

# FACULTY OF COMPUTING AND INFORMATION TECHNOLOGY

# Bachelor of Computer Science (Honours) in Data Science

# BAIT 3003 Data Warehouse (202305)

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# BAIT3003 Data Warehouse Technology Assignment Assessment Form

Task No.	Task Descriptions	Weightage	Criteria	Ratings	Marks	CLO
1	Design of Data warehouse (logical design)	5%	<ul> <li>Include the relevant dimensions.</li> <li>Must include ONE Type 2 SCD</li> <li>Include the correct measures in the fact table.</li> </ul>	• Excellent (5) • Good (4) • Moderate (2-3) • Poor (0-1)		1
	Design of Data warehouse (physical design)	15%	<ul> <li>Create TABLE statements</li> <li>Appropriate data types and size of attributes</li> <li>Proper Integrity constraints</li> </ul>	<ul> <li>Excellent (13-15)</li> <li>Good (10-12)</li> <li>Moderate (6-9)</li> <li>Poor (0-5)</li> </ul>		1
2	ETL (initial loading)	20%	<ul> <li>VIEWS, SELECT, INSERT, PROCEDURES for each of the dimensions and fact table.</li> <li>Variety of techniques necessary to achieve the correct data loading</li> </ul>	• Excellent (18-20) • Good (14-17) • Moderate (9-13) • Poor (0-8)		1
	ETL (subsequent loading)	20%	<ul> <li>VIEWS, SELECT, INSERT, PROCEDURES for each of the dimensions and fact table.</li> <li>Variety of techniques necessary to achieve the correct data loading</li> </ul>	• Excellent (18-20) • Good (15-17) • Moderate (9-14) • Poor (0-8)		1
3	*Business Analytic queries design (Individual marks awarded))	30%	<ul> <li>Clear and proper identification of information needs</li> <li>Flexible query to cater for variety of inputs, use of multiple tables</li> <li>Meaningful report handlings</li> <li>Data values formatted accordingly</li> </ul>	• Excellent (25-30) • Good (16-24) • Moderate (9-15) • Poor (0-8)		3
4	Assignment Report	10%	<ul> <li>Comprehensive coverage</li> <li>Quality of report presented</li> <li>All tasks numbered, header / footer used, proper formatting</li> </ul>	• Excellent (9-10) • Good (7-8) • Moderate (4-6) • Poor (0-3)		1

Group Member:		Task 3 marks	Total marks	
1.	Tang Sharren	()	( )	
2.	Tham Hiu Huen	()	( )	
3.	Koong Jie Lum	()	( )	
4.	Tan Mei Yin	()	( )	

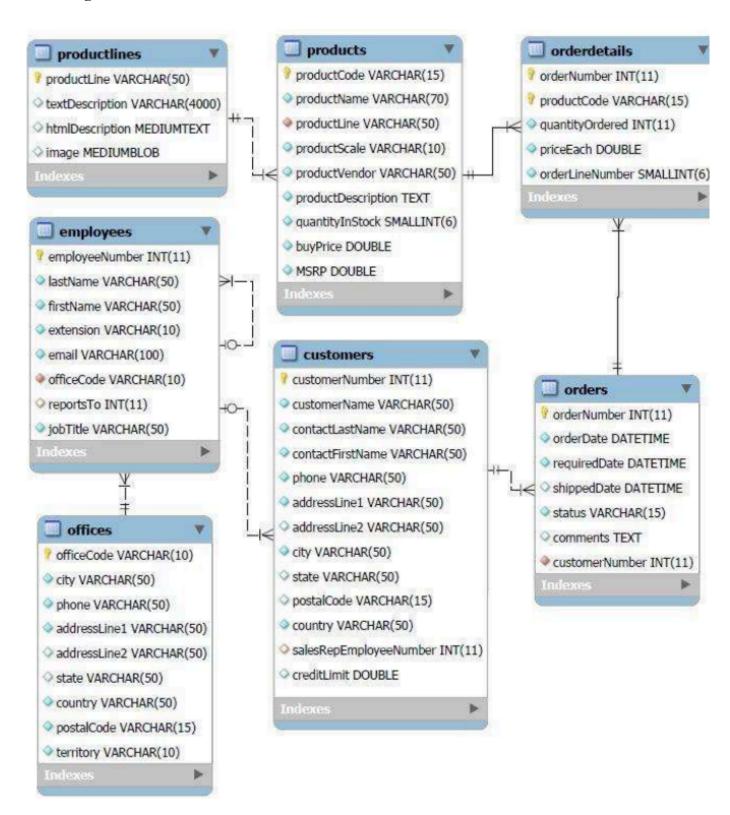
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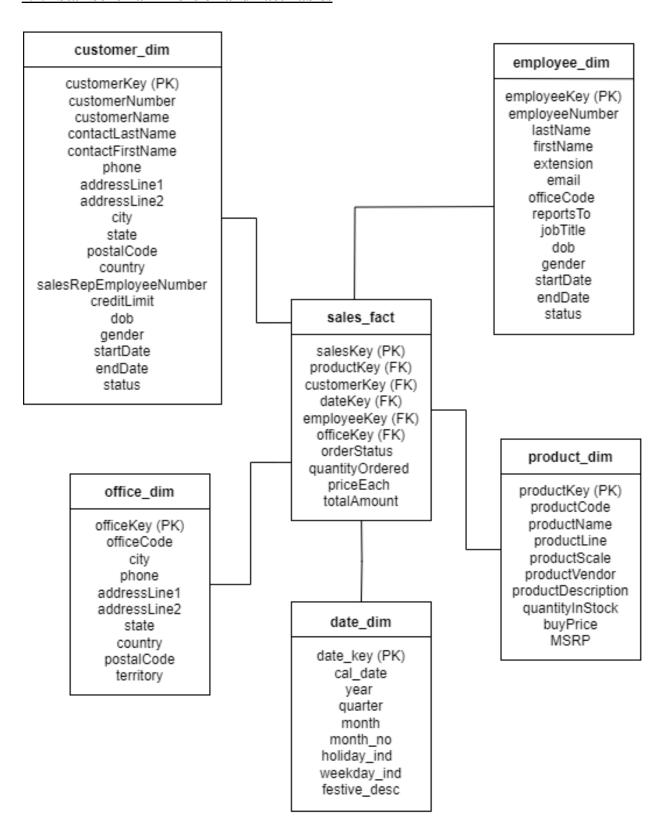
# Chapter 1 Design of Data Warehouse

### 1.1 Logical Design

# 1.1.1 Original Database



### 1.1.2 Star Schema Dimension and Fact Tables



# 1.2 Physical Design

## 1.2.1 Original Database

```
CREATE TABLE offices (
  officeCode VARCHAR(10) NOT NULL,
  city VARCHAR (50) NOT NULL,
  phone VARCHAR (50) NOT NULL,
  addressLine1 VARCHAR(50) NOT NULL,
  addressLine2 VARCHAR(50) DEFAULT NULL,
  state VARCHAR(50) DEFAULT NULL,
  country VARCHAR (50) NOT NULL,
  postalCode VARCHAR(15) NOT NULL,
  territory VARCHAR (10) NOT NULL,
 PRIMARY KEY (officeCode)
);
CREATE TABLE productlines (
  productLine VARCHAR (50) NOT NULL,
  textDescription VARCHAR(4000) DEFAULT NULL,
 htmlDescription VARCHAR (1000),
  image BLOB,
  PRIMARY KEY (productLine)
);
CREATE TABLE products (
  productCode VARCHAR(15) NOT NULL,
  productName VARCHAR(70) NOT NULL,
  productLine VARCHAR(50) NOT NULL,
  productScale VARCHAR(10) NOT NULL,
  productVendor VARCHAR (50) NOT NULL,
  productDescription VARCHAR (4000) NOT NULL,
  quantityInStock NUMBER(4) NOT NULL,
  buyPrice NUMBER(7,2) NOT NULL,
  MSRP NUMBER (7,2) NOT NULL,
  PRIMARY KEY (productCode),
  FOREIGN KEY (productLine) REFERENCES productlines (productLine)
);
CREATE TABLE employees (
    employeeNumber NUMBER(11) NOT NULL,
    lastName VARCHAR2 (50) NOT NULL,
    firstName VARCHAR2(50) NOT NULL,
    extension VARCHAR2(10),
    email VARCHAR2(100),
    officeCode VARCHAR2(10),
```

```
reportsTo NUMBER(11) DEFAULT NULL,
    jobTitle VARCHAR2 (50),
    PRIMARY KEY (employeeNumber),
   FOREIGN KEY (officeCode) REFERENCES offices(officeCode)
);
CREATE TABLE customers (
  customerNumber NUMBER(11) NOT NULL,
  customerName VARCHAR(50) NOT NULL,
  contactLastName VARCHAR(50) NOT NULL,
  contactFirstName VARCHAR(50) NOT NULL,
 phone VARCHAR (50) NOT NULL,
  addressLine1 VARCHAR(50) NOT NULL,
  addressLine2 VARCHAR(50) DEFAULT NULL,
  city VARCHAR (50) NOT NULL,
  state VARCHAR (50) DEFAULT NULL,
  postalCode VARCHAR(15) DEFAULT NULL,
  country VARCHAR (50) NOT NULL,
  salesRepEmployeeNumber NUMBER(11) DEFAULT NULL,
  creditLimit NUMBER(9,2) DEFAULT NULL,
  PRIMARY KEY (customerNumber),
 FOREIGN KEY (salesRepEmployeeNumber) REFERENCES
employees(employeeNumber)
);
CREATE TABLE orders (
 orderNumber NUMBER(11) NOT NULL,
  orderDate DATE NOT NULL,
  requiredDate DATE NOT NULL,
  shippedDate DATE DEFAULT NULL,
  status VARCHAR (15) NOT NULL,
  comments VARCHAR (500),
  customerNumber NUMBER(11) NOT NULL,
  PRIMARY KEY (orderNumber),
  FOREIGN KEY (customerNumber) REFERENCES customers (customerNumber)
);
CREATE TABLE orderdetails (
  orderNumber NUMBER(11) NOT NULL,
  productCode VARCHAR(15) NOT NULL,
  quantityOrdered NUMBER(4) NOT NULL,
  priceEach NUMBER(7,2) NOT NULL,
  orderLineNumber NUMBER(3) NOT NULL,
  PRIMARY KEY (orderNumber, productCode),
  FOREIGN KEY (orderNumber) REFERENCES orders(orderNumber),
  FOREIGN KEY (productCode) REFERENCES products (productCode)
);
```

#### 1.2.2 Star Schema Dimension and Fact Tables

```
CREATE TABLE date dim (
        date key
                                 NUMBER NOT NULL,
        cal date
                                 DATE NOT NULL,
        year
                                 NUMBER (4) NOT NULL,
                                 CHAR (2) NOT NULL,
        quarter
        month
                               CHAR (15) NOT NULL,
                               CHAR(1) NOT NULL,
CHAR(1) NOT NULL,
        holiday_ind
weekday_ind
festive_desc
                                 CHAR (1) NOT NULL,
                              VARCHAR(10),
        PRIMARY KEY (date_key)
);
CREATE TABLE customer dim (
    customerKey NUMBER(11) NOT NULL,
customerNumber NUMBER(11) NOT NULL,
customerName VARCHAR(50) NOT NULL,
contactLastName VARCHAR(50) NOT NULL,
phone VARCHAR(50) NOT NULL,
                            VARCHAR (50) NOT NULL,
    phone
    addressLine1 addressLine2
                         VARCHAR(50) NOT NULL, VARCHAR(50),
                           VARCHAR (50) NOT NULL,
    city
    state
                            VARCHAR (50),
                            VARCHAR (15),
    postalCode
                            VARCHAR (50) NOT NULL,
    country
    salesRepEmployeeNumber NUMBER(11),
    creditLimit
                            NUMBER (9,2),
    dob
                            DATE
                                          NOT NULL,
                                          NOT NULL,
    gender
                            CHAR(1)
    startDate
                            DATE,
    endDate
                            DATE,
                            VARCHAR (15) NOT NULL, -- DEL/ACT
    status
    PRIMARY KEY (customerKey)
);
CREATE TABLE employee dim (
    employeeKey NUMBER(11) NOT NULL, employeeNumber NUMBER(11) NOT NULL, lastName VARCHAR(50) NOT NULL,
                           VARCHAR (50) NOT NULL,
    firstName
    extension
                            VARCHAR (10),
                            VARCHAR (100),
    email
    officeCode
                            VARCHAR (10),
    reportsTo
                           NUMBER (11),
    jobTitle
                            VARCHAR (50),
                                       NOT NULL,
    dob
                            DATE
    gender
                            CHAR(1)
    startDate
                            DATE,
    endDate
                            DATE,
                            VARCHAR (15) NOT NULL, -- DEL/ACT
    PRIMARY KEY (employeeKey)
);
CREATE TABLE product dim (
    productKey NUMBER(11) NOT NULL,
    productCode
                            VARCHAR (15) NOT NULL,
                            VARCHAR (70) NOT NULL,
    productName
```

```
VARCHAR (50) NOT NULL,
   productLine
   productScale
                       VARCHAR (10) NOT NULL,
                       VARCHAR (50) NOT NULL,
   productVendor
   productDescription VARCHAR(4000) NOT NULL,
                       NUMBER (4) NOT NULL,
    quantityInStock
                        NUMBER(7,2) NOT NULL,
   buyPrice
   MSRP
                        NUMBER (7,2) NOT NULL,
   PRIMARY KEY (productKey)
);
CREATE TABLE office dim (
    officeKey NUMBER(11) NOT NULL,
                      VARCHAR(10) NOT NULL,
   officeCode
   city
                      VARCHAR (50) NOT NULL,
   phone
                      VARCHAR (50) NOT NULL,
   addressLine1 VARCHAR(50) NOT NULL,
   addressLine2 VARCHAR(50) DEFAULT NULL,
   state
                      VARCHAR (50) DEFAULT NULL,
                      VARCHAR (50) NOT NULL,
   country
   postalCode
                      VARCHAR (15) NOT NULL,
                VARCHAR(10) NOT NULL,
   territory
   PRIMARY KEY (officeKey)
);
CREATE TABLE sales fact (
   salesKey
                       NUMBER (11) NOT NULL,
                     NUMBER(11) NOT NULL,
NUMBER(11) NOT NULL,
   productKey
   customerKey
   dateKey
                       NUMBER NOT NULL,
                      NUMBER(11) NOT NULL,
   employeeKey
                      NUMBER(11) NOT NULL,
   officeKey
    orderStatus
                      VARCHAR (15) NOT NULL,
   quantityOrdered NUMBER(4) NOT NULL,
                      NUMBER (7,2) NOT NULL,
   priceEach
   totalAmount
                       NUMBER (10,2) NOT NULL,
   PRIMARY KEY (salesKey),
   FOREIGN KEY (productKey) REFERENCES product dim(productKey),
   FOREIGN KEY (customerKey) REFERENCES customer dim(customerKey),
   FOREIGN KEY (dateKey) REFERENCES date dim(date key),
   FOREIGN KEY (employeeKey) REFERENCES employee dim(employeeKey),
   FOREIGN KEY (officeKey) REFERENCES office dim(officeKey)
);
```

