USER STORIES

HEADER

1. As a user I want to see "Main Menu".
2. As a user I want to see the main categories of "Main Menu".
3. As a user I want to choose one of the main categories of "Main Menu".
4. As a user I want to see "Main Menu" at any point of using web site.
5. As a user I want to have button "Catalog".
6. As a User I want "Catalog" shows me list of all products.
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31. As a user I want to get redirected to FB by clicking on FB.

32. As a user I want to get redirected to Instagram by clicking on Instagram.

33. As a user I want to get redirected to MD Spa by clicking on MD Spa.

34. As a user I want to get redirected to Casa MD by clicking on Casa MD.

35. As a user I want to get redirected to MD Travels by clicking on MD Travels.

BODY

36. As a user I want to see an advertising "carousel" block of household appliances on the homepage.

37. As a user I want to see the information block from the flyers.

38. As a user I want to see the advertising block for the website's tourist destination.

39. As a user I want to see the block with recommended products 'MD recommends...'

40. As a user I want to see the 'latest arrivals' advertising block.

41. As a user I want to see the 'latest arrivals' advertising block

42. As a user I want to see a 'carousel' style advertising block 'Brands Chosen for You.'

43. As a user I want to see a 'carousel' style advertising block 'Brands Chosen for You.'

44. As a user I want to see the information block 'Terms of Sale'.
 Agreement.

45. As a user I want to see service icons.

FOOTER

46. As a user, I want to have an ability to contact customer support to submit my feedback, suggestions, and resolve any necessary inquiries.

47. As a user, I want to have the option to read answers to frequently asked questions to receive quicker responses to my queries.

48. As a user, I want the ability to quickly access the store's social media profiles to view offers, news, video reviews, and other content.

49. As a user, I want the option to subscribe to promotional offers and notifications to be among the first to receive deals and product reviews.

50. As a user, I want to review information on the "Payment Security" page to understand how payment security is ensured on this website.

51. As a user, I want to have the option to review the privacy policy on the website in the "Privacy" section to understand how my personal information is collected and processed.

52. As a user, I want to learn about how the website uses cookies to understand what data is collected and how it is utilized.

53. As a user, I want to learn about the product return procedure and my right to cancel purchases on the website to receive information about refunds.

54. As a user, I want to have the ability to review MD's warranty on the website to know the warranty terms and requirements for products I plan to purchase.

55. As a user, I want to have the ability to review the new energy labels used on the website to better understand information about product energy efficiency.

56. As a user, I want to be able to view flyers on the "Flyers" page on the website to check out promotions and offers.

57. As a user, I want to be able to view the "About Us" page on the website to learn more about the company and its history.

58. As a user, I want to be able to view information about purchases and delivery on the website in the "Your Easy Purchases" section to understand how to order products and ensure their delivery.

59. As a user, I want to check the available payment methods on the website to choose the most convenient payment option from the available choices.

60. As a user, I want to receive discount coupons to save on my purchases.

61. As a user, I want to be able to access the store's social media profiles through clickable icons.

1. As a user I want to see "Main Menu".

User Story	AS A	User
	I WANT	To want to see "Main Menu"
	SO THAT	I will see all main categories of web site.
Acceptance criteria	"Main Menu" is shown on the page of web site	
	Pre-Conditions	
	Behaviour	Open any main page of web site
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

2. As a user I want to see the main categories of "Main Menu".

User Story	AS A	User
	I WANT	I want to see the main categories of "Main Menu"
	SO THAT	I can see all main categories of web site.
Acceptance criteria	"Main Menu" shows all main categories	
	Pre-Conditions	

	Behaviour	Open any page of web site
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

3. As a user I want to choose one of the main categories of "Main Menu".

User Story	AS A	User
	I WANT	I want to choose one of the main categories of "Main Menu"
	SO THAT	I can be redirected to the chosen category
Acceptance criteria	User has been navigated to the chosen category	
	Pre-Conditions	
	Behaviour	User click on one of the categories of "Main Menu"
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

4. As a user I want to see "Main Menu" at any point of using web site.

User Story	AS A	User
	I WANT	I want to se "Main Menu" at any point of using web site
	SO THAT	I always can click "Main Menu"
Acceptance criteria	"Main Menu" is visible all the time	
	Pre-Conditions	
	Behaviour	Scroll down any page of web site
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

5. As a user I want to have button "Catalog".

User Story	AS A	User
	I WANT	I want to have Bitton "Catalog"
	SO THAT	I can see catalog categories
Acceptance criteria	"Catalog" button is shown on Main Menu	
	Pre-Conditions	
	Behaviour	Open any page of web site

	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

6. As a User I want "Catalog" shows me lists of all products.

User Story	AS A	User
	I WANT	I want "Catalog" shows me list of all products
	SO THAT	I will see all categories in "Catalog"
Acceptance criteria	"Catalog" shows list of all categories	
	Pre-Conditions	
	Behaviour	Hover over "Catalog"
	Additional info	When you click on "Catalog" it doesnt show the same list of categories.
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

7. As a User I want to have "Search" bar.

User Story	AS A	User

	I WANT	I want to have "Search" bar
	SO THAT	So I can search items
Acceptance criteria	"Search" bar is shown on a page	
	Pre-Conditions	
	Behaviour	
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

8. As a User I want to use "Search" bar to find item.

User Story	AS A	User
	I WANT	I want to use "Search"
	SO THAT	So I can find an item
Acceptance criteria	User can find some specific item using "Search" bar	
	Pre-Conditions	
	Behaviour	Open any page of web site. On the top of the page click on "Search" bar. Type name of the item you want to find.

	Additional info	It is not necessary to type the entire name of the item. User can type some first letters of the name
	Edge Cases	
	Negative cases	It doesnt find item
	Out of scope	
	Design	

9. As a user I want "Search" bar helps me to find items when I start typing.

User Story	AS A	User
	I WANT	"Search" bar helps me to find items when I start typing
	SO THAT	I dont need to type the entire name of item
Acceptance criteria		"Search" bar starts to show items since user starts typing
	Pre-Conditions	
	Behaviour	1. Open any page of web site. 2. On the top of the page click on "Search" bar. 3. Start typing first letters of item
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

10. As a user I want "Search" bar shows me all possible variants of items with letters I typed.

User Story	AS A	User
	I WANT	"Search" bar shows me all possible variants of items with letters I typed
	SO THAT	I can see all items with specific letters
Acceptance criteria	"Search" bar shows all possible items with specific letters	
	Pre-Conditions	
	Behaviour	1. Open any page of web site. 2. On the top of the page click on "Search" bar. 3. Start typing first letters of item
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

11. As a new user I want to create an account.

User Story	AS A	New user
	I WANT	To create an account
	SO THAT	I can get an access to my account

Acceptance criteria	A new account has been created.	
	Pre-Conditions	-
	Behaviour	1. Open up main page of web site. 2. Click on the button "Log in or Sign up" on the right upper corner of the page. 3. Click on the button "Create account". 4. Fill in all needed information and click the button "Save".
	Additional info	User will get confirmation letter on e-mail.
	Edge Cases	
	Negative cases	User has 1 account. And he wants to create 1 more account using the same e-mail as at 1 account. But he cant create 2 account using the same e-mail.
	Out of scope	
	Design	

12. As a new user I want to log in to my account.

User Story	AS A	New user
	I WANT	To log in in my account
	SO THAT	I can manage my personal information.
Acceptance criteria	User logged in to his account.	

