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URL: <https://mitvietnam.wordpress.com/>

Latest: <https://tinyurl.com/getnewcv>

English: B (Conversation & Read)

Network Administration in Ho Chi Minh

University of Education (HCMUE): **GOOD** in **Computer Science Bachelor's Degree**



I am IT/Technician for Big Company such as Viettel, Mobifone, FiinGroup, Sun Resources Foods, Searefico, PizzaHut (**HCM & Hanoi**)

My Basic Skills are Network-System Administrator & Support Specialist.

<u>Ticket/Assessment:</u> LGPI, Atlassian, ServiceNow , ManageEngine ServiceDesk Plus, Zendesk vs Salesforce
<u>End User Devices:</u> Laptop/PC (ThinkPad, Dell, HP, surface), MacBook (Intel, M1), PCs, iOS, Android, Tizen
<u>Partition/FileSystem/Bootable:</u> GPT, MBR, ExFAT, APFS, EXT, RAID 5 Legacy(Bios)/UEFI
<u>OS Devices:</u> XPSP2,3 Win7,8,8.1,10,11 MacOS Yosemite to Monterey Ubuntu Svr/desk CentOS 7,8
<u>Hardware Server:</u> Dell,IBM,HP Server, Cisco Catalyst, Cisco integrated, Cisco Meraki , Cisco ASA, Cisco RV, Modem ISP Viettel, Vinaphone, FPT <u>Terminal configuration</u>
<u>Firewall:</u> Checkpoint R80.10 , Sophos, Fortigate <u>VPN:</u> PPTP, L2TP, IPsec/SSL VPN, OpenVPNvsSoftether
<u>Mail & Server OS:</u> WinSvr 2k12,19(Active Directory , DNS, DHCP) Ms Exchange 2016/2019/365 (WSL2) Linux Mail (Zimbra, MDaemon, IceWarp), Google workspace admin
<u>Wireless:</u> Cisco WAP371, Tenda AC2100, MW6 TPLink C5400, Asus RT-AC5300, Unifi HD/AC Pro, Ruckus R720 Traditional – Mesh – Router Mesh – Radius 802.1x
<u>The Printer, Scanner, Photocopy machine</u> as Fujifilm Xerox, Ricoh , Brothers, Canon, HP
<u>Camera HKVision</u> Smart TV (Sony, Samsung) Projector Polycom
<u>Access control/FingerPrint machine:</u> Ronald Jack, ZKTeco, Suprema Mitaco, Wise Eyes, BioStar2
<u>Code:</u> C#(ASP.Net/Form/Docker), Batch/Bash script, GAppScript,AppleScript Automator, Android(Java), iOS(Swift), MS SQL, SQL lite, Oracle, Postgre SQL , JavaScript, TypeScript, Python 2-3...etc AngularJS/NodeJS
<u>Script:</u> Command(CMD/Powershell)/VBS/VBA/XLAM/ Terminal Jaml/Kandj - MS Endpoint Virtual: Vmware(workstation+ vSphere_ESXi7)/VirtualBox/ <u>Container/Docker/Kubernetes</u>
<u>CEH:</u> V9/11 CCNA (Cisco Packet Tracer/GNS3) CCNP: EVE-NG, SD-WAN, AD Routing MSCA/E (Windows server, Azure , SQL, Web apps) → <i>Done tasks, No certificates</i>