# Chapter 2 Extract, Transform, Load Process

# 2.1 Script for initial loading

# 2.1.1 For date\_dim

```
(i)Change all dates in orders table to be starting from Jan 2021
till May 2023 instead

-- Update order dates to bring them forward to the current date
-- 2023-2005 = 18 years
-- 18 years * 12 months = 216 months
UPDATE orders
SET orderDate = ADD_MONTHS(orderDate, 216),
    requiredDate = ADD_MONTHS(requiredDate, 216),
    shippedDate = ADD_MONTHS(shippedDate, 216);
```

```
-- Drop the sequence if it already exists
DROP SEQUENCE date_seq;
-- Create a new sequence for date_dim
CREATE SEQUENCE date seq
START WITH 10001
INCREMENT BY 1;
declare
  v startDate date;
   v endDate date;
   v cal date date;
   v year number(4);
   v quarter char(2);
   v month varchar(15);
   v holiday ind char(1);
   v weekday ind char(1);
   v festive varchar(10);
begin
   v holiday ind := 'N';
   -- Set v startDate and v endDate based on orders table
   select min(orderDate), max(orderDate) into v startDate,
v endDate from orders;
   WHILE (v startDate <= v endDate) LOOP
      v_cal_date := v_startDate;
      v year := TO NUMBER(TO CHAR(v startDate, 'YYYY'));
      v quarter := CASE
                     WHEN TO NUMBER (TO CHAR (v startDate, 'MM'))
BETWEEN 1 AND 3 THEN 'Q1'
```

```
WHEN TO NUMBER (TO CHAR (v startDate, 'MM'))
BETWEEN 4 AND 6 THEN 'Q2'
                      WHEN TO NUMBER (TO CHAR (v startDate, 'MM'))
BETWEEN 7 AND 9 THEN 'Q3'
                      WHEN TO NUMBER (TO CHAR (v startDate, 'MM'))
BETWEEN 10 AND 12 THEN 'Q4'
      v_month := TO_CHAR(v_startDate, 'Month');
      v weekday ind := CASE
                           WHEN TO CHAR(v startDate, 'D') BETWEEN 2
AND 6 THEN 'Y'-- Weekday (Monday to Friday)
                           ELSE 'N' -- Weekend (Saturday and Sunday)
                        END;
       insert into date dim values (date seq.nextval,
                                    v cal date,
                                    v year,
                                    v quarter,
                                    v month,
                                    v holiday ind ,
                                    v weekday ind ,
                                    null);
      v startDate := v startDate + 1;
   end loop;
end;
```

### 2.1.2 For customer dim

a) Assign random DOB and state & city

```
v_endDate :=to_date(in_end_Date,'dd/mm/yyyy');

while (v_startDate<=v_endDate) loop
    insert into Gen_DOB values(v_counter,v_startDate);
    v_counter:=v_counter+1;
    v_startDate:= v_startDate+1;

end loop;
dbms_output.put_line('Count is ' ||v_counter);
end;
//

exec proc_gen_DOB('01/01/1950','01/01/2005');
--Count is 20090</pre>
```

```
(ii) Create state & city table
DROP TABLE StateAndCity;
CREATE TABLE StateAndCity(
  StateAndCityID
                      NUMBER(5),
 City
                        VARCHAR (30) NOT NULL,
 State
                       VARCHAR (30) NOT NULL,
PRIMARY KEY (StateAndCityID)
INSERT INTO StateAndCity VALUES (10001, 'Johor Bahru', 'Johor');
INSERT INTO StateAndCity VALUES (10002, 'Kluang', 'Johor');
INSERT INTO StateAndCity VALUES (10003, 'Kota Tinggi', 'Johor');
INSERT INTO StateAndCity VALUES (10004, 'Alor Setar', 'Kedah');
INSERT INTO StateAndCity VALUES (10005, 'Langkawi', 'Kedah');
INSERT INTO StateAndCity VALUES (10006, 'Bunut Payong',
'Kelantan');
INSERT INTO StateAndCity VALUES (10007, 'Melaka', 'Melaka');
INSERT INTO StateAndCity VALUES (10008, 'Port Dickson', 'Negeri
INSERT INTO StateAndCity VALUES (10009, 'Seremban', 'Negeri
Sembilan');
INSERT INTO StateAndCity VALUES (10010, 'Genting Highlands',
'Pahang');
INSERT INTO StateAndCity VALUES (10011, 'Kuala Lipis', 'Pahang');
INSERT INTO StateAndCity VALUES (10012, 'Kuantan', 'Pahang');
INSERT INTO StateAndCity VALUES (10013, 'Mentakab', 'Pahang');
INSERT INTO StateAndCity VALUES (10014, 'Bidor', 'Perak');
INSERT INTO StateAndCity VALUES (10015, 'Ipoh', 'Perak');
INSERT INTO StateAndCity VALUES (10016, 'Kuala Perlis', 'Perlis');
INSERT INTO StateAndCity VALUES (10017, 'Bukit Mertajam', 'Pulau
Pinang');
INSERT INTO StateAndCity VALUES (10018, 'Butterworth', 'Pulau
Pinang');
INSERT INTO StateAndCity VALUES (10019, 'GeorgeTown', 'Pulau
Pinang');
INSERT INTO StateAndCity VALUES (10020, 'Perai', 'Pulau Pinang');
INSERT INTO StateAndCity VALUES (10021, 'Pulau Tikus', 'Pulau
INSERT INTO StateAndCity VALUES (10022, 'Seberang Perai', 'Pulau
Pinang');
```

```
INSERT INTO StateAndCity VALUES (10023, 'Kota Kinabalu', 'Sabah');
INSERT INTO StateAndCity VALUES (10024, 'Tawau', 'Sabah');
INSERT INTO StateAndCity VALUES (10025, 'Kapit', 'Sarawak');
INSERT INTO StateAndCity VALUES (10026, 'Kuching', 'Sarawak');
INSERT INTO StateAndCity VALUES (10027, 'Miri', 'Sarawak');
INSERT INTO StateAndCity VALUES (10028, 'Sibu', 'Sarawak');
INSERT INTO StateAndCity VALUES (10029, 'Ampang', 'Selangor');
INSERT INTO StateAndCity VALUES (10030, 'Balakong', 'Selangor');
INSERT INTO StateAndCity VALUES (10031, 'Banting', 'Selangor');
INSERT INTO StateAndCity VALUES (10032, 'Kajang', 'Selangor');
INSERT INTO StateAndCity VALUES (10033, 'Klang', 'Selangor');
INSERT INTO StateAndCity VALUES (10034, 'Petaling Jaya',
'Selangor');
INSERT INTO StateAndCity VALUES (10035, 'Rawang', 'Selangor');
INSERT INTO StateAndCity VALUES (10036, 'Sepang', 'Selangor');
INSERT INTO StateAndCity VALUES (10037, 'Seri Kembangan',
'Selangor');
INSERT INTO StateAndCity VALUES (10038, 'Shah Alam', 'Selangor');
INSERT INTO StateAndCity VALUES (10039, 'Subang Jaya', 'Selangor');
INSERT INTO StateAndCity VALUES (10040, 'Cheras', 'Wilayah
Persekutuan');
INSERT INTO StateAndCity VALUES (10041, 'Kuala Lumpur', 'Wilayah
Persekutuan');
select count(*) from StateAndCity;
```

```
(iii) To generate > 10,000 records in the temp cust unique table
with unique customerNumber values starting from 500 and
incrementing by 1,
DROP TABLE temp cust;
-- Create a new table to hold the unique customer data
CREATE TABLE temp cust AS SELECT * FROM customers WHERE 1=0;
-- Create a sequence to generate unique customer numbers starting
from 500
drop sequence cust number sequence;
CREATE SEQUENCE cust number sequence
  START WITH 500
  INCREMENT BY 1;
-- Loop to insert 10,000 records into the temp cust table with
unique customer numbers
DECLARE
-- Initialize v record count
 v counter NUMBER := 0;
BEGIN
  WHILE v counter < 100 LOOP
    INSERT INTO temp cust (customerNumber, customerName,
contactLastName, contactFirstName, phone, addressLine1,
addressLine2, city, state, postalCode, country,
salesRepEmployeeNumber, creditLimit)
    SELECT cust number sequence.NEXTVAL, customerName,
contactLastName, contactFirstName, phone, addressLine1,
addressLine2, city, state, postalCode, country,
salesRepEmployeeNumber, creditLimit
    FROM customers;
```

```
v_counter := v_counter + 1;
END LOOP;
END;
/
-- Check the result
SELECT COUNT(*) as "Records in temp_cust" FROM temp_cust;
```

(iv) Assign the random DOB, gender, state & city to new\_cust
Generate updated records for some customer and assign random
endDate(must be > startDate), assign the old record's 'status' as
del

```
DROP TABLE new cust;
CREATE TABLE new cust AS SELECT * FROM customer dim WHERE 1=0;
drop sequence cust_sequence;
create sequence cust sequence
start with 100001
increment by 1;
DECLARE
  CURSOR cust cur IS
   SELECT *
   FROM temp cust
   ORDER BY customerNumber;
  t rec cust cur%ROWTYPE;
  v random rowID NUMBER;
  v_dob DATE;
  v ID NUMBER;
  v city VARCHAR(30);
  v state VARCHAR(30);
  v gender CHAR(1);
  v startDate DATE;
  v endDate DATE;
  v status VARCHAR2(3); -- Assuming status is a VARCHAR2(3) field
  -- Variables for controlling the percentage of records with
endDate
  v records count NUMBER := 0;
  v records with endDate NUMBER;
  v percentage NUMBER := 20; -- Change this to set the desired
percentage
BEGIN
  -- Get the total number of records
  SELECT COUNT(*) as "Records in temp cust" INTO v records count
FROM temp cust;
  -- Calculate the number of records with endDate
  v_records_with_endDate := ROUND(v_records_count * v_percentage /
100);
```

```
FOR t rec IN cust cur LOOP
   -- Assign DOB randomly
   v random rowID := TRUNC(DBMS RANDOM.VALUE(1, 20091));
   SELECT dob date INTO v dob
   FROM Gen DOB
   WHERE row id = v random rowID;
   -- Assign state and city randomly
   -- Generate a random v ID within a valid range
   v ID := TRUNC(DBMS RANDOM.VALUE(10001, 10042));
   -- Query the StateAndCity table to get city and state for the
generated v ID
   SELECT city, state INTO v city, v state
   FROM StateAndCity
   WHERE StateAndCityID = v ID;
   -- Assign gender randomly
   IF (MOD(v random rowID, 2) = 0) THEN
     v gender := 'M';
   ELSE
     v gender := 'F';
   END IF;
   -- Generate a random number of days to add to the start date
   v startDate := TO DATE('01/01/2020', 'DD/MM/YYYY') +
TRUNC (DBMS RANDOM. VALUE (1, TO DATE ('01/01/2022', 'DD/MM/YYYY') -
TO DATE('01/01/2000', 'DD/MM/YYYY')));
    -- Determine if this record should have an endDate
   IF v_records_with endDate > 0 THEN
     -- Generate a random endDate greater than startDate
     v_endDate := v_startDate + TRUNC(DBMS RANDOM.VALUE(1, 365));
-- Adjust the range as needed
     v records with endDate := v records with endDate - 1;
      -- Assign status as 'DEL' for records with endDate
     v status := 'DEL';
   ELSE
      v endDate := NULL; -- No endDate for this record
     v_status := 'ACT'; -- Status is active for records without
endDate
   END IF;
   -- Insert into new cust
   INSERT INTO new cust (
     customerKey,
     customerNumber,
     customerName,
     contactLastName,
     contactFirstName,
     phone,
     addressLine1,
     addressLine2,
     city,
     state,
     postalCode,
     country,
      salesRepEmployeeNumber,
```

```
creditLimit,
      dob,
      gender,
      startDate,
      endDate,
      status
    )
    VALUES (
      cust sequence.NEXTVAL,
      t rec.customerNumber,
      t rec.customerName,
      t rec.contactLastName,
      t_rec.contactFirstName,
      t rec.phone,
      t rec.addressLine1,
      t rec.addressLine2,
      v city,
      v state,
      t_rec.postalCode,
      t rec.country,
      t rec.salesRepEmployeeNumber,
      t rec.creditLimit,
      v dob,
      v_gender,
      v startDate,
      v endDate,
      v_status
    );
  END LOOP;
END;
/
SELECT COUNT(*) as "Status = DEL(new cust)"
FROM new cust
WHERE status = 'DEL';
--20% * 12,200 = 2,440
```

```
(v) Generate random phone number with length of 10 for customer
records with status 'DEL'
-- Create the updated cust table if it doesn't already exist
DROP TABLE update cust;
CREATE TABLE update cust AS
SELECT *
FROM new cust
WHERE status = 'DEL';
-- Update the status, endDate and phone for all rows in the
updated cust table
UPDATE update cust
SET status = 'ACT',
    endDate = NULL,
    phone = LPAD(TRUNC(DBMS RANDOM.VALUE(0, 9999999999)), 10, '0');
-- Insert all rows from update cust into new cust with
cust sequence.NEXTVAL as customerKey
```

```
INSERT INTO new cust (
  customerKey,
  customerNumber,
  customerName,
  contactLastName,
  contactFirstName,
  phone,
  addressLine1,
  addressLine2,
  city,
  state,
  postalCode,
  country,
  salesRepEmployeeNumber,
  creditLimit,
  dob,
  gender,
  startDate,
  endDate,
  status
)
SELECT
  cust sequence.NEXTVAL,
 customerNumber,
  customerName,
  contactLastName,
  contactFirstName,
  phone,
  addressLine1,
  addressLine2,
  city,
  state,
  postalCode,
  country,
  salesRepEmployeeNumber,
  creditLimit,
  dob,
  gender,
  startDate,
  endDate,
  status
FROM update_cust;
```

```
Output to prove applying Type 2 SCD in customer_dim
--Old record: With an endDate and status is 'DEL'
--Active record: Without endDate and status is 'ACT'
```