	Pre-Conditions	User created an account.
	Behaviour	1. Open up the main page of web site. 2. Click on the button "Log in or Sign up". 3. Fill out fields "E-mail" and "Passwords". 4. Click the button "Log in".
	Additional info	Field "E-mail" could automatically show your e-mail.
	Edge Cases	User cant log in as he forgot his password or e-mail.
	Negative cases	User uses invalid data.
	Out of scope	
	Design	

13. As a user I want to hide my password when I type it to log in.

User Story	AS A	User
	I WANT	To hide my password when I type it to log in.
	SO THAT	Nobody could see my password.
Acceptance criteria	The system hides password when user clicks "Hide" to log in.	
	Pre-Conditions	User created account before.
	Behaviour	1. Open up the main page of web site.

		2. Click on the button "Log in or Sign up".
		3. Click on "Hide" to hide the password.
	Additional info	User can hide and make visible password again.
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

14. As a user I want to restore my password.

User Story	AS A	User
	I WANT	To restore my password
	SO THAT	I can use my account again
Acceptance criteria	User restored his account and can log in again.	
	Pre-Conditions	User created account before.
	Behaviour	1. Open up the main page of web site. 2. Click on the button "Log in or Sign up". 3. Click on link "Did you forget your password?" 4. The system redirects you to the next page where you fill out field "EMAIL ADDRESS".

		5. User gets e-mail with new link where he can create new password.
	Additional info	User can enter his old password in "new password" field.
	Edge Cases	
	Negative cases	User didn't get any link on his e-mail. User types invalid e-mail. User types invalid password in "new password" field.
	Out of scope	
	Design	

15. As a user I want to change information in my account.

User Story	AS A	User
	I WANT	To change information in my account
	SO THAT	I can change my personal information.
Acceptance criteria	User can change or add his personal information in his account.	
	Pre-Conditions	Logged in.
	Behaviour	1. Click on "My account". 2. Click on "Information". 3. Change or add information you would like to change or add.

		4.Click on the button "Save".
	Additional info	User can change: Title, First Name, Surname, E-mail, Password, Date of birth, and Subscribe to newsletter. User can add address for shipping.
	Edge Cases	
	Negative cases	User enters invalid address.
	Out of scope	
	Design	

16. As a user I want to log out.

User Story	AS A	User
	I WANT	To log out
	SO THAT	So nobody could use my account
Acceptance criteria	User can log out his account.	
	Pre-Conditions	Logged in.
	Behaviour	1. Hover over "My account". 2. Click on "You go out". Or 3. Click on "My account". 4.Click on the button "You go out".

	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

17. As a user, I want to add items to my cart so that I can proceed with the purchase.

User Story	AS A	User
	I WANT	To add items to the cart
	SO THAT	I can proceed with the purchase later
Acceptance criteria		
	Pre-Conditions	The user is on the website's homepage
	Behaviour	1. The user visits a product page on the website. 2. The user reviews the product information and wishes to add it to the cart. 3. The user finds the "Add to Cart" button. 4. The user clicks the "Add to Cart" button. 5. The system adds the selected product to the cart. 6. The user receives confirmation that the product has been added to the cart successfully. 7. The user can continue browsing products on the website. 8. After selecting all desired items, the user can proceed to the checkout process using the cart contents.

	Additional info	1. After adding a product to the cart, the user can view the total purchase amount and shipping cost. 2. The system must provide a user-friendly interface for viewing and placing orders, including selecting a delivery method and payment option. 3. The user should have the option to save items in the cart and return later without losing the added items.
	Edge Cases	If the user attempts to add a product with a quantity exceeding the available stock, the system should display an informational pop-up.
	Negative cases	If the user adds an excessive number of items to the cart, resulting in an error or exceeding the cart limit.
	Out of scope	User account management, such as registration, login, password changes, and other related options, is beyond the scope of this story.
	Design	

18. As a user, I want to remove items from my cart to eliminate unwanted items.

User Story	AS A	User
	I WANT	To remove items from the cart
	SO THAT	I can remove unwanted items from the cart
Acceptance criteria		
	Pre-Conditions	The user is on the cart page
	Behaviour	1. The user opens the cart page, where all the items they have added to the cart are displayed. 2. The user reviews the list of items in the cart and finds the item they wish to remove.

		3. To remove an item, the user performs one of the following actions:
		  ○ Clicks the "Remove" button next to the item they want to delete.
		  ○ Clicks the "-" sign to decrease the quantity of the item.
		4. The system removes the selected item from the cart and updates the cart's content without that item.
		5. The user can continue to view the cart's contents, delete other items, or proceed to checkout.

	Additional info	After removing an item, the user should receive confirmation of successful removal
	Edge Cases	Removing an item that is no longer available: If a product becomes unavailable for purchase or goes out of stock, the user may attempt to remove it from the cart. The system should handle this case correctly and inform the user about the removal of the unavailable item.
	Negative cases	During item removal, if an error or system failure occurs, and the user does not receive confirmation of the removal, the system should provide the user with the option to retry the removal or seek assistance.
	Out of scope	
	Design	

19. As a user, I want to increase and decrease the quantity of items in my cart to buy more or fewer items

User Story	AS A	User
	I WANT	To increase and decrease the quantity of items in the cart
	SO THAT	I can purchase a greater or lesser quantity of the product
Acceptance criteria		

	Pre-Conditions	The user is in the "Catalog" section.
	Behaviour	1. Користувач обирає товар, який він хоче The user selects a product they want to purchase and clicks the "Add to Cart" button. The product is added to the cart with an initial quantity, such as 1 unit. 2. The user has the option to increase the quantity of the product in the cart by clicking the "+" button. The quantity of the product in the cart increases by one or more units with each click. 3. The user has the option to decrease the quantity of the product in the cart by clicking the "-" button. The quantity of the product in the cart decreases by one or more units with each click. 4. After each change in the quantity of the product, the user can check the current quantity and the total amount in the cart. This can be displayed automatically.
	Additional info	A message should be displayed indicating that the quantity of the product cannot become negative or exceed the available quantity in inventory
	Edge Cases	The system should respond when the user attempts to increase the quantity of the product in the cart beyond what is available
	Negative cases	The user operates the cart on multiple devices simultaneously
	Out of scope	Working with different languages or interface localization
	Design	

