Fullname: QuyetTamHo 1992 | Call me "Tam"

Address: HCM City in Vietnam

Mobile: 0962996876

Email: tamhq2@gmail.com

URL: https://mitvietnam.wordpress.com/

Latest Tasks: https://tinyurl.com/getnewcv

English: B

Network Administration Bachelor's Degree in Ho Chi Minh

University of Education (HCMUE): GOOD

I am IT/Technician for Big Company as Viettel, Mobifone, FiinGroup, Sun Resources Foods, Searefico. (HCM & Hanoi)

My Basic Skills are Helpdesk/Support/System Admin, Coder, Scripter

Ticket/Assessment: LGPI, Atlassian, ServiceNow

End User Devices: Laptop (ThinkPad, Dell, HP, surface), MacBook (Intel, M1), PCs, iOS, Android, TIZEN

Partition/FileSystem/Bootable: GPT, MBR, ExFAT, APFS, EXT, RAID | Legacy(Bios)/UEFI

OS Devices: XPSP2,3|Win7,8,8.1,10,11|MacOS Yosemite to Montery|Ubuntu Svr/desk|CentOS7,8

Hardware Server: Dell r720 machine|Mobifone Data Center, Cisco 1900 series terminal, Cisco GUI (ASA 5500, RV130W), Modem ISP Viettel, Vinaphone, FPT

Firewall: Checkpoint, Sophos, Fortigate | VPN: PPTP, L2TP, IPsec/SSL VPN, OpenVPN

Mail & Server OS: WinSvr2k12,19(Active Directory, DNSs) | Ms Exchange 2016/2019/365(WSL2)| Linux Mail Svr (Zimbra, MDaemon, IceWarp), Google workspace.

Wireless: Cisco WAP371, Tenda AC2100, MW6 | TPLink C5400, Asus RT-AC5300, Unifi HD/AC Pro, Ruckus R720 | Traditional – Mesh – Router Mesh – Radius

The Printer, Scanner, Photocopy machine as Ricoh, Brothers, Canon, HP

Camera HKVision | Smart TV(SONY, SAMSUNG) | Projector | Polycom

Access control/FingerPrint machine: Ronald Jack, ZKTeco, Suprema | Mitaco, Wise Eyes, BioStar2

Code: C#(ASP.Net/Form/Docker), Batch/Bash script, GAppScript, Android, iOS, MS SQL, SQL lite, Oracle, Postgre SQL, JavaScript, TypeScript, Python 2-3...etc

Script: Command(CMD/Powershell)/VBS/VBA/Terminal | **Virtual:**

Vmware(workstation+vSphere_ESXi7)/VirtualBox/ | Container/Docker

CEH: V9/11 | CCNA(Cisco Packet Tracer/GNS3) | CCNP: EVE-NG, SD-WAN, AD Routing |

MSCA/E(Windows server, Azure, SQL, Web apps) → Done tasks, No certificates



Please get My CV via the site: https://tinyurl.com/getnewcv

EXPERIENCE JOB

2012 Technical at ThanhNhan Computer https://www.tnc.com.vn/

(Since I was a sophomore, I got this Job. This Job help me know most of things to computer hardware as Replacement, Install, Setup & Network Devices)

2015-2017 Technical at ViettelLimex

(Mutiple tasks at here included Technical (Network) & Sales in Retails Smartphone & Computer. Besides, I've made a support tool to support for my friend also work in different Viettel company as https://mitvietnam.files.wordpress.com/2020/02/in-tu-dong-1000-hoa-don-thegioididong-1.png)

2018-8/2019 Technical at FiinGroup (IT Officer in HCM Branch & also support customers (Bank/securities) relatives to SQL. Besides, I've made a FiinPro Customer Support tool as https://mitvietnam.files.wordpress.com/2020/03/fiinprotool.png?w=720)

2019 IT System administrator EXPERT Mobifone (PROBATION. Besides, I've made a CenOS Learning Tool as https://mitvietnam.files.wordpress.com/2020/07/hoquyettam-mitvietnam-mit-vietnam-tran-van-binh-vn.png)

12/2019-11/2020 IT Specialist at Sun Resources Foods (IT Officer. Besides, I've made 2 system tool as https://www.mediafire.com/view/wci7xwyfhhb3xbh/SRF_IT_System_TOOL.png/file
Script Tool using for IT administrator Techicalsupport)

- +LAN management (Dual Leaseline, Cisco ASA, Cisco switch, Unifi, Rack, PC DHCP)
- +Office management (Assets, Printers, Access Control, TV, CAM, Projector, POLY studio)
- +Software management (windows server File server, Icewarp mail)
- +Support Users(Laptop,PCs, Internal ticket, SAP install)

