



How a multi-vendor team works at its best

Kimmo Brunfeldt 10 / 2017

Content_

01

PROJECT INTRO

To give some context of our project.

02

WEEKLY RHYTHM

How does our team's daily life look like?

03

TOOL & METHODS

A few highlights of our working methods.

04

KEY LEARNINGS

Good and not so good.

05

Q & A

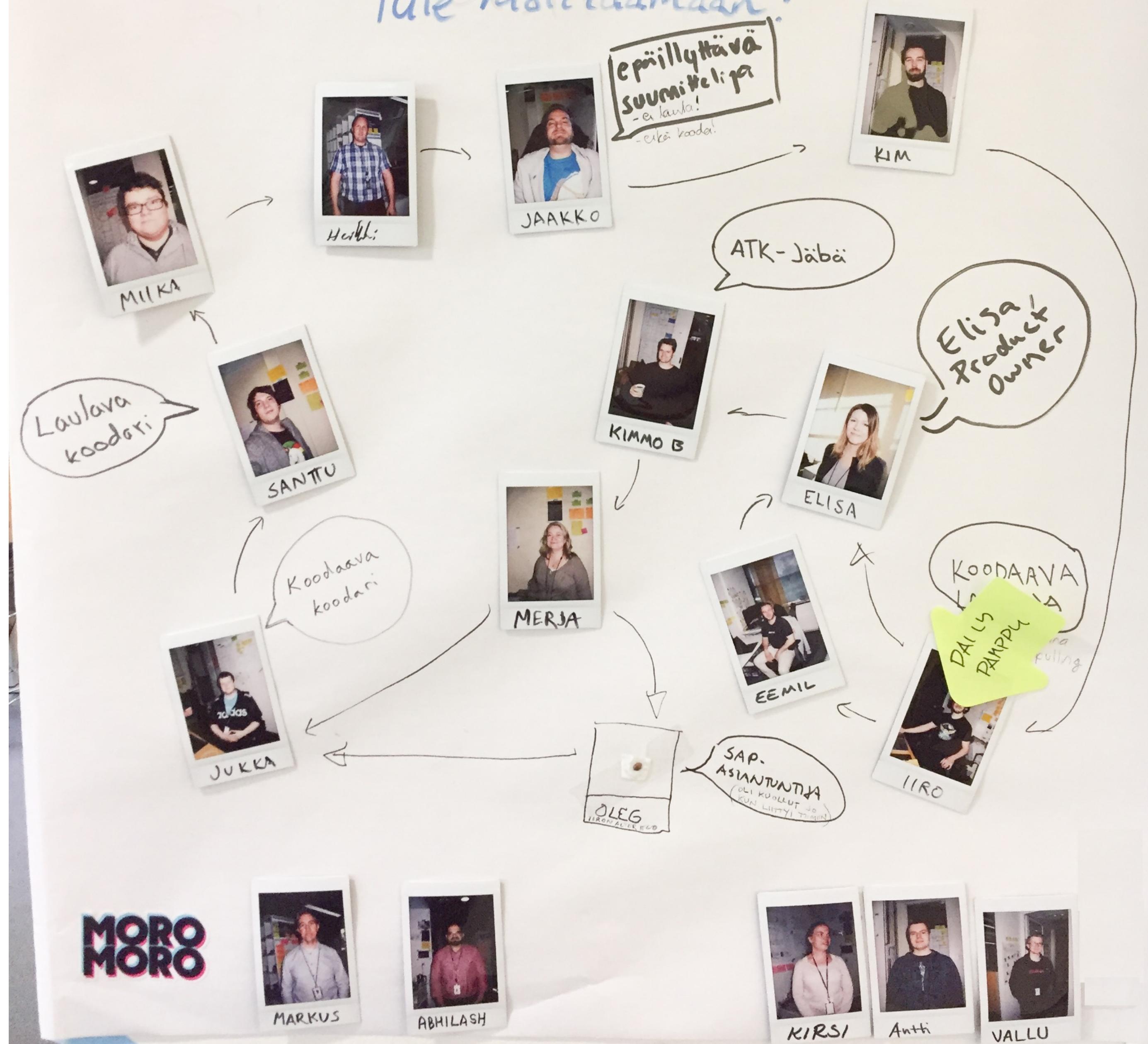
Questions!