20. As a user, I want to be able to use a promo code or gift card to get a discount on the product's price

User Story	AS A	User
	I WANT	To use a promo code or gift card

	SO THAT	I can get a discount on the total cost of the products
Acceptance criteria		
	Pre-Conditions	The user must have a valid promo code or gift card number that they want to use. The user must already have items in their cart
	Behaviour	1. The user opens their cart or browses products on the website and selects the ones they want to purchase. 2. The user adds the selected items to their cart. 3. After the user has chosen all the necessary items, they go to the checkout page or open the cart to review its contents. 4. On the checkout page, the user finds a field for entering the promo code or gift card number and enters it. 5. The user verifies whether the discount has been applied to the total order cost.
	Additional info	Ability for the user to view a list of active promo codes and gift cards in their account or in the cart
	Edge Cases	If the user enters a non-existent promo code or gift card number, the system should inform the user of the error and provide an appropriate message
	Negative cases	Using a promo code or gift card that has already been used before, the system should display an appropriate error message
	Out of scope	
	Design	

21. As a user, I want to have the option to have items delivered to my home

User Story	AS A	User
	I WANT	To arrange home delivery

	SO THAT	
Acceptance criteria		
	Pre-Conditions	The products selected by the user are displayed in the cart
	Behaviour	1. The user checks the contents of their cart and the quantity of items they have selected. 2. The user chooses a delivery method that suits their needs. 3. The user provides the delivery address, including details such as the delivery address and possibly additional instructions (e.g., entrance, apartment). 4. The user determines how they plan to pay for the delivery (cash on delivery, online payment, credit card, etc.), based on the available options. 5. The user reviews all the entered details and the order, including the delivery cost, selected items, and delivery address. After that, they confirm the order. 6. After confirming the order, the user receives a confirmation on the screen and/or via email, which includes order details and instructions for payment and delivery. 7. After receiving the products, the user completes the delivery process and may leave feedback or rate the service.
	Additional info	1. Provide the user with information about the delivery cost if it is applicable. 2. Indicate the expected delivery time or information about possible delays that may occur due to a large number of orders or other factors. 3. Provide information about different payment methods and ensure secure payment.
	Edge Cases	If the user enters a delivery address that is outside the service area, the system should provide an appropriate message and possibly suggest alternative addresses
	Negative cases	The user enters incorrect contact details and a delivery address

	Out of scope	
	Design	

22. As a user, I want the option for free in-store pickup for convenience

User Story	AS A	User
	I WANT	To receive free delivery to a store
	SO THAT	For the convenience of pickup
Acceptance criteria		
	Pre-Conditions	The user must select a store or pickup point where they want to have their items delivered
	Behaviour	1. The user adds selected items to the cart. 2. The user chooses a specific store or pickup point where they want to have their items delivered. 3. The user may choose a convenient time for picking up the items at the store. 4. The user confirms their order.
	Additional info	1. Provide the user with the ability to track the status of their order online, including information about when the items will be ready for pickup. 2. Provide contact information for the store, such as the address, phone number, and operating hours.
	Edge Cases	If the user loses internet connectivity while selecting a store or completing the order, the system should provide the option to complete the process when the connection is restored
	Negative cases	The user selects a store where the selected items are not in stock. The system should inform the user and offer alternative store options
	Out of scope	
	Design	

23. As a user, I want to be able to make a purchase without creating an account

User Story	AS A	User
	I WANT	To make a purchase without creating an account
	SO THAT	
Acceptance criteria		
	Pre-Conditions	The selected item is added to the cart
	Behaviour	1. The user proceeds to the checkout process and selects the option "Checkout as Guest." 2. The system requests contact information from the user for communication and delivery of the items. 3. The user enters their credit card or debit card details or other payment information to complete the payment. 4. After successful payment, the user receives a confirmation on the screen and/or via email with order details and payment method information.
	Additional info	Privacy Policy
	Edge Cases	If the items the user selected run out of stock during the checkout process, the system should provide information about this and offer alternative items or the option to wait for the items to become available
	Negative cases	Entering incorrect payment information
	Out of scope	Storing purchase history or the ability to track orders by the user after guest checkout
	Design	

24. As a registered user, I want the option to pick up online orders in-store

User Story	AS A	Registered User
	I WANT	To have the option to pick up online orders in a physical store
	SO THAT	
Acceptance criteria	During the checkout process, the user can choose the delivery method "Pick Up In Store."	
	Pre-Conditions	The user must be registered and logged in to the website
	Behaviour	1. The user adds selected items to the shopping cart. 2. After adding items to the cart, the user proceeds to the checkout process. 3. During the checkout process, the user selects the option "Pick Up In Store" as the delivery method. 4. The user chooses a specific store where they wish to pick up their order. Stores can be displayed based on the user's geolocation or by their choice.
	Additional info	
	Edge Cases	Absence of available stores
	Negative cases	Errors occur during the checkout process, such as incorrect contact information.
	Out of scope	
	Design	

25. As a user, I want a secure payment method to safely complete my purchases

User Story	AS A	User
	I WANT	o have the option of secure payment

	SO THAT	I can securely pay for my purchases
Acceptance criteria	The website must ensure the protection of the user's personal data, including card details, addresses, and other confidential information	
	Pre-Conditions	The user must have items in their shopping cart that they wish to pay for
	Behaviour	1. The user selects one of the available payment methods during the checkout process (credit card payment, PayPal, bank transfer, or any other supported method on the website). 2. The user enters the necessary information for the chosen payment method, such as credit card number, cardholder's name, card expiration date, CVV code, or other required details. 3. After entering the information, the user verifies its accuracy and confirms the payment by clicking on the appropriate button or taking another action. 4. The user awaits confirmation of the payment and receives information about the successful transaction or, in case of an error, a notification of the unsuccessful payment. 5. The user can save or print the payment confirmation.
	Additional info	Privacy Policy
	Edge Cases	
	Negative cases	Entering incorrect payment information
	Out of scope	
	Design	

26. As a registered user, I want access to my order history to view previously placed orders

User Story	AS A	Registered User

	I WANT	To have the ability to access my order history
	SO THAT	I can view previously placed orders
Acceptance criteria	Information about orders should be available in the user's account	
	Pre-Conditions	There should be orders that were previously placed on this website.
	Behaviour	1. The user logs into their account using their username and password. 2. Navigate to the "Order History" section. 3. The user should be able to view a list of previously placed orders with details, including the date and time of the order, order number, status, list of items, and total cost.
	Additional info	The user may have the option to subscribe to email notifications or mobile app messages about changes in the status of their orders.
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