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EXPERIENCE JOB

2012	Technical at ThanhNhan Computer https://www.tnc.com.vn/ (Since I was a sophomore, I got this Job. This Job help me know most of things to hardware computer as Replacement, Install, Setup & Network Devices)
2015-2017	Technical at ViettelLimex (Mutiple tasks at here included Technical (Network) & Sales in Retails Smartphone & Computer . Besides, I've made a support tool https://mitvietnam.files.wordpress.com/2020/02/in-tu-dong-1000-hoa-don-thegioididong-1.png) <i>LAN management (TPLINK, HP switch, PC, DHCP, VPN))(Network Administrator)</i> <i>+Locate Store management (Assets, Printers, Mobiles, Laptop, Accessories)</i> <i>+Software management (Lan File server, Troubleshoot Viettel exim sales management Java)</i> <i>+Support Users(Laptop,PCs 4 Customers) such as TroubleShoot & Warranty & Replacement</i>
2018-8/2019	Technical at FiinGroup (IT Officer in HCM Branch & support customers (Bank/securities) relatives to SQL. Besides, I've made a FiinPro Customer Support tool as https://mitvietnam.files.wordpress.com/2020/03/fiinprotool.png?w=720) <i>LAN management (Cisco RV, HP switch, TPLink, Unifi, PC DHCP,VPN) (Network Administrator)</i> <i>+Office management (Assets, Printers, Projector)</i> <i>+Software management (Lan File server, Mdaemon mail)</i> <i>+Support Users(Laptop,PCs, SQL 4 Customers) such as TroubleShoot & Warranty & Replacement</i>
IT: 1	
2019	System administrator at Mobifone (PROBATION) . Besides, I've made a CentOS Learning Tool as https://mitvietnam.files.wordpress.com/2020/07/hoquyettam-mitvietnam-mit-viet-nam-tran-van-binh-vn.png <i>Work with Unix system</i>
IT: 5	
12/2019-11/2020	IT Specialist at Sun Resources Foods (IT Officer. Besides, I've made 2 system tool as https://www.mediafire.com/view/wci7xwyfhhb3xbh/SRF_IT_System_TOOL.png/file <i>Script Tool using for IT administrator Techicalsupport</i>)
IT: 1	
	<i>+LAN management (Dual Leaseline, Cisco ASA, Cisco switch, Unifi, Rack, PC DHCP,VPN))(Network Administrator)</i> <i>+Office management (Assets, Printers, Access Control, TV, CAM, Projector, POLY studio)</i> <i>+Software management (windows server – File server, Icewarp mail)</i> <i>+Support Users(Laptop,PCs, Internal ticket, SAP install) such as TroubleShoot & Warranty & Replacement</i>
01/2021-11/2021	IT Helpdesk Specialist at Searefico (Report to Manager; Besides, I've made a support tool as https://mitvietnam.files.wordpress.com/2021/11/tool-support-2021.png https://www.mediafire.com/view/x8p6gqmgc5o7eb4/chuyenvienCNTT_hoquyettam_seareficotool.png/file)
IT: 3	
	<i>+Troubleshoot wireless authenticate with Active Directory/Radius svr & VPN</i> <i>+Office Management (Assets, Printers, Access Control, TV, CAM, mini PC)</i> <i>+Remote windows server management (File server, VDI virtual)</i> <i>+Support Users(Macbook, Laptop) such as TroubleShoot & Warranty & Replacement</i>
2022	IT Helpdesk at Pizza Hut Digital & Technology (also Pizzahut Digital Ventures)
IT: 1	
	<i>+LAN management (Leaseline, Cisco intergrate, Cisco switch, Unifi HD, Rack, VPN)(Network Administrator)</i> <i>+Office management (Assets, Printers, Access Control, Scanner, TV, shredder, CAM, Projector)</i> <i>+Software management (Windows server 2019 – File server, Office 365-OKTA, sharepoint, Google admin, Atlassian(Jira, confluence, opsgenie), Dev apps(MIRO, NPM, Rollbar, Logz.io, Sentry.io, Github), Slack enterprise, HKVision, Oncall, Unifi controller cloud, Biostar2)</i> <i>+Support Users(Macbook, Laptop, Servicenow, Jira services management) such as TroubleShoot & Warranty</i>

COVER LETTER & WANT TO BE

Sau nhiều năm đi làm, Tâm có năng lực chuyên môn để đảm nhận các vị trí IT trong các công ty:

1/ Chuyên viên quản trị Mạng Linux/Windows

2/ Chuyên viên IT internal, IT Support/Helpdesk/Tự động hoá.

Định hướng mà Tâm muốn hướng đến, trở thành một chuyên gia trong lĩnh vực IT cho các công ty, tập đoàn.

Sau vụ đàm phán không thành với mức lương. Tâm có nhu cầu tuyển việc mới.

Tâm tin tưởng ở công ty mới có những công việc tốt và offer phù hợp.

Thế mạnh của Tâm là sự nhiệt tình, nhiệt huyết và đam mê trong nghề.