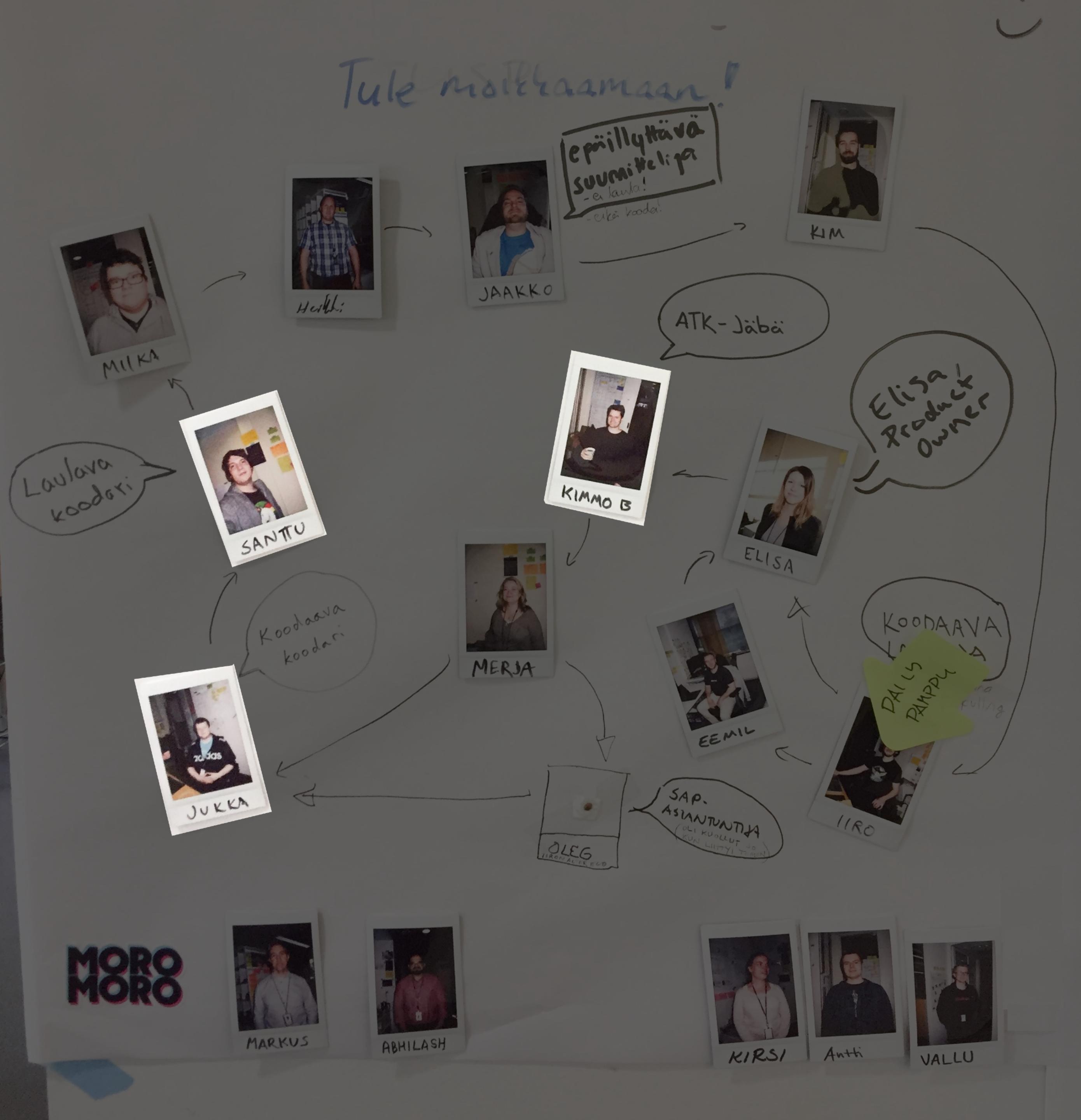
Project intro

01

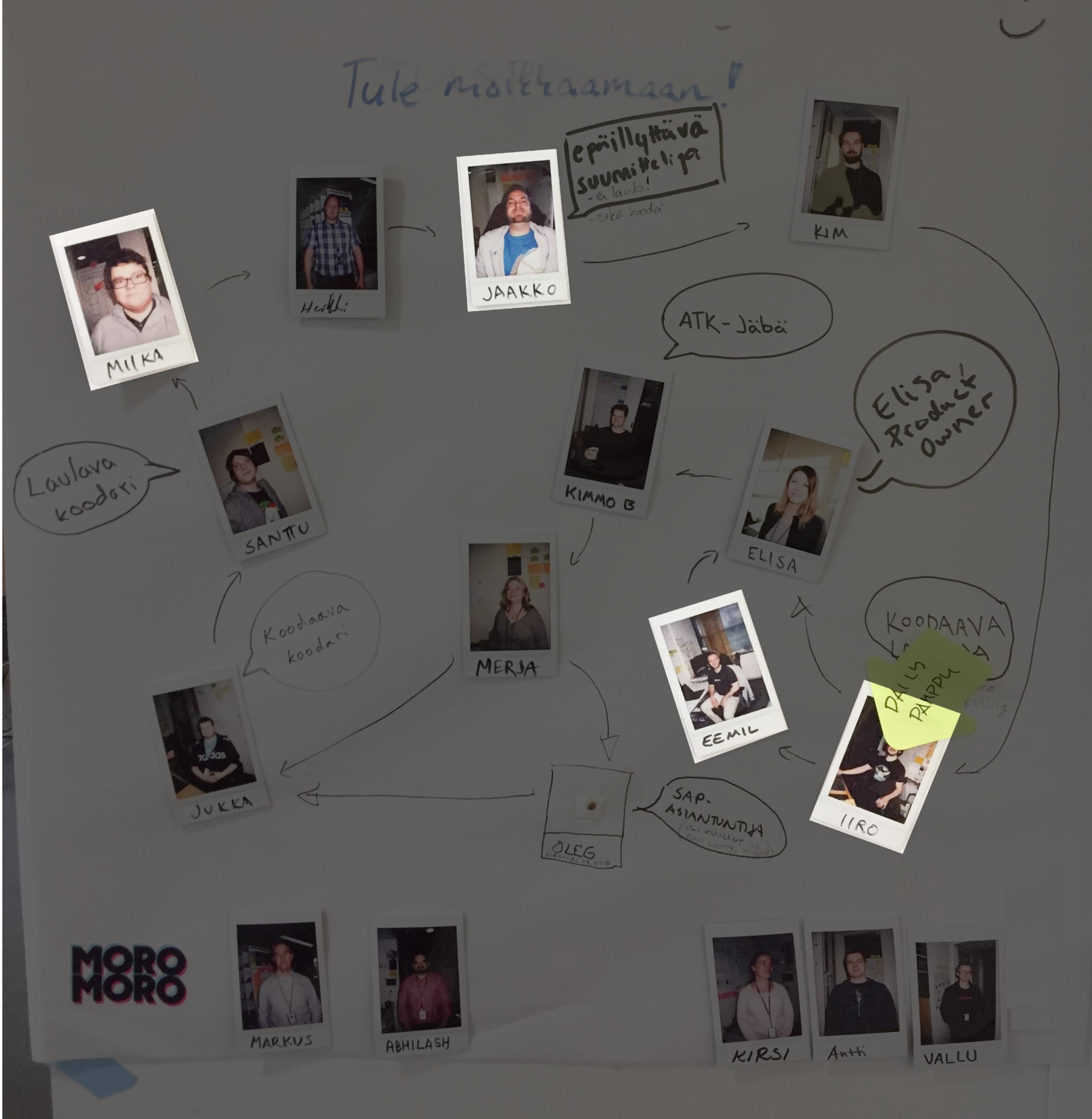
futurice

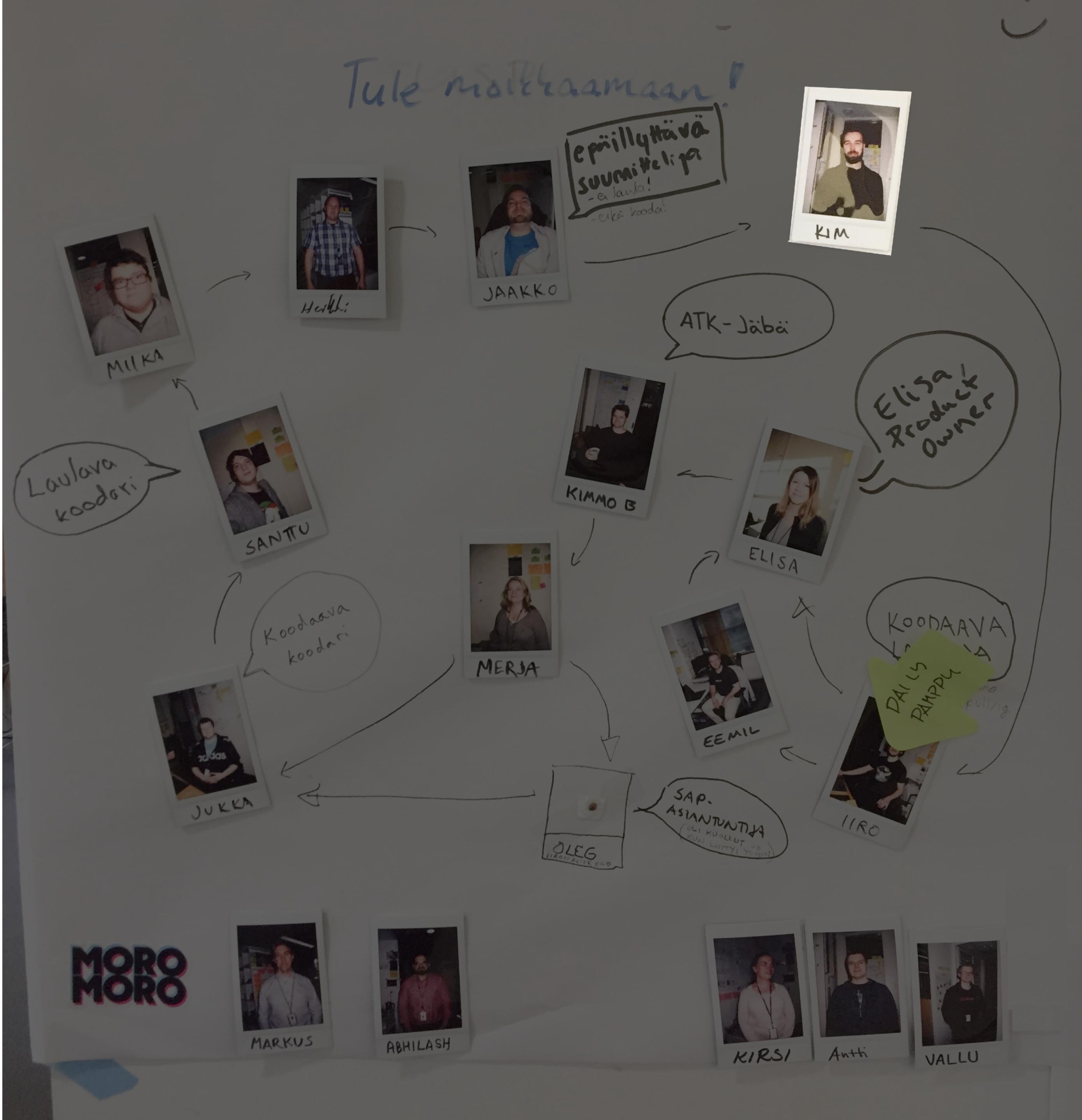
Tule mõõkhaamaan!

