

Grant Robinson

From: McConnell, DAVE P <dave.p.mcconnell@lmco.com>
Sent: Sunday, November 05, 2017 10:20 AM
To: Grant Robinson
Cc: Mrazik, Philip
Subject: RE: AOG 761063 (HS-HVE)

Importance: High

Grant

This just received.

Dave

Case Number: C0073496
Customer: Thai Aviation Services Limited
Aircraft S/N: 761XXX
Aircraft Model: S-76D
ATA: 21
Part Number: 76-0102-5
Case Subject: P/N 76-0102-5 In Lieu Of P/N 76-0551-1

Problem Description:

A/C S/N 761063 is currently AOG for a seized air conditioning compressor.

Compressors are not available from SCI. TAS ordered a PN 76-0551-1 air conditioner pallet as the next higher assembly.

SCI advise they do not have P/N 76-0551-1 available.

They offered Kit P/N 76-0102-5 in lieu of 76-0551-1.

TAS and this office are unable to identify 76-0102-5 using available documentation.

This is to request confirmation on an AOG basis that Kit P/N 76-0102-5 offered by SCI is an acceptable substitute for air conditioner pallet assembly P/N 76-0551-1. EoM

This email notification is provided as the case has been reviewed and does not contain technical data in the issue description.

Problem Resolution:

Per MatrixOne, Air Conditioning Kit P/N 76-0102-5 is a SGH Completion kit containing the following:
Evaporator Sub-Kit P/N 76-0200-5
Comp-Cond Sub Kit P/N 76-0550-2
Air Cond Pallet P/N 76-0551-1
Filter/Relay Assy P/N 76-0558-1
Plumbing Kit P/N 76-0800-1

This email notification is provided as the case has been reviewed and does not contain technical data in the resolution.

From: Grant Robinson [mailto:Grant_r@tasl.co.th]
Sent: Sunday, November 5, 2017 09:00
To: McConnell, DAVE P (TH) <dave.p.mcconnell@lmco.com>
Subject: EXTERNAL: RE: AOG 761063 (HS-HVE)

thx Dave

Regards,

Grant Robinson
Type Engineer - Sikorsky
Thai Aviation Services (TAS)
email: grant_r@tasl.co.th
ph: +66 (0)9 2224 5937

From: McConnell, DAVE P [mailto:dave.p.mcconnell@lmco.com]
Sent: Sunday, November 05, 2017 7:39 AM
To: Atiporn Chiwcharoen; AOG, Sikorsky
Cc: Fortune, David; Loh, RAYMOND J; Mrazik, Philip; Nakhon Stores; Nakhon Supervisor Engineer; Nakhon Avionics; Russell Squires; Daryl Dixon; Grant Robinson; Sineenat Wisitcharoen; Kriangsak Hongsuwanwattana; Chayanit Berkban; Stephen MacDonald; ATLAOG; gov-ops; import Bafco; logistics Bafco; paweena Bafco; pitak Bafco; saranya Bafco; yupin Bafco; Warancha Ewjaroen; Waranglak Prayoonwong; Torsak Nilsri; Kraiwin Chaiwan
Subject: RE: AOG 761063 (HS-HVE)

Pik

I have submitted AOG FTR C0073496 to request engineering confirmation of the P/N relationships. I will let you know when I get a response.

Dave

From: Atiporn Chiwcharoen [mailto:Atiporn_c@tasl.co.th]
Sent: Sunday, November 5, 2017 01:46
To: AOG, Sikorsky (RESOURCE) <sikorsky.aog@lmco.com>
Cc: Fortune, David <dfortune@aitworldwide.com>; Loh, RAYMOND J (US) <raymond.j.loh@lmco.com>; Mrazik, Philip (TH) <philip.mrazik@lmco.com>; Nakhon Stores <nakhon-stores@tasl.co.th>; Nakhon Supervisor Engineer <nakhon-se@tasl.co.th>; Nakhon Avionics <nakhon-avionics@tasl.co.th>; Russell Squires <Russell_s@tasl.co.th>; Daryl Dixon <daryl_d@tasl.co.th>; Grant Robinson <Grant_r@tasl.co.th>; Sineenat Wisitcharoen <Sineenat_W@tasl.co.th>; Kriangsak Hongsuwanwattana <Kriangsak_h@tasl.co.th>; Chayanit Berkban <Chayanit_B@tasl.co.th>; McConnell, DAVE P (TH) <dave.p.mcconnell@lmco.com>; Stephen MacDonald <Stephen_m@tasl.co.th>; ATLAOG <ATLAOG@aitworldwide.com>; gov-ops <gov-ops@aitworldwide.com>; import Bafco <import@bafcothai.com>; logistics Bafco <logistics@bafcothai.com>; paweena Bafco <paweenas@bafcothai.com>; pitak Bafco <pitakb@bafcothai.com>; saranya Bafco <saranyas@bafcothai.com>; yupin Bafco <yupins@bafcothai.com>; Warancha Ewjaroen <warancha_e@tasl.co.th>; Waranglak Prayoonwong <waranglak_p@tasl.co.th>; Torsak Nilsri <torsak_n@tasl.co.th>; Kraiwin Chaiwan <Kraiwin_c@tasl.co.th>
Subject: EXTERNAL: Re: AOG 761063 (HS-HVE)

