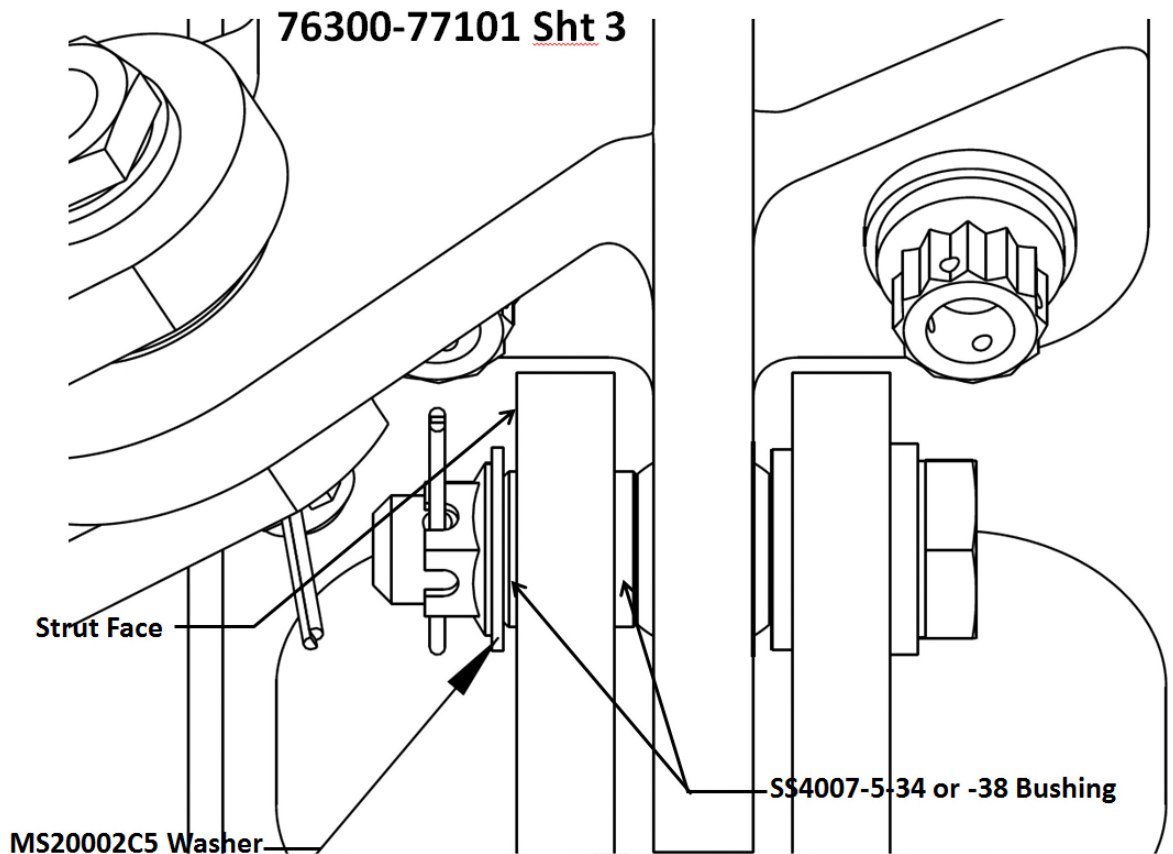


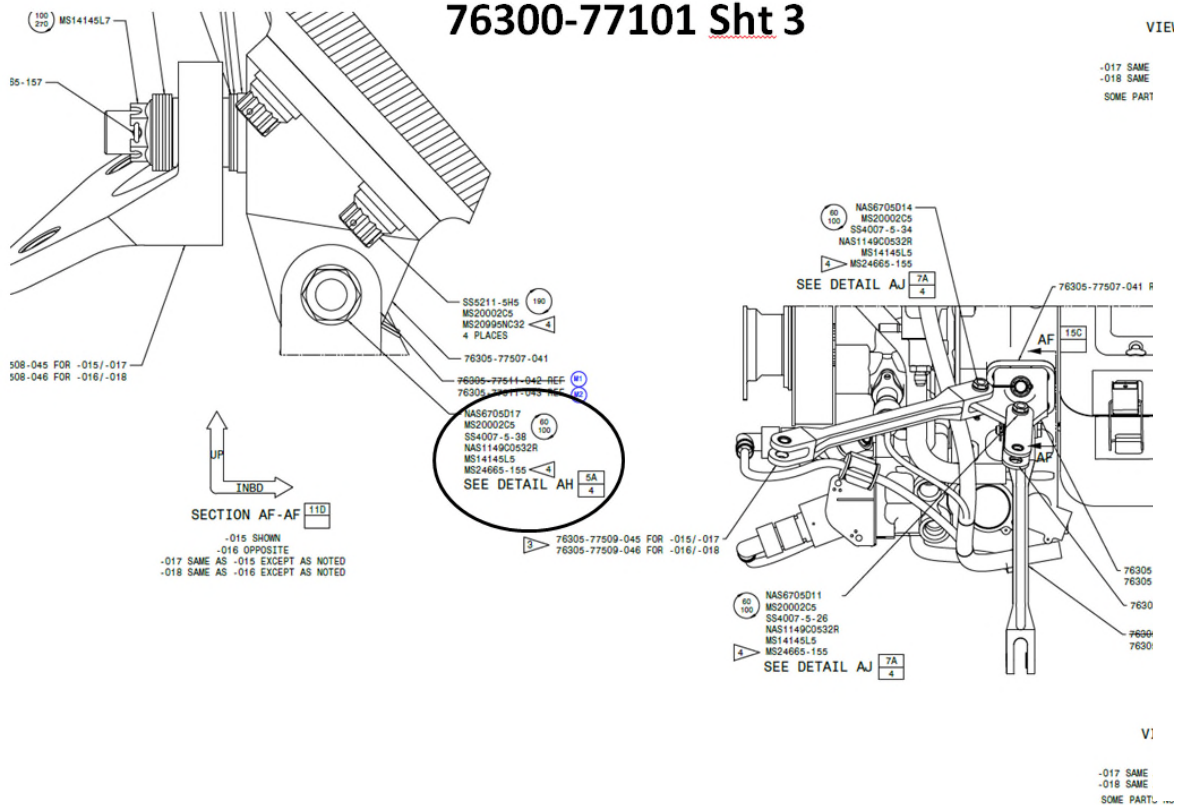
Date: 10 May 2018
To: Thai Aviation Services Limited
Attention: Grant Robinson
Regarding: Engine Mount Strut Sliding Bushing Dash Number-Clarification
Technical Case #: C0094448

Grant Robinson,

The gap between the MS20002C5 washer and the strut face is a fixed relationship, whereby there should be no change in this gap through time. If the SS4007-5-34 bushing is installed, and the MS20002C5 washer does not contact the strut face, there is no problem. Even if the spherical bearing exhibits wear, the washer-to-strut gap will not change. If the washer is scoring the strut face, then one of the stack-up components is out of tolerance, and needs to be replaced.

SS4007-5-34 applicability is limited to 761022 and subsequent. SS4007-5-38 can be used on all S-76Ds. If the customer would like to see a larger gap between the washer and strut face, they can replace the SS4007-5-034 bushing with the SS4007-5-038. It will have no effect on the strut / bearing functionality. Please see attached.





Best Regards,

S. Blayne Ashmore

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