Round 4 (high fi)

- *Think Aloud protocol*
- *Observations*
- *Heuristic evaluations*
- *UEQ (User Experience Questionnaire)*

P1

Think aloud protocol

User goal/ task	Interface part/ location	Verbal Protocol
Exploring view/learn		Are these comments a community thing? I wasn't sure because I thought these were the comments he was saying instead
Reading scenario options	Other's experiences	It's saying "in their home" but the image is not at home. Image and text are not matching
	Possible experiences	This can be reworded better. "With someone you are friends with because you" threw me off because I didn't understand what it meant
		I like that there are highlights to tell me where to press
		The progress bar is helpful
		The tips in create and view are noticeable and distinctive I like hat

Observations

User goal/ task	Interface part/ location	Physical behaviour
		Didn't know how to get to create/view page from my profile, started clicking on explore when asked to create a scenario

		Looked confused when reading the possible experiences page
		Double checked if "my scenarios" were scenarios created by user
		Wasn't sure what "I am learning to" on view/learn was

User Experience Questionnaire
See google form

P2

Think aloud protocol

User goal/ task	Interface part/ location	Verbal Protocol

Observations

User goal/ task	Interface part/ location	Physical behaviour

User Experience Questionnaire
See google form

P3

Think aloud protocol

User goal/ task	Interface part/ location	Verbal Protocol

Observations

User goal/ task	Interface part/ location	Physical behaviour

User Experience Questionnaire
See google form

P4

Think aloud protocol

User goal/ task	Interface part/ location	Verbal Protocol

Observations

User goal/ task	Interface part/ location	Physical behaviour

Semi-structured Interview questions

Usability testing

Participant number ___
(1-5 scale) - strongly disagree - strongly agree

1. I think that I would like to use this system frequently.
    3 -
2. I found the system unnecessarily complex.
    1
3. I thought the system was easy to use.
    5
4. I think that I would need the support of a technical person to be able to use this system.
    1
5. I found the various functions in this system were well integrated.
    1 - toggling between task, breadcrumbs on the top and the menu bar
6. I thought there was too much inconsistency in this system.
    1 - everything looks exactly the same, icons and text - everything was consistent and the imagery
7. I would imagine that most people would learn to use this system very quickly.
    4 - not that familiar and lots to do
8. I found the system very cumbersome to use.
    1 - i knew what i was doing
9. I felt very confident using the system
    1 .
10. I needed to learn a lot of things before I could get going with the system
    2- View and learn - my scenarios and other people experiences and create

User Experience Questionnaire
See google form
P1

Think aloud protocol

User goal/ task	Interface part/ location	Verbal Protocol

Observations

User goal/ task	Interface part/ location	Physical behaviour

User Experience Questionnaire
See google form