27. As a registered user, I want the ability to edit my personal information for better interaction with the website

User Story	AS A	Registered User
	I WANT	To edit my personal information
	SO THAT	
Acceptance criteria	The ability to change personal data	

	Pre-Conditions	The user must have previously saved personal information that can be edited.
	Behaviour	1. The user is logged into the system.
		2. After successful authorization, the user goes to the "Personal Information" section or page.
		3. The user edits their personal data.
		4. Confirmation of changes.
		5. Saving changes.
		6. Notification of successful change.
	Additional info	Rules for editing (field format, number of characters for phone number)
	Edge Cases	
	Negative cases	Entering incorrect user data
	Out of scope	
	Design	

28. As a user, I want the option to select a delivery method for my convenience

User Story	AS A	User
	I WANT	To choose a "delivery method"
	SO THAT	
Acceptance criteria	The ability to choose a delivery method	
	Pre-Conditions	Presence of items in the shopping cart
	Behaviour	1. The user logs into the system and proceeds to the checkout page. They see a list of available delivery methods and can choose one of them.
		2. The user can view detailed information about this method, such as delivery terms, cost, conditions, etc.
		3. Ability to change the chosen delivery method.

		4. The selected delivery method is displayed in the user's final order before confirmation and payment.
	Additional info	Description of each delivery method
	Edge Cases	The chosen delivery method has restrictions on the weight or dimensions of the delivered item.
	Negative cases	The user chooses a delivery method that is not suitable for the selected quantity of items (e.g., excessive weight or size).
	Out of scope	
	Design	

29. As a user, I want to see the quantity of items on the cart icon.

User Story	AS A	User
	I WANT	To see the quantity of items on the shopping cart icon
	SO THAT	
Acceptance criteria	The number of items added to the cart by the user must be displayed on the shopping cart icon	
	Pre-Conditions	The user is in the selected product catalog
	Behaviour	1. The user adds the selected item to the cart.

		2. The quantity of items on the shopping cart icon is automatically updated in real-time when items are added or removed from the cart.
	Additional info	The shopping cart icon should include animations or visual effects when the quantity of items changes.
	Edge Cases	If the user has only one item in the cart, the quantity on the shopping cart icon should be "1"
	Negative cases	Adding a large quantity of items to the cart.
	Out of scope	
	Design	

30. As a user, I want to see a notification when an item is added to the cart to confirm that the item has been added to the cart.

User Story	AS A	User
	I WANT	To see a message indicating that an item has been added to the cart
	SO THAT	I understand that the item has been added to the cart
Acceptance criteria	A message indicating that the item has been added	
	Pre-Conditions	The item the user wants to add to the cart must be available in the catalog or on the page
	Behaviour	1. The user goes to the product page. 2. Clicks on the "Add to Cart" button. 3. The user sees a message confirming that the item has been added to the cart. 4. The message is displayed for a certain period of time.

	Additional info	
	Edge Cases	
	Negative cases	The user loses internet connection while adding the item to the cart.
	Out of scope	
	Design	

31. As a user I want to get redirected to FB by clicking on FB.

User Story	AS A	User
	I WANT	To get redirected to FB by clicking on FB
	SO THAT	I can use my FB account
Acceptance criteria	User gets redirected to FB account	
	Pre-Conditions	
	Behaviour	User clicks on FB button and gets redirected to FB.
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

32. As a user I want to get redirected to Instagram by clicking on Instagram.

User Story	AS A	User
	I WANT	To get redirected to Instagram
	SO THAT	I can use Instagram
Acceptance criteria	User gets redirected to Instagram	
	Pre-Conditions	
	Behaviour	User clicks on button Instagram.
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

33. As a user I want to get redirected to MD Spa by clicking on MD Spa.

User Story	AS A	User
	I WANT	To get redirected to MD Spa by clicking on MD Spa
	SO THAT	I can use MD Spa web site
Acceptance criteria	User gets redirected to MD Spa web site	
	Pre-Conditions	

	Behaviour	User clicks on button MD Spa.
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

34. As a user I want to get redirected to Casa MD by clicking on Casa MD.

User Story	AS A	User
	I WANT	To get redirected to Casa MD web site by clicking on Casa MD
	SO THAT	I can use Casa MD web site
Acceptance criteria	User gets redirected to Casa MD web site.	
	Pre-Conditions	
	Behaviour	User clicks on button Casa MD.
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

35. As a user I want to get redirected to MD Travels by clicking on MD Travels.

User Story	AS A	User
	I WANT	to get redirected to MD Travels by clicking on MD Travels
	SO THAT	I can use MD Travels web site
Acceptance criteria		
	Pre-Conditions	
	Behaviour	User clicks on button MD Travel.
	Additional info	
	Edge Cases	
	Negative cases	
	Out of scope	
	Design	

BODY

36. As a user I want to see an advertising "carousel" block of household appliances on the homepage.

User Story	AS A	User
	I WANT	I want to see an advertising "carousel" block of household appliances on the homepage.

	SO THAT	Review and purchase the product.
Acceptance criteria	The advertising block displays products.	
	Pre-Conditions	
	Behaviour	1. Clicking the left or right arrow - the images switch to the next promotional image. 2. Clicking on an image - takes you to a group of advertised products. 3. The system provides a description, technical specifications, product reviews, and should offer the option to proceed to the Cart with an "Add to Cart" button for order placement. 4. If the product is out of stock, the system will notify and block further processing of the item. 5. The system allows you to "share" your selection on social networks like Facebook and Twitter, as well as to "like" it.
	Additional info	Only registered users can like

	Edge Cases	If the internet connection is lost during product selection, the system should save the entered data and attempt to return to the same store page after the connection is restored.
	Negative cases	Poor internet quality, ads are not loading
	Out of scope	
	Design	

37. As a user I want to see the information block from the flyers.

User Story	AS A	User
	I WANT	I want to see the information block from the flyers.
	SO THAT	I can see products with discounted prices.
Acceptance criteria	The advertising block displays products with promotional prices.	
	Pre-Conditions	
	Behaviour	1. Open the website's homepage.. 2. Select a flyer. 3. Opens with a group of products.
	Additional info	

	Edge Cases	
	Negative cases	If the internet connection is lost during product selection, the system should save the entered data and attempt to return to the same store page after the connection is restored.
	Out of scope	
	Design	

38. As a user I want to see the advertising block for the website's tourist destination

User Story	AS A	User
	I WANT	I want to see the advertising block for the website's tourist destination
	SO THAT	To explore and purchase tourism services
Acceptance criteria	Shows information from the tourism section.	
	Pre-Conditions	
	Behaviour	1. Open the website's homepage. 2. Click on the tourism banner. 3. A new page opens with tourism services.

