TABLE OF CONTENTS

Introduction	01
Business Model Canvas	04
Value proposition canvas	07
SWOT Analysis	80
PESTLE Analysis	13
Market Segmentation	17
Targeting Strategy	24
Buyer Personas	27
Digital Marketing Strategy	31
Campaign Management and results	40
Performance Measurement	43
Recommendations	49



A comprehensive digital marketing strategy for Foot Ease, a footwear brand offering comfortable and trendy shoes in the Egyptian market.

Foot Ease



Identifying the Product

• Foot Ease is a footwear brand offering comfortable and trendy shoes in the Egyptian market. We provide high-quality products at affordable prices through our supplier.

Unique Features



• Try-before-you-buy option



• 14-day exchange policy



• Fast delivery within 48 hours to Cairo and Giza



• 72-hour delivery to other governorates



 Website for easy shopping,, and customer service.

Business Model Canvas	Foot Ease			Yousef Omara	
Key Partners Vendoor (affiliate supplier)	Managing partnerships with Vendoor to obtain Trendy and comfortable shoes	mfortable shoes ly use ange policy	Customer Relationships Social Engagement: Active interaction on social media, responding to customer comments and inquiries Customer Support: Dedicated	Customer Segments Main customers are between 25 to 40 years, who are looking for footwear that provides comfort and stylish look	
	Managing customer relationships and providing excellent after-sales service. the customer purchasing		mer to try the shoes before going within 48 hours (Cario	Customer Support: Dedicated online customer service to handle inquiries and issues. Channels Social Media:, Facebook, and other platforms to promote products and	
	Social media platforms like Facebook and, which are used to showcase and sell products. Vendoor the affiliate company we work with to source products			engage with customers. Our website	
Cost Structure			Revenue Streams		

Vendoor (Affiliate Company): The primary partner that supplies us with a variety of shoes without the need for internal manufacturing

Digital Marketing Expenses: Costs related to running advertising campaigns on social media platforms

Channel	Own business	Competitor 1	Competitor 2	Competitor 3
Facebook	footease	testa toro	activ	2mstore
		https://www.facebook.com/TestaToro?mi bextid=LQQJ4d		https://www.facebook.com/profile.php?i d=61551907768902&mibextid=LQQJ4d
Likes	10	347k	1.1m	27k
Followers	10	370k	1.1m	30k
Reviews	no reviews yet	comment reviews positive	all positive	3reviews 1 negative 2 positive
About	Enjoy Every Move	تيستا تورو - LLC) (التجارة الألكترونية والإنتاج الرقمي الشركة ذات مسؤولية محدودة)	We are manufacturing in our factories, we choose the best materials and the best prices and specialize in the manufacture of shoes and sports apparel, but we are working to show the largest collection of shoes and sports apparel specialized in all our branches in Egypt, will soon open in new cities and outside Egypt.	ONLINE SHOPPING احذیه ریاضیه میرور ، فیرست A کوبي Shipping all over Egyp
Posting regular or not	yes	no	yes	yes
Posting frequency	2 times/week	2 to 3 times per month	2 times/week	2 times per day
Average likes / post	2	250	2k	50



VALUE PROPOSITION CANVAS

VALUE PROPOSITION

Products & services 1-Trendy and comfortable shoes suitable for daily use 2-Free size trial (Free Trial) allowing the customer to try the shoes before purchasing. 3-Flexible exchange and return policy for up to 14 days with no hassle and Fast shipping within 48 hours Gain creators 1-Peace of mind with a risk-free shopping experience, offering a free trial before payment. 2-flexible exchange and return policy 3-fast shipping and guaranteed positive experience. Products 2-flexible exchange and guaranteed positive experience. 1-Tree product trial solves the issue of incorrect sizes. 2-Easy exchange and return policy 3-Fast shipping resolves the problem of long waiting 4-High-quality products

CUSTOMER SEGMENT



Foot Ease - SWOT Analysis

An analysis of Foot Ease's strengths, weaknesses, opportunities, and threats.

1. Strengths







HIGH-QUALITY PRODUCTS WITH PREMIUM MATERIALS.

VARIETY OF PRODUCT TYPES,

CATERING TO DIFFERENT

CUSTOMER NEEDS.

• FLEXIBLE AND CUSTOMER-FRIENDLY POLICIES (2-DAY SHIPPING, 14-DAY RETURN POLICY).