# 2.1.3 For employee\_dim

```
SET LINESIZE 300;
SET PAGESIZE 300;
DROP TABLE employee dim;
CREATE TABLE employee dim (
   employeeKey NUMBER(11) NOT NULL, employeeNumber NUMBER(11) NOT NULL,
   lastName
                       VARCHAR (50) NOT NULL,
   firstName
                       VARCHAR (50) NOT NULL,
                       VARCHAR(10),
    extension
                        VARCHAR(100),
    email
    officeCode
                       VARCHAR (10),
   reportsTo
                       NUMBER (11),
    jobTitle
                       VARCHAR (50),
                                   NOT NULL,
    dob
                        DATE
   gender
                        CHAR(1)
                                    NOT NULL,
   startDate
                        DATE,
   endDate
                        DATE,
                        VARCHAR (15) NOT NULL, --DEL/ACT
    status
   PRIMARY KEY (employeeKey)
);
```

```
-- (i) Generate random DOB and store into a table

-- In employee_dim steps, we have done exec
proc_gen_DOB('01/01/1950','01/01/2005');
-- Minimum row_id
SELECT MIN(row_id) AS "Min. row_id in GEN_DOB"
FROM Gen_DOB;

-- Maximum row_id
SELECT MAX(row_id) AS "Max. row_id in GEN_DOB"
FROM Gen_DOB;
--Min is 1, max is 20090
```

```
-- (iii) To generate > 10,000 records in the temp emp table with
unique
employeeNumber values starting from 500 and incrementing by 1,
DROP TABLE temp emp;
DROP TABLE temp emp unique;
-- Create a new table to hold the unique employee data
CREATE TABLE temp emp AS SELECT * FROM employees;
CREATE TABLE temp emp unique AS SELECT * FROM employees WHERE 1=0;
-- Create a sequence to generate unique employee numbers starting
from 1703
drop sequence emp number sequence;
CREATE SEQUENCE emp number sequence
  START WITH 1703
  INCREMENT BY 1;
-- Loop to insert 10,000 records into the temp emp table with
unique customer numbers
DECLARE
-- Initialize v record count
  v counter NUMBER := 0;
BEGIN
  WHILE v counter < 500 LOOP
    INSERT INTO temp emp (employeeNumber, lastName, firstName,
extension, email, officeCode, reportsTo, jobTitle)
    SELECT emp number sequence.NEXTVAL, lastName, firstName,
extension, email, officeCode, reportsTo, jobTitle
    FROM employees;
    v counter := v counter + 1;
  END LOOP;
END;
-- Append the generated records at the end of temp emp
INSERT INTO temp emp
SELECT * FROM temp emp unique;
SELECT COUNT(*) as "Records in temp emp" FROM temp emp;
-- 11500
```

```
--Generate updated records for some employee and assign random endDate(must be > startDate), assign the old record's 'status' as del
```

```
DROP TABLE new emp;
CREATE TABLE new_emp AS SELECT * FROM employee_dim WHERE 1=0;
drop sequence emp sequence;
create sequence emp sequence
start with 100001
increment by 1;
DECLARE
  CURSOR emp cur IS
   SELECT *
    FROM temp emp
   ORDER BY employeeNumber;
  t rec emp cur%ROWTYPE;
  v random rowID NUMBER;
  v dob DATE;
  v_random_reportsTo NUMBER;
  v gender CHAR(1);
  v startDate DATE;
  v endDate DATE;
  v status VARCHAR2(3); -- Assuming status is a VARCHAR2(3) field
  -- Variables for controlling the percentage of records with
endDate
  v records count NUMBER := 0;
  v records with endDate NUMBER;
  v percentage NUMBER := 15; -- Change this to set the desired
percentage
  v counter NUMBER := 0; -- Counter variable to keep track of the
row number in new emp
BEGIN
  -- Get the total number of records
  SELECT COUNT(*) as "Records in temp emp" INTO v records count
FROM temp_emp;
  -- Calculate the number of records with endDate
  v records with endDate := ROUND(v records count * v percentage /
100);
  FOR t rec IN emp cur LOOP
    -- Assign DOB randomly
    v random rowID := TRUNC(DBMS RANDOM.VALUE(1, 20091));
    SELECT dob date INTO v dob
    FROM Gen DOB
    WHERE row id = v random rowID;
    -- Assign gender randomly
    IF (MOD(v_random rowID, 2) = 0) THEN
      v gender := 'M';
    ELSE
      v gender := 'F';
    END IF;
```

```
-- Generate a random number of days to add to the start date
    v startDate := TO DATE('01/01/2020', 'DD/MM/YYYY') +
TRUNC (DBMS RANDOM. VALUE (1, TO DATE ('01/01/2022', 'DD/MM/YYYY') -
TO DATE('01/01/2000', 'DD/MM/YYYY')));
    -- Determine if this record should have an endDate
    IF v records with endDate > 0 AND v counter > 23 AND
MOD(t rec.employeeNumber, 5) = 0 THEN
      -- Generate a random endDate greater than startDate
      v_endDate := v_startDate + TRUNC(DBMS_RANDOM.VALUE(1, 365));
-- Adjust the range as needed
      v_records_with_endDate := v_records_with_endDate - 1;
      -- Assign status as 'DEL' for records with endDate
      v status := 'DEL';
    ELSE
      v endDate := NULL; -- No endDate for this record
      v_status := 'ACT'; -- Status is active for records without
endDate
    END IF;
    v counter := v counter + 1;
    -- Insert into new emp
    INSERT INTO new emp (
      employeeKey,
      employeeNumber,
      lastName,
      firstName,
      extension,
      email,
      officeCode,
      reportsTo,
      jobTitle,
      dob,
      gender,
      startDate,
      endDate,
      status
    )
    VALUES (
      emp sequence.NEXTVAL,
      t rec.employeeNumber,
      t rec.lastName,
      t rec.firstName,
      t_rec.extension,
      t rec.email,
      t rec.officeCode,
      t rec.reportsTo,
      t rec.jobTitle,
      v dob,
      v gender,
      v startDate,
      v endDate,
      v_status
    );
  END LOOP;
END;
```

```
SELECT COUNT(*) as "Status = DEL(new_emp)"

FROM new_emp

WHERE status = 'DEL';

-- 15% * 11,500 = 1725
```

```
--(v) Generate random reportsTo for employee with status 'DEL'
-- Create the update emp table if it doesn't already exist
DROP TABLE update emp;
CREATE TABLE update emp AS
SELECT *
FROM new emp
WHERE status = 'DEL';
-- Update the status, endDate, and reportsTo for all rows in the
updated emp table
UPDATE update emp
SET status = "ACT',
    endDate = NULL,
    reportsTo = (
      SELECT employeeNumber
      FROM GEN EMP
      WHERE row id = TRUNC (DBMS RANDOM. VALUE (1, 24))
      AND ROWNUM = 1
    );
-- Insert all rows from update emp into new emp with
emp sequence.NEXTVAL as customerKey
INSERT INTO new emp (
    employeeKey,
    employeeNumber,
    lastName,
    firstName,
    extension,
    email,
    officeCode,
    reportsTo,
    jobTitle,
    dob,
    gender,
    startDate,
    endDate,
    status
SELECT
  emp sequence.NEXTVAL,
  employeeNumber,
  lastName,
  firstName,
  extension,
  email,
  officeCode,
  reportsTo,
  jobTitle,
  dob,
  gender,
```

startDate,
endDate,
status
FROM update\_emp;

Min. row\_id in GEN\_DOB
\_\_\_\_\_\_1

Max. row\_id in GEN\_DOB
\_\_\_\_\_\_\_20090

GEN\_EMP contents
-----23

Status = DEL(new\_emp) -----1728

11523\*15% = 1728

```
employee_dim total
             13251
Status = DEL
        1728
endDate NOT NULL
            1728
Status = ACT
       11523
endDate is NULL
          11523
```

### 2.1.4 For product dim

```
create sequence product seq
start with 100001
increment by 1;
delete product dim;
-- ETL for product dim
insert into product_dim
select product seq.nextval,
        productCode,
        upper(substr(productName, 1, 70)),
        upper(substr(productLine, 1, 50)),
        productScale,
        upper(substr(productVendor, 1, 50)),
        upper(substr(productDescription, 1, 4000)),
        quantityInStock,
        buyPrice,
        MSRP
from products;
select count(*) as "product dim total"
from product dim;
--110 rows
COMMIT;
```

## 2.1.5 For office\_dim

```
-- (i) To generate 350 records in the temp office unique table with
unique officeNumber values starting from 500 and incrementing by 1
DROP TABLE office dim;
CREATE TABLE office dim (
    officeKey
                  NUMBER (11) NOT NULL,
   officeCode
                      VARCHAR (10) NOT NULL,
   city
                       VARCHAR (50) NOT NULL,
                      VARCHAR (50) NOT NULL,
   phone
    addressLine1 VARCHAR(50) NOT NULL,
   addressLine2 VARCHAR(50) DEFAULT NULL,
   state
                      VARCHAR (50) DEFAULT NULL,
                      VARCHAR (50) NOT NULL,
   country
                      VARCHAR(15) NOT NULL,
   postalCode
    territory
                 VARCHAR (10) NOT NULL,
   PRIMARY KEY (officeKey)
);
DROP TABLE temp office;
DROP TABLE temp_office_unique;
-- Create a new table to hold the unique office data
CREATE TABLE temp office AS SELECT * FROM offices;
CREATE TABLE temp office unique AS SELECT * FROM offices WHERE 1=0;
-- Create a sequence to generate unique office numbers starting
drop sequence office number sequence;
CREATE SEQUENCE office number sequence
  START WITH 8
  INCREMENT BY 1;
-- Loop to insert 350 records into the temp_office table with
```

```
unique office numbers
DECLARE
-- Initialize v record count
 v counter NUMBER := 0;
BEGIN
   WHILE v_counter < 50 LOOP
   WHILE v counter < 1 LOOP
    INSERT INTO temp office (officeCode, city, phone, addressLine1,
addressLine2, state, country, postalCode, territory)
    SELECT office number sequence. NEXTVAL, city, phone,
addressLine1, addressLine2, state, country, postalCode, territory
   FROM offices;
   v counter := v_counter + 1;
 END LOOP;
END;
-- Append the generated records at the end of temp office
INSERT INTO temp office
SELECT * FROM temp office unique;
SELECT COUNT(*) as "Records in temp office" FROM temp office;
-- 350
```

```
--(ii) Assign the random state & city to new office
DROP TABLE new office;
CREATE TABLE new_office AS SELECT * FROM office dim WHERE 1=0;
drop sequence office sequence;
create sequence office sequence
start with 100001
increment by 1;
DECLARE
 CURSOR office cur IS
   SELECT *
   FROM temp office
   ORDER BY officeCode;
 t rec office cur%ROWTYPE;
 v city VARCHAR(30);
 v state VARCHAR(30);
 v_ID NUMBER;
BEGIN
  FOR t rec IN office cur LOOP
    -- Assign state and city randomly
    -- Generate a random v ID within a valid range
    v ID := TRUNC (DBMS RANDOM. VALUE (10001, 10042));
    -- Query the StateAndCity table to get city and state for the
generated v ID
```

```
SELECT city, state INTO v_city, v_state
    FROM StateAndCity
    WHERE StateAndCityID = v ID;
    -- Insert into new office
    INSERT INTO new office (
        officeKey,
        officeCode,
        city,
        phone,
        addressLine1,
        addressLine2,
        state,
        country,
        postalCode,
        territory
    )
    VALUES (
        office sequence.NEXTVAL,
        t rec.officeCode,
        v city,
        t rec.phone,
        t rec.addressLine1,
        t rec.addressLine2,
        v state,
        t rec.country,
        t rec.postalCode,
        t rec.territory
    );
  END LOOP;
END;
SELECT COUNT(*) as "Records in new office"
FROM new office;
```

#### 2.1.6 For sales fact

```
DROP TABLE temp_order;
DROP TABLE orderdetails;
DROP TABLE temp_order_unique;
DROP TABLE temp_order_unique;
DROP TABLE cust_no_list;
-- Create a new table to hold the unique customer data
CREATE TABLE temp_order AS SELECT * FROM orders;
CREATE TABLE temp_order_unique AS SELECT * FROM orders WHERE 1=0;
-- Create the cust_no_list table if it doesn't already exist
CREATE TABLE cust_no_list (
   row_id NUMBER,
   customerNumber NUMBER(11)
);
-- Insert unique customerNumbers from customer_dim into
cust_no_list
INSERT INTO cust_no_list (row_id, customerNumber)
```

```
SELECT ROWNUM, customerNumber
FROM (
  SELECT DISTINCT customerNumber
 FROM customer dim
);
-- Create a sequence to generate unique customer numbers starting
drop sequence order number sequence;
CREATE SEQUENCE order number sequence
  START WITH 10426
  INCREMENT BY 1;
-- Loop to insert 10,000 records into the temp order table with
unique customer numbers
DECLARE
-- Initialize v record count
  v counter NUMBER := 0;
  v cust no NUMBER(11);
  v random rowID NUMBER;
BEGIN
  WHILE v counter < 35 LOOP
    -- Assign a random row id
    v random rowID := TRUNC(DBMS RANDOM.VALUE(1, 12323));
    -- Get the customerNumber based on the random row id
    SELECT customerNumber INTO v cust no
    FROM cust no list
    WHERE row id = v random rowID
    AND customerNumber IS NOT NULL; -- Ensure non-NULL
customerNumber
    INSERT INTO temp order unique
(orderNumber, orderDate, requiredDate, shippedDate, status, comments, cus
tomerNumber)
    SELECT
order number sequence.NEXTVAL, orderDate, requiredDate, shippedDate, st
atus, comments, customer Number
   FROM orders;
    v_counter := v_counter + 1;
 END LOOP;
END;
/
SELECT COUNT(*) as "Records in temp order unique" FROM
temp order unique;
-- Append the generated records at the end of temp_order
INSERT INTO temp order
SELECT * FROM temp order unique;
-- Assign orderDate randomly
--Generate orderDate
drop table Gen Date;
create table Gen Date
(row id number,
```

```
orderDate date);
set serveroutput on
create or replace procedure proc gen date (in start Date IN varchar,
                    in end Date IN varchar) IS
  v startDate date;
  v endDate date;
  v_{\text{counter number }:=1;} --so that row id is starting from 1
begin
   v_startDate:=to_date(in_start_Date,'dd/mm/yyyy');
   v endDate :=to date(in end Date,'dd/mm/yyyy');
   while (v startDate<=v endDate) loop
       insert into Gen Date values(v counter, v startDate);
       v counter:=v counter+1;
       v startDate:= v startDate+1;
   end loop;
dbms output.put line('Count is ' ||v counter);
end;
exec proc gen date('06/01/2021','31/05/2023');
--Count is 877
--update all the orderDate in temp order record, random select from
the Gen Date
DECLARE
    v min row id NUMBER;
    v max row id NUMBER;
    v random row id NUMBER;
    v order date DATE;
BEGIN
    -- Get the minimum and maximum row IDs from Gen Date
    SELECT MIN(row id), MAX(row id) INTO v min row id, v max row id
FROM Gen Date;
    -- Loop through each row in temp order
    FOR rec IN (SELECT rowid, orderDate FROM temp order) LOOP
        -- Generate a random row ID between v min row id and
v max row id
        v random row id := TRUNC (DBMS RANDOM. VALUE (v min row id,
v max row id));
        -- Get the corresponding orderDate from Gen Date
        SELECT orderDate INTO v order date FROM Gen Date WHERE
row id = v random row id;
        -- Update the orderDate for the current row in temp order
        UPDATE temp order
        SET orderDate = v order date
        WHERE rowid = rec.rowid;
    END LOOP;
    COMMIT;
END;
SELECT COUNT(*) as "Records in temp order unique" FROM
temp order unique;
```

```
SELECT COUNT(*) as "Records in temp_order" FROM temp_order;
delete orders;
--Insert temp_order into orders
INSERT INTO orders (orderNumber, orderDate, requiredDate,
shippedDate, status, comments, customerNumber)
SELECT orderNumber, orderDate, requiredDate, shippedDate, status,
comments, customerNumber
FROM temp_order;

SELECT COUNT(*) as "Records in orders" FROM orders;
-- 11736
```