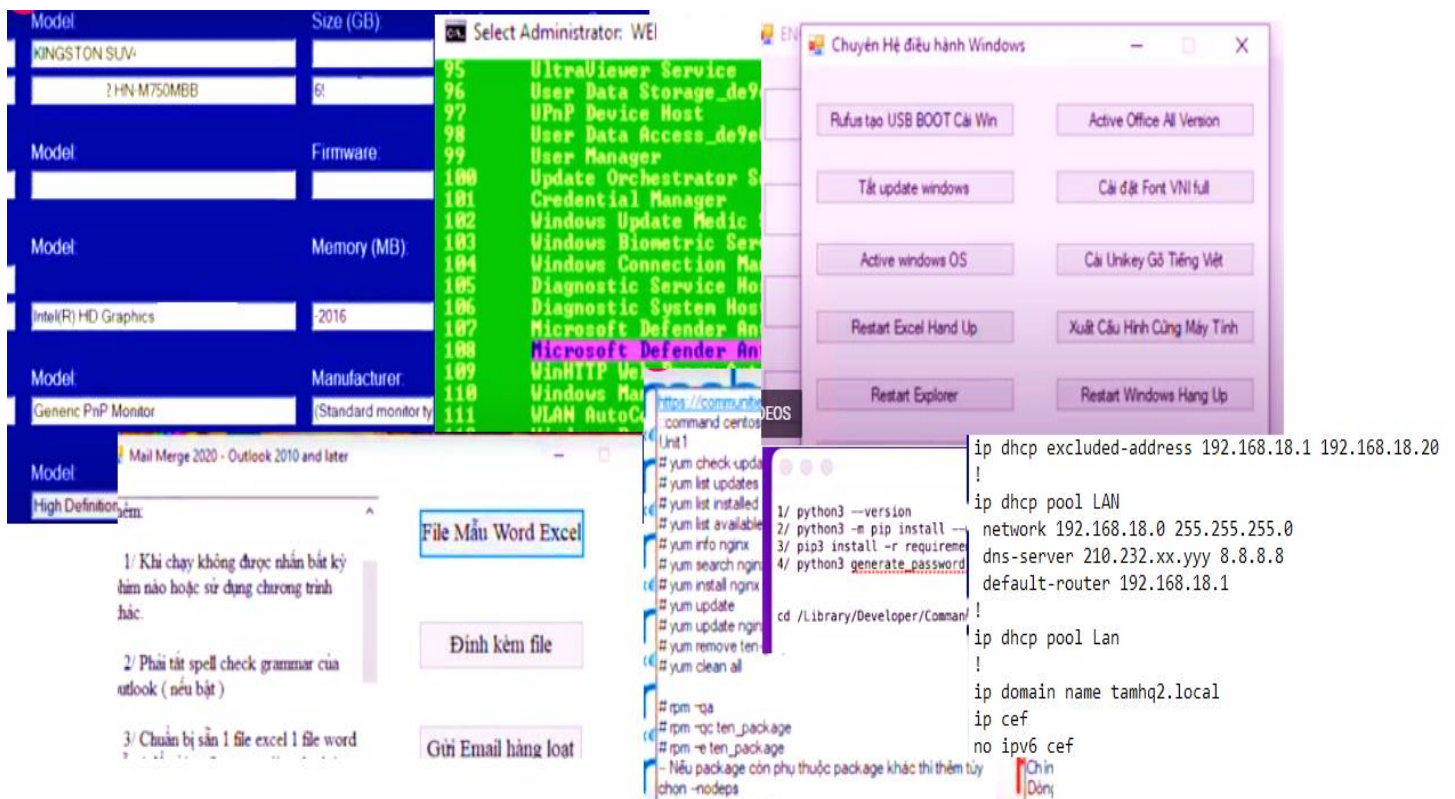
Cần cải thiện kỹ năng giao tiếp về ngoại ngữ được lưu loát.

With many years of IT experiences Job in Vietnam, I can manage tasks as an IT administrator (Linux & Windows). Besides, I also am an IT internal, IT Support, IT helpdesk..., etc

Becoming an IT specialist will be my choice in my next dream.

I hope my new positions in the companies and can get offer new salaries & benefits. **My strength is enthusiasm.**

Sometimes I need to improve my language communication. Thank You.