2. Weaknesses







FootEase, as a new brand in a highly competitive market, faces challenges due to low brand awareness, hindering its expansion and promotion.

Reliance on affiliate for product supply, which may limit control over stock or quality.

FootEase's limited budget hinders expansion and promotion compared to competitors.

3. Opportunities





Growth of e-commerce and online shopping in Egypt(2024-2029) of 12.46%,

Rising demand for comfortable, sustainable, and fashionable footwear.

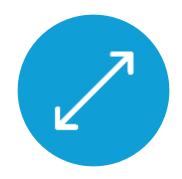
4. Threats



INTENSE COMPETITION FROM ESTABLISHED SHOE BRANDS.



ECONOMIC DOWNTURN COULD REDUCE CONSUMER SPENDING ON NON-ESSENTIAL ITEMS.



CURRENCY DEVALUATION
AND INFLATION MAY RAISE
PRICES FOR FOOT EASE'S
PRODUCTS.



POTENTIAL DELAYS OR ISSUES WITH AFFILIATE SUPPLY OR SHIPPING.



Foot Ease PESTLE Analysis

An overview of the Political, Economic, Social, Technological, Legal, and Environmental factors affecting Foot Ease.

1. Political Factors







GOVERNMENT STABILITY: EGYPT'S
POLITICAL ENVIRONMENT IS RELATIVELY
STABLE, BUT OCCASIONAL POLITICAL
CHANGES OR ECONOMIC REFORMS MIGHT
AFFECT BUSINESS OPERATIONS.

REGULATIONS ON E-COMMERCE: EGYPT HAS BEEN GRADUALLY IMPLEMENTING LAWS TO REGULATE ONLINE SHOPPING AND CONSUMER PROTECTION.

TRADE RELATIONS: EGYPT'S TRADE
AGREEMENTS MAY INFLUENCE IMPORT COSTS
IF YOUR AFFILIATE SOURCES SHOES
INTERNATIONALLY.

2. Economic Factors



Currency Fluctuations: The Egyptian pound's fluctuation affects purchasing power and operational costs.





Inflation: High inflation Consumer Purchasing Power: rates in Egypt can reduce The economic situation may consumer spending power. push consumers to prioritize lower-cost or essential goods.

3. Social Factors



Changing Consumer
Preferences: Consumers
in Egypt are leaning
towards comfort and
sustainability in
footwear.



Youth Population: Egypt has a young population, making it a prime market for trendy footwear.



•Urbanization: Increased urbanization boosts demand for stylish and practical footwear.

4. Technological Factors





• E-commerce Growth: The rise of digital shopping benefits Foot Ease's business model.

• Payment Systems: Increased use of mobile payments and digital wallets makes transactions easier for customers.

5. Legal Factors



• Consumer Protection Laws:
Egypt's e-commerce laws align
with Foot Ease's 14-day
return/exchange policy.



• Data Privacy: Foot Ease must ensure compliance with Egypt's data protection regulations.

6. Environmental Factors





Sustainability Trends:
Increasing demand for ecofriendly products could give Foot
Ease a competitive edge.

• Shipping Impact: Two-day shipping may raise environmental concerns, but enhances customer satisfaction.



Foot Ease Market Segmentation

An analysis of the demographic, psychographic, and geographic segmentation of the footwear market.

1. Demographic Segmentation

Age

Generation (10-24): Represents 18.7% of the Egyptian footwear market, preferring sporty and trendy shoes.

Millennials (25-40): Make up 22.7% of the market, prioritizing comfort and quality in shoes for both work and social life.

Older Age Group
(40+): 27.4% of
the market,
focusing on
comfort and
medical support
for feet.

Gender

Women: Represent 49.4% of the Egyptian market, interested in fashionable, casual, and formal shoes

2. Psychographic Segmentation







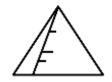
FITNESS ENTHUSIASTS AND ATHLETES:LOOKING FOR COMFORTABLE, HIGH-PERFORMANCE SPORTS SHOES.

FASHION-CONSCIOUS CONSUMERS: FOCUSING ON TRENDY SHOES THAT REFLECT THEIR PERSONALITIES.

Price-conscious professionals: looking for affordable, stylish footwear that fits both their work and personal life needs.

3. Geographic Segmentation





Urban residents: Majority of consumers in Egypt), looking for stylish and trendy products.

Major cities (Cairo and Alexandria): Majority of consumers for of total footwear sales in Egypt.