To generate 300K orderDetails

```
-- Drop existing temporary tables if they exist
DROP TABLE temp orderDetails;
DROP TABLE temp orderDetails unique;
DROP TABLE order no list;
-- Create a new table to hold the unique orderNumber values
CREATE TABLE temp_orderDetails AS SELECT * FROM orderDetails;
CREATE TABLE temp orderDetails unique AS SELECT * FROM orderDetails
WHERE 1=0;
-- Create the order no list table if it doesn't already exist
CREATE TABLE order no list (
  row id NUMBER,
 orderNumber NUMBER(11)
);
-- Insert unique orderNumbers from orders into order no list
INSERT INTO order no list (row id, orderNumber)
SELECT ROWNUM, orderNumber
  SELECT DISTINCT orderNumber
 FROM orders
);
DECLARE
  v_random_rowID NUMBER;
 v order no NUMBER;
 v product id NUMBER;
 v product code VARCHAR2(15);
  v quantity NUMBER;
  v price NUMBER;
  v order line NUMBER;
  v counter NUMBER := 0;
BEGIN
  WHILE v counter < 8000 LOOP
    -- Generate a random product id between 100001 and the maximum
productKey
    SELECT TRUNC (DBMS RANDOM. VALUE (100001, (SELECT MAX (productKey)
FROM product dim()()
    INTO v product id
    FROM DUAL;
    -- Generate a random row id between 1 and 11736 (MAX(ROW ID)
from order no list)
    v random rowID := TRUNC(DBMS RANDOM.VALUE(1, 11737));
    -- Get the orderNumber based on the random row id
    SELECT orderNumber INTO v order no
    FROM order_no_list
    WHERE row_id = v_random_rowID;
    -- Get the productCode based on the random product id
    SELECT productCode INTO v product code
    FROM product dim
    WHERE productKey = v product id;
    -- Generate random values for quantityOrdered, priceEach, and
orderLineNumber
    v quantity := TRUNC(DBMS RANDOM.VALUE(1, 10)); -- Adjust the
range as needed
    v price := ROUND(DBMS RANDOM.VALUE(10, 1000), 2); -- Adjust the
range as needed
```

```
v order line := TRUNC(DBMS RANDOM.VALUE(1, 10)); -- Adjust the
range as needed
    -- Insert the record into the temp orderDetails unique table if
the combination is unique
    INSERT INTO temp orderDetails unique (orderNumber, productCode,
quantityOrdered, priceEach, orderLineNumber)
    SELECT v order no, v product code, v quantity, v price,
v order line
    FROM DUAL
    WHERE NOT EXISTS (
      SELECT 1
      FROM temp_orderDetails_unique t
      WHERE t.orderNumber = v_order_no AND t.productCode =
v product code
   );
   v counter := v counter + 1;
  END LOOP;
END;
select count(*) as "temp orderDetails unique" from
temp orderDetails unique;
select count(*) as "temp orderDetails" from temp orderDetails;
-- Append the records in temp orderDetails unique at the end of
orderDetails
select count(*) as "orderDetails" from orderDetails;
-- Append unique records from temp orderDetails unique into
orderDetails
INSERT INTO orderDetails (orderNumber, productCode,
quantityOrdered, priceEach, orderLineNumber)
SELECT t.orderNumber, t.productCode, t.quantityOrdered,
t.priceEach, t.orderLineNumber
FROM temp orderDetails unique t
WHERE NOT EXISTS (
 SELECT 1
 FROM orderDetails o
 WHERE o.orderNumber = t.orderNumber
  AND o.productCode = t.productCode
);
select count(*) as "orderDetails" from orderDetails;
--318922
```

## 2.2 Script for subsequent loading

#### 2.2.1 date dim

```
(ii) Assign Malaysia holiday
--In 2021
-- Update HOLIDAY IND for 2021 based on provided holiday dates
UPDATE date dim
SET HOLIDAY IND = 'Y'
WHERE year = 2021
AND cal date IN (
    TO_DATE('2021-01-01', 'YYYY-MM-DD'), -- New Year's Day
    TO_DATE('2021-01-28', 'YYYY-MM-DD'),
                                         -- Thaipusam
    TO DATE('2021-02-12', 'YYYY-MM-DD'),
                                          -- CNY
    TO DATE('2021-02-13', 'YYYY-MM-DD'),
                                          -- CNY
    TO DATE ('2021-02-14', 'YYYY-MM-DD'), -- CNY
    TO DATE('2021-04-13', 'YYYY-MM-DD'), -- Awal Ramadan
    TO_DATE('2021-04-29', 'YYYY-MM-DD'), -- Nuzul Al-Quran
    TO DATE ('2021-05-01', 'YYYY-MM-DD'),
                                          -- Labour Day
    TO DATE('2021-05-13', 'YYYY-MM-DD'),
                                          -- Hari Raya Aidilfitri
    TO DATE('2021-05-14', 'YYYY-MM-DD'),
                                          -- Hari Raya Aidilfitri
Holiday
    TO DATE('2021-05-26', 'YYYY-MM-DD'),
                                          -- Wesak Day
    TO DATE ('2021-06-07', 'YYYY-MM-DD'),
                                          -- Agong's Birthday
    TO DATE('2021-07-20', 'YYYY-MM-DD'),
                                         -- Hari Raya Haji
    TO_DATE('2021-08-10', 'YYYY-MM-DD'), -- Awal Muharram
    TO DATE('2021-08-31', 'YYYY-MM-DD'), -- Merdeka Day
    TO DATE('2021-09-16', 'YYYY-MM-DD'), -- Malaysia Day
    TO DATE('2021-10-19', 'YYYY-MM-DD'),
                                          -- Prophet Muhammad's
Birthday
    TO DATE('2021-12-25', 'YYYY-MM-DD'), -- Christmas Day
```

```
TO DATE('2021-12-26', 'YYYY-MM-DD') -- Christmas Day
);
-- Update HOLIDAY IND for 2022 based on provided holiday dates
UPDATE date dim
SET HOLIDAY_IND = 'Y'
WHERE year = 2022
AND cal date IN (
    TO DATE('2022-01-01', 'YYYY-MM-DD'), -- New Year's Day
    TO DATE('2022-01-18', 'YYYY-MM-DD'), -- Thaipusam
    TO_DATE('2022-02-01', 'YYYY-MM-DD'), -- Chinese New Year
    TO DATE('2022-02-02', 'YYYY-MM-DD'), -- Chinese New Year
Holiday
    TO DATE('2022-04-19', 'YYYY-MM-DD'),
                                         -- Nuzul Al-Quran
    TO DATE('2022-05-01', 'YYYY-MM-DD'), -- Labour Day
    TO DATE('2022-05-02', 'YYYY-MM-DD'), -- Hari Raya Aidilfitri
    TO_DATE('2022-05-03', 'YYYY-MM-DD'),
                                         -- Hari Raya Aidilfitri
Holiday
    TO_DATE('2022-05-04', 'YYYY-MM-DD'),
                                          -- Labour Day Holiday
    TO DATE('2022-05-15', 'YYYY-MM-DD'),
                                         -- Wesak Day
    TO DATE('2022-05-16', 'YYYY-MM-DD'),
                                         -- Wesak Day Holiday
    TO DATE('2022-06-06', 'YYYYY-MM-DD'),
                                        -- Agong's Birthday
    TO DATE('2022-07-10', 'YYYY-MM-DD'),
                                         -- Hari Raya Haji
    TO_DATE('2022-08-31', 'YYYY-MM-DD'), -- Merdeka Day
    TO DATE('2022-09-16', 'YYYY-MM-DD'), -- Malaysia Day
    TO_DATE('2022-10-09', 'YYYY-MM-DD'), -- Prophet Muhammad's
Birthday
    TO DATE('2022-10-10', 'YYYY-MM-DD'), -- Prophet Muhammad's
Birthday Holiday
    TO DATE('2022-11-18', 'YYYY-MM-DD'), -- Special Public Holiday
    TO DATE('2022-11-19', 'YYYY-MM-DD'),
                                         -- Special Public Holiday
(GE15)
   TO_DATE('2022-11-28', 'YYYY-MM-DD'), -- Special Public Holiday
28 Nov
   TO DATE('2022-12-25', 'YYYY-MM-DD'), -- Christmas Day
    TO DATE('2022-12-26', 'YYYY-MM-DD') -- Christmas Holiday
);
-- Update HOLIDAY IND for 2023 based on provided holiday dates
UPDATE date dim
SET HOLIDAY IND = 'Y'
WHERE year = 2023
AND cal date IN (
    TO DATE('2023-01-01', 'YYYY-MM-DD'), -- New Year's Day
    TO_DATE('2023-01-02', 'YYYY-MM-DD'), -- New Year Holiday
    TO DATE('2023-01-22', 'YYYY-MM-DD'), -- Chinese New Year
    TO DATE('2023-01-23', 'YYYY-MM-DD'), -- Chinese New Year
Holiday
    TO DATE('2023-01-24', 'YYYY-MM-DD'),
                                         -- Chinese New Year
Holiday
    TO DATE('2023-02-06', 'YYYY-MM-DD'), -- Thaipusam Holiday
    TO DATE('2023-04-08', 'YYYY-MM-DD'), -- Nuzul Al-Quran
    TO DATE('2023-04-21', 'YYYY-MM-DD'),
                                         -- Hari Raya Aidilfitri
Holiday
    TO DATE('2023-04-22', 'YYYY-MM-DD'), -- Hari Raya Aidilfitri
    TO DATE('2023-04-23', 'YYYY-MM-DD'), -- Hari Raya Aidilfitri
Holiday
```

```
TO_DATE('2023-04-24', 'YYYY-MM-DD'), -- Hari Raya Aidilfitri
Holiday

TO_DATE('2023-04-26', 'YYYY-MM-DD'), -- Sultan of Terengganu's
Birthday

TO_DATE('2023-05-01', 'YYYY-MM-DD'), -- Labour Day

TO_DATE('2023-05-04', 'YYYY-MM-DD') -- Wesak Day
);
```

#### (iii) Assign Malaysia festive code

```
-- Update festive code for 2021 based on provided holiday dates
UPDATE date dim
SET festive code =
   CASE
        WHEN cal date = TO DATE('2021-01-01', 'YYYY-MM-DD') THEN
'New Year''s Day'
        WHEN cal date = TO DATE('2021-01-28', 'YYYY-MM-DD') THEN
'Thaipusam'
        WHEN cal date = TO DATE('2021-02-12', 'YYYYY-MM-DD') THEN
'CNY'
        WHEN cal_date = TO_DATE('2021-02-13', 'YYYY-MM-DD') THEN
'CNY'
        WHEN cal date = TO DATE('2021-02-14', 'YYYY-MM-DD') THEN
'CNY'
        WHEN cal date = TO DATE('2021-04-13', 'YYYYY-MM-DD') THEN
'Awal Ramadan'
        WHEN cal date = TO DATE('2021-04-29', 'YYYY-MM-DD') THEN
'Nuzul Al-Ouran'
       WHEN cal date = TO DATE('2021-05-01', 'YYYY-MM-DD') THEN
'Labour Day'
        WHEN cal date = TO DATE('2021-05-13', 'YYYY-MM-DD') THEN
'Hari Raya Aidilfitri'
        WHEN cal date = TO DATE('2021-05-14', 'YYYY-MM-DD') THEN
'Hari Raya Aidilfitri Holiday'
        WHEN cal date = TO DATE('2021-05-26', 'YYYYY-MM-DD') THEN
'Wesak Day'
        WHEN cal_date = TO_DATE('2021-06-07', 'YYYY-MM-DD') THEN
'Agong''s Birthday'
       WHEN cal date = TO DATE('2021-07-20', 'YYYY-MM-DD') THEN
'Hari Raya Haji'
        WHEN cal date = TO DATE('2021-08-10', 'YYYY-MM-DD') THEN
        WHEN cal date = TO DATE('2021-08-31', 'YYYY-MM-DD') THEN
'Merdeka Day'
        WHEN cal date = TO DATE('2021-09-16', 'YYYY-MM-DD') THEN
'Malaysia Day'
        WHEN cal date = TO DATE('2021-10-19', 'YYYY-MM-DD') THEN
'Prophet Muhammad''s Birthday'
        WHEN cal date = TO DATE('2021-12-25', 'YYYY-MM-DD') THEN
'Christmas Day'
        WHEN cal date = TO DATE('2021-12-26', 'YYYY-MM-DD') THEN
'Christmas Day'
        ELSE NULL -- Set to NULL for non-holiday dates
    END
WHERE year = 2021;
```