	Addition al info	1. Booking and purchasing tourist services can be done by a registered user. 2. If a user is not registered, the system does not allow for purchases
	Edge Cases	
	Negative cases	If the internet connection is lost during product selection, the system should save the entered data and attempt to return to the same store page after the connection is restored.
	Out of scope	
	Design	

39. As a user I want to see the block with recommended products 'MD recommends...'

User Story	AS A	User
	I WANT	I want to see the block with recommended products 'MD recommends...'
	SO THAT	To quickly find and purchase the recommended product.
Acceptance criteria		Shows the products of the 'MD recommends...' block.
	Pre-Condit ions	
	Behaviour	1. Open the main page of the website.

		2. Click on the selected block.
		3. A page with a group of products opens.
	Additional info	
	Edge Cases	
	Negative cases	If the internet connection is lost during product selection, the system should save the entered data and attempt to return to the same store page after the connection is restored.
	Out of scope	
	Design	

40. As a user I want to see the 'latest arrivals' advertising block.

User Story	AS A	User
	I WANT	I want to see the 'latest arrivals' advertising block.
	SO THAT	Introduce customers to the product "latest arrivals".
Acceptance criteria		Shows the products of the "latest arrivals".
	Pre-Conditions	

	Behaviour	1. Open the website's homepage. 2. Click on the block. 3. A new page opens with "latest arrivals".
	Additional info	
	Edge Cases	.
	Negative cases	If the internet connection is lost during product selection, the system should save the entered data and attempt to return to the same store page after the connection is restored.
	Out of scope	
	Design	

41. As a user I want to see the 'Best Sellers" advertising block.

User Story	AS A	User
	I WANT	I want to see the 'Best Sellers' block.
	SO THAT	Introduce them to the 'Best Sellers' block.
Acceptance criteria	Shows the products of the 'Best Sellers'	
	Pre-Conditions	
	Behaviour	1. Open the website's homepage. 2. Click on the block. 3. A new page opens with 'Best Sellers'

	Addition al info	
	Edge Cases	
	Negative cases	If the internet connection is lost during product selection, the system should save the entered data and attempt to return to the same store page after the connection is restored.
	Out of scope	
	Design	

42. As a user I want to see a 'carousel' style advertising block 'Brands Chosen for You.'

User Story	AS A	User
	I WANT	I want to see a 'carousel' style advertising block 'Brands Chosen for You.'
	SO THAT	Introduce them to the 'Brands Chosen for You' block.
Acceptan ce criteria	Shows the products of the "Brands Chosen for You".	
	Pre-Con ditions	
	Behavio ur	1. Open the website's homepage. 2. Click on the block. 3. A new page opens with "Brands Chosen for You"
	Addition al info	

	Edge Cases	
	Negative cases	If the internet connection is lost during product selection, the system should save the entered data and attempt to return to the same store page after the connection is restored.
	Out of scope	
	Design	

43. As a user I want to see the advertising banner "Customer Service".

User Story	AS A	User
	I WANT	I want to see the"Customer Service"banner.
	SO THAT	In order for the user to get support and quickly resolve doubts or problems.
Acceptance criteria		
	Pre-Conditions	
	Behaviour	The system provides ready answers and questions on the following topics: Registration and personal data. • Products • Orders • Payments • Delivery • After-sales support • In-store pickup • Gift cards

To receive an answer, you need to select the relevant topic. The response line expands.

The system provides a way to contact the customer support team through a form. The form includes:
- First Name
- Last Name
- Email Address, (@gmail.com, @email.com, @email.it)"
- Subjects,provided for selection include the following options:
    1. Appreciation/Suggestions;
    2. Information;
    3. Complaints
- Detail, if you select "Appreciation/Suggestions" in the "Subjects", the following options are available for selection:
    1. Products;
    2. Service;
    3. Website.
        If "Information" is selected in the "Subjects", the following options are available for selection:

    1. Order and purchasing process
    2. want to cancel my order
    3. Products
    4. Delivery terms and methods
    5. Website registration
    6. Coupons
    7. Promotions/Prices/Advertising
    8. Additional services
    9. Other
        If "Complaints" is selected in the "Subjects", the following options are available for selection:

    1. Product warranty/returns and right of refusal.
    2. Delivery.
    3. Payments.
    4. Promotions/Prices/Advertising.
    5. In-store pickup.

		6. Other." ● Order Assistance (enter the order number). ● Attached: four windows for attaching files and one window for sending a message. Additionally, CAPTCHA is enabled on the page, and there is a "SEND" button. After filling out the form and CAPTCHA, the user sends the message by clicking the "SEND" button
	Additional info	
	Edge Cases	
	Negative cases	The request is not sent to support for the following reasons: 1. Not all mandatory fields in the form are filled out. 2. Cyrillic characters are used in the email field. 3. The CAPTCHA checkbox is not checked.
	Out of scope	
	Design	

44. As a user I want to see the information block 'Terms of Sale'.

Agreement.

User Story	AS A	User
	I WANT	I want to see the information block 'Terms of Sale'. Agreement.

	SO THAT	Introduce store customers to the terms of cooperation.
Acceptance criteria		
	Pre-Conditions	
	Behaviour	The system should have a 'Terms of Sale' (Contract) page on the website with the following content: 1. Introduction 2. Product offerings on the website 3. Purchasing procedure 4. Purchase with reduced VAT 5. Prices and product availability 6. Payment for orders, invoicing, and delivery methods 7. Right of withdrawal 8. WEEE collection 9. Obligation to self-declare fluorinated gases 10. Warranties 11. Complaints 12. Applicable legislation 13. Cancellation When clicking on a section in the table of contents, the system should scroll the page to the selected point in the 'Terms of Sale'."
	Additional info	
	Edge Cases	
	Negative cases	

	Out of scope	
	Design	

45. As a user I want to see service icons.

User Story	AS A	User
	I WANT	I want to see service icons.
	SO THAT	The user should receive a service and quickly resolve any doubts or issues.
Acceptance criteria		
	Pre-Conditions	
	Behaviour	1. Open the website's homepage. 2. Find 'Service Icons'. 3. Selected the "Service Icon",it redirects to the page of the chosen service
	Additional info	
	Edge Cases	

	Negative cases	If the internet connection is lost during product selection, the system should save the entered data and attempt to return to the same store page after the connection is restored.
	Out of scope	
	Design	

FOOTER

46. As a user, I want to have the ability to contact customer support to submit my feedback, suggestions, and resolve any necessary inquiries.