01/2021-11/2021 IT Helpdesk Expert at Searefico (Report to Manager; Besides, I've made a support tool as https://mitvietnam.files.wordpress.com/2021/11/tool-support-2021.pnghttps://www.mediafire.com/view/x8p6gqmgc5o7eb4/chuyenviencntt_hoquyettam_seareficotool.png/file)

- +Troubleshoot wireless ruckus with authenticate with Active Directory
- +Office Management (Assets, Printers, Access Control, TV, CAM, mini PC)
- +Remote windows server (File server, VDI virtual)
- +Support Users(Macbook, Laptop)

2022 IT Helpdesk at Pizza Hut Digital & Technology (also Pizzahut Digital Ventures)

- +LAN management (Leaseline, Cisco intergrate, Cisco switch, Unifi HD, Rack)
- +Office management (Assets, Printers, Access Control, Scanner, TV, shredder, CAM, Projector)
- +Software management (windows server 2019 File server, Office 365, Google admin, Atlassian(Jira, confluence, opsgenie),Dev apps(MIRO, NPM,Rollbar,Logz.io,Sentry.io,Github), Slack enterprise, HKVision, Oncall, Unifi controller cloud, Biostar2)
- +Support Users(Macbook, Laptop, Servicenow, Jira services management)

COVER LETTER & WANT TO BE

Sau nhiều năm đi làm, Tâm có năng lực chuyên môn để đảm nhận các vị trí IT trong các công ty:

1/ Chuyên viên quản trị Mạng Linux/Windows

2/ Chuyên viên IT internal, IT Support/Helpdesk/Tự động hoá.

Định hướng mà Tâm muốn hướng đến, trở thành một chuyên gia trong lĩnh vực IT cho các công ty, tập đoàn. Sau vụ đàm phán không thành với mức lương. Tâm có nhu cầu tuyển việc mới.

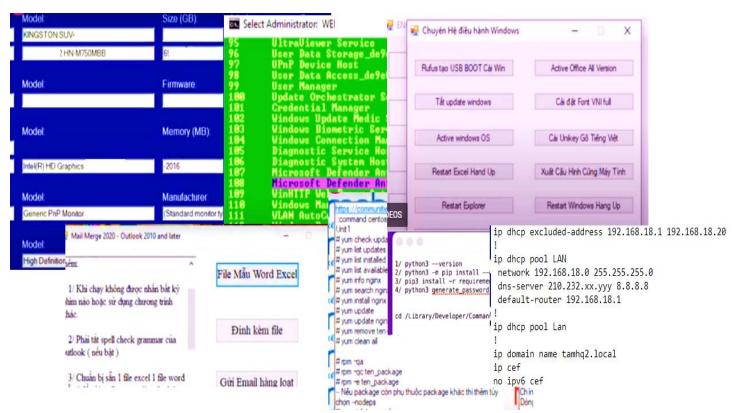
Tâm tin tưởng ở công ty mới có những công việc tốt và offer phù hợp.

Thế mạnh của Tâm là sự nhiệt tình, nhiệt huyết và đam mê trong nghề.

Cần cải thiện kỹ năng giao tiếp về ngoại ngữ được lưu loát.

With many years of IT experiences Job in Vietnam, I can manage tasks as an IT administrator (Linux & Windows). Besides, I also am an IT internal, IT Support, IT helpdesk..., etc Becoming an IT specialist will be my choice in my next dream.

I hope my new positions in the companies and can get offer new salaries & benefits. My strength is enthusiasm. Sometimes I need to improve my language communication. Thank You!!



Please get My CV via the site: https://tinyurl.com/getnewcv

I am IT nowadays

Network Administrator

- ***Net interface GEx/x **WANIP 14.237.25.x**x (en mode, no shutdown | wr | show run)
- -> Remote IP: 14.237.25.1
- **Outside Gi0/2 (nameif outside & security-level 0 DEFAULT)
- ****Inside** Gi0/1 ip add 192.168.1.1/255 security-level 100

nat (inside, outside) dynamic int

show nat detail

dhcpd addr 192.168.1.2-192.168.1.254 inside dhcp dns 8.8.8.8 8.8.4.4 | dhcp enable inside