-- Update festive\_code for 2022 based on provided holiday dates UPDATE date\_dim

```
SET festive code =
    CASE
        WHEN cal date = TO DATE('2022-01-01', 'YYYY-MM-DD') THEN
'NY'
        WHEN cal date = TO DATE('2022-01-18', 'YYYY-MM-DD') THEN
'Thaipusam'
        WHEN cal date = TO DATE('2022-02-01', 'YYYY-MM-DD') THEN
'CNT'
        WHEN cal date = TO DATE('2022-02-02', 'YYYYY-MM-DD') THEN
'CNY'
        WHEN cal date = TO DATE('2022-04-19', 'YYYY-MM-DD') THEN
'Al-Quran'
        WHEN cal date = TO DATE('2022-05-01', 'YYYY-MM-DD') THEN
'Labour'
        WHEN cal date = TO DATE('2022-05-02', 'YYYY-MM-DD') THEN
'Raya'
        WHEN cal date = TO DATE('2022-05-03', 'YYYYY-MM-DD') THEN
'Raya'
        WHEN cal date = TO DATE('2022-05-04', 'YYYY-MM-DD') THEN
'Labour'
        WHEN cal date = TO DATE('2022-05-15', 'YYYY-MM-DD') THEN
'Wesak'
        WHEN cal date = TO DATE('2022-05-16', 'YYYY-MM-DD') THEN
'Wesak Day'
        WHEN cal date = TO DATE('2022-06-06', 'YYYYY-MM-DD') THEN
'Agong'
        WHEN cal date = TO DATE('2022-07-10', 'YYYY-MM-DD') THEN
'Haji'
        WHEN cal date = TO DATE('2022-08-31', 'YYYY-MM-DD') THEN
'Merdeka'
        WHEN cal date = TO DATE('2022-09-16', 'YYYY-MM-DD') THEN
'Malaysia'
        WHEN cal date = TO DATE('2022-10-09', 'YYYY-MM-DD') THEN
'Prophet Muhammad'
        WHEN cal date = TO DATE('2022-10-10', 'YYYY-MM-DD') THEN
'Prophet Muhammad'
        WHEN cal date = TO DATE('2022-11-18', 'YYYY-MM-DD') THEN
'GE15'
        WHEN cal date = TO DATE('2022-11-19', 'YYYY-MM-DD') THEN
'GE15'
        WHEN cal date = TO DATE('2022-11-28', 'YYYY-MM-DD') THEN
'GE15'
       WHEN cal date = TO DATE('2022-12-25', 'YYYY-MM-DD') THEN
'XMAS'
       WHEN cal date = TO DATE('2022-12-26', 'YYYY-MM-DD') THEN
'XMAS'
        ELSE NULL -- Set to NULL for non-holiday dates
    END
WHERE year = 2022;
```

```
WHEN cal date = TO DATE('2023-01-22', 'YYYY-MM-DD') THEN
'CNY'
        WHEN cal_date = TO_DATE('2023-01-23', 'YYYY-MM-DD') THEN
'CNY'
        WHEN cal date = TO DATE('2023-01-24', 'YYYY-MM-DD') THEN
'CNY'
        WHEN cal date = TO DATE('2023-02-06', 'YYYY-MM-DD') THEN
'Thaipusam '
        WHEN cal date = TO DATE('2023-04-08', 'YYYY-MM-DD') THEN '
Al-Quran'
        WHEN cal date = TO DATE('2023-04-21', 'YYYY-MM-DD') THEN
'RAYA'
        WHEN cal date = TO DATE('2023-04-22', 'YYYY-MM-DD') THEN
'RAYA'
        WHEN cal date = TO DATE('2023-04-23', 'YYYY-MM-DD') THEN
'RAYA'
        WHEN cal date = TO DATE('2023-04-24', 'YYYY-MM-DD') THEN
'RAYA'
        WHEN cal date = TO DATE('2023-05-01', 'YYYY-MM-DD') THEN
'Labour'
        WHEN cal date = TO DATE('2023-05-04', 'YYYY-MM-DD') THEN
'Wesak'
        ELSE NULL -- Set to NULL for non-holiday dates
    END
WHERE year = 2023;
```

# 2.2.2 customer\_dim

```
-- (vi) Copy data in new cust to customer dim
drop sequence cust seq;
create sequence cust seq
start with 100001
increment by 1;
delete customer dim;
-- ETL for customer dim
insert into customer dim
select cust seq.nextval,
        customerNumber,
        upper (substr (customerName, 1, 50)),
        upper(substr(contactLastName, 1, 50)),
        upper(substr(contactFirstName, 1, 50)),
        phone,
        upper (substr (addressLine1, 1, 50)),
        upper(substr(addressLine2,1,50)),
        upper(city),
        upper (state),
        postalCode,
        upper (country),
        salesRepEmployeeNumber,
        creditLimit,
```

```
dob,
        upper (gender),
        startDate,
        endDate,
        status
from new cust;
-- (iv) Update all country into Malaysia
UPDATE customer dim
SET country = 'Malaysia';
SELECT COUNT(*) as "Customer dim total" FROM customer dim;
--Old record: With an endDate and status is 'DEL'
SELECT COUNT(*) as "Status = DEL"
FROM customer dim
WHERE status = 'DEL';
--14780ge
SELECT COUNT(*) as "endDate NOT NULL"
FROM customer dim
WHERE endDate IS NOT NULL;
--Active record: Without endDate and status is 'ACT'
SELECT COUNT(*) as "Status = ACT"
FROM customer dim
WHERE status = 'ACT';
SELECT COUNT(*) as "endDate is NULL"
FROM customer dim
WHERE endDate IS NULL;
COMMIT;
```

#### 2.2.3 employee\_dim

```
-- (vi) Copy data in new emp to employee dim
delete employee dim;
drop sequence emp seq;
create sequence emp_seq
start with 100001
increment by 1;
-- ETL for employee dim
insert into employee dim
 select emp seq.nextval,
        employeeNumber,
        upper(substr(lastName, 1, 50)),
        upper(substr(firstName, 1, 50)),
        upper (extension),
        upper (email),
        officeCode,
        reportsTo,
        jobTitle,
```

```
dob,
        upper (gender),
        startDate,
        endDate,
        status
 from new_emp;
SELECT COUNT(*) as "employee dim total" FROM employee dim;
--Old record: With an endDate and status is 'DEL'
SELECT COUNT(*) as "Status = DEL"
FROM employee dim
WHERE status = 'DEL';
SELECT COUNT(*) as "endDate NOT NULL"
FROM employee dim
WHERE endDate IS NOT NULL;
--Active record: Without endDate and status is 'ACT'
SELECT COUNT(*) as "Status = ACT"
FROM employee dim
WHERE status = 'ACT';
SELECT COUNT(*) as "endDate is NULL"
FROM employee_dim
WHERE endDate IS NULL;
COMMIT;
```

#### 2.2.4 product dim

```
-- Copy data in products to product_dim
drop sequence product_seq;
create sequence product seq
start with 100001
increment by 1;
delete product dim;
-- ETL for product dim
 insert into product dim
 select product_seq.nextval,
        productCode,
        upper(substr(productName, 1, 70)),
        upper(substr(productLine, 1, 50)),
        productScale,
        upper(substr(productVendor, 1, 50)),
        upper(substr(productDescription, 1, 4000)),
        quantityInStock,
        buyPrice,
        MSRP
 from products;
select count(*) as "product dim total"
from product dim;
```

```
--110 rows
COMMIT;
```

## 2.2.5 office\_dim

```
-- (iii) Copy data in new office to office dim
delete office dim;
 drop sequence office seq;
 create sequence office seq
start with 100001
increment by 1;
-- ETL for office dim
insert into office dim
 select office seq.nextval,
        officeCode,
        upper(city),
        phone,
        upper (substr (addressLine1, 1, 50)),
        upper(substr(addressLine2,1,50)),
        upper (state),
        upper (country),
        postalCode,
        upper(territory)
 from new office;
-- (iv) Update all country into Malaysia
UPDATE office dim
SET country = 'Malaysia';
select count(*) as "office_dim total"
from office dim;
--350 rows
COMMIT;
```

#### 2.6 For sales fact

```
Load data into sales_fact from orders, orderdetails, and other
source tables
ALTER SESSION SET NLS DATE FORMAT='YYYY-MM-DD';
DROP TABLE sales fact;
CREATE TABLE sales fact (
                       NUMBER (11) NOT NULL,
    salesKey
                        NUMBER (11) NOT NULL,
    productKey
    customerKey
                       NUMBER (11) NOT NULL,
                       NUMBER NOT NULL,
    dateKey
    employeeKey
                      NUMBER (11) NOT NULL,
                       NUMBER (11) NOT NULL,
    officeKey
    orderStatus
                        VARCHAR (15) NOT NULL,
    quantityOrdered NUMBER(4) NOT NULL,
    priceEach
                        NUMBER (7,2) NOT NULL,
                        NUMBER (10,2) NOT NULL,
    totalAmount
    PRIMARY KEY (salesKey),
```

```
FOREIGN KEY (productKey) REFERENCES product dim(productKey),
    FOREIGN KEY (customerKey) REFERENCES customer dim(customerKey),
    FOREIGN KEY (dateKey) REFERENCES date dim(date key),
    FOREIGN KEY (employeeKey) REFERENCES employee_dim(employeeKey),
    FOREIGN KEY (officeKey) REFERENCES office dim(officeKey)
);
 drop sequence sales seq;
 create sequence sales seq
 start with 100001
 increment by 1;
 DELETE sales_fact;
-- ETL for sales fact
-- Generate a sequence of salesKey values using sales seq
-- Insert data into sales fact from orders, orderdetails, and other
source tables
INSERT INTO sales fact (
   salesKey,
   productKey,
    customerKey,
    dateKey,
    employeeKey,
    officeKey,
    orderStatus,
    quantityOrdered,
    priceEach,
    totalAmount
)
SELECT
sales seq.nextval,
p.productKey,
c.customerKey,
d.date key,
e.employeeKey,
f.officeKey,
o.status,
od.quantityOrdered,
od.priceEach,
(od.quantityOrdered * od.priceEach)
FROM orders o,
orderdetails od,
product dim p,
customer dim c,
date dim d,
employee_dim e,
office dim f
WHERE o.orderNumber = od.orderNumber
AND od.productCode = p.productCode
AND o.customerNumber = c.customerNumber
AND o.orderDate = d.cal date
AND c.salesRepEmployeeNumber = e.employeeNumber
AND e.officeCode = f.officeCode;
select count(*) as "sales_fact total"
from sales fact;
--12229
COMMIT;
```

# Chapter 3 Business Analytics Reports

#### 3.1 Tang Sharren

# **3.1.1 Top 10 Employee by Sales Performance**

This will prompt the user for a year and quarter(Q1 to Q4), and then display the top 10 employees based on their total sales performance for that specific year and quarter. The output will include their dense rank and percentage of total sales. This "percentage" represents the contribution of each employee to the total sales during the specified time frame.

The query helps identify the top-performing employees based on their total sales. This information is valuable for recognizing and rewarding high-achieving employees who contribute significantly to the company's revenue. Also,the company can tailor training and development programs to address specific needs. It helps in optimizing the skill sets of employees. Other than that ,The "percentage of total sales" column indicates each employee's contribution to the total sales for the specified year and quarter. This information can be used to understand the distribution of sales across the salesforce. For employees who do not rank highly, the query

provides insights into areas where performance improvement is needed. Managers can provide targeted coaching and support to help employees meet their sales goals.

```
Script:
-- Create a script to set substitution variables
ACCEPT v cal year CHAR PROMPT 'Enter the year (2021 - 2023): '
DEFAULT '2023'
ACCEPT v cal quarter CHAR PROMPT 'Enter the quarter year (Q1 -
Q4): ' DEFAULT 'Q1'
-- Set a title for the query including the percentage
TTITLE LEFT 'Top 10 Employees by Sales Performance with Dense
Rank' SKIP 1 -
'Percentage of Total Sales: &v cal year - &v cal quarter' SKIP
-- Set SQL*Plus formatting commands
SET SERVEROUTPUT ON
SET PAGESIZE 100
SET LINESIZE 500
SET HEADING ON
SET UNDERLINE ON
SET COLSEP ' | '
-- Create or replace a view to calculate employee sales
performance
-- Create or replace a view to calculate employee sales
performance with DENSE RANK
CREATE OR REPLACE VIEW Employees Details AS
SELECT
    TRIM(ED.firstName) || ' ' || TRIM(ED.lastName) AS
full name,
    TRIM(ED.jobTitle) AS job title,
    TO CHAR(SUM(SF.totalAmount), '999,999,999.99') AS total,
    DENSE RANK() OVER (ORDER BY SUM(SF.totalAmount) DESC) AS
dense rank,
    TO CHAR((SUM(SF.totalAmount) / SUM(SUM(SF.totalAmount))
OVER ()) * 100, '999.99') AS percentage
    sales fact SF
JOIN
    employee dim ED ON SF.employeeKey = ED.employeeKey
JOIN
    date dim DD ON SF.dateKey = DD.date key
WHERE
    DD.year = TO NUMBER('&v cal year')
    AND DD.quarter = '&v cal quarter'
GROUP BY
    TRIM (ED.firstName),
    TRIM (ED. lastName),
    TRIM(ED.jobTitle)
```

ORDER BY

dense rank;

```
-- Set column widths for the query output
COLUMN DENSE rank FORMAT 999
COLUMN full name FORMAT A30
COLUMN job title FORMAT A20
COLUMN total FORMAT A15
COLUMN percentage FORMAT A10
-- Select the top 10 employees based on total sales
SELECT
    DENSE rank,
    full name,
    job title,
    total,
    percentage || '%' AS percentage
FROM
    Employees Details
WHERE
    DENSE rank <= 10;</pre>
CLEAR COLUMNS
CLEAR BREAK
CLEAR COMPUTES
TTITLE OFF
```

_	of Total Sales: 2022 - Q3   FULL_NAME	JOB_TITLE	TOTAL	PERCENTAGE
1	   GERARD HERNANDEZ	   Sales Rep	460,230.71	   13.50%
2	PAMELA CASTILLO	Sales Rep	456,569.38	13.39%
3	BARRY JONES	Sales Rep	327,842.19	9.62%
4	LESLIE JENNINGS	Sales Rep	295,342.64	8.66%
5	LOUI BONDUR	Sales Rep	290,301.76	8.51%
6	JULIE FIRRELLI	Sales Rep	259,719.55	7.62%
7	PETER MARSH	Sales Rep	190,057.30	5.57%
8	GEORGE VANAUF	Sales Rep	190,001.31	5.57%
9	MAMI NISHI	Sales Rep	189,942.36	5.57%
10	LARRY BOTT	Sales Rep	180,839.40	5.30%

## 3.1.2 Festive Sales by product line

This script prompts the user for a year and festive description, creates a view that calculates sales data and cumulative distribution, and then retrieves and displays the results in a tabular format.

The cumulative\_distribution is the cumulative distribution of total sales for each product line for the specified year and festive description. The cumulative distribution values will be specific to the year user input. It allows the company to see how sales are distributed across different product lines. This can highlight which product lines are major contributors to overall festive sales and which ones have a smaller impact.