User Story	AS A	a user
	I WANT	have the ability to contact customer support
	SO THAT	submit my feedback, suggestions, and resolve any necessary inquiries
Acceptance criteria		
	Pre-Conditions	The user is located at the website footer. The column 'To your services'
	Behaviour	1.1. At the website footer, under the "To Your Service" section, there should be a button that reads "Contact Us"
		1.2. When the user clicks on the "Contact Us" button, the system should redirect them to a page with a feedback/contact form.
		1.3. The "Contact Us" form should include the following fields for filling out:

1. Name

2. Last Name

3. Email

5. Subject (optional) such us:

- Thanks/Suggestions
- Information
- Complaints

6. Order number

7. Attachments (four separate fields)

8. User message

9. CAPTCHA

1. 4.After filling out the fields, the user clicks the "Submit" button, and the system creates a feedback request.

2.1. Some fields must be mandatory, namely:

1. First Name
2. Last Name
3. Email Address
   - The email address must be in the correct format, specifically "@gmail.com," "@email.it," or "@email.com."
4. Subjects
5. Details
6. Message
7. Captcha

2.2. If the user fails to fill in or fills in the mandatory fields incorrectly, the system should provide an error message.

2.3.The error message should be displayed at the top of the page with a prompt to correct the information.

2.4.The system should notify the user of the successful form submission on the main screen.

	Additional info	1. After selecting the subject of the inquiry, another field appears, namely "Details," with options to choose from. If this field is:

● Compliments/Suggestions, then the available options are:
☐ Products
☐ Service
☐ Website
● Information
☐ Order and Purchase Process
☐ Order Cancellation
☐ Products
☐ Delivery Terms and Methods
☐ Website Registration
☐ Coupons
☐ Promotions/Prices/Advertising
☐ Additional Services
☐ Other
● Complaints
☐ Blank Field
☐ Product Warranty/Returns and Right of Withdrawal
☐ Payments
☐ Delivery
☐ Promotions/Prices/Advertising
☐ Pick-up
☐ Other

2. The 'Detail' field is mandatory to fill in. Alternatively, the system automatically assigns a response option "--"

3. Ability to upload files such as:

● Images
● Videos
● Documents

4. If the user selects a blank option "--" in the "Subjects" field, then the "Details" field does not appear.

	Edge Cases	During promotions or holidays, the number of inquiries to customer support may increase, which can affect response times.
	Negative cases	Connection Loss During Inquiry: The user attempted to contact customer support but experiences a connection loss.
	Out of scope	The history is limited to just one means of communication with customer support, and other channels (such as social media) are not included in the scope.
	Design	

47.   As a user, I want to have the option to read answers to frequently asked questions to receive quicker responses to my queries.

User Story	AS A	user
	I WANT	have the option to read answers to frequently asked questions
	SO THAT	receive quicker responses to my queries
Acceptance criteria		
	Pre-Conditions	The user on the website footer in the "Contact Us" section.
	Behaviour	1. The user navigates to the "FAQ" page in the "Contact Us" section. 2. The user reviews the list of most popular questions and their answers available on this page. 3. The user clicks on a specific question of interest to expand the answer. 4. The user reads the answer to the selected question and obtains the necessary information.

	Additional info	1. Questions and answers should be categorized or grouped by topics, simplifying user navigation and helping them find answers in the relevant section. Categories: ● Registration and Personal Data ● Products ● Orders ● Payments ● Delivery ● After-Sales Support ● In-Store Pickup ● Gift Cards 2. Users should have the option to access additional information or sections of the website where more detailed answers to questions may be provided.
	Edge Cases	The system should provide information updates, as the answer to a specific popular question may change over time.
	Negative cases	The information in the "FAQ" section may become outdated or not up-to-date, which can lead to incorrect decisions by users.
	Out of scope	Placing links to the "FAQ" page in social media and communities.
	Design	

48. As a user, I want the ability to quickly access the store's social media profiles to view offers, news, video reviews, and other content.

User Story	AS A	user
	I WANT	ability to quickly access the store's social media profiles
	SO THAT	view offers, news, video reviews, and other content.
Acceptance criteria		

	Pre-Conditions	User is located in the website footer.The column 'To your services'
	Behaviour	1. The user visits the homepage of the website. 2. User clicks on the 'Social Media' page 3. The user immediately sees logos and links to social media platforms such as Facebook and Instagram. 3. The user clicks on the respective social media logo they wish to visit. 4. The system redirects the user to the official page of the store on the selected social media platform. 5. On the social media page, the user can view current offers, news, video reviews, and other content published by the store.
	Additional info	When visiting the store's page on the selected social media platform, the user can choose to follow or subscribe to the official store page. This will allow the user to receive updates and notifications from the store directly in their feed.
	Edge Cases	If any of the social media platforms available on the store's website receives an update, there may be issues with quickly accessing the page.
	Negative cases	Social media platforms may be unavailable in some countries due to restrictions or censorship. Users from such countries may not have the ability to access the store's social media profiles.
	Out of scope	User behavior on the website does not include interacting with technical support or creating requests to the store's customer support service.
	Design	

49. As a user, I want to receive discount coupons to save on my purchases.

User Story	AS A	user
	I WANT	to receive discount coupons
	SO THAT	to save on my purchases.
Acceptance criteria		

	Pre-Conditions	User is located in the website footer. The column 'To your services'
	Behaviour	1. In the website footer, there is a subsection titled "Newsletter." 2. When clicking on "Newsletter," a page opens where you can subscribe to receive a discount coupon. 3. To obtain the coupon, you need to: ● Enter your email address in the field. ● Provide consent to use the provided data for sending MD Spa promotional newsletters. ● CAPTCHA. 4. Click the "Subscribe" button. 5. After this, the system sends the discount coupon to the provided email address or provides further instructions on how to receive the discount.
	Additional info	Conditions: ● The coupon can be used for orders totaling at least 99 euros. ● The coupon provides a 10 euro discount. ● The coupon cannot be combined with other promotions. ● The coupon cannot be used in offline stores. ● The coupon has an expiration date. ● The coupon can be used only once.
	Edge Cases	If many users simultaneously attempt to obtain discount coupons, it may lead to server overload and a decrease in the website's response speed.
	Negative cases	The user may not receive an email confirmation of successfully obtaining the coupon.
	Out of scope	Security and Data Protection.
	Design	

50. As a user, I want the option to subscribe to promotional offers and notifications to be among the first to receive deals and product reviews.

