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# RAMYA MOHAN

## PROJECT MANAGER | DATA ANALYST

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### PROFESSIONAL SUMMARY

Accomplished IT professional with a Master's in Computer Science and a Bachelor's in Biology, experienced in data analytics, programming, and leading client-focused projects in the healthcare IT industry.

### CORE COMPETENCIES

<b>PROFESSIONAL SKILLS</b>	Report Generation   Data Driven Decision Making   Organization   Project Planning   Time Management   Budget Management   Communication   Coaching and Training
<b>TECHNICAL SKILLS</b>	Microsoft Office   Excel   Tableau   PowerBI   Data Mining   Analysis   Machine Learning   Algorithms   Git   SQL   Python - numpy, pandas

### PROFESSIONAL EXPERIENCE

#### eClinicalWorks

Project Manager | March 2022 - December 2022

Advised clients on different eCW solutions packages to best the needs of each clinic and managed project schedules. Conducted regular client check-ins and provided updates on implementation progress. Write well-designed and efficient code by using the best software development practices

Software Training Specialist | November 2019 - March 2022

Trained 100s of clients on EMR systems, customized training schedules, and supported initial usage. Collaborated with various teams to determine the best training approaches.

Analytics Intern | May 2017 - August 2017

Researched chronic conditions, created Postgres databases, and developed R programs to link data.

#### American Red Cross

Lab Technician | January 2015 - July 2015

Prepared reagents, performed DNA extraction, and maintained lab equipment.

#### Beth Israel Deaconess Medical Center

Research Assistant | January 2014 - July 2014

Conducted research on circadian rhythms and sleep deprivation using various testing methods.

### RELEVANT PROJECTS

**Chronic Risk Assessment** - Linked medical tests to chronic conditions and created Postgres - databases R

**Meaningful Use Test Case** - Developed eCQMs test cases to enhance EMR systems

**Data Type Mismatch** - Improved EMR UI with proper field input validation

**Key Clinical Workflow** - Documented eClinicalWorks interfaces and identified improvements

**SQOO** - Streamlined JIRA issue tracking by closing duplicates and verifying unresolved cases

**Covid Analysis** - Analyzing NYTimes Covid Data to compare cases and deaths by state.

**Coffee Shop Dashboard** - Creating an interactive dashboard to visualize data and identify factors that can help sales

### EDUCATION & CERTIFICATES

**2016 - 2018 | University of Massachusetts Amherst**  
Masters of Computer Science

**2023 - 2024 | California Institute of Career Development**  
Certification in AI Powered Data Analytics

**2011 - 2015 | Northeastern University**  
Bachelor of Science - Biology

**2011-2015 - National Merit Scholarship**  
National Merit Finalist, full tuition scholarship to NEU

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