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English: **B (Conversation)**

Network Administration in Ho Chi Minh

University of Education (HCMUE): GOOD in Computer Science Bachelor's Degree

COMP1025	Mạng máy tính nâng cao	3	4.0	A
COMP1029	Thiết kế và quản lý mạng LAN	3	4.0	A
COMP1070	Quản trị cơ bản với Windows Server	3	3.0	B
COMP1076	Quản trị mạng với Linux	3	4.0	A



EXPERIENCE JOB

2012 Technical at **[ThanhNhan Computer](#)**

(Since I was a **sophomore**. Replacement, Installation, and Setup for Computer or Network Devices| **in 7 computer markets in Vietnam**)

2015-2017 Technical at **[ViettelLimex](#)**
(Technical and Sales in Retail

Smartphone and Computer)

LAN management (TPLINK, HP switch L2, PC, DHCP, VPN) **(Network Administrator)**

+Software (Lan File server, Troubleshoot ERP Viettel exim sales management --Java

+Store (Assets, Printers, Mobiles, Laptop, Accessories)

+Support Customers (Laptop, PCs, Mobile) such as

installing Firmware/ROM, Warranty & Replacement

+Code C#: [Print more than 1000 bills and automate](#)

+Gmail bug found when users forgot to log out of account

+Found PHP bug allowing online score over time set

+Find the backdoor timekeeper machine, calculate the formula of backdoor software from the C# file executed

2018-8/2019 Technical at **[FiinGroup](#)** (IT Officer in HCM Branch & Support Customers

(Bank/Securities)

LAN management (Cisco RV, HP switch, TPLink, Unifi, PC DHCP, VPN) **(Network Administrator)**

+Office (Assets, Printers, Projector)

+Software (Lan File server, Mdaemon mail)

+Support Users (Laptop, PCs, SQL 4 Customers) such as

TroubleShoot, Warranty & Replacement

+Code C#: [MailMerge v1.0](#) | [FiinSupportTool V1.0](#)

+Discover the resurrection egg in Skype software in Vietnam - a cute monkey can dance

IT: 1

2019 Linux administrator at **[Mobifone](#)** (Probation). Work with Unix systems:

CentOS Trained; Replacement SAN; Monitoring datacenter; Work in the nightshift; reflect user responses about the SIM card through the system

+Code C#: [CentOS Learning Tool V1.0](#)

IT: 7

12/2019-11/2020 IT Specialist at **[Sun Resources Foods](#)** (IT Officer in Vietnam)

+LAN management (Dual Leaseline, Cisco ASA, Cisco switch, Unifi, Rack, PC DHCP, VPN) **(Network Administrator)**

+Office (Assets, Printers, Access Control, TV, CAM, Projector, POLY studio)

+Software (Windows Server, vSphere ESXi component – File Server, Icewarp mail, ERP C# internal ticket)

+Support Users (Laptop, PCs, SAP installation) such as **TroubleShoot, Warranty & Replacement**

+Code C#: [Cisco VPN Automated Install Tool](#)

+PowerShell Tool: [Tool Assistant For Windows OS](#)

IT: 1

01/2021-11/2021 IT Helpdesk Specialist at **[Searefico](#)**

+Troubleshoot wireless authenticate with Active Directory/Radius svr & VPN

+Office (Assets, Printers, Access Control, TV, CAM, mini PC)

+Remote windows server (File server, VDI virtual)

+Support Users & BOD (Laptop, MacBook) such as

TroubleShoot, Warranty & Replacement

+Code C#: [Full Support Tool V1.0](#) | [Get Profile Tool V1.0](#)

+Script get a series of representative photos in the Viber software with just one click

IT: 3

2022 IT Helpdesk at Pizza Hut Digital & Technology

+LAN management (Leaseline, Cisco intergrate, Cisco switch, Unifi HD, Rack, VPN) (**Network Administrator**)
+Office (Assets, Printers, Access Control, Scanner, TV, shredder, CAM, Projector)
+Software (Windows server 2019 – File server, Office 365-OKTA, Sharepoint, Google Workspace Administrator, Atlassian(Jira, confluence, opsgenie), Dev apps(MIRO, NPM, Rollbar, Logz.io, Sentry.io, Github), Slack enterprise, HKVision, Oncall telephone, Unifi controller cloud, Biostar2 access control)
+Support Users(Macbook, Laptop, Servicenow, Jira) such as **TroubleShoot & Warranty**
+Code C#: [VPN Tool](#)
+[AppleScript VPN conf/Automate](#)
+[Google AppScript \(HTML/CSS/JAVASCRIPT/GS\)](#)
+PowerAutomate Microsoft LeaveForm (used function convert datetime to VN in subject)

