate with us in this regard. We're looking forward to working with you. I have reviewed this policy with a member of NARF staff. I understand and agree to abide by this policy.**

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Patient Signature

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Date

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NARF Staff Signature

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Date

## Financial Policy

FOR ALL PATIENTS: Please be assured that your health is our primary concern. The following office policies are outlined for your benefit in order to avoid possible areas of confusion. The office personnel are available to assist you if you have any questions.

Northern Arizona Rehabilitation & Fitness, PC accepts assignment for Medicare. If your insurance plan has a co-payment, co-insurance or a deductible that has not been fulfilled, the payment of the co-payment, co-insurance and/or the amount of the remaining deductible is due at the time of service.

As a courtesy to you, this office will bill your insurance. We will also bill your Medicare secondary insurance if applicable. However, any and all charges not covered by your insurance(s) are due and payable without delay, unless prior arrangements are made with this office.

Our office will also verify the presence of insurance coverage on your primary insurance; however, you are responsible for knowing the benefits and restrictions of your insurance policy. At your request, we will assist you with obtaining pre-certification or pre-authorization required by your insurance.

Any special requirements for services, pre-certification for services, or pre-authorization are ultimately your responsibility.

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I have read and understand the above Financial Policy and hereby acknowledge that any and all medical bills, collection fees on my account, or lawyer's fees incurred due to my delinquent payments are my personal responsibility.

I hereby authorize Northern Arizona Rehabilitation & Fitness to perform rehabilitation services to myself/child and authorize them to release my therapy records (including my evaluations, treatment records and progress notes to my physician, insurance carrier, and/or other named institutions).

I authorize payments of medical benefits to Northern Arizona Rehabilitation & Fitness for any medical care rendered to myself or to my dependents. I understand that I am responsible for any amount not covered by my insurance.

I acknowledge all of my patient information is complete and true. I also understand that overdue balances may incur additional charges. I will bear the cost of collection and/or court costs/legal fees should this be required.

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_

NARF Staff Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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## Emergency Contact Information

Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

## **Patient Information Consent Form**

I have read and fully understand Northern Arizona Rehabilitation & Fitness' Notice of Information Practices. I understand that Northern Arizona Rehabilitation & Fitness may use or disclose my personal information for the purposes of carrying out treatment, obtaining payment, evaluating the quality of services provided and any administrated operations related to treatment or payment.

I also understand I have the right to restrict how my personal health information is used and disclosed for treatment, payment, and administrative operations if I notify the practice. I also understand that Northern Arizona Rehabilitation & Fitness will consider requests for restriction on a case-by-case basis, but does not have to agree to request for restrictions.

I hereby consent to the use and disclosure of my personal health information for purposes as noted in Northern Arizona Rehabilitation & Fitness' Notice of Information Practices. I understand that I retain the right to revoke this consent by notifying the practice in writing at any time.

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Patient Name

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Patient Signature

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Date



## HIPAA NOTICE OF PRIVACY PRACTICES FOR PERSONAL HEALTH INFORMATION

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

### *Uses and Disclosures*

**Treatment.** Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members. **Payment.** Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the services provided, and the medical condition being treated. **Health care operations.** Your health information may be used as necessary to support the day-to-day activities and management of Northern Arizona Rehabilitation & Fitness. For example, information on the services you received may be used to support budgeting and financial reporting, and activities to evaluate and promote quality. **Law enforcement.** Your health information may be disclosed to law enforcement agencies, without your permission, to support government audits and inspections, to facilitate law-enforcement investigations, and to comply with government mandated reporting. **Public health reporting.** Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to the state's public health department. **Appointment reminders.** Your health information may be used by our staff to send you appointment reminders. **Information about treatments.** Your health information may be used to send you information on the treatment and management of your medical condition that you may find to be of interest. We may also send you information describing other health-related goods and service that we believe may interest you.

**Individual Rights:**• the right to request restrictions on the use and disclosure of your protected health information• the right to receive confidential communications concerning your medical condition and treatment• the right to inspect and copy your protected health information• the right to amend or submit corrections to your protected health information• the right to receive an accounting of how and to whom your protected health information has been disclosed• the right to receive a printed copy of this notice

### *Right to Revise Privacy Practices*

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Whatever the reason for these revisions, we will provide you with a revised notice on your next office visit. The revised policies and practices will be applied to all protected health information that we maintain.

### *Requests to Inspect Protected Health Information*

As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting the Office Manager.

### *Complaints*

If you would like to submit a comment or complaint about our privacy practices, you can do so by sending a letter outlining your concerns to:

Office Manager  
Northern Arizona Rehabilitation & Fitness  
480 S. Willard Street  
Cottonwood, AZ 86326