1. Primary Target Segment







MILLENNIALS (25-40): REPRESENT 22.7% OF THE MARKET AND ARE THE LARGEST SPENDING GROUP.

• THEY PREFER SHOES THAT COMBINE QUALITY AND COMFORT.

MARKETING CAMPAIGNS CAN TARGET THEM VIA FACEBOOK, WHERE THEY SPEND 3 HOURS DAILY (74% ARE ACTIVE USERS).

2. Secondary Target Segment



 Generation Z (10-24):
 Makes up 18.7% of the market, focused on fashion and trends.



• Marketing strategies should focus on TikTok and Instagram, where they follow trends.



Mazen Elsayed

Psychographic Information

Goals/Aspirations

- To find shoes that provide all-day comfort and support, whether at work or during workouts
- To invest in durable, high-quality products
- Improving mental health
- Impoving flexibility and endurance

Behavioral

prefers checking user reviews and ratings before making a purchase

 Leans towards shoes that offer comfort and high performance, especially sports and casual shoes

Background & Demographics

Age 28

Location Cairo / Madinaty

Gender Male

Education Bachelor's Degree in Computer Science

Profession Web Developer

Marital Status Single

Income 10000EGP

Childern 0

Challenges/Pain Points

- Finding shoes that balance quality and comfort at an affordable price
- Difficulty finding the right size.
- Keeping up with trendy products that match his professional and active lifestyle
- Difficulty finding high-quality shoes with a flexible exchange policy

Motivations

- Value for money: He seeks products that offer good quality without being overpriced.
- Quality and durability: He looks for longlasting, high-quality shoes that can withstand hard work or sports.
- Ahmed needs shoes that provide comfort for long work hours and daily activities.

Influences

- User reviews and experiences: Ahmed relies on online reviews before making a purchase decision.
- Digital influencers and fashion experts:
 Influencers who recommend practical, high-quality products impact his choices.
- · Friends and colleagues



Omar Ahmed

Psychographic Information

Goals/Aspirations

- To find stylish and trendy shoes that match his urban and casual outfits
- To find affordable footwear options
- To connect with other trendsetters and influencers by wearing shoes that are part of popular online communities and subcultures.

Behavioral Information

- Prefers shopping online, heavily influenced by social media (Instagram and TikTok).
- Often makes purchasing decisions based on influencer recommendations or social media trends.

Background & Demographics

Age 18

Location Giza

Gender Male

Education College student

Profession Student

Marital Status Single

Income mostly relies on family support or parttime income

Childern 0

Challenges/Pain Points

- Finding high-quality, trendy shoes that align with his budget and sustainability values
- Offering sneakers and casual shoes that are both stylish and eco-friendly, made from sustainable materials
- Offering sneakers and casual shoes that are both stylish and eco-friendly, made from sustainable materials

Motivations

- Social recognition: Omar looks for products that will get attention from his peers and social media followers
- As a student, he seeks affordable yet stylish shoes that don't compromise on quality.

Influences

 Social media influencers: Omar follows popular fashion and lifestyle influencers on platforms like Instagram and TikTok, like Ahmed Mustafa, Mahmoud Ali and Mo style whose recommendations play a big role in his purchasing decisions.



Sarah El-Banna

Background & Demographics

Age 26

Location Alexandria

Gender Female

Education Bachelor's Degree in Marketing

Profession Digital Marketing Specialist

Marital Status Married

Income 8000EGP

Childern 0

Psychographic Information

Goals/Aspirations

- To find shoes that combine style and comfort for both work and social outings
- To invest in high-quality footwear that supports long hours on her feet and complements her professional and casual wardrobe.

Behavioral Information

- Buying Behavior: Sarah shops online frequently and prefers brands that offer easy returns and flexible exchange policies. She spends time browsing through product reviews and tends to lean toward brands with a reputation for durability and comfort.
- Preferred Platforms: Instagram and Facebook for inspiration, and she uses online stores for purchasing.

Challenges/Pain Points

- Finding shoes that maintain comfort throughout long workdays, especially when switching from office to evening wear.
- Size inconsistencies between different brands, leading her to value the try-before-you-buy option.

Motivations

Motivations: Sarah values comfort without compromising on style. She is always looking for shoes that offer all-day comfort, from meetings to social gatherings. She prefers shoes that are fashionable yet practical for daily wear.

Influences

Influences: She follows fashion influencers on Instagram and TikTok, often relying on their reviews to discover new brands. She also looks for peer reviews and recommendations before making a purchase decision.