IT: 1

Network Administrator

```
***Net interface GEx/x WANIP 14.237.25.xx
(en mode, no shutdown | wr | show run)
-> Remote IP: 14.237.25.1
**Outside Gi0/2 (nameif outside & security-level 0
DEFAULT)
**Inside Gi0/1 ip add 192.168.1.1/255 security-
level 100
nat (inside,outside) dynamic int
show nat detail
dhcpd addr 192.168.1.2-192.168.1.254 inside
dhcp dns 8.8.8.8 8.8.4.4 | dhcp enable inside
**DMZ (web server) Gi0/0 ip add 10.10.10.1/255
security-level 50
DMZ: object network web_80 | host 10.10.10.10
DMZ: nat (dmz,outside) static int serv tcp 80 80
DMZ: object network web_443 | host 10.10.10.10
DMZ: nat (dmz,outside) static int serv tcp 443 443
-> Low secure 0 to High secure 50: denied and you
need to allow
show nat detail
access-list OsideToDMZ extended permit tcp any
host 10.10.10.10 eq 80
access-list OsideToDMZ extended permit tcp any
host 10.10.10.10 eq 443
access-group OsideToDMZ in int outside
**allow ping_check icmp
policy-map global_policy
class inspection_default
inspect icmp error
**enable SNMP
snmp-server community public RO
snmp-server community public private
```

SECURE

```
**OSPF dy-route MD5 (3 router 3 zone) | ospf
message-digest-key 1 md5 MD5takhxx| show IP
ospf int
**Syslog svr WS_nhatkytaptrung | service
timestamps log datetime msec | logging host ipWS |
sh logging
**SSH -I |ip domain name tamhq2.vn | username
SSHtamhq2 pri 15 secret tuoitre92xx| line...
transport input ssh| crypto key gen rsa | ssh ver
2,time-out 90/120,au...retries 2/3 | do show SSH
**xacthuccuco/taptrung (log n users on
localAAA/AAA svr | aaa new-model, aaa au login
default local, line con... -> SSH login | tacacs-svr
host/key, aaa au login default group tacacs+ local
(Note: radius svr none encrypt)
**ACL (3 router, ip acc-list ext 120| permit/deny
udp/tcp any host ipsvr/admin eq domain
(DNS/53),smtp,ftp | int...ip acc-group 120 in)
**policy firewall/ZBF/ ASA Firewall
(inside/outside, show ver)
**hethongnganchanxamnhap IPS/IDS on firewall
(signature/rule/log)| show ver| license boot module
model technology...
**STP V port security(chong loop) (BPDU attack
root bridge| spanning-tree vlan1 root secondary|
portfast/bpduguard enable/guard root|switchport
port-sec mac (max/sticky/violation)
**VLAN
**VPN (crypto isakmp key vpntamhq2 add
10.x.x.x)
```

System Administrator

- Uni: Linux Score A
- Mobifone CenOS Training v System Administrator
- Windows Server 2019/Exchange mail/MS Azure
- [GoogleWorkspaceAdministrator](#)
- [MDaemon/ICEWarp/Zimbra experience](#)
- [IAM-Okta](#)
- Microsoft Endpoint Manager
- [Jaml/Kandji](#)
- [Domain/Workgroup](#)
- Docker/Container
- VMware vSphere/workstation
- Replace Rack svr/Computer
- RAID 5 disk arr 4 disks
- CMD/Powershell/Terminal/Script
- [C#, FrontEnd Developer](#)
- [Python, SQL](#)
- [Viettel ERP Exim Sale Management Experience](#)
- MS Dynamic ERP Supermarket Document knowledge
- ERP SAP V9 Setup Experience
- TicketSystem
(Atlassian, GLPI/ServiceNow...)

*** Cisco packet tracer/ GNS3 / EVE-LAB

*** VMware vSphere / Workstation/
Docker/Container

*** Network monitoring

Solarwinds orion (flow traffic&performance v2020
- CPU, RAM, VLAN, criticals...) simple

Nagios core XI (win/linux/VM, add host
router/switch...,enable SNMP)

Zabbix w **keepalived** (failover IP, exchange 2
zabbix server...) Linux

free LibreNMS (librenms.org, ubuntu VM)

free Cacti server V1.x (windows, PHP conf

MRTG (perl v5+mrtg 2.1x, multi router traffic
grapher, oss.oeticker.ch,enable SNMP, real-time w
excel, perl mrtg mrtg.cfg port&bandwidth
monitoring)

Unifi monitoring

Mikrotik monitoring (DUDE svr+client, enable
SNMP, **DUDE** print)



COMP1025	Mạng máy tính nâng cao		4.0	A
COMP1029	Thiết kế và quản lý mạng LAN	ขอขอบคุณที่โทรมาค่ะ	4.0	A
COMP1070	Quản trị cơ bản với Windows Server		3.0	B
COMP1076	Quản trị mạng với Linux		4.0	A