



## MISSION

Productivity for everyone



## VISION

By 2025, to become Asia Pacific class professional institution to promote productivity movement nationwide



## CORE VALUES

Professionalism

Energetic

Creativity

Kindness

Honesty

Ethics

Continual improver

*Productivity is, above all, an attitude of mind. It seeks to continually improve what already exists. It is based on the belief that one can do things better today than yesterday and better tomorrow than today.*

from the report of the Rome Conference European Productivity Agency, 1958

---

*Productivity is the optimized utilization of all available resources, investigation into the best known resources and generating new resources, through creative thinking, innovation, technology, research and development and by the use of all areas of knowledge, improvement techniques, methods and approaches for the production and distribution of quality goods and services at minimum unit cost in an ethical and legal manner, with due regard to the environment – both physical and pro-actively motivational.*

Dr. M. R. Ramsay – 1973 and later

---

*Productivity, Quality and Competitiveness is an attitude of mind that should be pursued at the highest level with a belief in human progress, which continuously strives to internalize the habit of improvement.*




---

Telephone: 976 7000-0298  
 Fax: 976 7000-0298  
 Website: [www.mpo-org.mn](http://www.mpo-org.mn)  
 E-mail: [info@mpo-org.mn](mailto:info@mpo-org.mn)  
 Bayangol District, Peace Avenue,  
 20th khoroo, Ulaanbaatar, Mongolia  
 /MongolianProductivity  
 Organization

# MONGOLIAN PRODUCTIVITY ORGANIZATION

# INTRODUCTION

## PRODUCTIVITY MOVEMENT MILESTONES

Since 1992

### LAUNCHING AND FOUNDATION

1992-1999

- Established and became an Asian Productivity Organization (APO) Member
- Studied best practices from APO member countries
- Started introducing productivity concepts and techniques nationwide
- Implemented first productivity improvement programs at GOBI JSC
- Initiated National Productivity Award Scheme by President of Mongolia
- Became member of Academy of Productivity Science of World

### DEVELOPMENT AND GROWTH

2000-2008

- Established cooperation with American Productivity Quality Center (APQC)
- Established Productivity Training Scheme; DPP basic
- Initiated APO Demonstration companies project
- Change Management
- Service Excellence

### CHANGE & RESTRUCTURING

2009-2011

- Trained pool of Productivity Practitioners with support of Temasek Foundation, Singapore
- Implemented APO Demonstration companies project: TQM

### RELAUNCH & RE-ENGINEERING

Since 2012

- Focusing on Institutional building of MPO
- Implementing APO Demonstration companies projects
- Conducting Training of Trainers
- Implementing Demonstration projects on QMS ISO 9001:2015

## ORGANIZATIONAL CHART



## STRATEGIC DIRECTION

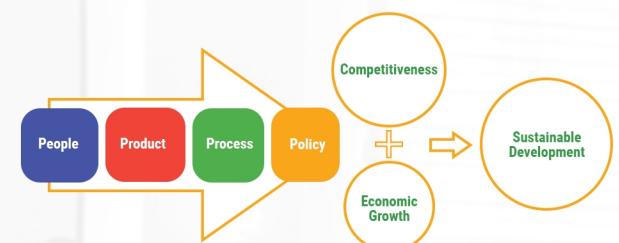
- To promote the organization excellence
- To catalyze innovation-led productivity growth
- To promote green productivity

## ACTIVITIES

- To provide consultancy services to individuals and enterprises for improved productivity and quality
- To cooperate with national and international organizations to share best practices;
- To promote productivity and quality concepts, processes and techniques at nationwide
- To publish and distribute the productivity and quality promotion materials;
- To conduct trainings on productivity and quality approaches to stakeholders;
- To promote the concept to energy conservation and the environmental management
- To conduct surveys and research for recommendations for productivity improvement at all level;
- To collect and compile productivity-related information to create centralized database for the learning



## ORGANIZATIONAL-LEVEL PRODUCTIVITY IMPROVEMENT TOOLS AND TECHNIQUES



### Productivity-enhancing initiatives

People	Product	Process	Policy
5S/Good Housekeeping	●	●	●
7 wastes	●	●	●
Benchmarking	●	●	●
Green productivity	●	●	●
Kaizen	●	●	●
Knowledge management	●	●	●
Quality Circles/Work Improvement Teams	●	●	●
3Rs: Reduce, reuse, recycle	●	●	●
Customer Satisfaction Index	●	●	●
Eco-design	●	●	●
Hazard Analysis and Critical Control Points (HACCP)	●	●	●
Niche Marketing	●	●	●
Quality Management System	●	●	●
Supply Chain Management	●	●	●
Business Process Reengineering	●	●	●
Just-in-time Production System	●	●	●
Preventive/Productive Maintenance	●	●	●
Six Sigma	●	●	●
Employee Suggestion Schemes	●	●	●
Lean (Toyota) Management System	●	●	●
OHSAS 18000	●	●	●
Social Accountability (SA) 8000	●	●	●
Workplace Cooperation	●	●	●
Balanced Scorecard	●	●	●
Business Excellence Framework	●	●	●
Corporate Social Responsibility	●	●	●
Energy Conservation /Management	●	●	●
Environmental Management System	●	●	●
Global Agricultural Practices (GAP)	●	●	●
ISO 9000 Quality Management System	●	●	●
National Quality Award	●	●	●