

Grant Robinson

From: McConnell, DAVE P <dave.p.mcconnell@lmco.com>
Sent: Thursday, March 16, 2017 1:32 PM
To: Gary Deveau
Cc: Grant Robinson
Subject: FW: Case Resolved: C0055308 - David McConnell - Air Conditioner Comperssor CMM-Request For Clarification

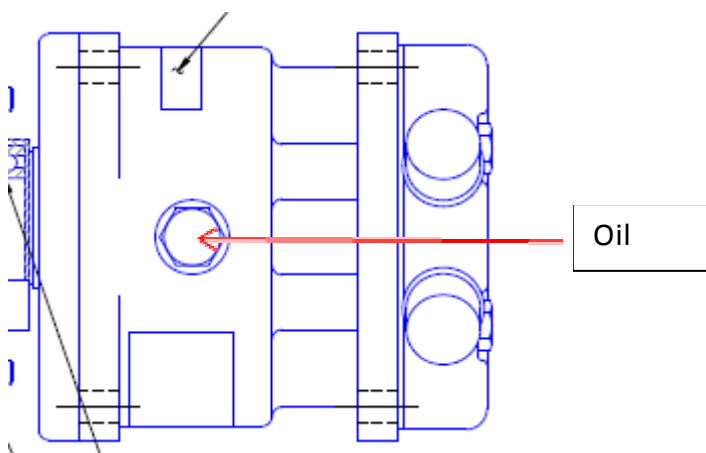
Gary;

Below is a bit of artwork for the air conditioner compressor that was inadvertently left off yesterday's customer letter.

Dave

From: Taylor, Thomas J (US N-KFORCE INC)
Sent: Thursday, March 16, 2017 04:41
To: McConnell, DAVE P (TH) <dave.p.mcconnell@lmco.com>
Subject: RE: Case Resolved: C0055308 - David McConnell - Air Conditioner Comperssor CMM-Request For Clarification

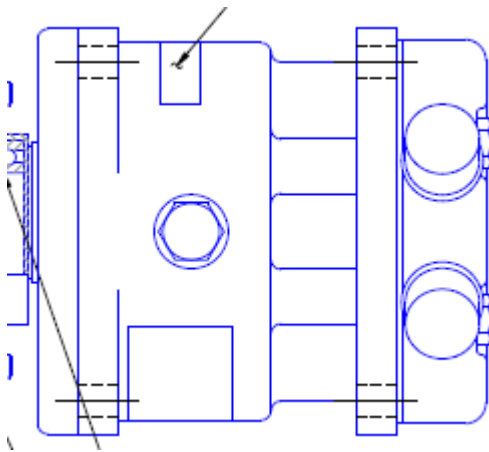
Update:



-Tj

From: Taylor, Thomas J (US N-KFORCE INC)
Sent: Wednesday, March 15, 2017 5:39 PM
To: McConnell, DAVE P (TH)
Subject: RE: Case Resolved: C0055308 - David McConnell - Air Conditioner Comperssor CMM-Request For Clarification

Dave,
I do apologize for that. Here you go.



This was all that was there.

-Tj

From: McConnell, DAVE P (TH)
Sent: Monday, March 13, 2017 11:42 PM
To: Taylor, Thomas J (US N-KFORCE INC)
Subject: FW: Case Resolved: C0055308 - David McConnell - Air Conditioner Comperssor CMM-Request For Clarification

T.J.

The body of the customer letter references "see below", but there is nothing below. Whatever is was can you email or DocPak to me?

A3) The oil plug is located at the top of the compressor (see below) and should
A4) You may have to rotate the pulley and shaft a little to move the wobble pl
insert the dipstick at a slight angle.

Thanks and regards,
Dave

From: CSS Portal Account [<mailto:crmsa@sikorsky.com>]
Sent: Tuesday, March 14, 2017 03:19
To: McConnell, DAVE P (TH) <dave.p.mcconnell@lmco.com>
Cc: dl-SIK, WCS Commercial Reps <wcscommercialreps.dl-sik@exch.ems.lmco.com>; dl-SIK, FTR Distribution CSS <ftr.distribution.css.dl-sik@exch.ems.lmco.com>
Subject: Case Resolved: C0055308 - David McConnell - Air Conditioner Comperssor CMM-Request For Clarification

Case Number: C0055308
Customer: Thai Aviation Services Limited
Aircraft S/N: 761064
Aircraft Model: S-76D
Aircraft TT: 275
Sub-System: Other
Part Number: 76-0551-1
Entering FSR: David McConnell
Submitted On: 3/10/2017 3:29 AM
Severity: Urgent

Contact Name: Grant Robinson

Case Owner: TJ Taylor

Case Subject: Air Conditioner Comperssor CMM-Request For Clarification

The resolution details for this case cannot be provided via email. Please check the portal or DocPak for the resolution.

DocPak Location(s): {DocPak Location(s)(Case)}