Hello,

Will have to wait for our type engineer to confirm.

Regards,
Pik

On Nov 4, 2560 BE, at 10:27 PM, AOG, Sikorsky <sikorsky.aog@lmco.com> wrote:

Hi Pik,

Regarding PO M0000001946, we have Kit 76-0102-5 available to ship now, would you like us to ship it as PN 76-0551-1 is within the kit?

Thank you,

Eileen Murray

Customer Administrator
Sikorsky Aircraft Corporation
124 Quarry Rd, Trumbull, CT 06611
Office: 203-683-2008
Cell: 203-218-9593

From: AOG, Sikorsky (RESOURCE)

Sent: Friday, November 03, 2017 9:44 PM

To: Atiporn Chiwcharoen; Fortune, David; AOG, Sikorsky (RESOURCE); Loh, RAYMOND J (US); Mrazik, Philip (TH)

Cc: Nakhon Stores; Nakhon Supervisor Engineer; Nakhon Avionics; Russell Squires; Daryl Dixon; Grant Robinson; Sineenat Wisitcharoen; Kriangsak Hongsuwanwattana; Chayanit Berkban; Mcconnell, DAVE P (TH); Stephen MacDonald; ATLAOG; gov-ops; import Bafco; logistics Bafco; paweena Bafco; pitak Bafco; saranya Bafco; yupin Bafco; Warancha Ewjaroen; Waranglak Prayoonwong; Torsak Nilsri; Kraiwin Chaiwan

Subject: RE: AOG 761063 (HS-HVE)

Atiporn,

We will process these orders and advise details when available.

M0000001946 No stock available of P/N **76-0551-1**. Will update as soon as information is available.

M0000001947 13 pc P/N **ES49011-1** available from stock. Will a smaller quantity resolve your immediate AOG requirement?

Regards,

Clint Wood
CCC CSR
Sikorsky Aircraft Corporation
Trumbull, CT 06611-4816
O: 203-683-2017, C: 203-848-0440, F: 860-998-9272
AOG HOTLINE 800-946-4337

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From: Atiporn Chiwcharoen [mailto:Atiporn_c@tasl.co.th]
Sent: Friday, November 03, 2017 8:59 PM
To: Fortune, David; AOG, Sikorsky (RESOURCE); Loh, RAYMOND J (US); Mrazik, Philip (TH)
Cc: Nakhon Stores; Nakhon Supervisor Engineer; Nakhon Avionics; Russell Squires; Daryl Dixon; Grant Robinson; Sineenat Wisitcharoen; Kriangsak Hongsuwanwattana; Chayanit Berkban; Mcconnell, DAVE P (TH); Stephen MacDonald; ATLAOG; gov-ops; import Bafco; logistics Bafco; paweena Bafco; pitak Bafco; saranya Bafco; yupin Bafco; Warancha Ewjaroen; Waranglak Prayoonwong; Torsak Nilsri; Kriwin Chaiwan
Subject: EXTERNAL: RE: AOG 761063 (HS-HVE)

Hello AOG,

We have more AOG requested. Please find attached TAP PO M0000001946 and outright PO M0000001947 and see AOG info. below

A/C S/N: 761063

Next scheduled flight : No due to AOG

Defect of the failed part : seized compressor

Is the a/c hard grounded: Yes

Is this the only item grounding the aircraft : No, we are waiting for CABLE, MLG EXPLOSIVE LINK (PO M0000001940).