This query helps the company make informed decisions about its festive season sales strategies, product offerings, and resource allocation. The company can tailor its promotions, advertisements, and product offerings to align with the specific festive themes and customer preferences. It enables the company to better understand its sales performance during festive periods and make adjustments to improve profitability and customer satisfaction.

```
Script:
-- Accept user input for the year and festive description
ACCEPT v cal year CHAR PROMPT 'Enter the year (2021 - 2023): '
DEFAULT '2023'
ACCEPT v festive desc CHAR PROMPT 'Enter the festive
description(Eg. XMAS): ' DEFAULT 'XMAS'
TTITLE LEFT "Festive Sales and cumulative distribution by
product line";
SET SERVEROUTPUT ON
SET PAGESIZE 100
SET LINESIZE 500
SET HEADING ON
SET UNDERLINE ON
SET COLSEP ' | '
-- Create or replace a view with parameters, cumulative
distribution, and without customer state filter
CREATE OR REPLACE VIEW Sales By Year Festive AS
SELECT
    dd.year,
    pd.productLine,
    dd.festive desc,
    SUM(sf.totalAmount) AS total sales,
    ROUND (CUME DIST() OVER (PARTITION BY dd.year ORDER BY
SUM(sf.totalAmount) DESC) * 100, 2) AS cumulative dist
FROM
    date dim dd
JOIN
    sales fact sf ON dd.date key = sf.dateKey
    product dim pd ON sf.productKey = pd.productKey
WHERE
    dd.year = '&v cal year'
    AND dd.festive desc = '&v festive desc'
GROUP BY
    dd.year, pd.productLine, dd.festive desc;
SELECT * FROM Sales By Year Festive;
CLEAR COLUMNS
CLEAR BREAK
CLEAR COMPUTES
```

```
Output:
Festive Sales and cumulative distribution by product line
                                                                                                        CUMULATIVE_DIST
     YEAR | PRODUCTLINE
                                                                   FESTIVE DESC
                                                                                          TOTAL_SALES |
     2022
            MOTORCYCLES
                                                                                             44077.77
                                                                                                                   14.29
           | CLASSIC CARS
     2022
                                                                   XMAS
                                                                                             25261.56
                                                                                                                   28.57
          | VINTAG
     2022
            VINTAGE CARS
                                                                   XMAS
                                                                                             16673.98
                                                                                                                   42.86
      2022
                                                                   XMAS
                                                                                              6539.22
                                                                                                                   57.14
           SHIPS
     2022
                                                                   XMAS
                                                                                              5770.67
                                                                                                                   71.43
            TRUCKS AND BUSES
                                                                   XMAS
                                                                                              2480.56
                                                                                                                   85.71
     2022
      2022 | TRAINS
                                                                   XMAS
                                                                                               510.52
                                                                                                                    100
7 rows selected.
```

## 3.1.3 Top 5 customer annual sales

This script accepts user input for a specific year, calculates the top 5 customers for that year based on their total annual sales, and provides information about their sales performance, including cumulative distribution. It also associates each customer with their respective sales representative and is useful for identifying and recognizing the top-performing customers in a given year, allowing the company to focus on building and maintaining strong relationships with these key clients.

This query helps the company by providing insights into its most valuable customers for a specific year, enabling targeted marketing efforts, personalized customer service, and potential loyalty programs to nurture and retain these top clients. Additionally, it aids in evaluating the performance of sales representatives in managing these high-value customer relationships and can inform resource allocation decisions based on sales concentration among the top customers.

```
Script:
-- Accept user input for the year and festive description
ACCEPT v cal year CHAR PROMPT 'Enter the year (2021 - 2023): '
DEFAULT '2023'
TTITLE LEFT "Top 5 customers for &v cal year with cumulative
distribution";
SET SERVEROUTPUT ON
SET PAGESIZE 100
SET LINESIZE 500
SET HEADING ON
SET UNDERLINE ON
SET COLSEP ' | '
-- Create or replace a view with parameters, cumulative
distribution, and without customer state filter
CREATE OR REPLACE VIEW Top5 Cust AS
WITH RankedCustomers AS (
    SELECT
        ROW NUMBER() OVER (PARTITION BY dd. year ORDER BY
```

```
SUM(sf.totalAmount) DESC) AS sales rank,
        cd.customerName,
        SUM(sf.totalAmount) AS annual sales,
        TO NUMBER (TO CHAR (SUM (sf.totalAmount) /
SUM(SUM(sf.totalAmount)) OVER (PARTITION BY dd.year) * 100,
'999.99')) AS sales_percentage,
        ed.firstName || ' ' || ed.lastName AS
sales representative,
        TO NUMBER (TO CHAR (CUME DIST () OVER (PARTITION BY
dd.year ORDER BY SUM(sf.totalAmount) DESC) * 100, '999.99')) AS
cumulative distribution
    FROM
        date dim dd
    JOIN
        sales fact sf ON dd.date key = sf.dateKey
        customer dim cd ON sf.customerKey = cd.customerKey
    LEFT JOIN
        employee dim ed ON cd.salesRepEmployeeNumber =
ed.employeeNumber
        dd.year = '&v cal year' -- Use the user-provided year
    GROUP BY
        dd.year, cd.customerName, ed.firstName, ed.lastName
)
SELECT *
FROM RankedCustomers
WHERE sales rank <= 5
ORDER BY annual sales DESC;
select * from Top5 Cust;
CLEAR COLUMNS
CLEAR BREAK
CLEAR COMPUTES
TTITLE OFF
```

#### Output:

Top 5 customers for 2022 with cumulative distribution					
SALES_RANK	CUSTOMERNAME	ANNUAL_SALES	SALES_PERCENTAGE	SALES_REPRESENTATIVE	CUMULATIVE_DISTRIBUTION
1	EURO+ SHOPPING CHANNEL	1214422.4	8.59	GERARD HERNANDEZ	1.02
2	MINI GIFTS DISTRIBUTORS LTD.	728364.22	5.15	LESLIE JENNINGS	2.04
3	DANISH WHOLESALE IMPORTS	442490.3	3.13	PAMELA CASTILLO	3.06
4	MINI CREATIONS LTD.	292927.44	2.07	JULIE FIRRELLI	4.08
5	THE SHARP GIFTS WAREHOUSE	249387.76	1.76	LESLIE JENNINGS	5.1

#### 3.2 Tham Hiu Huen

## 3.2.1 Gender Segmentation Sales Analysis Report of Product

This report show the Top 5 Male and Female Higher Different of product and its corresponding productline. By knowing the product that is more preferred by gender, the company could adjust the strategic of advertisement and promotion.

This report provides a thorough examination of how PSMS products perform in terms of sales among different genders. It carefully dissects the sales data, separating it into male and female categories, and pinpoints which products perform the best within each category. This kind of analysis arms PSMS with practical insights that can be used to fine-tune their marketing and product strategies. Additionally, the report offers a useful benchmark by providing average sales quantities for both males and females, helping PSMS gauge broader gender-based sales trends. By leveraging these insights, PSMS gains a competitive edge in the scale model industry. They can make well-informed decisions, tailor their products and marketing approaches, and ultimately strengthen their position in the market.

#### Code:

```
CLEAR COLUMNS
CLEAR BREAKS
CLEAR COMPUTES
TTITLE OFF
SET linesize 120
SET pagesize 50
column productName heading 'Product Name' format A35
column productLine heading 'Product Line' format A20
column higherQuantityGender heading 'Higher Gender' format A13
column quantityorderedmale heading 'Male Quantity' format
column averageMaleAge heading 'AVG Male Age' format 99
column quantityorderedfemale heading 'Female Quantity' format
column averageFemeleAge heading 'AVG Femele Age' format 99
column quantityDifference heading 'Quantity Different' format
999999
Prompt
ACCEPT annual FORMAT 'A11' PROMPT 'Enter a year (2021-2013): ';
TTITLE CENTER '========== Popular Scale Model Supplier
(PSMS) ========= ' SKIP 1 -
CENTER '---- 'annual ' Gender Segmentation Sales Analysis
Report of Product ----' SKIP 2 -
CENTER
-----| ' SKIP 1 -
CENTER ' | ---- Top 5 Male Higher Different and Top 5 Female
Higher Different Sales -----| SKIP 1 -
CENTER
```

```
-----| ' SKIP 2
BREAK ON productName ON REPORT
COMPUTE AVG LABEL 'Average' OF quantityorderedmale ON REPORT
COMPUTE AVG LABEL 'Average' OF quantityorderedfemale ON REPORT
SELECT *
FROM (
    SELECT
        p.productName, p.productLine,
        CASE
            WHEN SUM(CASE WHEN c.gender = 'M' THEN
sf.quantityOrdered ELSE 0 END) >
                 SUM(CASE WHEN c.gender = 'F' THEN
sf.quantityOrdered ELSE 0 END) THEN 'Male'
            WHEN SUM(CASE WHEN c.gender = 'M' THEN
sf.quantityOrdered ELSE 0 END) <
                 SUM(CASE WHEN c.gender = 'F' THEN
sf.quantityOrdered ELSE 0 END) THEN 'Female'
           ELSE 'Equal'
        END AS higherQuantityGender,
        SUM(CASE WHEN c.gender = 'M' THEN sf.quantityOrdered
ELSE 0 END) AS quantityOrderedMale,
        SUM(CASE WHEN c.gender = 'F' THEN sf.quantityOrdered
ELSE 0 END) AS quantityOrderedFemale,
        SUM(CASE WHEN c.gender = 'M' THEN sf.quantityOrdered
ELSE 0 END) -
        SUM(CASE WHEN c.gender = 'F' THEN sf.quantityOrdered
ELSE 0 END) AS quantityDifference
    FROM
        product dim p
    JOIN
        sales fact sf ON p.productKey = sf.productKey
    JOIN
        customer dim c ON sf.customerKey = c.customerKey
    JOIN
        date dim d ON sf.dateKey = d.date Key
    WHERE
        d.year = 2023
    GROUP BY
        p.productName, p.productLine
    ORDER BY
        quantityDifference DESC
) result table
WHERE ROWNUM <= 5
UNION ALL
SELECT *
FROM (
    SELECT
        p.productName, p.productLine, -- Added a comma here
        CASE
            WHEN SUM(CASE WHEN c.gender = 'M' THEN
sf.quantityOrdered ELSE 0 END) >
                 SUM(CASE WHEN c.gender = 'F' THEN
```

```
sf.quantityOrdered ELSE 0 END) THEN 'Male'
            WHEN SUM(CASE WHEN c.gender = 'M' THEN
sf.quantityOrdered ELSE 0 END) <
                 SUM(CASE WHEN c.gender = 'F' THEN
sf.quantityOrdered ELSE 0 END) THEN 'Female'
            ELSE 'Equal'
        END AS higherQuantityGender,
        SUM(CASE WHEN c.gender = 'M' THEN sf.quantityOrdered
ELSE 0 END) AS quantityOrderedMale,
        SUM (CASE WHEN c.gender = 'F' THEN sf.guantityOrdered
ELSE 0 END) AS quantityOrderedFemale,
        SUM (CASE WHEN c.gender = 'M' THEN sf.quantityOrdered
ELSE 0 END) -
        SUM (CASE WHEN c.gender = 'F' THEN sf.quantityOrdered
ELSE 0 END) AS quantityDifference
        product dim p
    JOIN
        sales fact sf ON p.productKey = sf.productKey
    JOIN
        customer dim c ON sf.customerKey = c.customerKey
    JOIN
        date dim d ON sf.dateKey = d.date Key
    WHERE
        d.year = '&annual'
    GROUP BY
        p.productName, p.productLine
    ORDER BY
        quantityDifference
) result table
WHERE ROWNUM <= 5;
```

#### Sample Output:

```
SQL> @"C:\Users\new\OneDrive\Documents\TAR\Year 2 Semester 3\Data Warehouse\Assigment\Query1_ThamHH.txt"
Enter a year (2021-2013): 2022
                  d.year = '&annual'
d.year = '2022'
old 57:
new 57:
                           ======== Popular Scale Model Supplier (PSMS) ==========
                                -- 2022 Gender Segmentation Sales Analysis Report of Product --
                           - Top 5 Male Higher Different and Top 5 Female Higher Different Sales -
Product Name
                                       Product Line
                                                              Higher Gender Male Quantity Female Quantity Quantity Different
1980S BLACK HAWK HELICOPTER
                                       PLANES
1974 DUCATI 350 MK3 DESMO
                                       MOTORCYCLES
                                                              Male
                                                                                       1876
                                                                                                         1269
                                                                                                                               607
1917 MAXWELL TOURING CAR
                                                                                                                               505
                                       VINTAGE CARS
                                                              Male
                                                                                       1753
                                                                                                         1248
                                       MOTORCYCLES
CLASSIC CARS
CLASSIC CARS
1982 DUCATI 996 R
                                                              Male
                                                                                       1920
                                                                                                         1419
                                                                                                                               501
2002 CHEVY CORVETTE
1965 ASTON MARTIN DB5
                                                              Male
                                                                                       1780
                                                                                                         1311
                                                                                                                              469
                                                              Female
                                                                                       3521
                                                                                                         3874
                                                                                                                              -353
AMERICA WEST AIRLINES B757-200
THE USS CONSTITUTION SHIP
                                       PLANES
                                                              Female
                                                                                       3486
                                                                                                         3832
                                                                                                                              -346
                                       SHIPS
                                                              Female
                                                                                       3792
                                                                                                         4133
                                                                                                                              -341
1932 ALFA ROMEO 8C2300 SPIDER SPORT VINTAGE CARS
                                                              Female
                                                                                       3441
                                                                                                         3703
                                                                                                                              -262
1957 CHEVY PICKUP
                                       TRUCKS AND BUSES
**********
Average
                                                                                       2687
                                                                                                         2562
10 rows selected.
```

### 3.2.2 Monthly Sales Analysis Report of Office with Holiday Count

This report number of customer, quantity sold and business volume of each month. Then, it show the different of business volumn compare to the previous month. It then show the number of holiday in each month, to analyze whether the number of holiday will affect the business column in each month.

This report provides a valuable resource for PSMS management to enhance their competitiveness. By meticulously analyzing monthly sales data for a specific year and office location, it offers critical insights into customer engagement and revenue generation. The report not only tracks essential metrics such as total customers, quantity ordered, and total sales amount but also includes a comparison of monthly revenue trends. Moreover, it identifies the presence of holidays within each month, enabling PSMS to tailor their marketing strategies and inventory management to capitalize on peak seasonal demand. By leveraging this report, PSMS can make data-driven decisions, optimize resource allocation, and ultimately strengthen their competitive position within the scale model industry.

