








# COVID-19

A Frontline Guide for Local Decision-Makers

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Metrics scorecard

May 2020

KEY METRICS		Phase 1	Thresholds To Enter Phase 2	Thresholds To Enter Phase 3	Thresholds To Enter Phase 4
 <b>Infection Rate</b>	Maximum social-distancing		Sustained decline in daily cases for 21 consecutive days, as reflected in the 5-day rolling average	Continued decline in daily cases	<3% of tests conducted are positive
			<10% of tests conducted are positive	<3% of tests conducted are positive	
			Current estimate of less than 5 cases per 100,000 population per day	Current estimate of less than 1 case per 100,000 population per day	Current estimate of less than 1 case per 100,000 population per week
 <b>Diagnostic Testing &amp; Surveillance</b>	Maximum social-distancing		All symptomatic people, all asymptomatic high-risk individuals or contacts can access testing	All symptomatic people, all asymptomatic high-risk individuals or contacts can access testing	All symptomatic people, all asymptomatic high-risk individuals or contacts, and anyone who requests a test/any physician who orders a test can access testing
			Tests are readily available for all essential personnel	Tests are readily available for all essential personnel	Tests are readily available for all essential personnel
			Majority of test results are returned within 48 hours	Majority of test results are returned within 24 hours	Majority of test results are returned within 24 hours
			Increasing number of tests per day	Increasing number of tests per day; nearing sufficiency	Sufficient number of tests per day
 <b>Case &amp; Contact Investigations</b>	Maximum social-distancing		75% of close contacts are elicited and located within 48 hours	90% of close contacts are elicited, located, tested within 24 hours	95% of close contacts are elicited, located, tested within 24 hours
			At least 30 contact tracers per 100,000, as well as case managers, care resource coordinators, community health workers	At least 30 contact tracers per 100,000, as well as case managers, care resource coordinators, community health workers	At least 30 contact tracers per 100,000, as well as case managers, care resource coordinators, community health workers
			>60% of new cases from identified contacts	>80% of new cases from identified contacts	>90% of new cases from identified contacts
 <b>Healthcare Readiness</b>	Maximum social-distancing		At least 15% of existing ICU capacity is available to accommodate a surge in COVID-19 patients without resorting to crisis standards of care	At least 30% of existing ICU capacity is available to accommodate a surge in COVID-19 patients without resorting to crisis standards of care	At least 30% of existing ICU capacity is available to accommodate a surge in COVID-19 patients without resorting to crisis standards of care
			Sufficient PPE for majority healthcare facilities, at-risk facilities, essential personnel	Sufficient PPE for majority healthcare facilities, at-risk facilities, essential personnel	Sufficient PPE for majority healthcare facilities, at-risk facilities, essential personnel
				PPE reserve of at least 2-4 weeks	PPE reserve of at least 90 days
 <b>Protecting At-Risk Populations</b>	Maximum social-distancing		Sufficient testing, quarantine, isolation in long-term care facilities	Sufficient testing, quarantine, isolation in long-term care facilities	Sufficient testing, quarantine, isolation in long-term care facilities
			% of cases reported from long-term care facilities <20% over last 28 days	% of cases reported from long-term care facilities <10% over last 28 days	% of cases reported from long-term care facilities <5% over last 28 days
			Local rapid response teams are available to respond to outbreak hotspots within 24 hours with sufficient PPE	Local rapid response teams are available to respond to outbreak hotspots within 24 hours with sufficient PPE	Local rapid response teams are available to respond to outbreak hotspots within 24 hours with sufficient PPE