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Summary

As a highly competent computer science student with a solid foundation in web development and dev-ops, I am currently in the final year of my BSC degree in Computer Science at Surrey University, where I am on track to achieve a first-class degree. I am eager to pursue a career in the technology industry, particularly in entry-level and graduate programs within the fields of cyber security and software development. I am committed to delivering well-designed and seamless applications from start to finish, and am confident in my ability to contribute to the success of any organization.

Experience



Sales Associate

Currys plc

Aug 2019 - Present (3 years 8 months)

Key Responsibilities & Achievements:

- Consecutively delivered on base requirements for 10 months in a row
- 60% of my customer satisfaction reviews out of 10, are 9 or 10
- Customer assistance / upselling
- Till management & cash up
- Resolving customer issues



Infrastructure Specialist

IBM

Jul 2021 - Sep 2022 (1 year 3 months)

14-month placement position with IBM as an Infrastructure Specialist working on a development team that provides virtual machines & environments for client demos and workshops.

Key Responsibilities:

- Liaise with IBM Technical Sales professionals to confirm and validate event technical requirements
- Help with the deployment of IBM software solutions into our private clouds (used technologies like VMWare, Terraform, Ansible, ...)
- When the event is being run offsite, arrange the logistics to ship the technology to the required location
- Attend progress and status meetings with the events manager as required
- Be prepared to travel to IBM Southbank on occasions to support events run in this location
- Assist with project work, delivering new client centre capabilities as requested
- Possible become part of the development team and work on our web-based booking platform
- Support in any IBM-internal marketing activities like the creation of newsletters etc

Achievements:

- Design, develop, launch, maintain, test front-end application for our fellow IBM colleagues to request demo & workshop templates
- Run a weekly news letter to promote the site, templates and workshops

- Work with fellow interns to revamp the intern progress tracking application to React



Student Representative

University of Surrey

Sep 2019 - Jun 2020 (10 months)

For my first year, I decided to run as a Student rep to network and voice student concerns so that me and my cohort got the best teaching and resources possible.

Responsibilities:

- Gather student opinions about modules and courses from my cohort through various forms of communication
- Voice students feedback about lecturers, module contents & examination concerns in front of a lecturer panel
- One of our bigger achievements were to advocate for more consistent, reliable and good quality recordings of lectures, which was a valued commodity during the Covid-19 lockdown that impacted us all in our second semester.

Education



University of Surrey

Bachelor's degree, Computer Science

2019 - 2023

Modules:

Y1: Computer Logic • Foundations of Computing I & II • Programming Fundamentals • Web & Database Systems • Data Structures & Algorithms • Operating Systems • Software Engineering

Y2: Advance algorithms • Further Programming Paradigms • Information Retrieval • Web Development • Artificial Intelligence • Computer Networking • Parallel Computing • Software Engineering Project



The 6th Form College Farnborough

A Level, Maths, Physics & Graphic Design

2017 - 2019

Skills

Client Relations • Sales • Upselling • Team Leadership • SQL • DevOps • Negotiation • Java • React.js • Web Development

Honors & Awards



Duke of Edinburgh Gold Award - Duke of Edinburgh

Aug 2019