

# Yash Tambi Technical Lead (Frontend)

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## SUMMARY

Versatile and innovative technology professional with 10 years of comprehensive experience in software development and product management, specializing in frontend development, UI/UX engineering, and product leadership. Proven track record of driving technical innovation, mentoring teams, and delivering high-impact solutions in SaaS and conversational AI environments.

Increased annual recurring revenue by 35% Improved user engagement by 22% Enhanced customer stickiness by 20% Grew customer acquisition by 12%

#### EXPERIENCE

Technical Product Owner 01/2023 - 02/2025

Pypestream 7

• Drove product vision and strategy for Al-driven product, resulting in a 35% increase in cumulative Customer Satisfaction (CSAT) scores.

- Leveraged in-house analytics to analyze user feedback, identifying and iterating on key product features Enhanced user engagement by 22% through data-driven product improvements
- Collaborated cross-functionally with sales, marketing, and customer support to deep dive into user needs Increased customer stickiness by 20%.
- Managed complete feature lifecycle for strategic initiatives including: Voice-Assist Agent, Dynamic Translation.
- · Achieved 12% increase in customer acquisition within one year through strategic feature development.

Lead Frontend Developer 09/2019 - 12/2022

Pypestream <sup>对</sup>

- Architected a comprehensive, universal UI component library using React, Redux Toolkit, TypeScript, and web components.
- Refactored communication layer using JavaScript pub-sub design model, creating a versatile service adaptable across web, mobile, and chat platforms.
- Implemented support for external scripts and services as actionable nodes in chatbot responses.
- Led a squad of 3 developers on the chatbot product, providing technical and product guidance.
- Mentored 5+ junior developers, fostering professional growth and team capabilities.
- Enhanced CI/CD workflows by integrating building, linting, and unit testing processes.
- Developed a custom Google Sheets plugin using Google Apps Script to streamline solution publishing workflow.
- Laid the foundation for the Analytics product, implementing responsive dashboards and visualizations.

**Frontend Developer** 10/2017 - 08/2019

- Contributed to the new integrations in the intranet dashboard product suite.
- Developed and integrated new microapps like Calendar, Polls, CMS, etc into the product interface.
- Assisted in rebranding and enhancing the product releasing v2.0 of the Intranet Dashboard called GreenOrbit (https://greenorbit.com/)

**System Engineer** 03/2015 - 09/2017

TATA Consultancy pvt ltd 7

· Worked for Microsoft as a client developing both internal and client facing applications.

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• Worked on tech stacks like Angular.js, jQuery, JS, HTML and CSS.

#### **EDUCATION**

Mechanical Engineering 06/2010 - 05/2014

Rajasthan Technical University - Bachelor of Technology

#### CERTIFICATES

#### **Product Management Foundations** 7

04/2023 - Present

Reforge

Built an essential understanding of the PM role and how to ship features -

- Feature Opportunity Validation decide what to build and validate if it will create value for users and the business.
- Feature Design combine an understanding of user needs, business constraints, and design decisions --> design prototype.
- Feature Development collaborate with engineering partners sequencing work and defining milestones.
- Feature Launch & Iteration own success of feature by coordinating feature launches and measuring insights.

# Product Owner Fundamentals: IIBA Endorsed $\ensuremath{^{\nearrow}}$

02/2022 - Present

- Udemv
- Gain an understanding of what the PO role is, the responsibilities, and how POs generate value for organizations.
- · Learn the foundational concepts of Agile Scrum including Scrum artefacts, events, and best practices.
- Shift from a Project Mindset to a Product Mindset, where the focus is on maximizing value.
- Learn how to bring a product to life, from vision to creation

### SKILLS

Performance Analytics Prioritisation Frameworks

User Experience Optimization Feature Lifecycle Management

Cross Functional Collaboration Product Roadmap Planning

Team Mentoring CI/CD

Technical Leadership Git

Analytics-Driven Product Development React

User Interview Techniques Javascript

Confluence Redux

JIRA Typescript

Agile/Scrum Tailwind CSS

Market Research WebSockets

User Persona Development NodeJS

Requirement Gathering

#### LANGUAGES

English Fluent Hindi Native