

Criterion E: Evaluation

Evaluation of the product

Success Criterion ¹	Met? ²	Feedback from client ³
a	Yes	"I, as the admin was greeted by the admin homepage and any employee was greeted by the employee homepage."
b	Yes	"As the admin, I was able to view all the pages I needed"
c	Yes	"items were added to the list as and when I wanted them and they were clearly displayed in the tables of the respective pages."
d	Yes	I could just select the thing that I wanted to change from the table, edit the information and click on the button and the change would reflect in the database table.
e	Yes	I would just select the item I want to delete; the text fields would populate themselves automatically and it was just a matter of clicking the delete button
f	Yes	"The order would get transferred from the pending orders page to the past orders page."
g	Yes	"tables could be searched using different parameters and it worked perfectly"
h	Yes	"The graph was clear and plotted the correct values. "
i	Yes	"I can print out receipts to give to customers and menus easily to give out if anyone asks for them"
j	Yes	"The popup came every time anything was low"
k	Yes	"it fulfills everything that my employees are required to see"

¹ Refer to Criterion A for success criteria

² Refer to Criterion D for demonstration of each success criterion

³ Refer to Appendix 3: Final interview

Summary of feedback given by client and future improvements⁴

According to the responses of the interview, the client seemed to be quite happy with how the final product turned out and her expectations were met.

However, she found out that the search function would show results only when the entire query would be typed. For example, in order to search for “Chocolate”, the entire word would have to be typed. This was something she found to be a bit inconvenient and she suggested me to *improve the search query* in future versions of the product.

She also wanted me to include *sample images of cakes* in the menu which could be displayed and printed so that her customers could see the photos of the cakes.

Another area to improve the product would be *showing the sales yearly* and being able to plot a graph yearly, instead of monthly.

Lastly, she wanted me to create an option to *save* the menu and receipts as *PDFs* instead of just allowing the option to print them along with an option to format the layout of the items.

Some changes that I thought would be helpful after completing the product were as follows:

- The delivery date in the pending orders page should not allow past dates to be selected.
- The entire product could be more colorful as all the pages are just black and white.

Word count: 454

⁴ Refer to Appendix 3: Final interview