IDENTIFYING CUSTOMERS

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ABSTRACT. In this challenge, we asked to identify which customers will make a specific transaction in the future, irrespective of the amount of money transacted. The data provided for this competition has the same structure as the real data we have available to solve this problem.

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1991 Mathematics Subject Classification. Artificial Intelligence. Key words and phrases. Machine Learning, Data Mining, ...

1. Introduce

At Santander our mission is to help people and businesses prosper. We are always looking for ways to help our customers understand their financial health and identify which products and services might help them achieve their monetary goals.

Our data science team is continually challenging our machine learning algorithms, working with the global data science community to make sure we can more accurately identify new ways to solve our most common challenge, binary classification problems such as: is a customer satisfied? Will a customer buy this product? Can a customer pay this loan?

1.1. **Data.**

The data mainly includes the customer's label number, whether there will be specific transactions in the future, 1 and 0 represent yes or no respectively, and then various relevant information provided by the bank, without specific name.

: ID'code

customer ID

: target

Whether it will trade in the future, 0 means no, 1 means yes

: var'0

Relevant information provided by the bank

: var 1

Relevant information provided by the bank

: ..

Relevant information provided by the bank

: var 199

Relevant information provided by the bank

1.2. Train Data and Test Data.

• train data

ID'code	target	var'0	var'1	 var 198	var 199
train'0	0	8.9255	-6.7863	 12.7803	-1.0914
train'1	0	11.5006	-4.1473	 18.3560	1.9518

• test.csv

ID·code	var'0	var'1	 var 198	var 199
test'0	8.9255	-6.7863	 12.7803	-1.0914
test'1	11.5006	-4.1473	 18.3560	1.9518

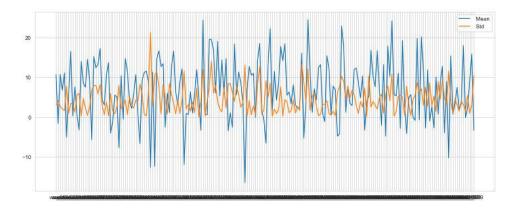
• Missing Values

train data missing values? False test data missing values? False

There are no null values in our dataset. This is good thing else we need to handle the missing values.

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Calculate Avg and Std by describe()



2. Method

We use different methods to predict, and finally through comparison, we get the best value

- Naive Bayes
- Gaussian naive Bayes
- LinearRegression
- \bullet Catboost

2.1. Naive Bayes.

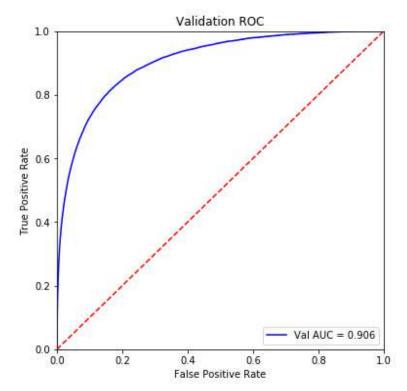
• Calculate Prob

 $P(A - B) = \frac{P(AB)}{P(B)}$ 0.10 0.125 0.125 0.100 0.100 0.06 0.04 0.075 0.04 0.050 0.050 0.02 0.02 0.025 0.025 0.00 5 10 P(t=1 | var_3) 10 P(t=1 | var_0) 0.18 0.20 0.18 0.18 0.16 0.16 0.14 0.14 0.12 0.11 0.12 0.10

• Smoothing

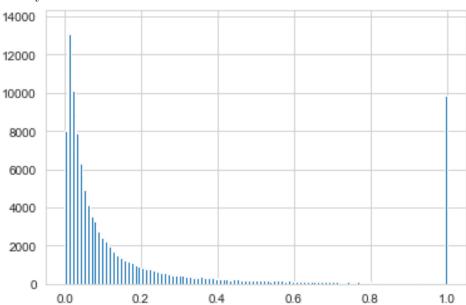
If the probability value to be estimated is 0, the calculation result of posterior probability will be affected. The solution to this problem is to use smoothing

- Validation AUC
- (January 17, 2020)



Validation AUC = 0.905571412599524

• Probability



2.2. Gaussian naive Bayes.

• Calculation of prior probability

use Counter() maybe more convenient

- Avg and Std
- Calculate likelihood

Using probability density function of Gaussian distribution to calculate likelihood and then multiply to get likelihood We can get Raw data, trend data, periodic data, random variables

- Training model and get prediction

 The probabilities of each label are multiplied by the likelihood and then normalized to get the prob of each label.
- AUC

Validation AUC is 0.8051607443604657.

2.3. LinearRegression.

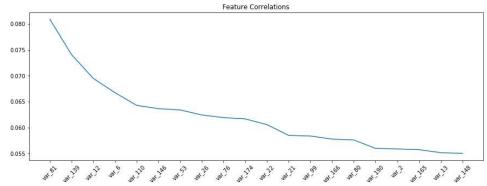
- Merge test/train datasets
- Add more features

Normalize the data, Standardization of normal distribution, then Square the value, cubic the value, Cumulative normal percentile, Normalize the data, again. Do linear regression, Write submission file

AUC: 0.8025517936065763

2.4. Catboost.

• Feature Correlations



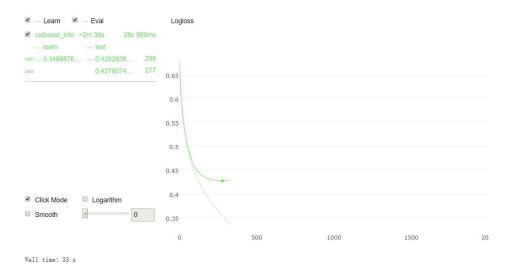
- Get the features Get the top 100 features, merge them and divide the training set and test set
- process data

In catboost, you don't have to worry about this at all. You just need to tell the algorithm which features belong to category features, and it will help you deal with them automatically

Finally, we feed the data to the algorithm and train it

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• fit and prediction AUC: 0.80399151

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3. Conclusion

• Naive Bayes

AUC: 0.9055714 • Gaussian naive Bayes AUC: 0.8051607

• LinearRegression AUC: 0.8025517

• Catboost

AUC: 0.8039915

LIST OF TODOS