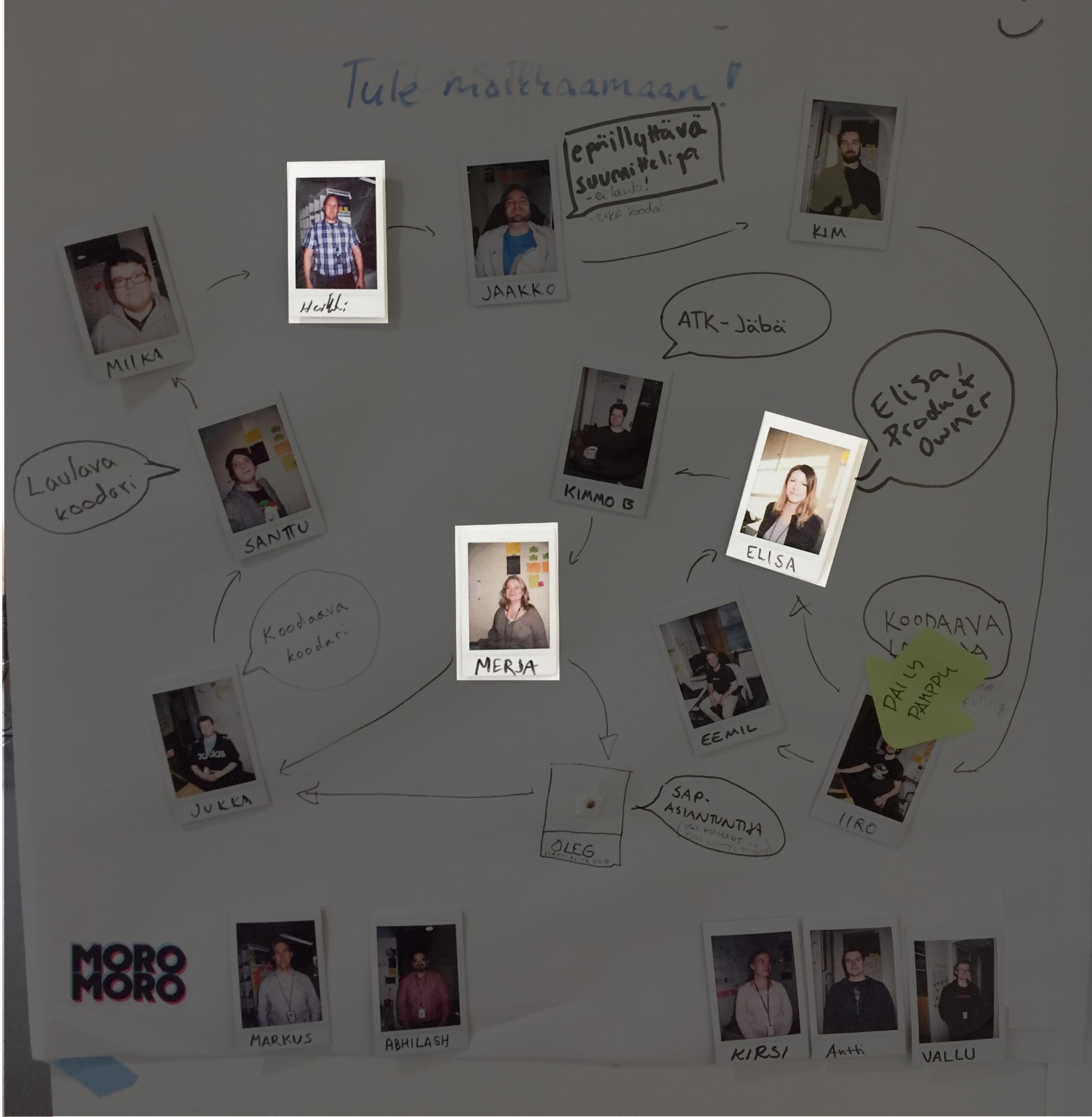


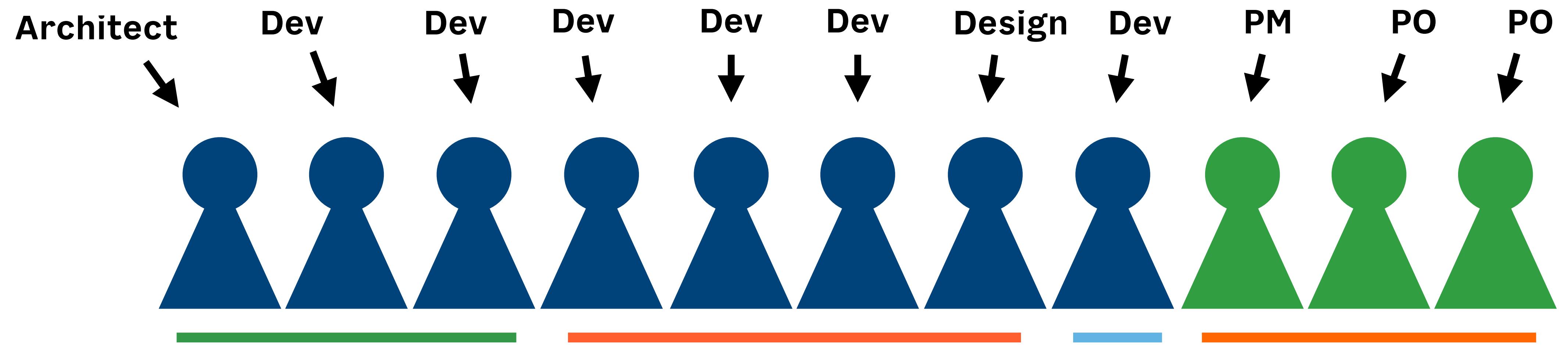


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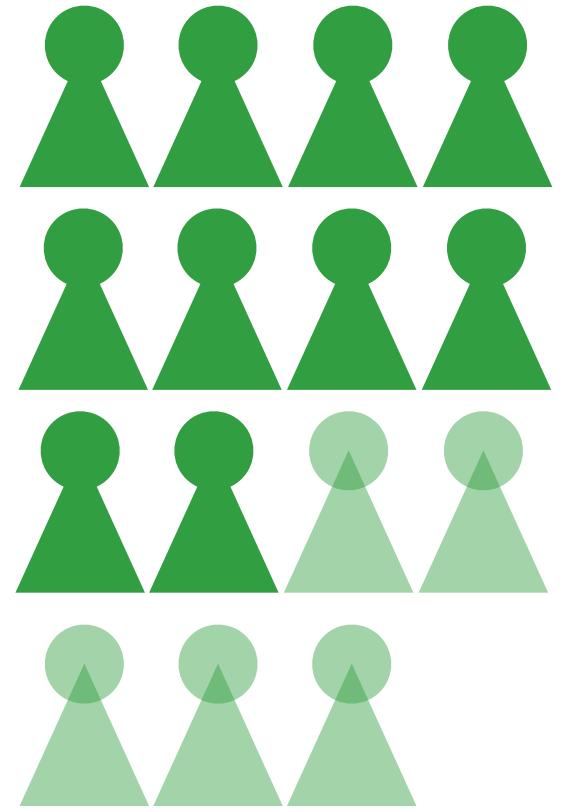
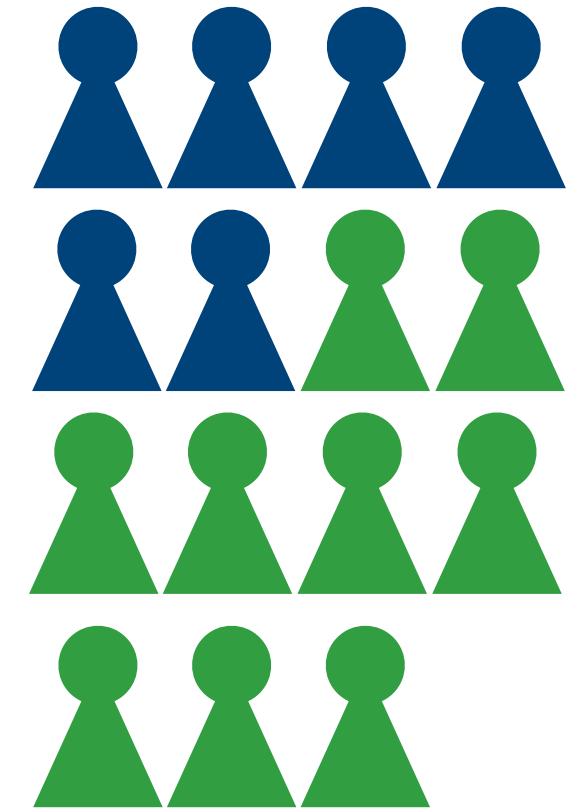
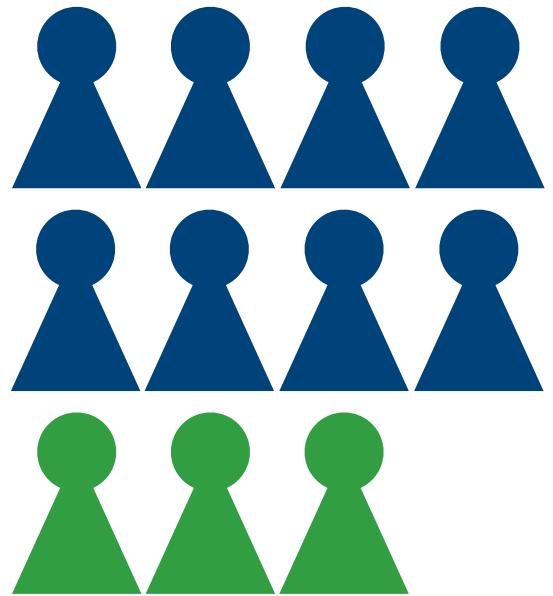
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tieto