Kindly advise shipment no. when it's available in this e-mail chain so that our freight forward can pick up the shipment immediately. Also, note that RSA will be handled when Phil return from vacation.

Dear AIT,

We got more AOG today. See below PO that we are still waiting for shipment

M0000001940

M0000001946

M0000001947

Best Regards,

Pik

Production Support

Office: +66 (0) 75-809010 Ext. 4320

Mobile: + 66 (0)84-645-2236

From: Fortune, David [<mailto:dfortune@aitworldwide.com>]

Sent: Friday, November 03, 2017 4:05 AM

To: 'AOG, Sikorsky'; Atiporn Chiwcharoen; Loh, RAYMOND J; Mrazik, Philip

Cc: Nakhon Stores; Nakhon Supervisor Engineer; Nakhon Avionics; Russell Squires; Daryl Dixon; Grant Robinson; Sineenat Wisitcharoen; Kriangsak Hongsuwanwattana; Chayanit Berkban; Mcconnell, DAVE P; Stephen MacDonald; ATLAOG; gov-ops; import Bafco; logistics Bafco; paweena Bafco; pitak Bafco; saranya Bafco; yupin Bafco

Subject: RE: AOG 761063 (HS-HVE): 76552-02010-105 CABLE, MLG EXPLOSIVE LINK

Confirmed

David T. Fortune
International Manager

AIT Worldwide Logistics, Inc.

Atlanta, Georgia, USA

Office: +1 (404) 762-2922 / Ext: 3004

Mobile: +1 (404) 747-0530
www.aitworldwide.com

our people deliver.SM

<image002.png> <image003.png> <image004.png> <image005.png>

From: AOG, Sikorsky [<mailto:sikorsky.aog@lmco.com>]

Sent: Thursday, November 02, 2017 5:00 PM

To: AOG, Sikorsky <sikorsky.aog@lmco.com>; Atiporn Chiwcharoen <Atiporn_c@tasl.co.th>; Loh, RAYMOND J <raymond.j.loh@lmco.com>; Mrazik, Philip <philip.mrazik@lmco.com>

Cc: Nakhon Stores <nakhon-stores@tasl.co.th>; Nakhon Supervisor Engineer <nakhon-se@tasl.co.th>; Nakhon Avionics <nakhon-avionics@tasl.co.th>; Russell Squires <Russell_s@tasl.co.th>; Daryl Dixon <daryl_d@tasl.co.th>; Grant Robinson <Grant_r@tasl.co.th>; Sineenat Wisitcharoen <Sineenat_W@tasl.co.th>; Kriangsak Hongsuwanwattana <Kriangsak_h@tasl.co.th>; Chayanit Berkban <Chayanit_B@tasl.co.th>; Mcconnell, DAVE P <dave.p.mcconnell@lmco.com>; Stephen MacDonald <Stephen_m@tasl.co.th>; ATLAOG <ATLAOG@aitworldwide.com>; gov-ops <gov-ops@aitworldwide.com>; import Bafco <import@bafcothai.com>; logistics Bafco <logistics@bafcothai.com>; paweena Bafco <paweenas@bafcothai.com>; pitak Bafco <pitakb@bafcothai.com>; saranya Bafco <saranyas@bafcothai.com>; yupin Bafco <yupins@bafcothai.com>

Subject: RE: AOG 761063 (HS-HVE): 76552-02010-105 CABLE, MLG EXPLOSIVE LINK

Good evening,

Please find our paperwork attached for these orders which are now available for pickup in our Fairburn warehouse.

Please let us know if anything additional is needed.

Matt Marcella

CSR, CSS Customer Service and Logistics
Sikorsky Aircraft Corporation
124 Quarry Road, Trumbull, CT 06611
O 203-683-2011 |

From: AOG, Sikorsky (RESOURCE)

Sent: Thursday, November 2, 2017 3:50 PM

To: Atiporn Chiwcharoen <Atiporn_c@tasl.co.th>; AOG, Sikorsky (RESOURCE) <sikorsky.aog@lmco.com>; Loh, RAYMOND J (US) <raymond.j.loh@lmco.com>; Mrazik, Philip (TH) <philip.mrazik@lmco.com>