#### Code:

```
CLEAR COLUMNS
CLEAR BREAKS
CLEAR COMPUTES
TTITLE OFF
SET linesize 85
SET pagesize 50
column month no heading 'Month' format 9999999
column TotalCustomers heading 'No Of Customers' format 9999
column TotalQuantityOrdered heading 'Quantity Sold' format
9999999
column TotalAmount heading 'Business Volume' format 99999999.99
column LagTotalAmount heading 'Lag Different' format
9999999.99
column HolidayCount heading 'No Of Holidays' format 99
Prompt
ACCEPT annual FORMAT 'A11' PROMPT 'Enter a year (2021-2023): ';
ACCEPT office FORMAT 'A11' PROMPT 'Enter an Office (1-7) : ';
TTITLE CENTER '============ Popular Scale Model
Supplier (PSMS) ========== ' SKIP 1 -
CENTER '---- 'annual ' Monthly Sales Analysis Report of
Office 'office' with Holiday Count ----- SKIP 2
BREAK ON month num ON REPORT
COMPUTE SUM LABEL 'Total' AVG LABEL 'Average' OF TotalCustomers
ON REPORT
COMPUTE SUM LABEL 'Total' AVG LABEL 'Average' OF
TotalQuantityOrdered ON REPORT
COMPUTE SUM LABEL 'Total' AVG LABEL 'Average' OF TotalAmount ON
REPORT
```

```
WITH MonthlyTotals AS (
    SELECT
        d.month no,
        COUNT (DISTINCT s.customerKey) AS TotalCustomers,
        SUM(s.quantityOrdered) AS TotalQuantityOrdered,
        SUM(s.totalAmount) AS TotalAmount,
        (SUM(s.totalAmount) - LAG(SUM(s.totalAmount)) OVER
(ORDER BY d.month no)) AS LagTotalAmount
        date dim d
    LEFT JOIN
        sales fact s ON d.date key = s.dateKey
    JOIN
        office dim o ON s.officeKey = o.officeKey
    WHERE
        d.year = '&annual'
    AND
        o.officeCode = '&office'
    GROUP BY
        d.month no
    ORDER BY
        d.month no
SELECT
    M.*,
    (SELECT COUNT(*) FROM date dim d WHERE d.month no =
M.month_no AND d.holiday_ind = 'Y') AS HolidayCount
    MonthlyTotals M
ORDER BY
    M.month no;
```

#### Sample Output:

```
SQL> @"C:\Users\new\OneDrive\Documents\TAR\Year 2 Semester 3\Data Warehouse\Assigment\Query2_ThamHH.txt"
Enter a year (2021-2023): 2022
Enter an Office (1-7) : 3
                d.year = '&annual'
old 15:
new 15:
old 17:
                d.year = '2022'
                o.officeCode = '&office'
new 17:
                o.officeCode = '3'
   ---- 2022 Monthly Sales Analysis Report of Office 3 with Holiday Count --
  Month No Of Customers Quantity Sold Business Volume Lag Different No Of Holidays
                     17
                                7823
                                          3879109.24
                                                                              8
                     17
                                6823
                                          3264436.28
                                                       -614672.96
      3
                     17
                                9653
                                          4370849.06
                                                       1106412.78
                                                                              0
      4
                                          3539789.06
                                                       -831060.00
                     17
                                                                              9
                                7688
                                9150
                                          4310939.73
                                                        771150.67
                                                       -534244.10
                                8049
                                          3776695.63
      7
                     17
                                9760
                                          4212454.67
                                                        435759.04
                                          4340660.78
      8
                     17
                               10220
                                                        128206.11
      9
                                                                              2
                     17
                                7492
                                          3728370.64
                                                       -612290.14
      10
                     17
                                8502
                                          4022738.53
                                                        294367.89
                     17
                                8228
                                          3867676.28
                                                       -155062.25
     12
                     17
                                8061
                                          3885839.25
                                                         18162.97
Average
                    17
                                8454
                                          3933296.60
                              101449
                                         47199559.15
Total
                    204
12 rows selected.
```

### 3.2.3 Quarter Sales Analysis Report of Product Line

This report provide show the business volumn of each quarter and the whole annual business volume of each productline.

This report plays a pivotal role in enhancing PSMS's competitive edge. It meticulously examines quarterly sales data for various product lines across the years 2021 to 2023. By breaking down sales figures into individual quarters (Q1, Q2, Q3, Q4) and providing a total quantity summary, the report equips PSMS management with crucial insights into seasonal sales trends. Armed with this information, PSMS can strategically adjust their production schedules, marketing campaigns, and inventory management to align with the ebb and flow of customer demand. This adaptability not only optimizes resource allocation but also allows PSMS to stay agile in response to market dynamics, ultimately strengthening their position and competitiveness within the scale model industry.

#### Code:

```
CLEAR COLUMNS
CLEAR BREAKS
CLEAR COMPUTES
TTITLE OFF
SET linesize 66
SET pagesize 50
-- Format the AVG columns to display two decimal places
COLUMN 01 HEADING '01' FORMAT 9999999
COLUMN Q2 HEADING 'Q2' FORMAT 9999999
COLUMN Q3 HEADING 'Q3' FORMAT 9999999
COLUMN Q4 HEADING 'Q4' FORMAT 9999999
COLUMN TOTALQUANTITY HEADING 'Total Quantity' FORMAT 99999999
column PRODUCTLINE heading 'Product Line' format A20
column TOTALQUANTITY heading 'Annual' format 99999999
Prompt
ACCEPT annual FORMAT 'A11' PROMPT 'Enter a year (2021-2023): ';
TTITLE CENTER '======== Popular Scale Model Supplier
(PSMS) ======== ' SKIP 1 -
CENTER '---- 'annual ' Quarter Sales Analysis Report of
Product Line ----' SKIP 2
BREAK ON productLine ON REPORT
COMPUTE SUM LABEL 'Total' AVG LABEL 'Average' OF Q1 ON REPORT
COMPUTE SUM LABEL 'Total' AVG LABEL 'Average' OF Q2 ON REPORT
COMPUTE SUM LABEL 'Total' AVG LABEL 'Average' OF Q3 ON REPORT
COMPUTE SUM LABEL 'Total' AVG LABEL 'Average' OF Q4 ON REPORT
COMPUTE SUM LABEL 'Total' AVG LABEL 'Average' OF TOTALQUANTITY
ON REPORT
SELECT
    P.productLine,
   SUM(CASE WHEN D.quarter = 'Q1' THEN S.quantityOrdered ELSE 0
```

```
END) AS "Q1",
    SUM(CASE WHEN D.quarter = 'Q2' THEN S.quantityOrdered ELSE 0
END) AS "Q2",
    SUM(CASE WHEN D.quarter = 'Q3' THEN S.quantityOrdered ELSE 0
END) AS "Q3",
    SUM(CASE WHEN D.quarter = 'Q4' THEN S.quantityOrdered ELSE 0
END) AS "Q4",
    SUM(S.quantityOrdered) AS TotalQuantity
FROM
    sales fact S
JOIN
    date dim D ON S.dateKey = D.date key
JOIN
    product dim P ON S.productKey = P.productKey
WHERE
    D.year = '&annual'
GROUP BY
    P.productLine
ORDER BY
    P.productLine;
```

### Sample Output:

```
SQL> @"C:\Users\new\OneDrive\Documents\TAR\Year 2 Semester 3\Data Warehouse\Assigment\Query3_ThamHH.txt"
Enter a year (2021-2023): 2022
old 15:
new 15:
            D.year = '&annual'
             D.year = '2022'
======= Popular Scale Model Supplier (PSMS) ========
 ---- 2022 Quarter Sales Analysis Report of Product Line --
Product Line
                                                     Q4
                           Q1
                                    Q2
                                            Q3
                                                            Annual
CLASSIC CARS
                        65623
                                 69502
                                         68343
                                                  66208
                                                            269676
                                                   24454
                                                            93400
MOTORCYCLES
                        22047
                                 23006
                                          23893
PLANES
                                 22658
                        20570
                                          23055
                                                   20854
                                                             87137
SHIPS
                        16576
                                 16897
                                          16753
                                                   15974
                                                             66200
TRAINS
                        5306
                                 5811
                                          5848
                                                   5645
                                                             22610
TRUCKS AND BUSES
                        19243
                                 19366
                                          19705
                                                   19744
                                                             78058
                                                   43664
VINTAGE CARS
                       43065
                                 44511
                                          43434
                                                            174674
******
Average
                       27490
                                 28822
                                          28719
                                                   28078
                                                            113108
                       192430
                                201751
                                         201031
                                                  196543
                                                            791755
Total
7 rows selected.
```

## 3.3 Koong Jie Lum

#### 3.3.1 Sales Report of Selected Product Line in Selected Year

Purpose: This query generates a detailed sales report for the specified product line in the given year. It provides insights into monthly sales performance, allowing stakeholders to identify patterns, trends, and areas for improvement. The report includes essential metrics such as total sales amount, growth rate, cumulative distribution, and percentile rank.

The LAG() function is used to access the previous month's total sales amount, allowing a month-to-month comparison. CUME\_DIST() computes the cumulative distribution of sales amounts, assigning a relative rank to each month's sales. It assists in understanding the position of each month's sales within the entire dataset, showcasing the proportion of sales values below the current month. This aids in identifying exceptional sales months in the context of the entire year. PERCENT\_RANK() assigns a percentile rank to each month's sales amount within the ordered set. It provides a normalized ranking, considering potential tied values. This helps in determining the relative competitiveness of each month's sales performance compared to others.

```
Script:
/* Product Line:
  TRUCKS AND BUSES
  PLANES
  CLASSIC CARS
  MOTORCYCLES
  TRAINS
  VINTAGE CARS
  SHIPS
* /
SET linesize 104
SET pagesize 100
COLUMN Month FORMAT A20 HEADING "Month";
COLUMN Sales Amount FORMAT 99999999.99 HEADING "Sales Amount (RM)";
COLUMN Prev Sales Amount FORMAT 99999999.99 HEADING "Previous Sales
Amount (RM)";
COLUMN Growth Rate FORMAT 9999.99 HEADING "Growth Rate (%)";
COLUMN Cume Dist FORMAT 0.99 HEADING "Cume Dist";
COLUMN Percent Rank FORMAT 0.99 HEADING "Percent Rank";
ACCEPT v year NUMBER FORMAT 9999 PROMPT 'Enter a Year: '
ACCEPT v productLine CHAR FORMAT 'A50' PROMPT 'Enter a Product Line:
TTITLE CENTER '------of Report of
Product Line in Year
'&v year'-----
-' SKIP 2 LEFT 'Selected Product Line: '&v productLine'' RIGHT 'Page
No: ' FORMAT 9 SQL.PNO SKIP 2
BREAK ON REPORT SKIP 2;
COMPUTE SUM LABEL 'Total Sales (RM): ' OF Sales Amount ON REPORT
```

```
WITH cte MonthSales AS (
   SELECT
     TO DATE(d.month, 'MM') AS sales month,
     SUM(sf.totalAmount) AS sales amount,
     LAG(SUM(sf.totalAmount), 1, 0) OVER (ORDER BY TO DATE(d.month,
  'MM')) AS prev sales amount
  FROM sales fact sf
  JOIN date dim d ON sf.dateKey = d.date key
  JOIN product dim p ON sf.productKey = p.productKey
  WHERE d.year = '&v_year'
  AND p.productLine = UPPER('&v productLine')
  GROUP BY TO DATE (d.month, 'MM')
SELECT
  TO CHAR(sales month, 'Month') AS Month,
  sales amount AS Sales Amount,
  prev sales amount AS Prev Sales Amount,
  CASE
     WHEN EXTRACT (MONTH FROM sales month) = 1 THEN NULL
     ELSE ROUND(((sales amount - prev sales amount) /
  NULLIF(prev sales amount, 0)) * 100, 2)
  END AS Growth Rate,
  CUME DIST() OVER (ORDER BY sales amount) AS Cume Dist,
  PERCENT RANK() OVER (ORDER BY sales amount) AS Percent Rank
FROM cte MonthSales
ORDER BY sales month;
CLEAR COMPUTE
CLEAR COLUMNS
CLEAR BREAKS
TTITLE OFF
```

#### Output:

```
--Sales Report of Product Line in Year 2021-
Selected Product Line: PLANES
                                                                                                  Page No: 1
                      Sales Amount (RM) Previous Sales Amount (RM) Growth Rate (%) Cume_Dist Percent_Rank
Month
January
                              114980.24
                                                                 .00
                                                                                            0.33
                                                                                                         0.27
February
                              190177.54
                                                           114980.24
                                                                               65.40
                                                                                            1.00
                                                                                                         1.00
March
                               93366.07
                                                           190177.54
                                                                               -50.91
                                                                                           0.08
                                                                                                         0.00
April
                               94691.77
                                                            93366.07
                                                                                1.42
                                                                                           0.17
                                                                                                         0.09
May
                              123524.85
                                                            94691.77
                                                                                30.45
                                                                                           0.42
                                                                                                         0.36
                              113856.29
June
                                                           123524.85
                                                                                -7.83
                                                                                           0.25
                                                                                                         0.18
                              131506.45
                                                                                15.50
                                                                                           0.58
                                                                                                         0.55
Julv
August
                              128328.79
                                                           131506.45
                                                                                -2.42
                                                                                           0.50
                                                                                                         0.45
September
                              151058.89
                                                           128328.79
                                                                                17.71
                                                                                           0.92
                                                                                                         0.91
                                                                                                         0.73
0.64
October
                              141862.10
                                                           151058.89
                                                                                -6.09
                                                                                           0.75
                                                           141862.10
November
                              137658.28
                                                                                -2.96
                                                                                           0.67
December
                              146487.73
                                                           137658.28
                                                                                 6.41
                                                                                            0.83
                                                                                                         0.82
Total Sales (RM):
                             1567499.00
```

## 3.3.2 Report of Profitable Products in Selected Year and Quarter

Purpose: This report is to provide insights into the top 5 most profitable products for the selected year and quarter, helping businesses identify their best-performing items during this period. Through clear presentation of product codes, names, monthly profits, and total quarterly profits, stakeholders gain rapid access to critical performance data.