Project organization_

Core team + **Integration & IT** + **Business** = ~40–50 people

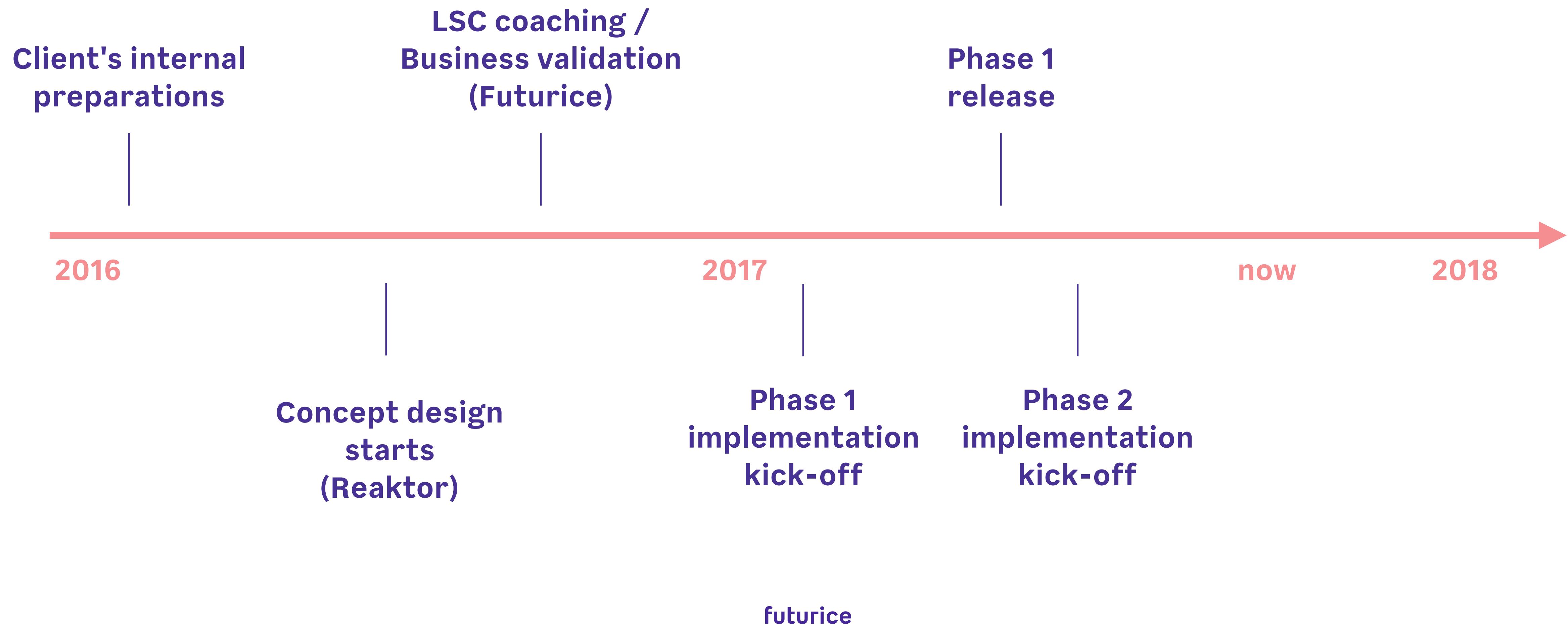


Client ●

Vendor ●



Project timeline_

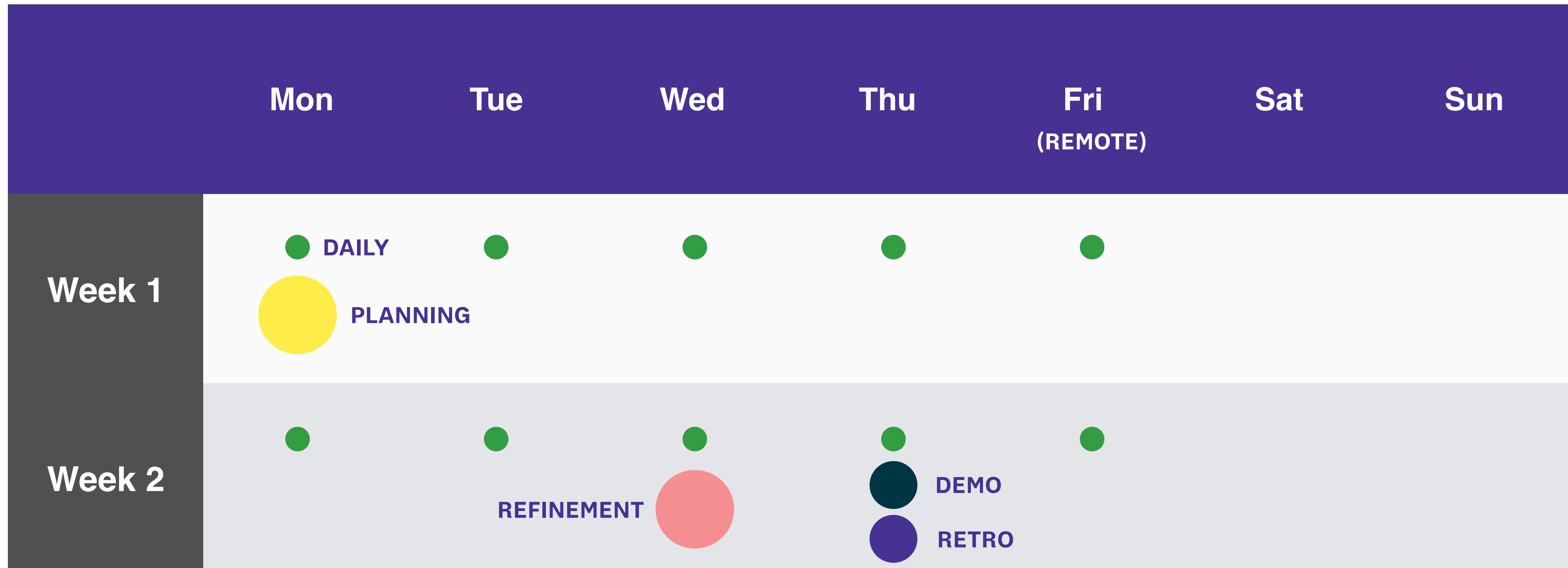


Weekly rhythm

02

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Weekly rhythm_



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Project backlog

Story

Story

Story

Story

Sprint backlog

Tasks in progress



In review

Done (QA)

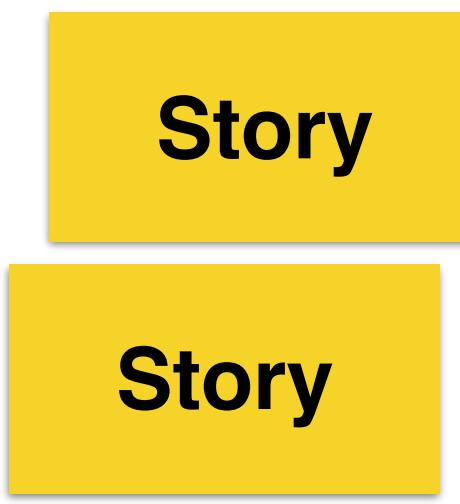
Released (Prod)

Parking lot / ideas

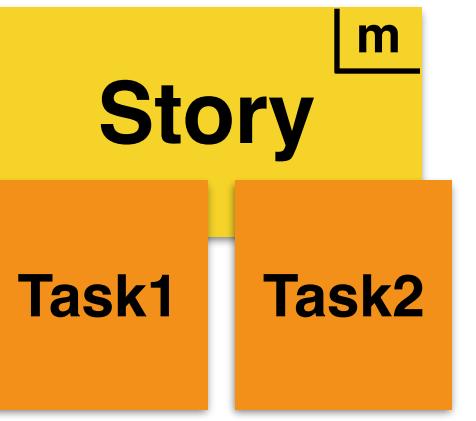
Stories in progress

Story
Story
Story
Story
Story
Story

Project backlog



Sprint backlog

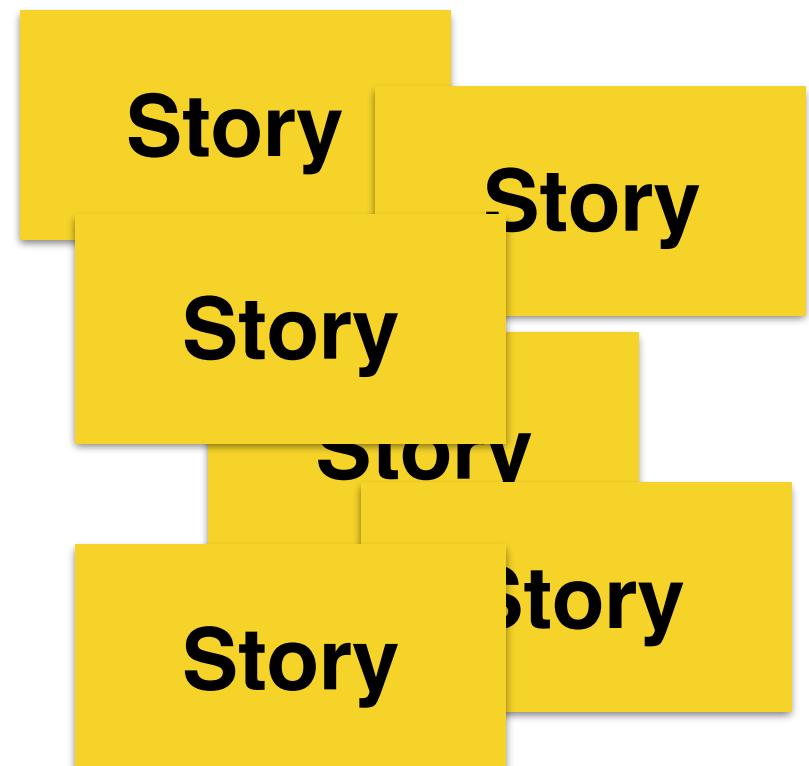


Tasks in progress



In review

Parking lot / ideas

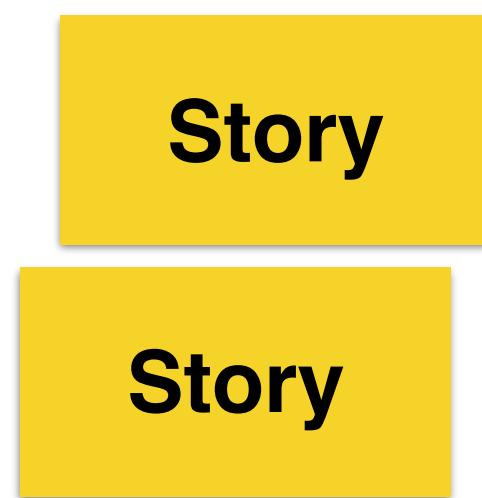


Stories in progress

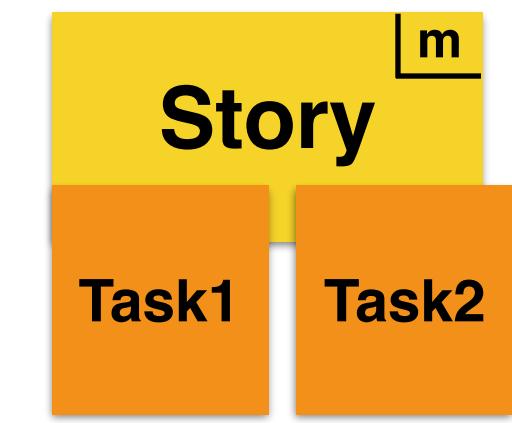
Done (QA)

Released (Prod)

