

Churn Dashboard

Total Customers at Risk

7043

Number of Tech Tickets

2955

Number of Admin Tickets

3632

Total Charges

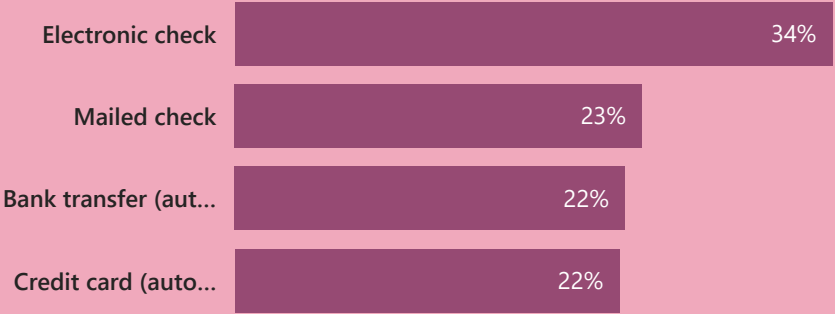
16.06M

Monthly Charges

\$456.12K

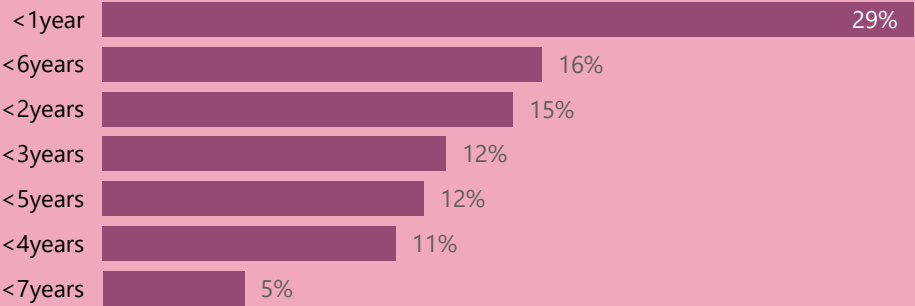
Payment Method

PaymentMethod



Customer tenure

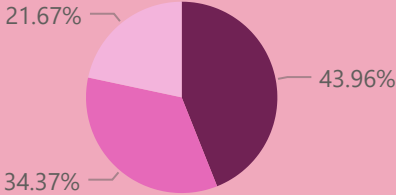
Customer tenure



Services

Internet Service

InternetSe... Fiber optic DSL No



- 44% %streaminig movies
- 17% %tech support
- 44% %streaming tv
- 16% %online security
- 28% %online backup
- 45% %multile lines

Senior citizen

25%

Partners

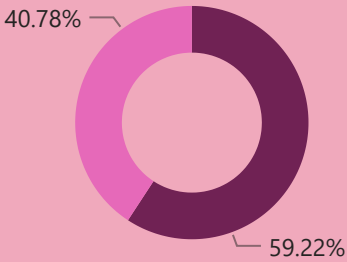
36%

Dependants

17%

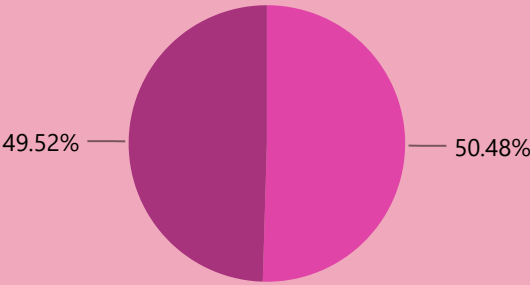
Paperless Billing

Pap... Yes No



Gender Demographics

gender Male Female



Customer Risk Analysis

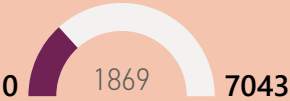
Churn Rate

26.54%

Average Total Charges

2.28K

Churn



Total Customers

7043

Average Monthly Charges

\$64.76

Churn

No

Yes

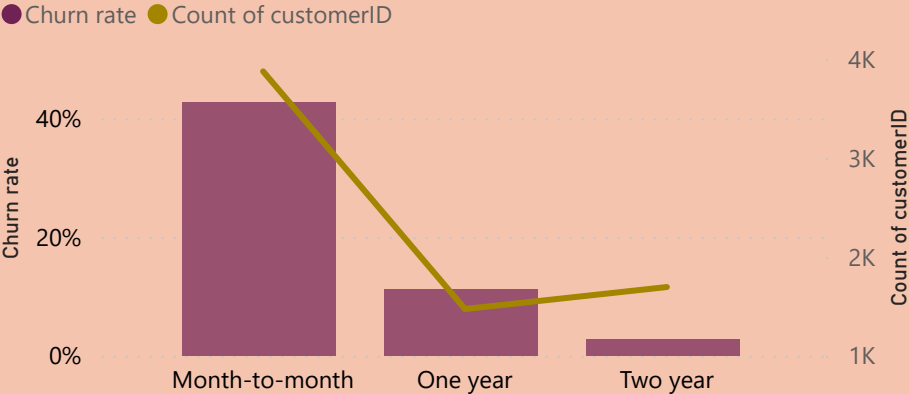
InternetService

DSL

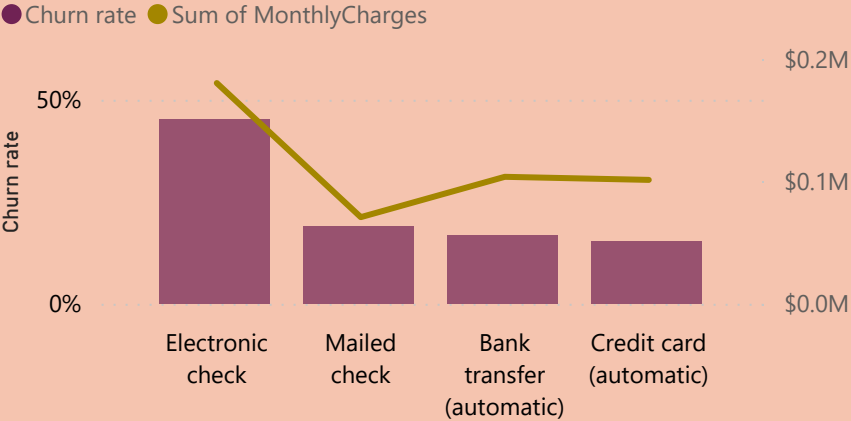
Fiber optic

No

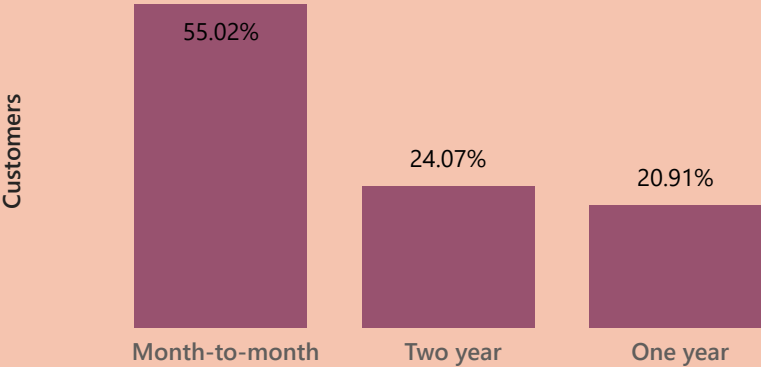
Churn by Contract



Churn by Payment method



Contract Type



Number of Admin Tickets and Number of Tech Tickets by Customer tenure