Cc: Nakhon Stores <nakhon-stores@tasl.co.th>; Nakhon Supervisor Engineer <nakhon-se@tasl.co.th>; Nakhon Avionics <nakhon-avionics@tasl.co.th>; Russell Squires <Russell_s@tasl.co.th>; Daryl Dixon <daryl_d@tasl.co.th>; Grant Robinson <Grant_r@tasl.co.th>; Sineenat Wisitcharoen <Sineenat_W@tasl.co.th>; Kriangsak Hongsuwanwattana <Kriangsak_h@tasl.co.th>; Chayanit Berkban <Chayanit_B@tasl.co.th>; Mcconnell, DAVE P (TH) <dave.p.mcconnell@lmco.com>; Stephen MacDonald <Stephen_m@tasl.co.th>; AIT <ATLAOG@aitworldwide.com>; AIT AOG <gov-ops@aitworldwide.com>; import Bafco <import@bafcothai.com>; logistics Bafco <logistics@bafcothai.com>; paweena Bafco <paweenas@bafcothai.com>; pitak Bafco <pitakb@bafcothai.com>; saranya Bafco <saranyas@bafcothai.com>; yupin Bafco <yupins@bafcothai.com>

Subject: RE: AOG 761063 (HS-HVE): 76552-02010-105 CABLE, MLG EXPLOSIVE LINK

Hello,

We have PO M0000001941 and M0000001942 up to ship on MS 1332152 and 1332245. We will provide shipping documents once available for pick up.

Thank you,

Megan Behan

CSR, CSS Customer Service and Logistics
Sikorsky Aircraft Corporation
124 Quarry Road Trumbull, CT 06601
C - 203-360-4064 | O - 203-416-4208
Email: Megan.C.Behan@lmco.com
<image006.png>

From: Atiporn Chiwcharoen [mailto:Atiporn_c@tasl.co.th]
Sent: Thursday, November 02, 2017 9:48 AM
To: AOG, Sikorsky (RESOURCE); Loh, RAYMOND J (US); Mrazik, Philip (TH)
Cc: Nakhon Stores; Nakhon Supervisor Engineer; Nakhon Avionics; Russell Squires; Daryl Dixon; Grant Robinson; Sineenat Wisitcharoen; Kriangsak Hongsuwanwattana; Chayanit Berkban; Mcconnell, DAVE P (TH); Stephen MacDonald; AIT; AIT AOG; import Bafco; logistics Bafco; paweena Bafco; pitak Bafco; saranya Bafco; yupin Bafco
Subject: EXTERNAL: RE: AOG 761063 (HS-HVE): 76552-02010-105 CABLE, MLG EXPLOSIVE LINK

Hello AOG desk/Ray,

We have more AOG parts requested. Please find attached PO M0000001941 and M0000001942, covered by TAP.

A/C S/N: 761063

Next scheduled flight : No flight due to AOG

Defect of the failed part : Broken

Is the a/c hard grounded: Yes

Is this the only item grounding the aircraft : No. we also grounded for CABLE, MLG EXPLOSIVE LINK.

Kindly advise shipment no. when it's available in this e-mail chain so that our freight forward can pick up the shipment immediately. Also, note that RSA will be handled when Phil return from vacation.

Dear AIT,

We have more AOG as PO below

M0000001940

M0000001941

M0000001942

Best Regards,

Pik

Production Support

Office: +66 (0) 75-809010 Ext. 4320

Mobile: + 66 (0)84-645-2236

From: AOG, Sikorsky [<mailto:sikorsky.aog@lmco.com>]

Sent: Thursday, November 02, 2017 5:23 PM

To: Atiporn Chiwcharoen; Loh, RAYMOND J; Mrazik, Philip

Cc: AOG, Sikorsky; Nakhon Stores; Nakhon Supervisor Engineer; Nakhon Avionics; Russell Squires; Daryl Dixon; Grant Robinson; Sineenat Wisitcharoen; Kriangsak Hongsuwanwattana; Chayanit

Berkban; McConnell, DAVE P; Stephen MacDonald; AIT; AIT AOG; import Bafco; logistics Bafco;

paweeena Bafco; pitak Bafco; saranya Bafco; yupin Bafco

Subject: RE: AOG 761063 (HS-HVE): 76552-02010-105 CABLE, MLG EXPLOSIVE LINK

Please find our Order Acknowledgement attached. We do not have stock available at this moment.
We will expedite this requirement and advise once we have any new updates.