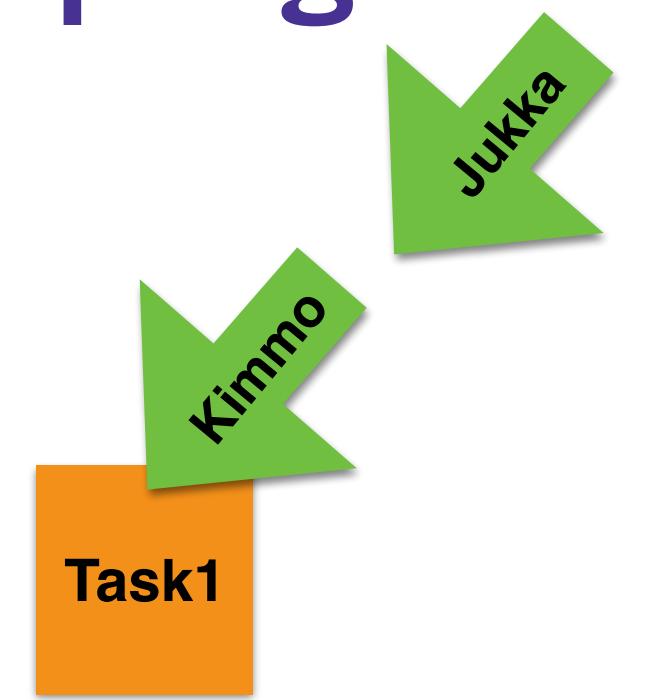
Project backlog



Sprint backlog

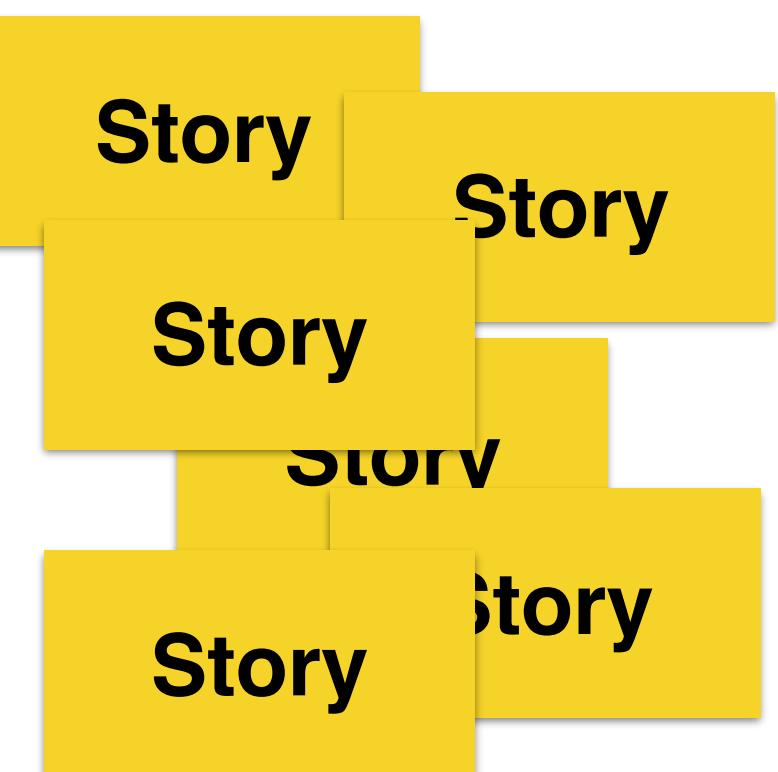


Tasks in progress



In review

Parking lot / ideas



Stories in progress



Done (QA)

Released (Prod)

Project backlog



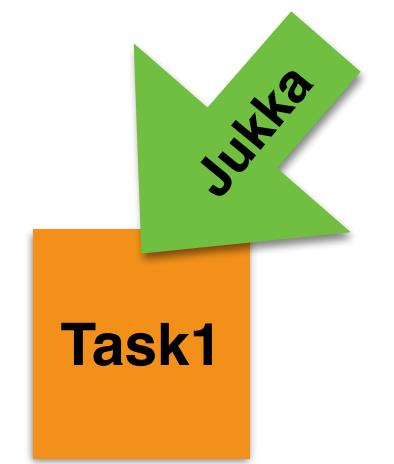
Sprint backlog



Tasks in progress



In review



Done (QA)

Parking lot / ideas



Stories in progress

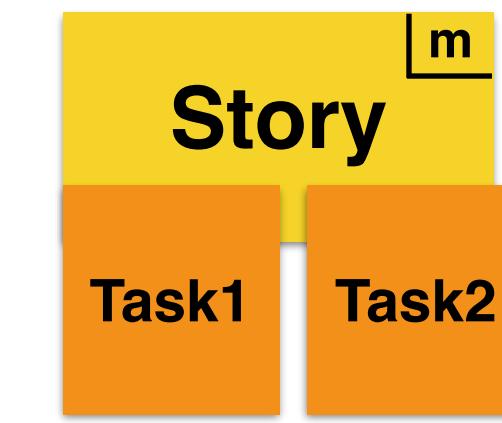


Released (Prod)

Project backlog



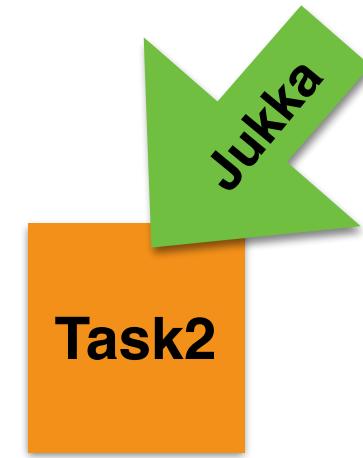
Sprint backlog



Tasks in progress



In review



Done (QA)



Released (Prod)

Parking lot / ideas



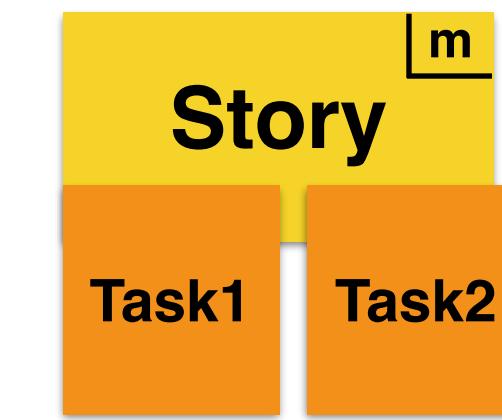
Stories in progress



Project backlog



Sprint backlog



Tasks in progress



In review



Done (QA)



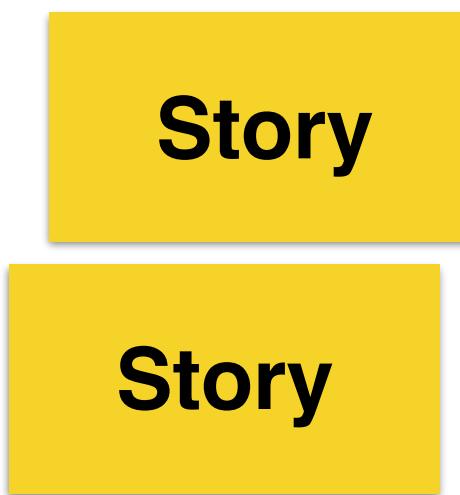
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Parking lot / ideas

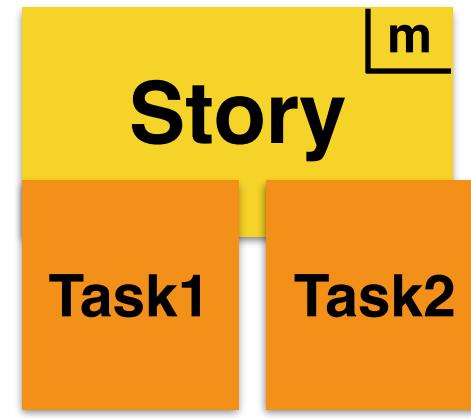


Stories in progress

Project backlog



Sprint backlog



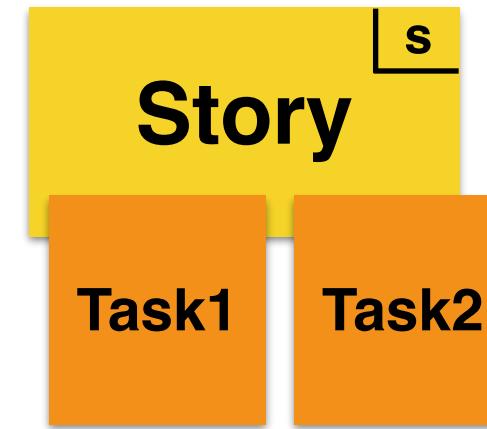
Tasks in progress



In review



Done (QA)

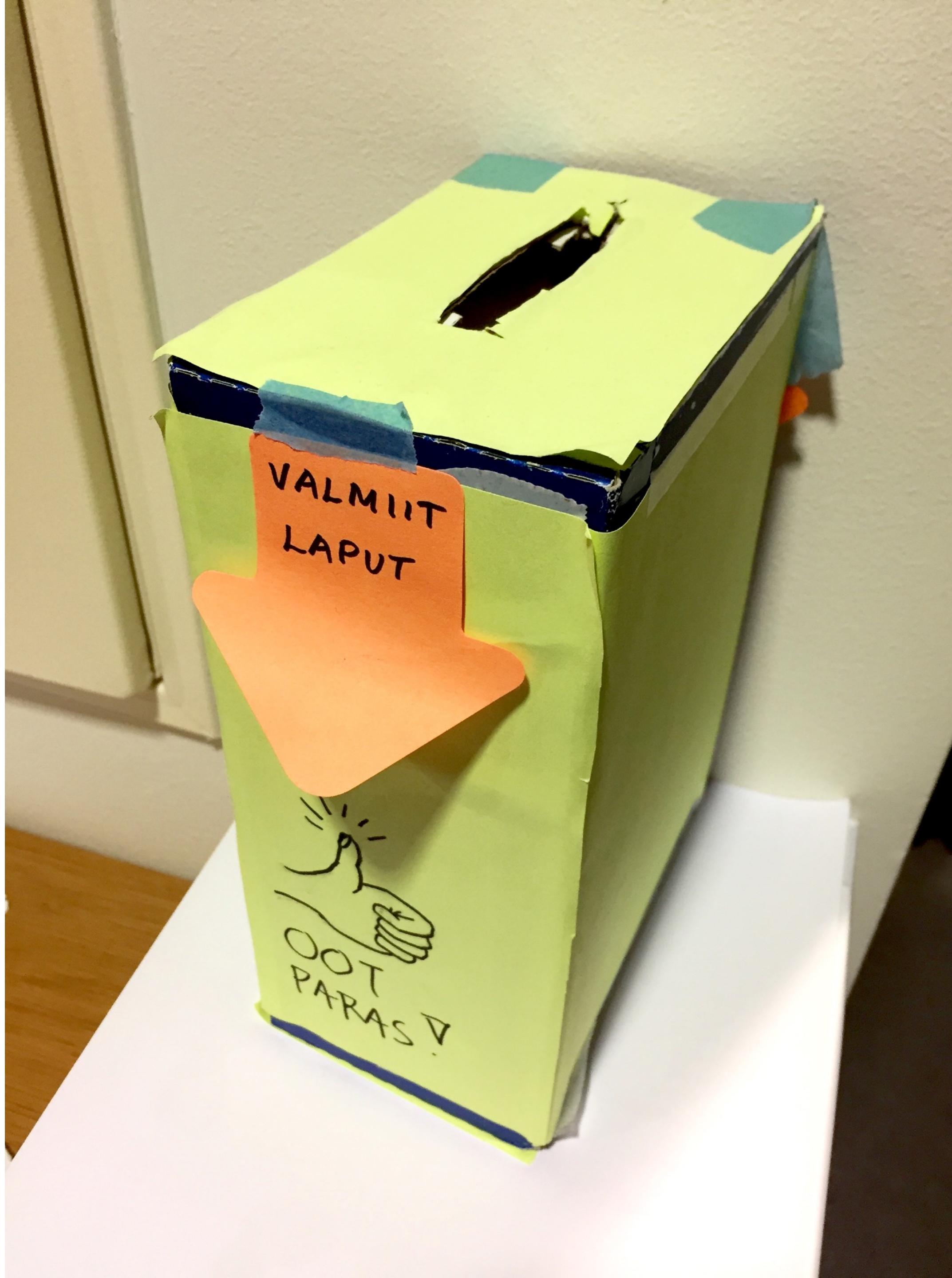


Released (Prod)