User Story	AS A	user
	I WANT	the option to subscribe to promotional offers and notifications
	SO THAT	to be among the first to receive deals and product reviews
Acceptance criteria		
	Pre-Conditions	User is located in the website footer.
	Behaviour	1. The user visits the store's website. 2. At the end of each page of the website, there is a field and a button that invites users to subscribe to promotional offers and notifications. 3. The system prompts the user to enter their email address. - It is mandatory to provide the correct email address format, namely: "@gmail.com", "@email.it", "@email.com". - Check the box to give consent for the use of the provided data to send commercial newsletters from MD Spa. - CAPTCHA. 4. After entering the contact details, the user clicks the "Subscribe" button. 5. A confirmation message appears below the subscription field.

	Additional info	1. After subscribing, the user should regularly receive notifications about new promotions, products, and other relevant events in the store. 2. The store should offer special deals and discounts exclusively for its subscribers, incentivizing users to stay subscribed to the newsletter. 3. For more details, a clickable link is provided to the "privacy policy" page
	Edge Cases	If a user is already subscribed to the newsletter but decides to subscribe again using the same email address, the store should handle this situation appropriately.
	Negative cases	Messages from the store may be marked as spam or unwanted email.
	Out of scope	The user receives an email to the provided email address with a request to confirm the subscription. They click on the link in the email to complete the process.
	Design	

51. As a user, I want to review information on the "Payment Security" page to understand how payment security is ensured on this website.

User Story	AS A	user
	I WANT	review information on the "Payment Security" page
	SO THAT	understand how payment security is ensured on this website.
Acceptance criteria		
	Pre-Conditions	User is located in the website footer. The column 'Security and transparency'
	Behaviour	1. At the bottom of the website page, there is a section titled "Payment Security."

		2. Selecting the page "Payment Security":
		3. On the "Payment Security" page, you can find information related to the security of payments on the website. This information includes security measures used to protect personal and financial data during payments, rules or details provided on this page concerning payment security.
	Additional info	1.Links to several types of browsers are provided, each of which has its own way of emphasizing the security of the connection, namely: 1. Google Chrome 2. Mozilla Firefox 3. Apple Safari 4. Internet Explorer 2.The 'payment security' section includes two subsections: ● Credit Card Authorization ● Payment Security
	Edge Cases	
	Negative cases	
	Out of scope	The user can submit a request through the feedback form to obtain more detailed information or address specific questions regarding payment security.
	Design	

52. As a user, I want to have the option to review the privacy policy on the website in the "Privacy" section to understand how my personal information is collected and processed

User Story	AS A	user
	I WANT	to have the option to review the privacy policy on the website in the "Privacy" section
	SO THAT	understand how my personal information is collected and processed

Acceptance criteria		
	Pre-Conditions	user is on the website in the "Privacy" section.The column 'Security and transparency'
	Behaviour	1. The "Privacy" section is located at the bottom of the website page. 2. When clicking on the section's name, the system redirects the user to the "Privacy" page. 3. On the page, you can review the privacy policy, which contains information on how user personal information is collected, processed, and protected on the website.
	Additional info	1.If a user had previously agreed to the privacy policy and wants to check for any changes made to it, they can look for the "Changes to the Privacy Policy" section on the page where the latest updates are described. 2.An accessible clickable link to the Cookie Policy.
	Edge Cases	
	Negative cases	
	Out of scope	If a user has questions or needs additional information regarding the privacy policy, they can contact the website's support service through the contact form.
	Design	

53. As a user, I want to learn about how the website uses cookies to understand what data is collected and how it is utilized.

User Story	AS A	user
	I WANT	to learn about how the website uses cookies
	SO THAT	to understand what data is collected and how it is utilized

Acceptance criteria		
	Pre-Conditions	User is located in the website footer. The column 'Security and transparency'
	Behaviour	1. The "Use of Cookies" section is located at the bottom of the website page. 2. When clicking on the section's name, the system redirects the user to the "Use of Cookies" page. 3. On the "Cookies Policy" page, the user familiarizes themselves with information about the types of cookies used on the site, what data is collected, and how these cookies are used (e.g., for statistics, personalization, marketing, etc.).
	Additional info	1.Users can periodically check if there have been any changes to the cookie usage policy and whether it is necessary to review the information again. 2.There are active links to disable cookies 3.Information on how to change cookie settings (opt-out)
	Edge Cases	
	Negative cases	
	Out of scope	If a user has questions or needs additional information regarding the use of cookies, they can contact the website's support service through the contact form.
	Design	

54. As a user, I want to learn about the product return procedure and my right to cancel purchases on the website to receive information about refunds

User Story	AS A	user
	I WANT	to learn about the product return procedure and my right to cancel purchases on the website
	SO THAT	to receive information about refunds
Acceptance criteria		

	Pre-Conditions	User is located in the website footer. The column 'Security and transparency'
	Behaviour	1. The section "Return and Right of Withdrawal" is located at the bottom of the website page. 2. When clicking on the section title, the system redirects the user to the "Return and Right of Withdrawal" page. 3. The page contains information about the product return procedure, including aspects such as deadlines, terms, and rules. It also provides information about consumer rights, including the right to cancel purchases and request refunds.
	Additional info	There is an active link on the page to the feedback form for returning the product
	Edge Cases	If the return policy changes after the purchase, the user needs to find out how it will affect their rights
	Negative cases	Disabled link to the feedback form
	Out of scope	If the user has any questions or needs additional information regarding the return procedure or consumer rights, they can contact the website's support service through the contact form.
	Design	

55. As a user, I want to have the ability to review MD's warranty on the website to know the warranty terms and requirements for products I plan to purchase.

User Story	AS A	user
	I WANT	to have the ability to review MD's warranty on the website
	SO THAT	to know the warranty terms and requirements for products I plan to purchase
Acceptance criteria		
	Pre-Conditions	User is located in the website footer. The column 'Security and transparency'

	Behaviour	1. The "MD Warranty" section is located at the bottom of the website page. 2. Clicking on the section's title, the system redirects the user to the "MD Warranty" page. 3. On the "MD Warranty" page, you can familiarize yourself with the details of the warranty terms, including the terms, requirements, and limitations.
	Additional info	
	Edge Cases	If a user has purchased an MD product outside of the official store, they may wonder if the warranty terms apply to their product.
	Negative cases	The warranty period for the user's product has expired, and the user cannot avail of the warranty.
	Out of scope	If the user has questions or needs additional information regarding the return procedure or consumer rights, they can contact the website's support service through the contact form.
	Design	

56. As a user, I want to have the ability to review the new energy labels used on the website to better understand information about product energy efficiency.