Main Goals of the Marketing Campaign

Increasing

Increasing Brand
Awareness: Through
social media
marketing on
Facebook, focusing
on Millennials

Boosting

Boosting Sales: Direct Facebook advertising to highlight affordable prices and highquality products.

Improving

Improving Customer Engagement: By posting interactive content, leveraging positive reviews, and personal stories.

Foot Ease Digital Marketing Strategy

Overview of the digital marketing channels, Facebook paid ads, and future email marketing strategy.

1. Social Media Marketing (SMM)



• Facebook: Primary marketing platform targeting Millennials



 Content will focus on brand awareness, engagement, and showcasing products.



 Posts, images, and videos will drive customer interaction and visibility.

2. Facebook Paid Ads - Strategy



• Goal: Increase direct sales through targeted Facebook Ads.



 Target Audience: Focus on age and geographic and interest



• Ad Formats: Mix of image and video ads to boost engagement and sales.



• Catlog Ads:
Showcase multiple
products in a
single ad for more
variety.

Foot Ease SEO Strategy

An overview of the SEO strategy for Foot Ease, focusing on keyword analysis, content creation, meta descriptions, and headlines.

1. Keyword Analysis

• Selected relevant keywords to target:

Keyword
سكيتشر
كو تش <i>ي</i>
سنيكر
كوتشي ابيض
كوتشي رجالي
كوتشي اسكتشر
كوتشي اسود
كوتشي ابيض رجالي
كوتشي اديداس ابيض
كوتشي سكيتشرز رجالي
كوتشي رياضي رجالي
كوتشيات رجالي فيتنامي

2. Content Creation



Created detailed product descriptions that naturally incorporate keywords,



Meta Descriptions



Created engaging
Meta Descriptions
that include
keywords to boost
click-through rates



4. Headlines (H1 and H2)



Used relevant H1 and H2 headlines that contain keywords to further optimize pages.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Brand Introduction Introduce "Foot Ease" and its mission.			Product Photo Showcase a photo of classic shoes with a brief description.			
Short Video A short video showcasing our products.		Interactive Post Ask followers about their favorite shoe styles.				Promotional Post Announce a special offer or discount for a limited time.
	Product Photo Showcase new shoes with details about materials and design.					
				Success Story Post Share a satisfied customer's story about their purchase experience.		

Ad Copy

- بتدور على جزمة تجمع بين الشياكة والراحة؟ ﴿ اللهُ اللهُ
- الحل عندنا! جزمة كلاسيك جلد طبيعي بتصميم يناسب كل المناسبات
- نعل مطاطي مريح يخليك مرتاح طول اليوم
- الشحن مجائي لفترة محدودة! المجالة الم



Ad Copy

و بتدور على حذاء كاجوال عملي وأنيق، جبنالك الحل! حذاء جلد مطعم بشمواه بتصميم عصري يناسب كل اللبسات. خفيف ومرن عشان الراحة في كل خطوة. PVCنعل مقاسات متاحة من 41 لـ 47 وبتلبيس مظبوط. مقاسات متاحة من أللوان: أبيض - أسود - هافان. واحد، اثنين، اطلبه دلوقتي واستمتع بالراحة والشياكة في خطوة واحدة. الشحن مجاني لفترة محدودة!

https://footease.easyorders.net/products/leathersuede-shoes



Campaign Management



• Launching the campaign on Facebook .



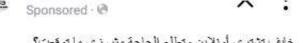
• Continuously monitoring performance and making necessary adjustments to improve results.



• Engaging with the audience by responding to comments and messages and increasing interaction with content.



• Created a product catalog to showcase our wide range of products.



خايف تشتري أونالين وتطلع الحاجة مش زي ما توقعت؟ اطلب براحتك مع [FootEase]، الدفع عند الاستلام، وممكن تشوف المنتج قبل ما تستلمه!

- جودة مضمونة
- 🗸 الدفع عدد الاستلام
- الاستلام عاينة المنتج قبل الاستلام
- القدر تطالب من خلال موقعنا 👇

https://footease.easyorders.net/collections/men-casual-shoes



اطلب الآن



11:45 AM | 202KB/s

Foot Ease

all all 📚 🖘



🔥 الفرصة الأخيرة! خصومات تصل لـ 50% على كل الموديلات الصيفية! متفوتش الفرصة! 👌

ليه تشتري من Foot Ease؟

1-خامات عالية الجودة ومرونة في طلبات الاستبدال والاسترجاع. 2-دعم فني على مدار اليوم للإجابة على أي استفسار. 3-معاينة قبل الاستلام.

