Ideation and Design Annexures

Selected Problem:

Implementing Retrieval-Augmented Generation (RAG) with lightweight LLMs like LLaMA 2 or Mistral to deliver clear, easy-to-understand guidance on symptoms and medications for common ailments. This system combines advanced retrieval techniques with LLMs to simplify medical information, making it more accessible and user-friendly.

Design Thinking – Empathy

What User Says (Direct Statements):

- I need clear information about my symptoms.
- I'm looking for guidance on what medication to take.
- The advice should be easy to understand and accurate.

What User Does (Actions That User/Client Takes):

- Uploads medical documents to the system for processing.
- Queries the system for symptom and medication guidance.
- Reviews and follows the generated responses for health management.

What User Thinks (User Thinks About Their Experience):

- I'm unsure about the medical advice given in my documents.
- I might not be interpreting the information correctly.
- I need reliable guidance to manage my health effectively.

What User Feels (Empathize User Mental State Of User/Client):

- Reassured by receiving tailored and easy-to-understand health guidance.
- Confident in managing symptoms and medications with accurate information.
- Relieved that the system ensures privacy and provides clear advice based on their documents.

Problem Statement

A patient is an individual with limited medical knowledge who needs clear, easy-tounderstand guidance on symptoms and medications for common ailments because current medical information is often too complex, making it difficult for non-experts to understand and take appropriate action.

Ideation

Sr.	Requirement	Available Solution	Proposed Solution
No.			
1	Clear	Generalized, keyword-	Use RAG with LLMs
	Symptom	based medical info	for personalized and
	Information	retrieval.	clear symptom
			guidance.
2	Tailored	Basic algorithms	Implement RAG with
	Medication	offering generic	LLMs for accurate,
	Guidance	medication advice.	personalized
			medication guidance.
3	User-Friendly	Static sites/apps with	Provide an accessible
	Experience	limited interactivity,	system for easy
		leading to a complex	document upload and
		user experience.	tailored health advice,
			enhancing user
			experience.

Solution

The solution leverages Retrieval-Augmented Generation (RAG) combined with lightweight Large Language Models (LLMs) to deliver clear medication guidance. Users upload medical documents in various formats, which are processed to extract and index relevant information. When users query the system, it retrieves pertinent data from the indexed documents and uses the LLM to generate concise responses.

Scope

- Symptom analysis, medication recommendations.
- Reduces misinformation risk.
- Provides prompt healthcare guidance for better outcomes.
- Targeting multiple individuals with ease of access to professional medical advice.