Parking lot / ideas



Stories in progress



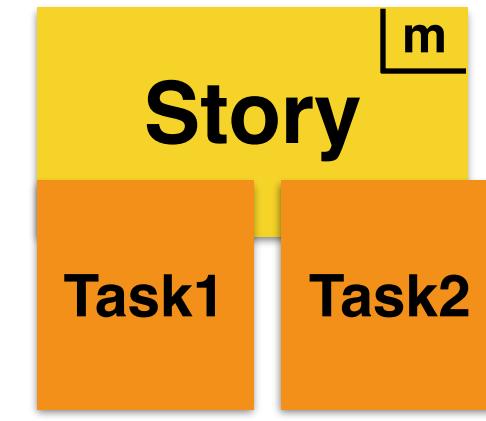
Improvement via retros_



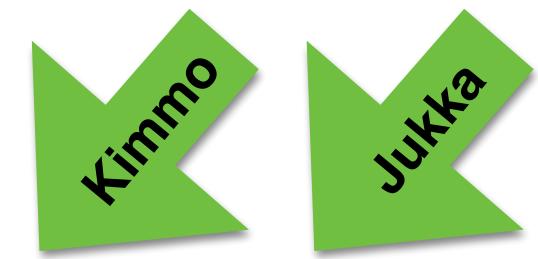
Project backlog



Sprint backlog



Tasks in progress



In review



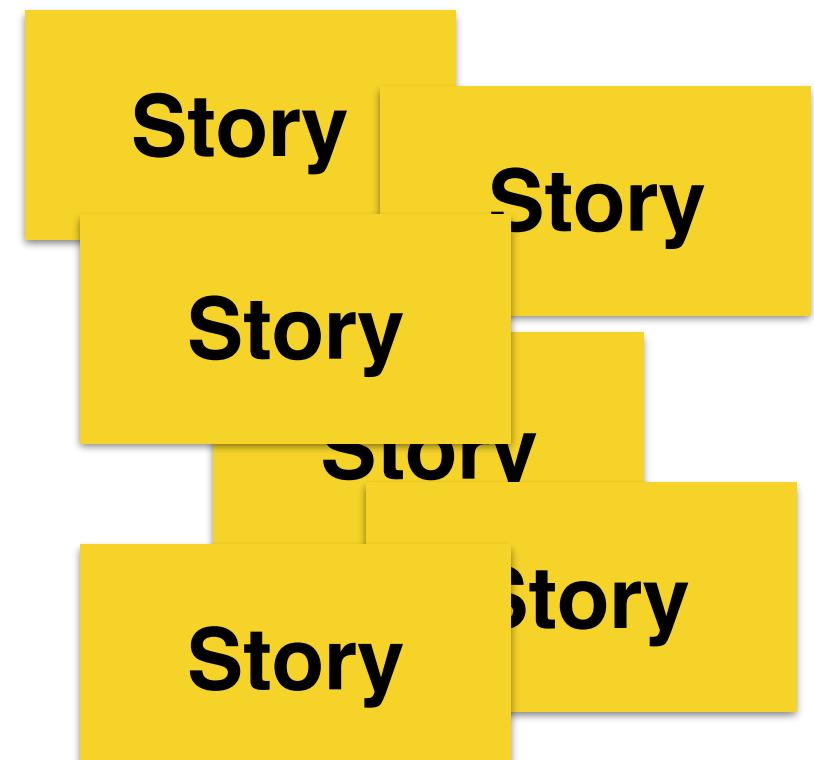
Done (QA)



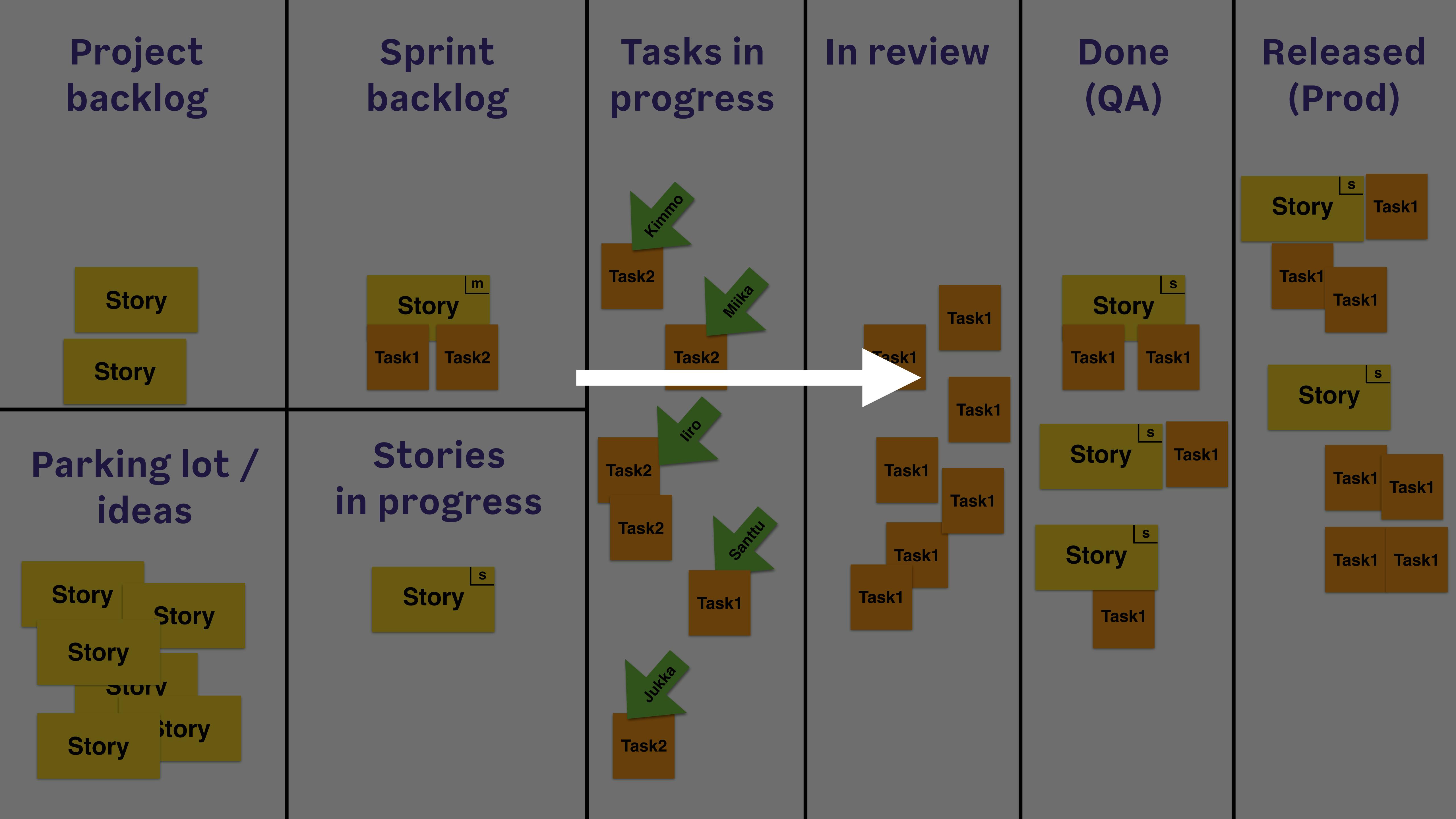
Released (Prod)