4-الدفع عند الاستلام.



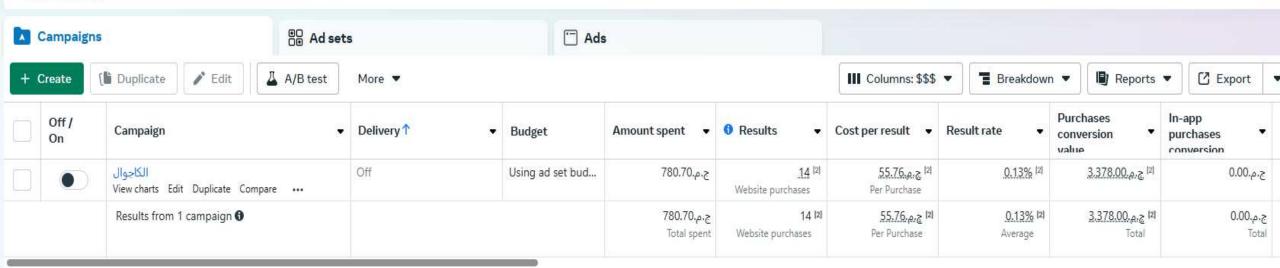
اطلب الآن



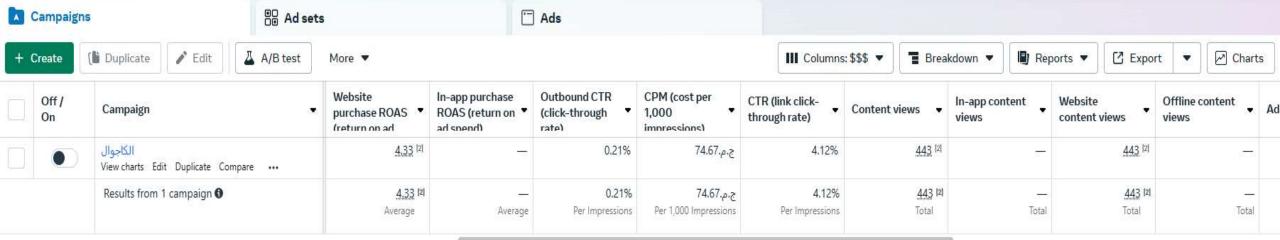


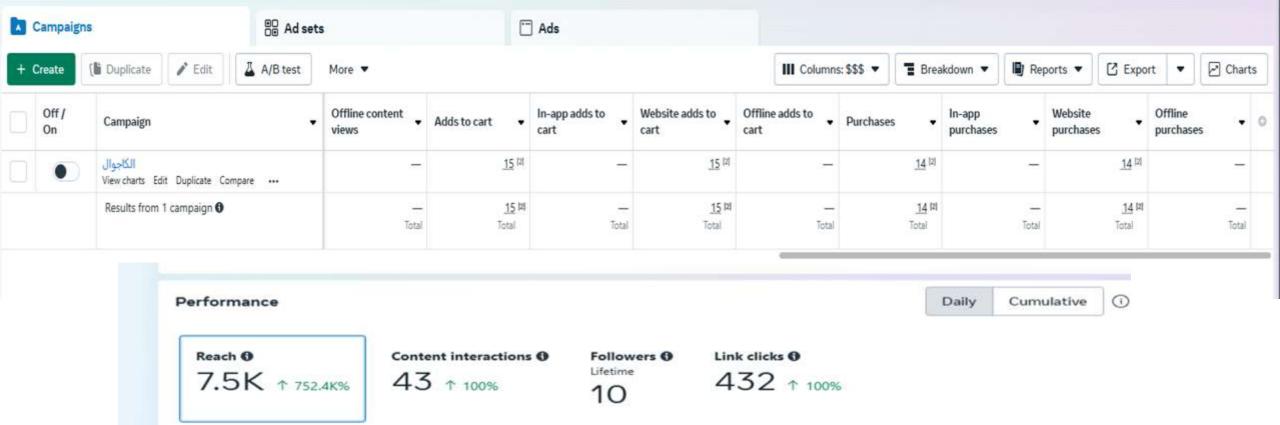
Comment as Yousef Omara





Search and filter







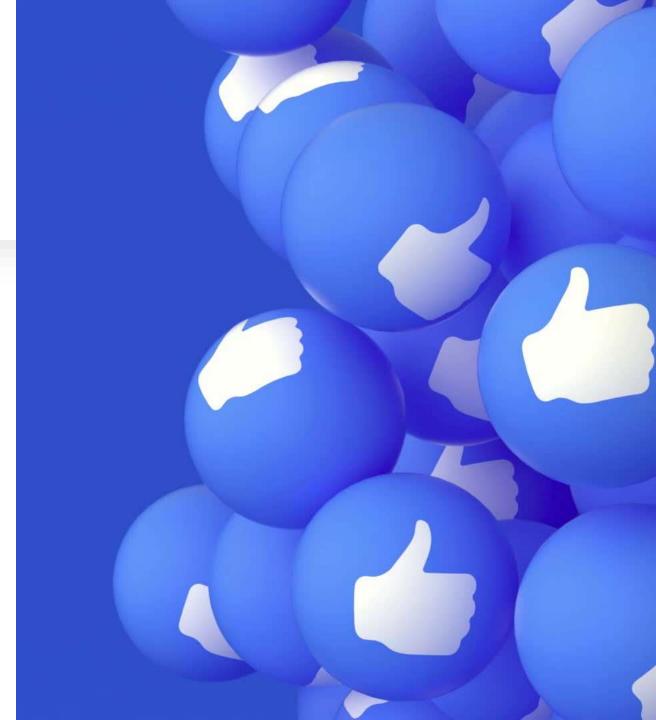
Campaign
Performance:
Before and
After
Adjustment

• Before Adjustment:

- Campaign on Facebook.
- Two ads.
- First ad: CPM 90.
- 1 order.

