

Grant Robinson

From: McConnell, DAVE P <dave.p.mcconnell@lmco.com>
Sent: Thursday, March 16, 2017 1:32 PM
To: Gary Deveau
Cc: Grant Robinson
Subject: FW: Case Resolved: C0055308 - David McConnell - Air Conditioner Compessor CMM-Request For Clarification

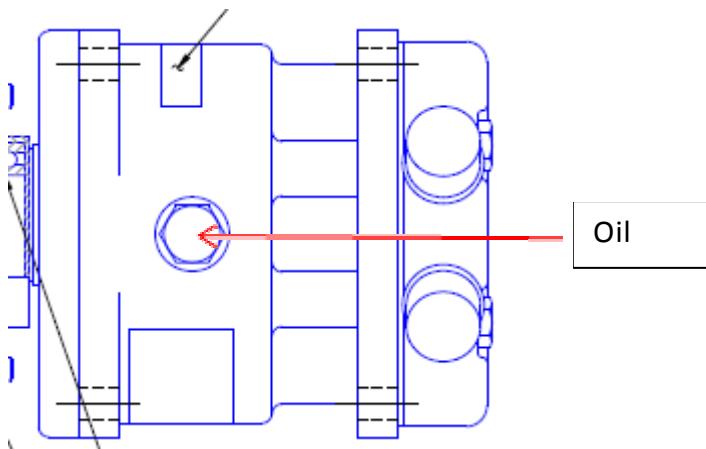
Gary;

Below is a bit of artwork for the air conditioner compressor that was inadvertently left off yesterday's customer letter.

Dave

From: Taylor, Thomas J (US N-KFORCE INC)
Sent: Thursday, March 16, 2017 04:41
To: McConnell, DAVE P (TH) <dave.p.mcconnell@lmco.com>
Subject: RE: Case Resolved: C0055308 - David McConnell - Air Conditioner Compessor CMM-Request For Clarification

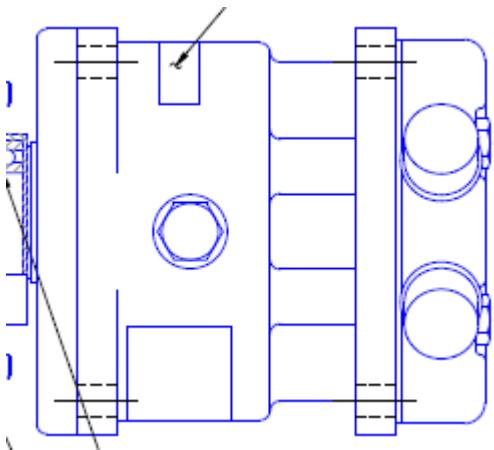
Update:



-Tj

From: Taylor, Thomas J (US N-KFORCE INC)
Sent: Wednesday, March 15, 2017 5:39 PM
To: McConnell, DAVE P (TH)
Subject: RE: Case Resolved: C0055308 - David McConnell - Air Conditioner Compessor CMM-Request For Clarification

Dave,
I do apologize for that. Here you go.



This was all that was there.

-TJ

From: McConnell, DAVE P (TH)
Sent: Monday, March 13, 2017 11:42 PM
To: Taylor, Thomas J (US N-KFORCE INC)
Subject: FW: Case Resolved: C0055308 - David McConnell - Air Conditioner Compessor CMM-Request For Clarification

T.J.

The body of the customer letter references "see below", but there is nothing below. Whatever is was can you email or DocPak to me?

- A3) The oil plug is located at the top of the compressor (see below) and should
A4) You may have to rotate the pulley and shaft a little to move the wobble pl
insert the dipstick at a slight angle.

Thanks and regards,
Dave

From: CSS Portal Account [mailto:crmsa@sikorsky.com]
Sent: Tuesday, March 14, 2017 03:19
To: McConnell, DAVE P (TH) <dave.p.mcconnell@lmco.com>
Cc: dl-SIK, WCS Commercial Reps <wcscommercialreps.dl-sik@exch.ems.lmco.com>; dl-SIK, FTR Distribution CSS <ftrdistribution.css.dl-sik@exch.ems.lmco.com>
Subject: Case Resolved: C0055308 - David McConnell - Air Conditioner Compessor CMM-Request For Clarification

Case Number: C0055308
Customer: Thai Aviation Services Limited
Aircraft S/N: 761064
Aircraft Model: S-76D
Aircraft TT: 275
Sub-System: Other
Part Number: 76-0551-1
Entering FSR: David McConnell
Submitted On: 3/10/2017 3:29 AM
Severity: Urgent

Contact Name: Grant Robinson

Case Owner: TJ Taylor

Case Subject: Air Conditioner Comperssor CMM-Request For Clarification

The resolution details for this case cannot be provided via email. Please check the portal or DocPak for the resolution.

DocPak Location(s): {DocPak Location(s)(Case)}