The report leverages PIVOT() to break down profits for each month within the selected quarter. Utilizing DENSE\_RANK(), it accurately ranks products based on their total quarterly profits.

```
Script:
SET LINESIZE 165
SET PAGESIZE 100
ACCEPT v year NUMBER FORMAT '9999' PROMPT 'Enter a year: '
ACCEPT v quarter CHAR FORMAT 'A2' PROMPT 'Enter a quarter (Q1, Q2, Q3,
Q4): '
                                   HEADING 'Rank';
COLUMN ProfitRank FORMAT 999
COLUMN productCode FORMAT A15
COLUMN productCode FORMAT A15 HEADING 'Product Code'; COLUMN productName FORMAT A50 HEADING 'Product Name';
                   FORMAT 999999.99 HEADING '1st Month
COLUMN Month1
Profits(RM)';
                   FORMAT 999999.99 HEADING '2nd Month
COLUMN Month2
Profits(RM)';
COLUMN Month3
                   FORMAT 999999.99 HEADING '3rd Month
Profits(RM)';
COLUMN QuarterProfit FORMAT 9999999.99 HEADING 'Total Quarterly
Profits(RM)';
TTITLE CENTER
                    Profitable Products in
'&v year'/'v quarter'-------
-----' SKIP 2 LEFT 'TOP 5 Products with Monthly
Profits and Rankings Based On Total Quarterly Profits' RIGHT 'Page No:
' FORMAT 9 SQL.PNO SKIP 2
WITH MonthProfit AS (
  SELECT p.productCode,
     p.productName,
     d.month,
     SUM(sf.totalAmount - (sf.quantityOrdered * p.buyPrice)) AS
  profit
  FROM sales_fact sf
  JOIN product dim p ON sf.productKey = p.productKey
  JOIN date dim d ON sf.dateKey = d.date key
  WHERE d.year = '&v year'
  GROUP BY p.productCode, p.productName, d.month
```

```
),
MonthlyPivot AS (
  SELECT productCode,
     productName,
     CASE
         WHEN '&v_quarter' = 'Q1' THEN January
         WHEN '&v_quarter' = 'Q2' THEN April
         WHEN '&v quarter' = 'Q3' THEN July
         WHEN '&v quarter' = 'Q4' THEN October
     END AS Month1,
     CASE
         WHEN '&v quarter' = 'Q1' THEN February
         WHEN '&v_quarter' = 'Q2' THEN May
         WHEN '&v quarter' = 'Q3' THEN August
         WHEN '&v quarter' = 'Q4' THEN November
     END AS Month2,
     CASE
         WHEN '&v quarter' = 'Q1' THEN March
         WHEN '&v_quarter' = 'Q2' THEN June
         WHEN '&v quarter' = 'Q3' THEN September
        WHEN '&v quarter' = 'Q4' THEN December
     END AS Month3,
     CASE
         WHEN '\&v_quarter' = 'Q1' THEN COALESCE(January, 0) +
  COALESCE(February, 0) + COALESCE(March, 0)
         WHEN '&v quarter' = 'Q2' THEN COALESCE(April, 0) +
  COALESCE(May, 0) + COALESCE(June, 0)
         WHEN '&v quarter' = 'Q3' THEN COALESCE(July, 0) +
  COALESCE(August, 0) + COALESCE(September, 0)
         WHEN '&v quarter' = 'Q4' THEN COALESCE(October, 0) +
  COALESCE(November, 0) + COALESCE(December, 0)
     END AS QuarterProfit
  FROM MonthProfit
  PIVOT (
     SUM(profit) FOR month IN (
         'January' AS January,
         'February' AS February,
         'March' AS March,
         'April' AS April,
         'May' AS May,
         'June' AS June,
         'July' AS July,
         'August' AS August,
         'September' AS September,
         'October' AS October,
         'November' AS November,
         'December' AS December
     )
  )
SELECT *
FROM (
  SELECT DENSE RANK() OVER (ORDER BY QuarterProfit DESC) AS
  ProfitRank,
     productCode,
     productName,
     Month1,
     Month2,
     Month3,
     QuarterProfit
```

```
FROM MonthlyPivot
)
WHERE ProfitRank <= 5;
CLEAR COLUMNS
TTITLE OFF
```

### 3.3.3 Customer Purchase Patterns Analysis

Purpose: This query analyzes customer purchase patterns, focusing on the top 5 customers with the shortest average intervals between purchases. It presents essential details including customer key, name, first and last purchase dates, total number of purchases, and the average number of days between purchases. The analysis is aimed at identifying the most active and consistent buyers, providing valuable insights for targeted marketing strategies and customer relationship management.

The LAG() function is utilized to access the previous purchase date, enabling the calculation of time intervals between consecutive purchases, while the LEAD() function is employed to access the next purchase date. By leveraging these functions, the query efficiently calculates the average intervals between purchases. This query also employs ROW\_NUMBER() to track the order of purchases made by each customer. By subtracting 1 from the maximum purchase sequence, the query calculates the total number of purchases for each customer.

```
Script:
SET linesize 149
SET pagesize 100
ALTER SESSION SET NLS DATE FORMAT = 'DD-MON-YYYY';
                                  FORMAT 9 HEADING 'No.';
COLUMN no
COLUMN customerNumber
                                  FORMAT 999999 HEADING 'Customer ID';
COLUMN customerName
                                 FORMAT A39 HEADING 'Customer
Name';
                                               HEADING 'First
COLUMN first purchase date
                                 FORMAT A19
Purchase Date';
                                 FORMAT A19
                                               HEADING 'Last Purchase
COLUMN last purchase date
Date';
                                  FORMAT 9999
                                               HEADING 'Total No. of
COLUMN total purchases
Purchases';
COLUMN avg days between purchases FORMAT 999
                                               HEADING 'Average Days
Between Purchases';
TTITLE CENTER
```

```
r Purchase Patterns
Analysis-----
          ----' SKIP 2 LEFT 'TOP 5 Customers with Most Frequent
Purchases: Shortest Average Purchase Intervals: ' RIGHT 'Page No: '
FORMAT 9 SQL.PNO SKIP 2
WITH cte PurchasePatterns AS (
  SELECT customerKey,
     dateKey,
     LAG(dateKey) OVER (PARTITION BY customerKey ORDER BY dateKey) AS
  prev purchase date,
     LEAD(dateKey) OVER (PARTITION BY customerKey ORDER BY dateKey)
  AS next purchase date,
     ROW NUMBER() OVER (PARTITION BY customerKey ORDER BY dateKey) AS
  purchase sequence,
     CASE
        WHEN LAG(dateKey) OVER (PARTITION BY customerKey ORDER BY
  dateKey) IS NOT NULL
                  AND LEAD(dateKey) OVER (PARTITION BY customerKey
  ORDER BY dateKey) IS NOT NULL
           THEN 1
           ELSE 0
        END AS alternating purchase flag
  FROM sales fact
SELECT ROWNUM AS no, pp.*
FROM (
  SELECT
     c.customerNumber,
     c.customerName,
     MIN(d.cal date) AS first purchase date,
     MAX(d.cal date) AS last purchase date,
     MAX(pp.purchase sequence)-1 AS total purchases,
     ROUND(AVG(pp.dateKey - pp.prev_purchase_date), 0) AS
  avg days between purchases
   FROM cte PurchasePatterns pp
   JOIN date dim d ON pp.dateKey = d.date key
   JOIN customer dim c ON pp.customerKey = c.customerKey
   WHERE pp.alternating_purchase_flag = 1
   GROUP BY c.customerNumber, c.customerName
   HAVING COUNT (*) >= 2
   ORDER BY avg days between purchases
) pp
WHERE ROWNUM <= 5;
CLEAR COLUMNS
TTITLE OFF
```

#### Output:

```
TOP 5 Customers with Most Frequent Purchases: Shortest Average Purchase Intervals:

No. Customer ID Customer Name

First Purchase Date Last Purchase Date

1 124 MINI GIFTS DISTRIBUTORS LTD.

06-JAN-2021 30-MAY-2023 587 1

2 141 EURO+ SHOPPING CHANNEL 68-JAN-2021 28-MAY-2023 901 1

3 114 AUSTRALIAN COLLECTORS, CO.

06-JAN-2021 29-MAY-2023 182 5

4 353 REIMS COLLECTABLES 21-JAN-2021 13-MAY-2023 160 5

5 323 DOWN UNDER SOUVENIERS, INC 12-JAN-2021 22-MAY-2023 170 5
```

#### 3.4 Tan Mei Yin

#### 3.4.1 Top 5 highest profit state in 2022

This report is to analyze the top 5 states in terms of sales revenue and profit for a specific year which is in the year 2022. Profit signifies the remaining income once all expenses, debts, operational costs, and additional revenue sources. The objective of this analysis is to pinpoint the states responsible for the company's highest profit generation. In this report, it will present the top 5 states that yielded the highest profit in the year 2022, along with their cumulative costs, total sales, total quantity sold, and profit figures. The columns will be arranged in the following sequence: Rank, State, Cost, Sales, Quantity, and Profit.

## Query:

```
set pagesize 200
set linesize 100
ACCEPT year NUMBER FORMAT '9999' PROMPT 'ENTER THE YEAR (YYYY): '
COLUMN RANK FORMAT '99' HEADING "RANK";
COLUMN state FORMAT A15 HEADING "State";
COLUMN Sales FORMAT '999,999,999,00' HEADING "TotalSales";
COLUMN cost FORMAT '999,999,999,00' HEADING "Cost(RM)";
COLUMN qty FORMAT '999,999,999' HEADING "Quantity";
COLUMN Profit FORMAT '999,999,999,999.00'HEADING "Profit";
TTITLE CENTER 'Top 5 Highest Profit State in ' &year SKIP 2
CREATE OR REPLACE VIEW topProfit AS
WITH total AS
      SELECT c.state,
             SUM(SF.totalAmount) AS totalSales,
             SUM(P.buyPrice * SF.quantityOrdered) AS Cost,
             SUM(SF.quantityOrdered) AS Quantity,
             SUM(SF.totalAmount - (P.buyPrice * SF.quantityOrdered)) AS profit
      FROM sales fact SF
          JOIN date dim D ON SF.dateKey = D.date key
          JOIN customer dim c ON SF.customerKey = c.customerKey
          JOIN product dim P ON SF.productKey = P.productKey
      WHERE D.year = 2022
      GROUP BY c.state
),
ranking AS
    SELECT state,
```

```
RANK() OVER (ORDER BY profit DESC) AS RANK,
totalSales AS Sales,
Cost AS Cost,
Quantity AS Qty,
profit AS Profit
FROM total
)
SELECT RANK, state, Cost, Sales, Qty, Profit
FROM ranking
WHERE RANK <= 5;
SELECT * FROM topProfit;
spool off
```

# Output:

Top 5 Highest Profit State in 2022

RANK State Profit	Cost(RM)	TotalSales	Quantity
1 Kelantan	499,888,549,043.28	51,041,494,022.00	316,418,716
-448,847,055,021.28			
2 Perlis	502,403,513,730.38	47,210,042,973.00	297,147,319
-455,193,470,757.38			
3 Melaka	537,510,239,951.86	48,645,427,595.00	311,725,199
-488,864,812,356.86			
4 Kedah	857,200,018,769.23	91,313,076,250.00	554,712,627
-765,886,942,519.23			
5 Negeri Sembilan	938,000,399,027.27	99,048,799,357.00	613,685,841
-838,951,599,670.27			

## 3.4.2 Annual Sales Comparison Report

This report is to examine the annual sales comparison report between 2019 to 2023. This report serves as a tool for dissecting sales patterns throughout these years, enabling the identification of periods marked by substantial sales growth or decline. This report's structure will be organizing the columns in the order of Year, Sales, Difference(Amount).

```
Query:
```

```
SET linesize 100

SET pagesize 35

COLUMN year FORMAT 9999 HEADING "Year";
```

```
COLUMN totalSales FORMAT 999,999,999,999.99 HEADING "Sales";
COLUMN diffPrevYear FORMAT 999,999,999,999.99 HEADING "Difference (Amount)";
TTITLE LEFT "Annual Sales Report" SKIP 1
CREATE OR REPLACE VIEW yearly sales AS
SELECT year, SUM(totalAmount) AS totalSAmount
FROM sales fact SF
JOIN date dim D ON SF.dateKey = D.date key
WHERE year BETWEEN 2019 AND 2023
GROUP BY year
ORDER BY year;
SELECT YS.year AS "Year",
      TO CHAR(YS.totalSAmount, '999,999,999,999') AS "Sales",
     TO CHAR (YS.totalSAmount - LAG (YS.totalSAmount) OVER (ORDER BY YS.year),
     '999,999,999,999') AS "Difference"
FROM yearly sales YS
ORDER BY YS.year;
spool off
Output:
Annual Sales Report
Year Sales
                         Difference (Amount)
```

rear	Sales	DITTERENCE (AMOUNT)
2019	1,321,235,955.68	
2020	1,327,717,677.48	6,481,721.80
2021	1,327,535,339.58	-182,337.90
2022	1,330,218,582.54	2,683,242.96

#### 3.4.3 Top 5 total sales states in 2022

This report is to identify the top 5 total sales states in a specific year which is in the year 2022. The total sales amount encompasses the revenue generated from the primary business operations of the company. The objective of this report is to ascertain the states that have excelled in terms of monthly sales performance. This report's structure will be organizing the columns in the order of Ranking, State, Sales Amount. This report equips management with the insights needed to recognize the contributing factors to success and to acknowledge the states that have made the most substantial contributions to the overall sales performance.

```
SET PAGESIZE 35
SET LINESIZE 130
ACCEPT year NUMBER FORMAT '9999' PROMPT 'Enter the Year (YYYY): '
COLUMN RANK FORMAT '99' HEADING "Rank"
COLUMN state FORMAT A20 HEADING "State"
COLUMN sales FORMAT '999,999,999,999,999,999,00' HEADING "Sales Amount"
TTITLE CENTER 'The Top 5 Total Sales State In ' &year SKIP 2
CREATE OR REPLACE VIEW topState AS
WITH yearly sales AS (
  SELECT
   C.state,
    SUM(SF.totalAmount) AS totalSAmount
  FROM sales fact SF
    JOIN date dim D ON SF.dateKey = D.date key
    JOIN customer dim C ON SF.customerKey = C.customerKey
    JOIN product dim P ON SF.productKey = P.productKey
  WHERE D.year = &year
  GROUP BY C.state
),
ranking AS (
  SELECT
   DENSE RANK() OVER (ORDER BY totalSAmount DESC) AS rank,
    state,
   totalSAmount
  FROM yearly sales
)
SELECT
 rank,
 state,
  totalSAmount AS sales
FROM ranking
WHERE rank <= 5
ORDER BY rank ASC;
```

SELECT \*
FROM topState
ORDER BY sales DESC;

spool off

# Output:

The Top 5 Total Sales State In 2022

Rank	State	Sales Amount
1	Selangor	530,402,829,499.00
2	Pulau Pinang	293,826,717,322.00
3	Pahang	198,225,685,735.00
4	Sarawak	193,833,433,782.00
5	Johor	146,252,257,445.00