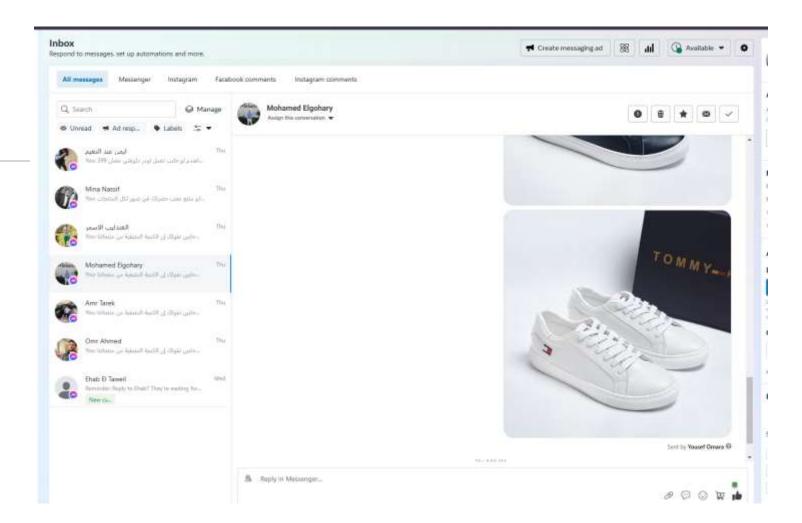
• After Adjustment:

- Adjusted daily budget and ad copy.
- CPM dropped to 74.
- 8 orders worth 3,378



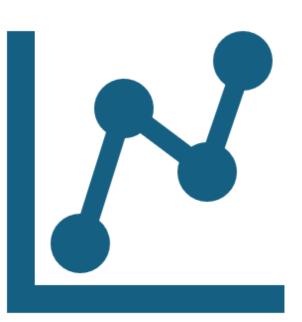
Audience Engagement

- Engaging with the audience.
- Responding to comments and messages.
- Increasing interaction with content.



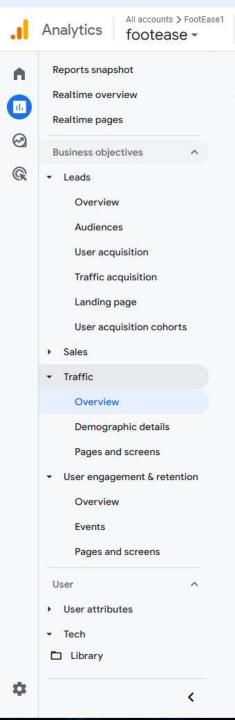
Data Analysis and Performance Measurement