User Story	AS A	user
	I WANT	to have the ability to review the new energy labels used on the website
	SO THAT	to better understand information about product energy efficiency.
Acceptance criteria		
	Pre-Conditions	User is located in the website footer. The column 'Security and transparency'

	Behaviour	1. The "energy label updates" section is located at the bottom of the website page.
		2. Clicking on the section's name, the system redirects the user to the "energy label updates" page
		3. On the "energy label updates" page, users can learn about the new energy labels, their meanings, and how they are used to assess the energy efficiency of products.
	Additional info	The page should include additional explanations and examples to help the user better understand how the new energy labels are applied
	Edge Cases	Some new labels may apply only to specific categories of products. The page should provide information on which products they specifically cover.
	Negative cases	Images are not displayed on the page
	Out of scope	If the user has questions or needs additional information regarding the new energy labels or related information, they can contact the website's support service through the contact form
	Design	

57. As a user, I want to be able to view flyers on the "Flyers" page on the website to check out promotions and offers.

User Story	AS A	user
	I WANT	to be able to view flyers on the "Flyers" page on the website
	SO THAT	to check out promotions and offers.
Acceptance criteria		
	Pre-Conditions	User is located in the website footer. The column "About us'"

	Behaviour	1. The "Flyers" section is located at the bottom of the website page.
		2. Clicking on the section's name redirects the user to the "Flyers" page.
		3. On the "Flyers" page, users can browse various leaflets containing information about promotions and offers.
		4. Clicking on a specific leaflet opens a new page with a detailed description of the product.
		5. After selecting a leaflet, the user can view details of the promotion or offer, such as discounts, available products, and the validity period of the promotion.
		6. To obtain more detailed information or make a purchase based on the promotions, users can utilize the website's relevant features, such as adding items to the cart or contacting customer support.
	Additional info	On the "Flyers" page, there are options available for: 1. Sorting: - Relevance - Name A to Z - Name Z to A - Lowest Price - Highest Price - Availability 2. Filters: - Categories (Kitchen Accessories, Microwaves and Ovens, Home Organization and Cleaning, Pots and Pans, Mobile Phones, Vacuums, Hair Dryers and Straighteners) - Availability (Out of stock, In stock, On promotion) - Price (€2.00 - €79.00)
	Edge Cases	When there are no flyers or promotional offers on the "Flyers" page, the user should see an appropriate message indicating the absence of promotions.

	Negative cases	Outdated Information
	Out of scope	Subscribe to Promotions and Newsletters
	Design	

58. As a user, I want to be able to view the "About Us" page on the website to learn more about the company and its history.

User Story	AS A	user
	I WANT	to be able to view the "About Us" page on the website
	SO THAT	to learn more about the company and its history
Acceptance criteria		
	Pre-Conditions	User is located in the website footer.
	Behaviour	1. In the website's footer, there is a section titled "ABOUT US". 2. The "ABOUT US" section includes: ● Company ● Our Mission ● e-Commerce ● Flyers 3. In the "ABOUT US" section, users can expect to find information about the company, such as its history, mission, values, achievements, as well as basic details about the founders and the company's team.
	Additional info	The section should include information about the company's achievements, including awards, certificates, and significant recognitions.

	Edge Cases	If the page contains an excessive amount of text or outdated information that does not reflect the current state of the company
	Negative cases	
	Out of scope	"Flyers" Page in the "ABOUT US" Section
	Design	

59. As a user, I want to be able to view information about purchases and delivery on the website in the "Your Easy Purchases" section to understand how to order products and ensure their delivery.

User Story	AS A	user
	I WANT	to be able to view information about purchases and delivery on the website in the "Your Easy Purchases" section
	SO THAT	to understand how to order products and ensure their delivery
Acceptance criteria		
	Pre-Conditions	User is located in the website footer.
	Behaviour	1. In the website footer, there is a section titled "YOUR EASY PURCHASES" 2. The "YOUR EASY PURCHASES" section includes the following pages: ● Search for Your Product ● Buy Online ● Pick Up In-Store ● Terms of Sale ● Payment Methods ● Shipping Methods

		3. In this section, the user can find information about purchases and delivery, search on the website, learn about various delivery and payment methods available on the site, and choose the one that suits them. They can also discover product search filters on the website.
	Additional info	On the "Terms and Conditions of Sale"page in the "YOUR EASY PURCHASES" section, the following sales terms and conditions are described. ● Introduction ● Product Offer on the Website ● Purchase Procedure ● Purchase with Reduced VAT ● Prices and Product Availability ● Order Payment, Invoicing, and Shipping Methods ● Right of Withdrawal ● RAEE Withdrawal ● Obligation of Self-Declaration of Fluorinated Gas ● Warranties ● Complaints ● Applicable Law ● Cancellation
	Edge Cases	If a user has a question or an issue with their purchases or delivery, the system should provide an active link to the FAQ page and a form for contacting customer support.
	Negative cases	Outdated order information and non-real-time delivery statuses are not updated in real-time.
	Out of scope	Processing complaints, returns of goods, or resolving disputes with sellers are not part of the functionality of the "YOUR EASY PURCHASES" section.
	Design	

60. As a user, I want to check the available payment methods on the website to choose the most convenient payment option from the available choices.

User Story	AS A	user
	I WANT	to check the available payment methods on the website
	SO THAT	to choose the most convenient payment option from the available choices
Acceptance criteria		
	Pre-Conditions	User is located in the website footer.
	Behaviour	At the bottom of each page of the website, there should be icons with possible online payment methods, namely: ● VISA ● PayPal ● Maestro ● MasterCard ● Hype
	Additional info	The icons for online payment methods are not clickable.
	Edge Cases	If the available payment methods on the website change from time to time (for example, due to updates in payment partners), the system should automatically update this information and notify users of the changes.
	Negative cases	
	Out of scope	The user should have the ability to view the cost of payment for each method, including any possible fees or charges that may apply.
	Design	

61. As a user, I want to be able to access the store's social media profiles through clickable icons.

User Story	AS A	user
	I WANT	to be able to access the store's social media profiles through clickable icons.
	SO THAT	
Acceptance criteria		
	Pre-Conditions	User is located in the website footer.
	Behaviour	1. The user is on the store's website. 2. In the website footer, the user sees clickable icons of the store's social media. 3. The user can click on any of the social media icons. 4. After clicking on the icon, the user is redirected to the store's respective profile on the chosen social media platform. 5. On the store's profile page, the user can view the latest updates, promotions, news, or other information that the store publishes on social media.
	Additional info	Social Media: ● Instagram ● Facebook
	Edge Cases	1. Changes to logos or icons: If logos or icons of social media platforms change, they need to be updated on the website as well.

		2. Due to technical issues or browser compatibility, social media icons may not be clickable. 3. If support for multiple social media platforms or new social media platforms is planned for the future, it may require expanding functionality.
	Negative cases	Due to technical issues or browser compatibility, social media icons may not be clickable.
	Out of scope	If support for multiple social media platforms or new social media platforms is planned for the future, it may require expanding functionality.
	Design	