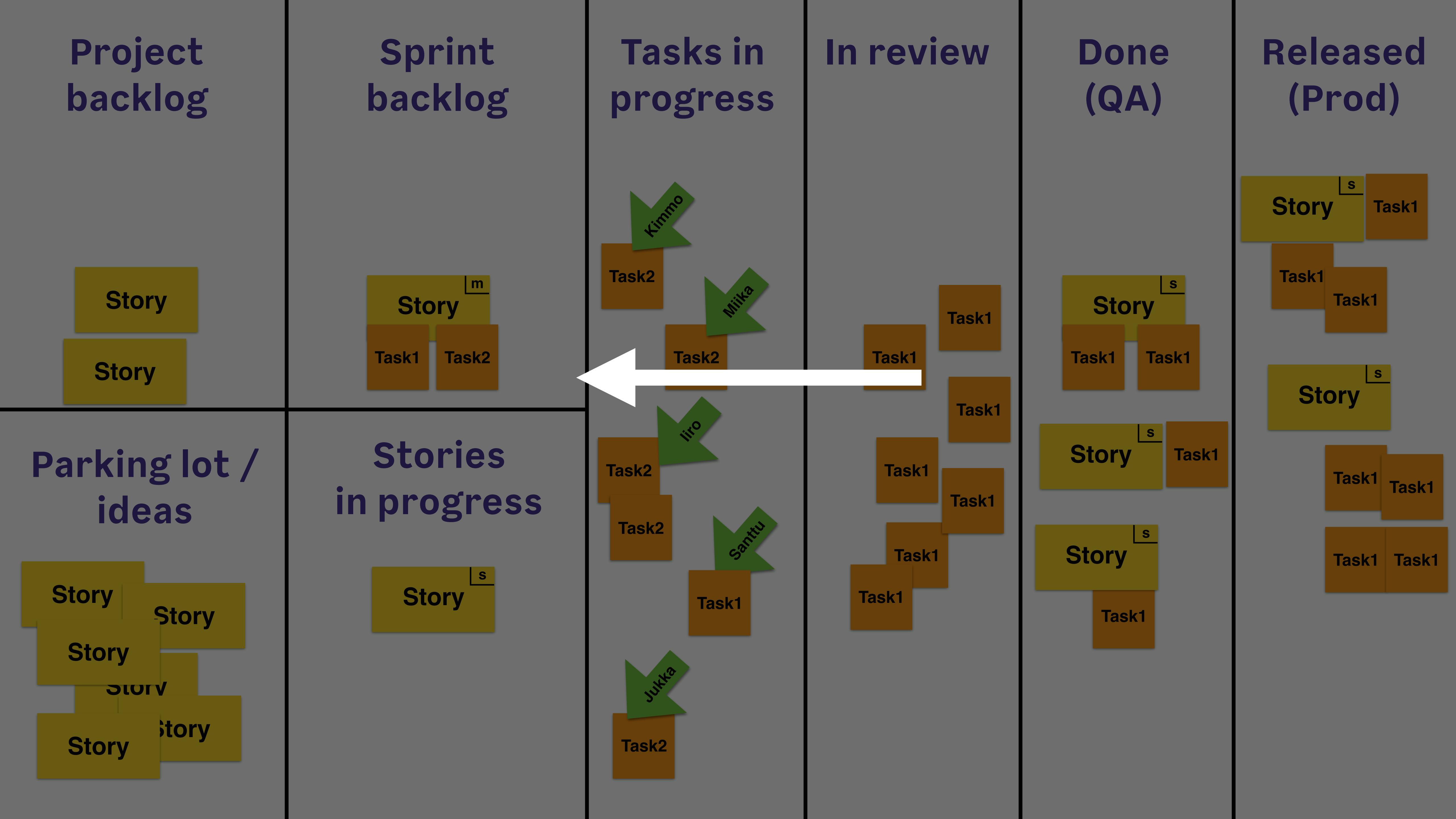


Parking lot / ideas



Stories in progress





03



Tools & methods

futurice



futurice

WEEKLY :)

- Your team is all happy and motivated!

Name	Week 1	Week 3	Week 4	Holidays
Santtu	Oxxo	2x	H II	
Kim	User interview/usability test	User interview/usability test	User interview/usability test	User interview/usability test
JUKKA	bread	TV	smile	F[-]
EEMIL	Learning of the week: User interview/usability test	Learning of the week: OLET TÄSSÄ	Learning of the week: User interview/usability test	Learning of the week: User interview/usability test
MIIKA	smile			BB
IIRI	Learning of the week: User interview/usability test	Learning of the week: User interview/usability test	Learning of the week: User interview/usability test	U
JAAKKO	smile	—	zzz... cous	smile
Kirmo	Learning of the week: User interview/usability test	Learning of the week: User interview/usability test	Learning of the week: User interview/usability test	II II
Merja		smile	smile	?
Markus	Learning of the week: User interview/usability test	Learning of the week: User interview/usability test	Learning of the week: User interview/usability test	?
Elisa		smile	!!	running
Hilkka	Learning of the week: User interview/usability test	Learning of the week: User interview/usability test	Learning of the week: User interview/usability test	ZZZ uh?



RETROSPECTIVE

- Reflect, learn, change, and share.

KEEP DOING

What's good, what should the team keep doing? You can use this same canvas for multiple retro's.

Siilojen estäminen

Parikoodaus

Miikan auttava tooli

Keep Grilling & afterworking

PÄÄS

TIIMI

HYVÄÄ & KRIITTISTÄ KESKUSTELUA ASIOISTA

Hyvä meininki & parai timi edelleen

HYVÄ TIIMIHENKI

MORE OF / START

What should the team do more or start doing?

TODO: Select (1-4) what items to change next. Who is responsible?

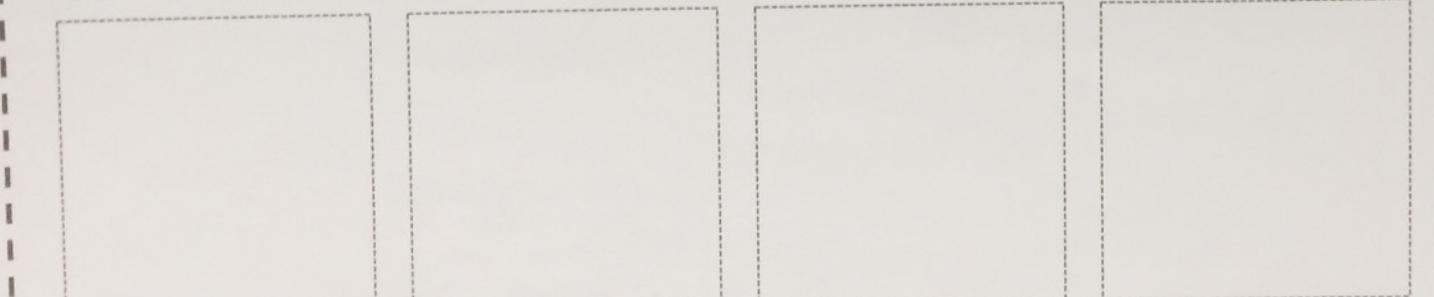
Kehitysprosessiretro
#aika TBD

AP: Kim
INTERVENTIO
MÄÄRÄNTÄI 13.0

LESS / STOP

Something the team does but it should stop or do less.

DONE: Start the next retro by going through last retro's results.

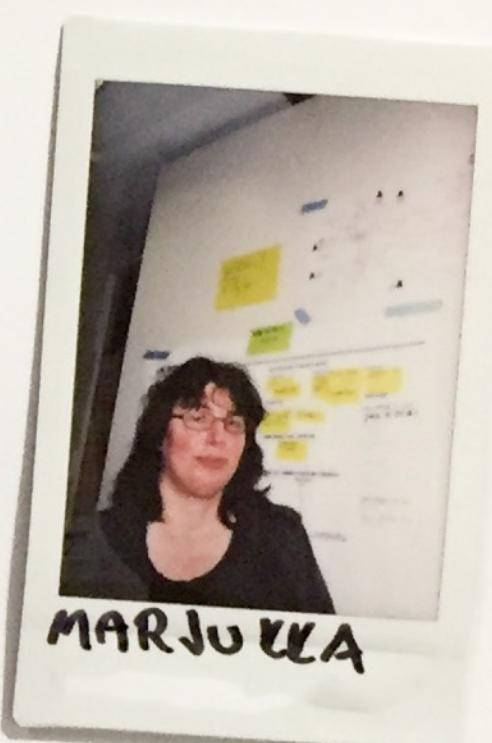
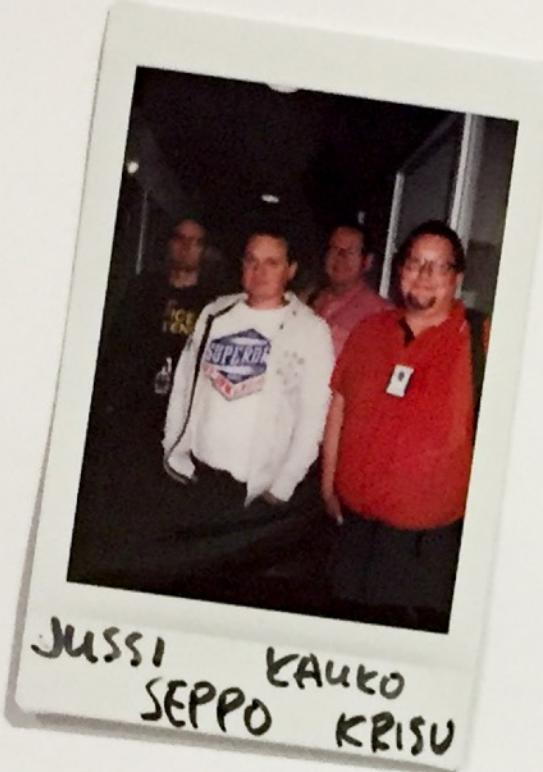


RETRO DIAMOND:

Fill after the sprint! What change did you do based on last retro that worked really well? Make it visible and remember to share with other teams as well!