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I am IT nowadays

Network Administrator

***Net interface GEx/x **WANIP 14.237.25.xx**
(en mode, no shutdown | wr | show run)

-> Remote IP: 14.237.25.1

*****Outside** Gi0/2 (nameif outside & security-level 0
DEFAULT)

*****Inside** Gi0/1 ip add 192.168.1.1/255 security-
level 100

nat (inside,outside) dynamic int

show nat detail

dhcpd addr 192.168.1.2-192.168.1.254 inside

dhcp dns 8.8.8.8 8.8.4.4 | dhcp enable inside

*****DMZ (web server)** Gi0/0 ip add 10.10.10.1/255
security-level 50

DMZ: object network web_80 | host 10.10.10.10

DMZ: nat (dmz,outside) static int serv tcp 80 80

DMZ: object network web_443 | host 10.10.10.10

DMZ: nat (dmz,outside) static int serv tcp 443 443

-> **Low secure 0 to High secure 50:** denied and you
need to allow

show nat detail

access-list OsideToDMZ extended permit tcp any
host 10.10.10.10 eq 80

access-list OsideToDMZ extended permit tcp any
host 10.10.10.10 eq 443

access-group OsideToDMZ in int outside

*****allow ping_check icmp**

policy-map global_policy

class inspection_default

inspect icmp error

*****enable SNMP**

snmp-server community public RO

snmp-server community public private

SECURE

*****OSPF** dy-route MD5 (3 router 3 zone) | ospf
message-digest-key 1 md5 MD5takhxx| show IP
ospf int

*****Syslog** svr WS_nhatkytaptrung | service
timestamps log datetime msec | logging host ipWS |
sh logging

*****SSH -I** |ip domain name **tamhq2.vn** | username
SSH**tamhq2** pri 15 secret tuoitre92xx| line...
transport input ssh| crypto key gen rsa | ssh ver
2,time-out 90/120,au...-retries 2/3 | do show SSH

*****xacthuccucbo/taptrung** (log n users on
localAAA/AAA svr | aaa new-model, aaa au login
default local, line con... -> SSH login | tacacs-svr
host/key, aaa au login default group tacacs+ local
(Note: radius svr none encrypt)

*****ACL** (3 router, ip acc-list ext 120| permit/deny
udp/tcp any host ipsvr/admin eq domain
(DNS/53),smtp,ftp | int...ip acc-group 120 in)

*****policy firewall/ZBF/ ASA Firewall**
(inside/outside, show ver)

*****hethongnganchanxamnhap IPS/IDS** on firewall
(signature/rule/log)| show ver| license boot module
model technology....

*****STP V port security(chong loop)** (BPDU attack
root bridge| spanning-tree vlan1 root secondary|
portfast/bpduguard enable/guard root|switchport
port-sec mac (max/sticky/violation)

*****VLAN**

*****VPN** (crypto isakmp key vp**tamhq2** add
10.x.x.x)

*** **Cisco packet tracer/ GNS3 / EVE-LAB**

*** **Vmware vSphere / Workstation/**

Docker/Container

*** **Network monitoring**

Solarwinds orion (flow traffic&performance v2020
- CPU, RAM, VLAN, criticals...) simple

Nagios core XI (win/linux/VM, add host
router/switch...,enable SNMP)

Zabbix w keepalived (failover IP, exchange 2
zabbix server...) Linux

free LibreNMS (librenms.org, ubuntu VM)