****DMZ** (web server) Gi0/0 ip add 10.10.10.1/255 security-level 50

DMZ: object network web_80 | host 10.10.10.10

DMZ: nat (dmz,outside) static int serv tcp 80 80

DMZ: object network web_443 | host 10.10.10.10

DMZ: nat (dmz,outside) static int serv tcp 443 443

-> Low secure 0 to High secure 50: denied and you need to allow

show nat detail

access-list OsideToDMZ extended permit tcp any host 10.10.10.10 eq 80

access-list OsideToDMZ extended permit tcp any host 10.10.10.10 eq 443

access-group OsideToDMZ in int outside

**allow ping_check icmp

policy-map global_policy

class inspection_default

inspect icmp error

**enable SNMP

snmp-server community public RO

snmp-server community public private

SECURE

- **OSPF dy-route MD5 (3 router 3 zone) | ospf message-digest-key 1 md5 MD5takhxx| show IP ospf int
- **Syslog svr WS_nhatkytaptrung | service timestamps log datetime msec | logging host ipWS | sh logging
- **SSH -1 |ip domain name tamhq2.vn | username SSHtamhq2 pri 15 secret tuoitre92xx| line... transport input ssh| crypto key gen rsa | ssh ver 2,time-out 90/120,au..-retries 2/3 | do show SSH

- **xacthuccucbo/taptrung (log n users on localAAA/AAA svr | aaa new-model, aaa au login default local, line con... -> SSH login | tacacs-svr host/key, aaa au login default group tacacs+ local (Note: radius svr none encrypt)
- **ACL (3 router, ip acc-list ext 120| permit/deny udp/tcp any host ipsvr/admin eq domain (DNS/53),smtp,ftp | int...ip acc-group 120 in)
- **policy firewall/ZBF/ ASA Firewall (inside/outside, show ver)
- **hethongnganchanxamnhap IPS/IDS on firewall (signature/rule/log)| show ver| license boot module model technology....
- **STP V port security(chong loop) (BPDU attack root bridge| spanning-tree vlan1 root secondary| portfast/bpduguard enable/guard root|switchport port-sec mac (max/sticky/violation)

**VLAN

**VPN (crypto isakmp key vpntamhq2 add 10.x.x.x)

*** Cisco packet tracer/ GNS3 / EVE-LAB

*** Vmware vSphere / Workstation/

Docker/Container

*** Network monitoring

Solarwinds orion (flow traffic&performance v2020 - CPU, RAM, VLAN, criticals...) simple

Nagios core XI (win/linux/VM, add host router/switch...,enable SNMP)

Zabbix w **keepalived** (failover IP, exchange 2 zabbix server...) Linux

free LibreNMS (librenms.org, ubuntu VM)

free Cacti server V1.x (windows, PHP conf

MRTG (perl v5+mrtg 2.1x, multi router traffic grapher, oss.oeticker.ch,enable SNMP, real-time w excel, perl mrtg mrtg.cfg port&bandwidth monitoring)

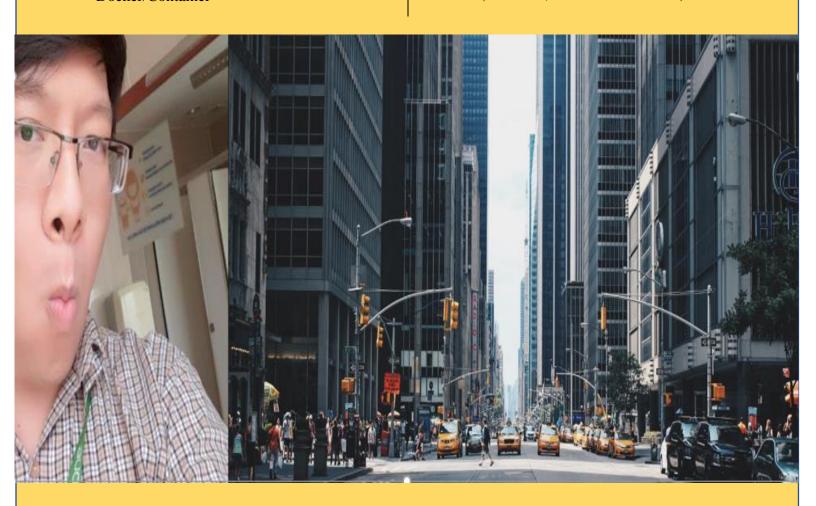
Unifi monitoring

Mirotik monitoring (DUDE svr+client, enable SNMP, DUDE print)

System Administrator

- Uni: Linux Score A
- Mobifone CenOS Training v System Administrator
- Windows Server 2019/Exchange mail/MS Azure
- GoogleWorkspaceAdministrator
- ICEWarp/Zimbra experience
- IAM-Okta
- Microsoft Endpoint Manager
- Jaml/Kandji
- Domain/Workgroup
- Docker/Container

- Vmware
- Replace Rack svr/Computer
- RAID 5
- CMD/Powershell/Terminal/Script
- C#, FrontEnd
- Python, SQL
- Viettel ERP Exim Sale Management Expericence
- MS Dynamic ERP Supermarket Document knowledge
- ERP SAP V9 Setup Experience
- TicketSystem (Atlassian,GLPI/ServiceNow...)



THANK YOU