Thank you,

Keisla Medina

AOG HOTLINE 1-800-946-4337

From: AOG, Sikorsky (RESOURCE)

Sent: Thursday, November 2, 2017 6:15 AM

To: Atiporn Chiwcharoen <Atiporn_c@tasl.co.th>

Cc: AOG, Sikorsky (RESOURCE) <sikorsky.aog@lmco.com>; Loh, RAYMOND J (US) <raymond.j.loh@lmco.com>; Mrazik, Philip (TH) <philip.mrazik@lmco.com>; Nakhon Stores <nakhon-stores@tasl.co.th>; Nakhon Supervisor Engineer <nakhon-se@tasl.co.th>; Nakhon Avionics <nakhon-avionics@tasl.co.th>; Russell Squires <Russell_s@tasl.co.th>; Daryl Dixon <daryl_d@tasl.co.th>; Grant Robinson <Grant_r@tasl.co.th>; Sineenat Wisitcharoen <Sineenat_W@tasl.co.th>; Kriangsak Hongsuwanwattana <Kriangsak_h@tasl.co.th>; Chayanit Berkban <Chayanit_B@tasl.co.th>; McConnell, DAVE P (TH) <dave.p.mcconnell@lmco.com>; Stephen MacDonald <Stephen_m@tasl.co.th>; AIT <ATLAOG@aitworldwide.com>; AIT AOG <gov-ops@aitworldwide.com>; import Bafco <import@bafcothai.com>; logistics Bafco <logistics@bafcothai.com>; paweeena Bafco <paweenas@bafcothai.com>; pitak Bafco <pitakb@bafcothai.com>; saranya Bafco <saranyas@bafcothai.com>; yupin Bafco <yupins@bafcothai.com>

Subject: RE: AOG 761063 (HS-HVE): 76552-02010-105 CABLE, MLG EXPLOSIVE LINK

Thank you for your order. We will advise soon with updates.

Kind Regards,

Keisla Medina

AOG HOTLINE 1-800-946-4337

From: Atiporn Chiwcharoen [mailto:Atiporn_c@tasl.co.th]

Sent: Thursday, November 2, 2017 5:58 AM

To: AOG, Sikorsky (RESOURCE) <sikorsky.aog@lmco.com>; Loh, RAYMOND J (US) <raymond.j.loh@lmco.com>

Cc: Mrazik, Philip (TH) <philip.mrazik@lmco.com>; Nakhon Stores <nakhon-stores@tasl.co.th>; Nakhon Supervisor Engineer <nakhon-se@tasl.co.th>; Nakhon Avionics <nakhon-avionics@tasl.co.th>; Russell Squires <Russell_s@tasl.co.th>; Daryl Dixon <daryl_d@tasl.co.th>; Grant Robinson <Grant_r@tasl.co.th>; Sineenat Wisitcharoen <Sineenat_W@tasl.co.th>; Kriangsak Hongsuwanwattana <Kriangsak_h@tasl.co.th>; Chayanit Berkban <Chayanit_B@tasl.co.th>; McConnell, DAVE P (TH) <dave.p.mcconnell@lmco.com>; Stephen MacDonald <Stephen_m@tasl.co.th>; AIT <ATLAOG@aitworldwide.com>; AIT AOG <gov-ops@aitworldwide.com>; import Bafco <import@bafcothai.com>; logistics Bafco <logistics@bafcothai.com>; paweeena Bafco <paweenas@bafcothai.com>; pitak Bafco <pitakb@bafcothai.com>; saranya Bafco <saranyas@bafcothai.com>; yupin Bafco <yupins@bafcothai.com>

Subject: EXTERNAL: AOG 761063 (HS-HVE): 76552-02010-105 CABLE, MLG EXPLOSIVE LINK

Hello AOG desk/ Ray,

We have AOG for 76552-02010-105 CABLE, MLG EXPLOSIVE LINK. Please find attached PO M0000001940 covered under TAP and see below AOG info.

A/C S/N: 761063

Next scheduled flight : No flight due to AOG

Defect of the failed part : R/H door link harness open circuit

Is the a/c hard grounded: Yes

Is this the only item grounding the aircraft : Yes

Kindly advise shipment no. when it's available in this e-mail chain so that our freight forward can pick up the shipment immediately. Also, note that RSA will be handled when Phil return from vacation.

Dear AIT,

Please pay attention on PO **M0000001940**. Shipment no. should be advised shortly by AOG desk or Ray. Thank you.

Best Regards,

Pik

Production Support

Office: +66 (0) 75-809010 Ext. 4320

Mobile: + 66 (0)84-645-2236

TAS web portal : <http://saas.tasl.co.th>

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