

Grant Robinson

From: McConnell, DAVE P <dave.p.mcconnell@lmco.com>
Sent: Friday, February 17, 2017 9:43 AM
To: Nakhon Avionics; Jutamas (Ying) Phonpradid
Cc: Nakhon Supervisor Engineer; Grant Robinson
Subject: HVD/HVE HUMS ground station error codes

Importance: High

Khun Ying and Colin;

Following is the response from the HUMS group regarding the most recent error messages seen when trying to import data to the shared HUMS ground station for HVD/HVE.

Case Number: C0053367
Customer: Thai Aviation Services Limited
Aircraft S/N: 761060/761063
Aircraft Model: S-76D
ATA: 31
Part Number: 76600-73002-011
Case Subject: HUMS Ground Station Database Fail

Problem Resolution:

SQL Server Express edition has a limit of 10GB of database storage. It looks like the user is bumping into this limit. Recommend purging some older data regularly to avoid this issue, or upgrade to SQL Server Standard edition.

You can verify this is the issue by browsing to:

C:\Program Files\Microsoft SQL Server\MSSQL12.SGBA\MSSQL\DATA and looking at the size of the MDF files.

Your path might be slightly different based on the instance name and version of SQL Server installed.

David P. McConnell

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