free Cacti server V1.x (windows, PHP conf

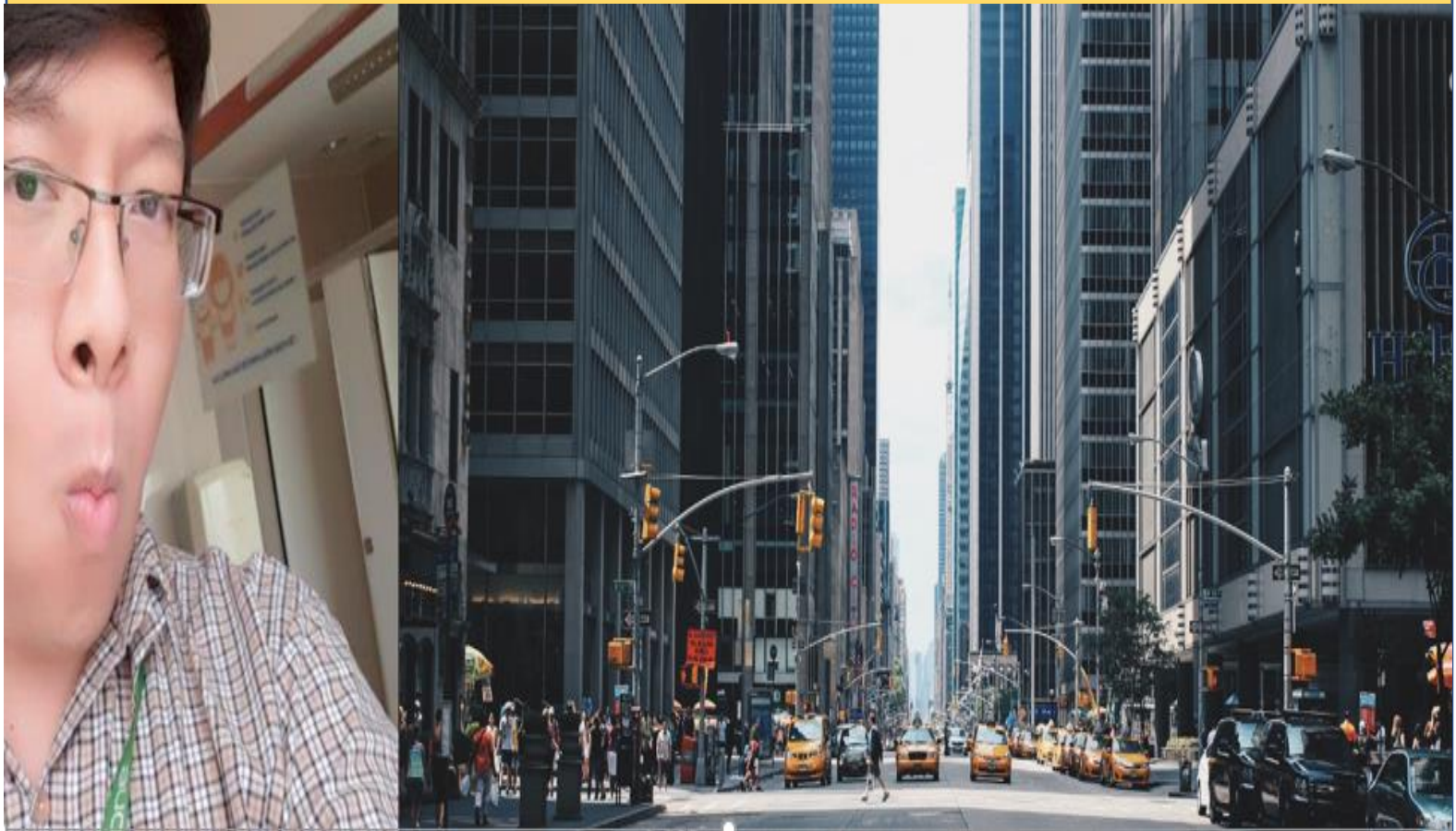
MRTG (perl v5+mrtg 2.1x, multi router traffic
grapher, oss.oeticker.ch,enable SNMP, real-time w
excel, perl mrtg mrtg.cfg port&bandwidth
monitoring)

Unifi monitoring

Mirotik monitoring (DUDE svr+client, enable
SNMP, **DUDE** print)

System Administrator

- Uni: Linux Score A
 - Mobifone CenOS Training v System Administrator
 - Windows Server 2019/Exchange mail/MS Azure
 - GoogleWorkspaceAdministrator
 - ICEWarp/Zimbra experience
 - IAM-Okta
 - Microsoft Endpoint Manager
 - Jaml/Kandji
 - Domain/Workgroup
 - Docker/Container
- Vmware
 - Replace Rack svr/Computer
 - RAID 5
 - CMD/Powershell/Terminal/Script
 - C#, FrontEnd
 - Python, SQL
 - Viettel ERP Exim Sale Management Experience
 - MS Dynamic ERP Supermarket Document knowledge
 - ERP SAP V9 Setup Experience
 - TicketSystem
(Atlassian, GLPI/ServiceNow...)



THANK YOU