

Tanay Mehendale

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OBJECTIVE

Business Analyst with 3+ years of experience streamlining processes and delivering insights in supply chain domain. Skilled in SQL, Python, and Tableau, with a strong foundation in KPI tracking and automating workflows to improve efficiency and decision-making. Currently exploring AI tools to modernize analytics workflows

EXPERIENCE

Business Analyst – Texas A&M University | College Station, TX **Apr 2024 – May 2025**

- Automated bulk updates for 54+ Excel Sheets during a process enhancement, reducing manual efforts by 60%
- Triaged and resolved 40+ weekly inquiries and policy issues, creating a self-service FAQ that cut processing time from 11 hours to 6 hours
- Audited 135+ access records per semester with Excel VLOOKUP and Pivot Tables, identifying unauthorized users and cutting errors by 20% across 54+ departments
- Built a Power BI dashboard to analyze 750+ stakeholder requests, driving website content updates and knowledge base articles that reduced repeat inquiries by 15%
- Created 6 SOPs to document technical and process changes, reducing training time for new analysts by 30%

SAP Technical Consultant – LTIMindtree | Mumbai, India **Jun 2021 – Jun 2023**

- Developed SAP reports and scripts using SQL and ABAP to extract, filter and join transactional data, resolving 18% data inconsistencies and improving decision accuracy across 5 business units
- Spearheaded cross-functional coordination with global teams across 52+ product releases, simplified SDLC audit process to eliminate 40+ compliance breaches and reduce release issues by 84%
- Defined 4 KPIs for order cycle time and backlog aging after analyzing fulfillment workflows, helping reduce process delays by 15% across 2 supply chain units
- Presented fulfillment insights in 12+ leadership reviews with technical and business stakeholders, recommending 5 process changes that improved manufacturing and sales workflows
- Led User Acceptance Testing (UAT) for 16 feature rollouts by coordinating with end users and documenting feedback, ensuring the solutions aligned with business goals before release

Intern – LTIMindtree | Mumbai, India **Jan 2021 – Jun 2021**

- Conducted customer needs analysis, on-call support and regression testing across 46+ support tickets, improving average issue resolution time from 120 minutes to 85 minutes
- Engaged directly with clients to identify pain points and align technological solutions with business goals, resulting in an increased satisfaction rating by 15%

EDUCATION

Mays Business School, Texas A&M University - M.S. Information Systems | College Station, TX **May 2025**

University of Mumbai - B.Tech. Electronics & Communications | Mumbai, India **May 2021**

PROJECTS

Data Warehouse for Retail Analytics | [Link](#) | **Skills:** Microsoft SQL Server, ETL, Data Modeling

- Developed a retail data warehouse to support cross-functional reporting on \$600M+ in sales, enabling better promotion tracking and inventory decisions across 2 departments using SSRS and Tableau

Customer Churn Analysis | [Link](#) | **Skills:** Tableau, Data Visualization, Dashboarding

- Analyzed behavior of 6,600+ telecom customers and identified key churn drivers, enabling targeted engagement strategies to improve customer retention

Market Basket Analysis | [Link](#) | **Skills:** R, EDA, Data Mining, Data Analytics

- Analyzed 9,000+ grocery transactions to identify cross-sell opportunities, enabling business teams to improve product placement and bundling strategies

SKILLS

Certifications: [Associate Data Engineer \(DataCamp\)](#); Ongoing – AWS Solutions Architect Assoc.

Programming & Databases: SQL, Python, R, Git, MySQL, PostgreSQL, MariaDB, MongoDB

Data Analysis: Exploratory Data Analysis, KPI Tracking, Data Quality, A/B Testing

BI Reporting Tools: Tableau, PowerBI, SSRS