- Content Views: 433
- Click-Through Rate (CTR): 4.12%
- Return on Ad Spend (ROAS): 4.33
- Conversion Rate: 0.13%
- Purchases Conversion Value: 3378



ile

0

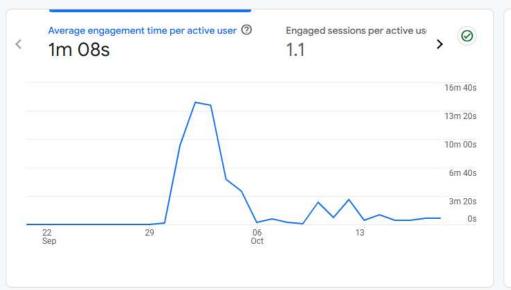






Active users▼ by City	⊘ →
CITY	ACTIVE USERS
Cairo	50
New Cairo City	36
Alexandria	24
Giza	16
6th of October City	10
Tanta	g
Banha	8

Last 28 days Sep 21 - Oct 18, 2024 *

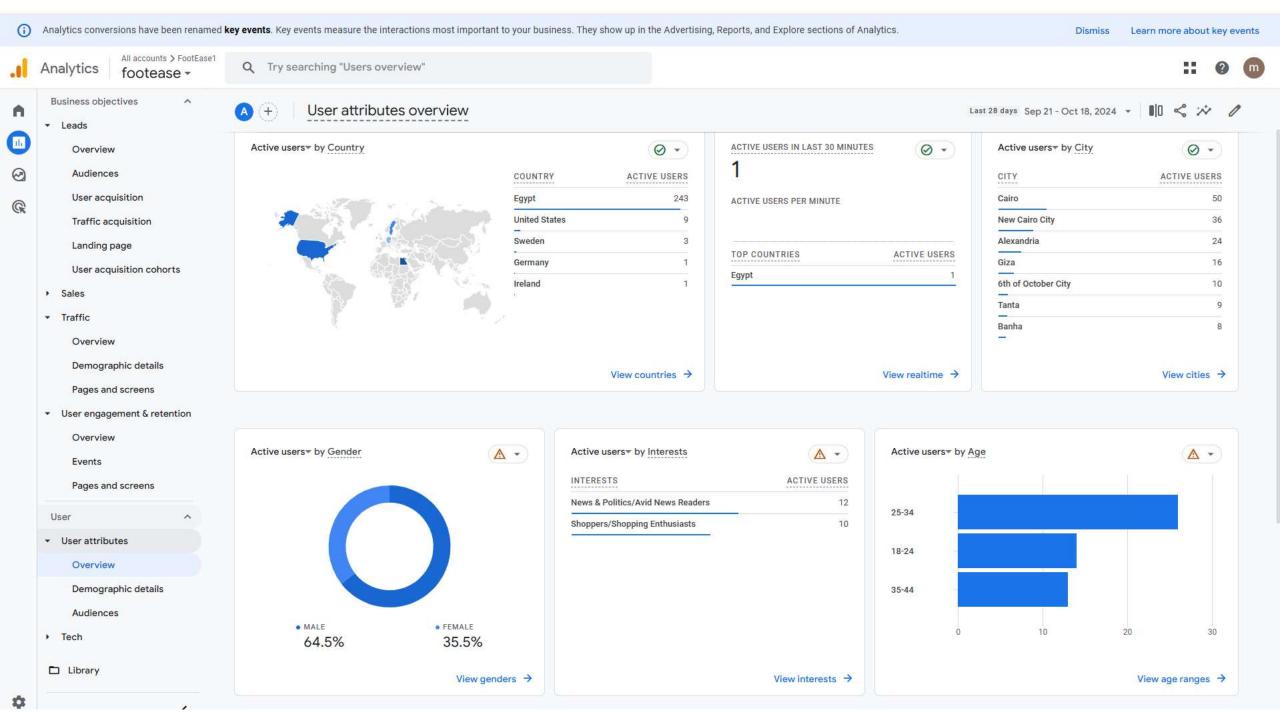


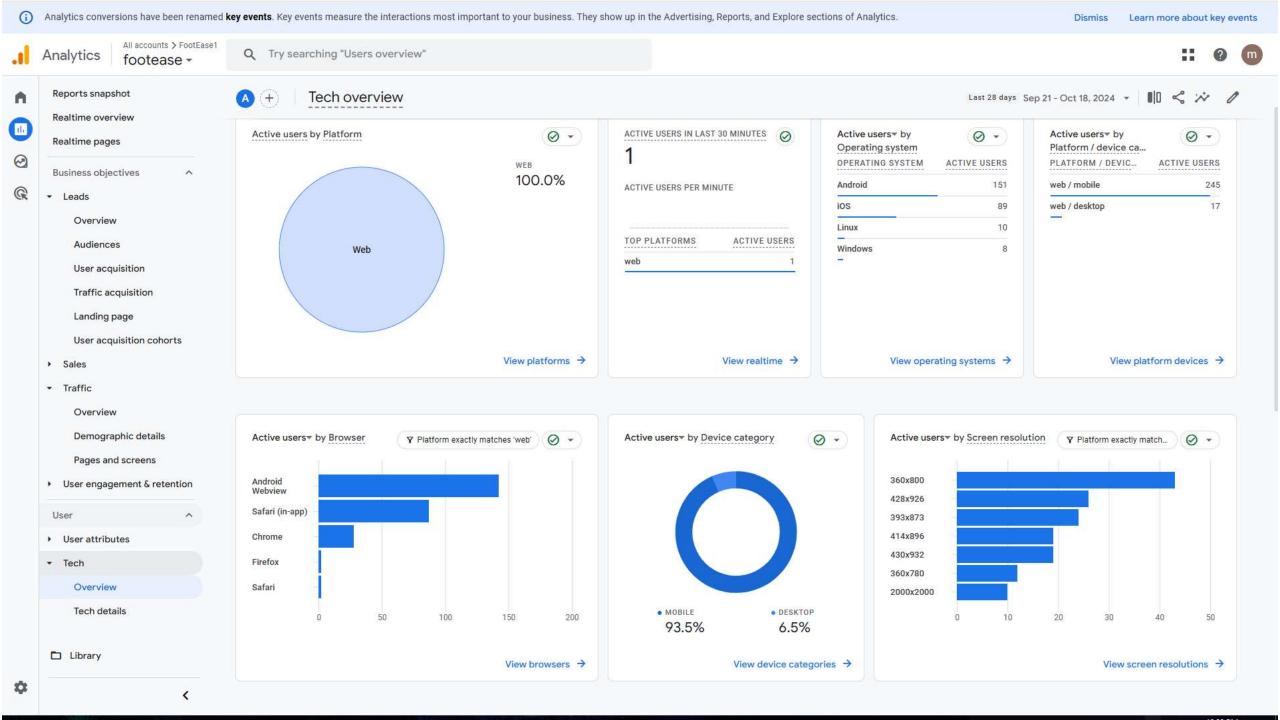
Event count by Event name	(O) +
EVENT NAME	EVENT COUNT
page_view	1.8K
session_start	382
scroll	330
first_visit	261
user_engagement	253
form_start	5
click	2
	View events

View countries →

Views by Page title and	d screen class	Ø -
PAGE TITLE AND SCREE	N	VIEWS
FootEase		1.1K
Tommy سنېکر	-	148
الرئيسية FootEase		89
سيكر أديداس		55
Nike 1 كرتشي		43
كوتشي جلد مطعم شمواه		42
جذمة كالمبرك جلد طبيعي بقري		31
	View pages and	screens →

View cities →





"We will be working on TikTok in the upcoming quarter to target Generation Z."

Recommendations and Improvement



We will launch a remarketing campaign to target users who viewed the content and added items to their cart.



Users spend 1 minute and 8 seconds on my website, showing low engagement. I'll improve site speed and content to increase their stay.



A/B Testing: We'll experiment with different ads, testing variations in text, images, and colors to find the best combination for converting traffic into sales.



Mobile Experience Optimization: With 94% of users accessing the site via mobile, we'll focus on improving navigation and loading times for a smoother mobile experience.



Cross-Selling and Testimonials: We'll apply cross-selling techniques and include client testimonials to build trust and encourage users to complete their purchases.



Gradual Ad Budget
Increase: After
optimizing conversion
rates and engagement,
we'll gradually raise the
ad budget to expand reach
and capitalize on
improved performance.



New Ad Designs: We'll use high-quality product images tailored to the target audience. Incorporating special offers and video ads can enhance engagement and capture more attention.



"We will be working on TikTok in the upcoming quarter to target Generation Z."

3. Email Marketing (For Future Use)



• Building an Email List: Collect emails through the website and social media.



• Automation: Followup emails after purchase to encourage repeat sales.



• Regular Promotions: Send discounts and new product collections.



• Segmentation:
Personalized messages
based on customer
interests and
behavior.