ISC BETA
TESTING
CANVAS

Guestbook



Key learnings

04

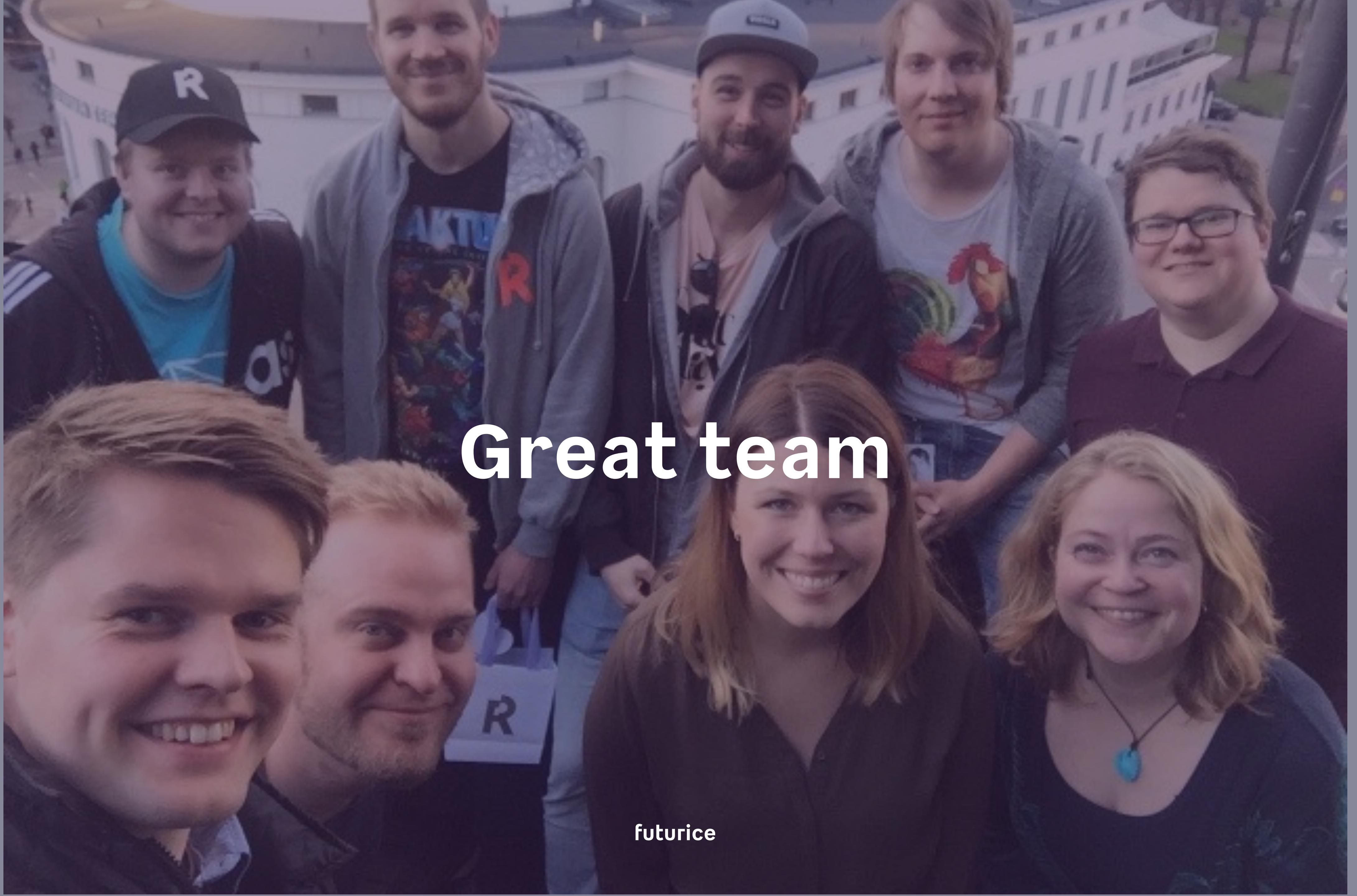
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WHATEVER
IT
TAKES

Client's commitment

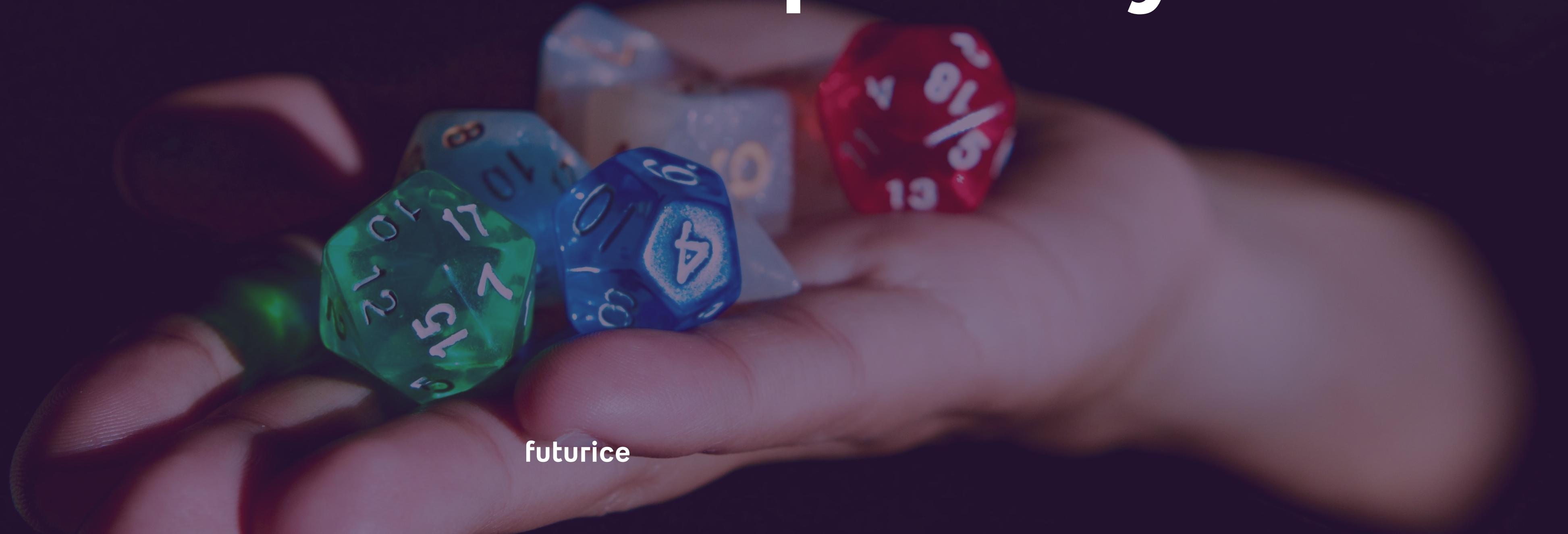
A photograph of a person sitting at a desk in an office setting. The person is seen from the side, looking out of a window. On the desk in front of them is a laptop, a mug, and some papers. The background shows a city skyline through the window.

"Team room"



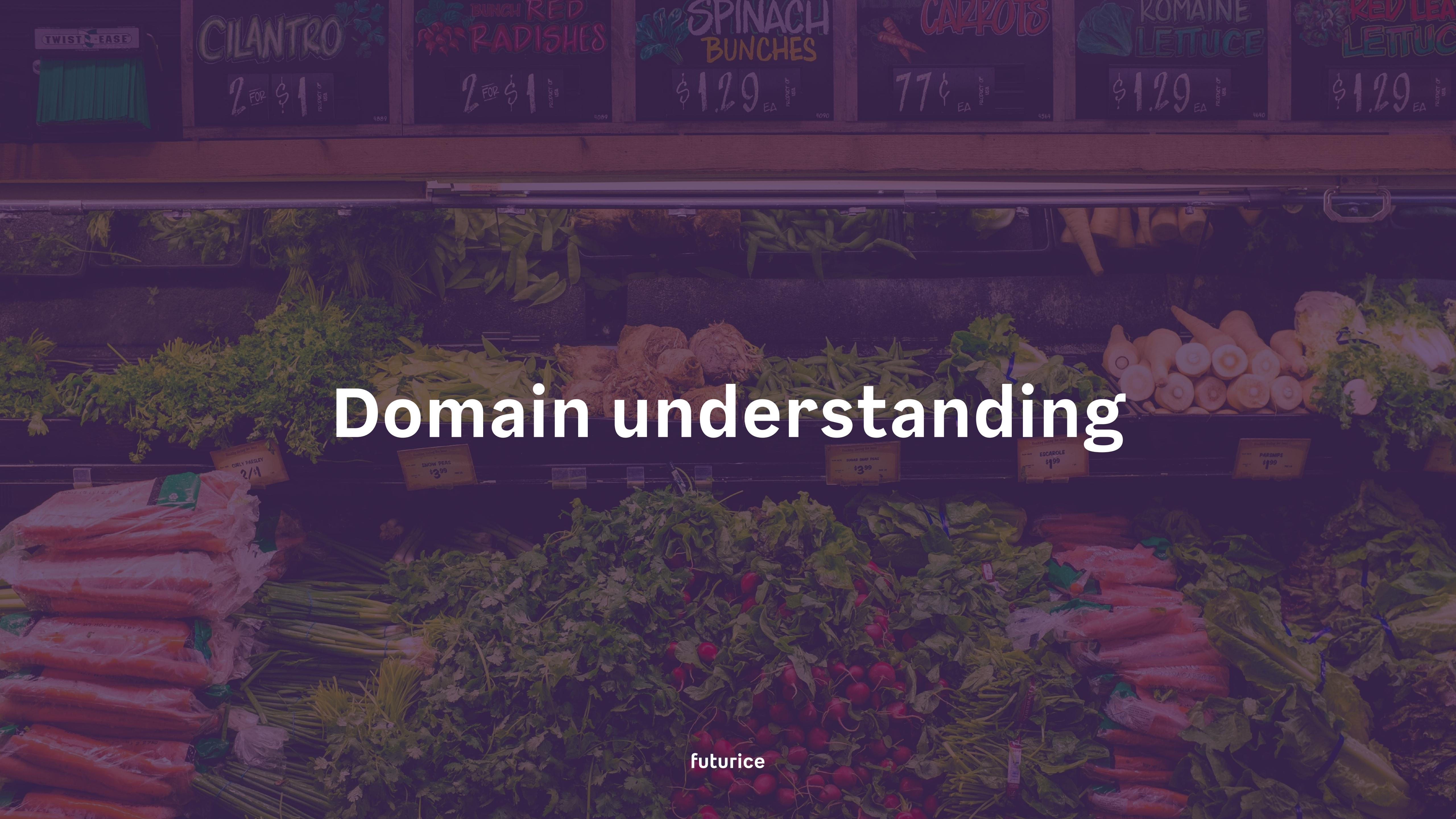
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Fairness & transparency





Continuous improvement



Domain understanding



Tough ones

Inflexibility at client premises

Different calendar systems

Convincing client organization



05

Q & A

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Kimmo Brunfeldt
Software Architect



Thank you_

futurice

github.com/kimmobrunfeldt
[@kimmobrunfeldt](https://twitter.com/kimmobrunfeldt)