User Personas and Empathy Maps for EcoClass

User Personas

There are two main user personas in this project, students and teachers.

1. Students

- **Description:** Students who attend the school and want to actively participate in energy conservation efforts.
- Goals and motivations: Learn about energy conservation, earn points for their classroom, make a positive impact, understand the relationship between their actions and energy usage.
- **Needs:** Clear information about energy consumption, engagement through friendly competitions, access to energy-saving tips and resources.

2. Teachers

- **Description:** Teachers who play a crucial role in promoting energy conservation and sustainability in the classroom.
- Goals and motivations: Educate students about energy conservation, monitor and manage energy usage and engage students in energy-saving activities.
- **Needs:** Real-time energy usage monitoring, detailed reports and analytics, access to energy-saving resources and tools to facilitate engagement with students.

Empathy Maps

Persona: Students

Says	Thinks
I want to learn about energy conservation.	Conserving energy helps the environment.
I don't understand how my actions affect	I can earn points for my classroom by saving
energy usage.	energy.
I want to participate and make a difference.	I should turn off lights and devices when not in
I want to know how much energy different	use.
devices consume.	Energy conservation is important for the
	future.
Does	Feels
Pays attention to energy usage in the	Excited about earning points for their
classroom.	classroom.
Turns off lights and devices when leaving the	Proud when their classroom wins recognition.
room.	Responsible for their energy consumption.
Participates in energy-saving activities and	Motivated to make a positive impact.
challenges.	
Discusses energy conservation with	
classmates.	

Persona: Teachers

Says	Thinks
I want to educate my students about energy	Energy conservation is important for both the
conservation.	environment and our school.
I need tools to monitor energy usage in the	I should lead by example and show my
classroom.	students how to save energy.
I want to make energy conservation engaging	Engaging students in energy-saving activities
for students.	can make a lasting impact.
I need resources to help me teach about	I need data and reports to assess the
energy-saving practices.	effectiveness of our conservation efforts.
Does	Feels
Monitors energy consumption in the classroom	Dedicated to creating a sustainable learning
using the application.	environment.
Shares energy-saving tips and information	Excited to see students engaged in energy-
with students.	saving activities.
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Encourages students to participate in energy-	Responsible for guiding students towards
Encourages students to participate in energy-saving challenges.	Responsible for guiding students towards energy conservation.
	energy conservation.